

**Fiscal Year July 1, 2013 to June 30, 2014**

The Commission on Human Rights and Opportunities

**CASE PROCESSING REPORT, CUMULATIVE DATA**

**1. Complaints Filed by Region**

Capitol	496
Southwest	469
West Central	600
Eastern	449
Housing Discrimination Unit	<u>158</u>
<b>Total</b>	<b>2172</b>

**2. Complaints Filed by Type of Charge**

Employment	1817
Housing	158
Public accommodation	148
Credit	1
Other	45
<b>Total</b>	<b>2088</b>

**3. Complaints Filed Against State Agencies** 140

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### 4. Case Closures

Closure Type	Total
Administrative Dismissal	128
Merit Assessment Review - No Claim for Relief	16
Merit Assessment Review - No Possibility of Reasonable Cause Finding	86
Merit Assessment Review - Respondent Exempt	1
No Fault Agreement	2
No Reasonable Cause	271
No Reasonable Cause - Lack of Jurisdiction	8
Pending	11
Pre-determination Conciliation	98
Public Hearing/Court Closure	34
Release of Jurisdiction	593
Satisfactorily Adjusted	11
Withdrawal	127
Withdrawal with Settlement	941
<b>Grand Total</b>	<b>2327</b>

### 5. OPH Closures

Administrative Dismissal	5
Public Hearing Withdrawal	24
Referee Decision	6
Stipulated Agreement	52

### 6. Number of Reasonable Cause Findings

Case Certified to Public Hearing	79
Reasonable Cause Draft Issued	109
<b>Grand Total</b>	<b>188</b>

**7. Total Number of Pending Cases at End of Year** 381

**8. Total Number of Active Cases at End of Year** 376  
757

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Complaints filed -- Basis/Type	Type					Total
	CREDIT	EMPLOYMENT	HOUSING	OTHER	PA*	
Age	1	503	7	9	31	551
Alienage		4			2	6
Ancestry		133	5	9	11	158
Color		409	27	22	47	505
Familial Status		6	10	1	1	18
Gender Identity		3		1	2	6
Learning Disability	1	19		4	5	29
Marital Status		21	9	2	4	36
Mental Disability		107	26	4	29	166
Mental Disorder	1	21			5	27
Mental Retardation			1			1
National Origin		218	12	7	16	253
Other		432		9	18	459
Physical Disability		450	76	7	42	575
Prior Conviction of Crime		7			1	8
Race		538	27	27	61	653
Religious Creed		61	3	6	5	75
Retaliation - Housing		1	4		1	6
Sex		544	6	6	28	584
Sexual Orientation		62	1	4	5	72
Source of Income		1			1	2
Source of Income - Other			8		1	9
Source of Income - Pub. Assistance					1	1
Source of Income - Sect. 8			22			22
Source of Income - SS			1			1
<b>Grand Total</b>	<b>3</b>	<b>3540</b>	<b>245</b>	<b>118</b>	<b>317</b>	<b>4223</b>

\*Public accommodation

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<b>Complaints Filed by Issue</b>		
<b>Type</b>	<b>Issue</b>	<b>Total</b>
CREDIT	Other	1
EMPLOYMENT	Aiding & Abetting	33
	Demotion	39
	Discharge	1164
	Harassment	380
	Hiring	94
	Other	674
	Other(Pregnancy)	14
	Promotion	78
	Refused Leave(Pregnancy)	2
	Retaliation	625
	Sexual Harassment	191
	Termination(Pregnancy)	30
	Terms & Conditions	782
	HOUSING	Denial of Rental
Eviction		6
Other		3
Reasonable Accommodation		72
Retaliation		7
Terms and Conditions		47
OTHER	Code of Fair Practices	7
	Contract Compliance	5
	Criminal Offender	13
	Harassment	1
	Other	22
PUBLIC ACCOMODATION	Aiding & Abetting	1
	Discharge	1
	Other	99
	Public Agency	43
	Reasonable Accommodation	2
	Recreation	1
	Retaliation	2
<b>Grand Total</b>		<b>4472</b>

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<b>Complaints Closed by Basis</b>														
<b>Basis</b>	<b>ADRS</b>	<b>MAR/RE</b>	<b>MARC</b>	<b>MARR</b>	<b>NFA</b>	<b>NRC</b>	<b>NRC/LOJ</b>	<b>PDC</b>	<b>PH</b>	<b>PNDG</b>	<b>SA</b>	<b>WD</b>	<b>WDWS</b>	<b>Total</b>
Age	160		14	6		83		10	9	5	1	30	261	616
Alienage	5											2		7
Ancestry	30		6	1		28		1	2	1		5	64	155
Blindness						1								1
Color	124		37	3	1	106	2	10	9	2	1	40	249	623
Familial Status	2			1		4		6				1	3	22
Gender Identity	1													1
Learning Disability	4			2		1		1				4	13	26
Marital Status	5					5		2				1	7	22
Mental Disability	42		4	2		17		17	1	1	7	15	66	180
Mental Disorder	7			1		3						1	6	19
Mental Retardation	1													1
National Origin	64		12	2	1	39	2	9	5	2	2	17	104	275
None	1													1
Other	165	1	10	4		39		1	6	3		16	210	484
Physical Disability	159		12	1		58	1	53	12	4	2	32	298	660
Prior Conviction of Crime	1											1	1	4
Race	177		39	3	1	122	4	15	14	2	3	39	298	762
Religious Creed	25		4	1		7		1		1		3	26	76
Retaliation - Housing	1					5							1	8
Sex	177		19	4		40	1	2	8	1		29	294	597
Sexual Orientation	19		2	2		3						8	24	61
Source of Income	1													2
Source of Income - Other												1		1
Source of Income - SDG								4	1					5
Source of Income - Sect. 8						1	2	6	1				2	12
Source of Income - SS									1					1
<b>Grand Total</b>	<b>1171</b>	<b>1</b>	<b>159</b>	<b>33</b>	<b>3</b>	<b>562</b>	<b>12</b>	<b>138</b>	<b>69</b>	<b>22</b>	<b>16</b>	<b>245</b>	<b>1927</b>	<b>4622</b>

## Fiscal Year July 1, 2013 to June 30, 2014

<b>Complaints Closed by Type</b>	<b>Total</b>
Administrative Dismissal	128
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<b>Complaints Closed by Unit</b>	<b>Type</b>				
<b>Unit</b>	EMPLOYMENT	HOUSING	OTHER	PA*	<b>Total</b>
Capitol		373		1	24
Southwest		217		2	18
West Central	1	350		7	22
Eastern		329		28	15
Housing			174		
Legal	1	685	12	15	52
<b>Grand Total</b>	<b>2</b>	<b>1954</b>	<b>186</b>	<b>53</b>	<b>131</b>

**\*Public Accommodation**