

Sprint Nextel Government Contacts

State Relationship:

Public Sector Regional Manager

Todd Rowe

Sprint

100 Corporate Place

Rocky Hill, CT 06067

Mobile: 203-275-5433

Fax: 404-649-9972

Email: Todd.Rowe@Sprint.com

Support:

Business Account Support Team

East6

Sprint

Monday-Friday 8:00 AM - 8:00 PM ET

Office: 1-855-283-4170

Email: East6@Sprint.com

Implementation Project Manager

Kate Arel

Sprint

11 Century Hill Drive

Latham, NY 12110

Office: 518-862-6931

Mobile: 518-488-0544

Email: Catherine.Arel@Sprint.com

Sales:

All State Agencies:

Public Sector Account Manager

Todd Rowe

Sprint Nextel

100 Corporate Place

Rocky Hill, CT 06067

Mobile: 203-275-5433

Fax: 404-649-9972

Email: Todd.Rowe@Sprint.com

Escalation:

All State Agencies:

Sprint Nextel

James Spillane

585-242-7422

Email: Jim.A.Spillane@sprint.com

Service and Repair:

(NOTE: As there is a charge for this service (\$35), State agencies must receive approval, via the telephone service request process, prior to the State agency requesting service through this service and repair center.)

Rocky Hill Service and Repair Center
100 Corporate Place
Rocky Hill, CT 06067
Phone: 860-513-5424

Additional Technical Support:

Premier Care Team: 800-927-2199
Blackberry Technical Support: 877-654-9111
International Technical Support: 817-698-4199
Government Customer Care: 800-390-7545 (6:00pm to 8:30 am)
Public Safety Customer Care: 866-691-6191 (6:00pm to 8:30 am)

Emergency Contacts:

**Sprint Emergency Response Team (24x7 disaster response team):
888-639-0020**

Local Primary Contact:

**Todd Rowe
203-275-5433
Todd.Rowe@Sprint.com**

Local Escalation Point:

**Jim Spillane
585-242-7422
Jim.A.Spillane@Sprint.com**

Agency Assignments

Agency	Account Executive	AE's Phone
ADRIAEN'S LANDING/RENTSCHLER FIELD	Todd Rowe	(203) 275-5433
COMMISSION ON DEAF & HEARING IMPAIRED	Todd Rowe	(203) 275-5433
COMMUNITY COLLEGES (INCLUDING THE FOLLOWING COLLEGES) MANCHESTER COMMUNITY COLLEGE	Todd Rowe	(203) 275-5433
CONNECTICUT SITING COUNCIL	Todd Rowe	(203) 275-5433
DEPARTMENT OF ADMINISTRATIVE SERVICES	Todd Rowe	(203) 275-5433
DEPARTMENT OF AGRICULTURE	Todd Rowe	(203) 275-5433
DEPARTMENT OF CHILDREN AND FAMILIES	Todd Rowe	(203) 275-5433
DEPARTMENT OF CORRECTION	Todd Rowe	(203) 275-5433
DEPARTMENT OF DISABILITY DETERMINATION (DDS)	Todd Rowe	(203) 275-5433
DEPARTMENT OF ECONOMIC & COMMUNITY DEVELOPMENT	Todd Rowe	(203) 275-5433
DEPARTMENT OF EMERGENCY MANAGEMENT AND HOMELAND SECURITY	Todd Rowe	(203) 275-5433

DEPARTMENT OF ENVIRONMENTAL PROTECTION	Todd Rowe	(203) 275-5433
DEPARTMENT OF LABOR	Todd Rowe	(203) 275-5433
DEPARTMENT OF MENTAL HEALTH & ADDICTION SVCS (INCLUDING ALL OF ITS FACILITIES) CONNECTICUT VALLEY HOSPITAL; CEDARCREST HOSPITAL; RIVER VALLEY SERVICES; CAPITAL REGION MENTAL HEALTH CENTER; SOUTHWEST MENTAL HEALTH FACILITY; SOUTHEASTERN MENTAL HEALTH AUTHORITY; CONNECTICUT MENTAL HEALTH NETWORK	Todd Rowe	(203) 275-5433
DEPARTMENT OF MOTOR VEHICLES	Todd Rowe	(203) 275-5433
DEPARTMENT OF PUBLIC HEALTH	Todd Rowe	(203) 275-5433
DEPARTMENT OF PUBLIC SAFETY	Todd Rowe	(203) 275-5433
DEPARTMENT OF PUBLIC WORKS	Todd Rowe	(203) 275-5433
DEPARTMENT OF REVENUE SERVICES	Todd Rowe	(203) 275-5433
DEPARTMENT OF SOCIAL SERVICES	Todd Rowe	(203) 275-5433
DEPARTMENT OF TRANSPORTATION	Todd Rowe	(203) 275-5433
DIVISION OF CRIMINAL JUSTICE	Todd Rowe	(203) 275-5433
DIVISION OF SPECIAL REVENUE	Todd Rowe	(203) 275-5433
GOVERNOR'S OFFICE	Todd Rowe	(203) 275-5433
LIEUTENENANT GOVERNOR'S OFFICE	Todd Rowe	(203) 275-5433
MILITARY DEPARTMENT	Todd Rowe	(203) 275-5433
OFFICE OF HEALTH CARE ACCESS	Todd Rowe	(203) 275-5433
OFFICE OF POLICY AND MANAGEMENT	Todd Rowe	(203) 275-5433
OFFICE OF THE STATE TREASURER	Todd Rowe	(203) 275-5433
STATE DEPARTMENT OF EDUCATION (INCLUDING ALL VACATIONAL TECHNICAL HIGH SCHOOLS) A.I. PRINCE; BRISTOL TECH; BULLARD HAVENS; E.C GOODWIN; ELI WHITNEY; EMMETT OBRIEN; GRASSO TECH; H.H ELLIS; HENRY ABBOTT; HOWELL CHANEY; J.M. WRIGHT; NORWICH; OLIVER WOLCOTT; PLATT; VINAL TECH; W.F. KAYNOR	Todd Rowe	(203) 275-5433