

DAS MASTER AGREEMENT NUMBER: 10ITZ0119

DAS APPROVAL DATE: 6/5/2013

VENDOR NAME: Securus Technologies

SERVICE/PRODUCT NAME: Lobby or Booking Kiosk Service – Pilot

SERVICE/PRODUCT DESCRIPTION:

The Lobby or Booking Kiosk Service (“Kiosk Service” or “Services”) shall be a pilot programs Lobby or Booking (“Lobby or Booking Kiosk Pilot” or “Pilot”) to be implemented within ninety (90) days from approval of this product schedule update. The Pilot shall be for a period not longer than six (6) months from the date of the first Kiosk Service transaction. The Pilot shall be at no cost to the State of Connecticut (“State”). The State shall have no obligation to continue this Service at the conclusion of the Pilot.

Securus/TouchPay shall provide one (1) self service lobby kiosk in the Hartford Correctional Center (CC), and the Cheshire and York Correctional Institutions (CI). The Lobby Kiosks shall provide visitors with the capability to deposit funds into the visitor’s advance connect accounts and into inmate trust accounts, regardless of where the inmate is housed. A web and interactive voice response (IVR) portal may also be provided to allow depositors with the capability to make remote deposits into inmate trust accounts.

Securus/TouchPay shall provide (1) self service booking kiosk in of the admitting and processing rooms of the Hartford CI and York CI. These transactions will be deposited directly into the inmate trust account.

DOC shall provide electrical service to all locations within DOC facilities where Kiosk Service is required and does not currently exist.

Securus/TouchPay and SYSCON have agreed to terms for an interface to automate the process of posting deposits TouchPay to the SYSCON inmate accounts management system from Securus/TouchPay to the CTDOC. Until the interface between Securus/TouchPay and Syscon is fully tested and implemented, CTDOC staff shall hand key all deposits based on daily reports provided by Securus/TouchPay. Such hand keying shall not extend beyond 30 business days from acceptance of pilot. CTDOC will continue to receive a daily file from Securus/TouchPay including all of the previous days deposit transactions, delineated by inmate number and inmate last name.

Securus/TouchPay shall provide internet connectivity. Securus/TouchPay shall host an interface to the existing inmate trust accounting system through Syscon. Both Booking and Lobby kiosk functions will process through the Syscon interface for deposit into individual inmate accounts.

CTDOC shall provide Securus/TouchPay with a daily active inmate roster. Such roster shall include the inmate number, last name and inmate first name. Interface between Securus/TouchPay and Syscon will not include inmate first name.

Within thirty (30) days from the end of a monthly cycle, Securus/TouchPay shall provide monthly reports, at no cost to the State, for the Booking and Lobby Kiosks, to CTDOC Director of Security, CTDOC Inmate Trust and DAS BEST Communication Services including but not limited: technical issues and quantity of trouble reports including a brief summary of the trouble and resolution. Such monthly reports shall also include number of deposits and total amount of deposits delineated by date and inmate number.

Securus/TouchPay shall daily deposit all funds collected to the CTDOC account at the Bank of America, or as instructed by CTDOC.

Securus/TouchPay, shall identify all counterfeit or otherwise unacceptable cash. CTDOC shall not be responsible for any funds not rejected by Securus/TouchPay.

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Securus/TouchPay shall provide written communications operation instructions in English and Spanish for the Pilot which shall be pre-approved by CTDOC, Director of Security.

At the conclusion of the Pilot, the State shall determine whether to implement the Service, renegotiate the Service based on the results or remove the Service, at no cost to the State. If the State decides not to implement the Service, the Securus/TouchPay shall remove the Kiosks within thirty (30) calendar days after written notice from CTDOC.

PRICING DESCRIPTION:**Lobby Kiosk**

Securus/TouchPay is permitted to charge a service fee, to the individuals using the Kiosk, for each transaction. The schedule for the service fee is as follows:

Amount of Deposit	Discounted Cash Fee	Transaction Fee
\$0.00 to \$20.00	\$3.95	\$4.95
\$20.01 to \$100.00	\$5.95	\$7.95
\$100.01 to \$200.00	\$6.95	\$9.95
\$200.01 to \$300.00	\$7.95	\$10.95

Securus/TouchPay shall not charge any other fee, service charge or any other charge to the State, the inmates or the individuals for the use of the Lobby Kiosk.

Booking Kiosk

The Booking Kiosk shall be capable of accepting legal US currency; all bills from \$1 to \$100 denominations and coins from 1¢ to 25¢ (penny, nickel, dime and quarter) . There shall be no charge to the State or inmate for use of the Booking Kiosk.

Self-Release (Bonds)

Securus/TouchPay is permitted to charge a service fee, to the individuals using the Kiosk, Web & IVR, for each Self-Release transaction as follows:

Cash= Cash Bonds and Purges will be offered at no charge to the State, Inmate or Depositor.

Credit/Debit Card = \$7.95 + 7.5% service fee

Inmate Debit Release Cards

Securus/TouchPay shall supply a Debit Release Card program at no cost to the CT CTDOC including card inventory and TouchPay's countertop terminals utilized for card activation.

Securus/TouchPay shall provide CTDOC with a daily report indicating any and all transactions utilizing the Inmate Debit Release Cards. In addition, Securus/TouchPay will also provide CTDOC with an itemized billing statement at the conclusion of each billing cycle.