

Report Filters:

Indicator Category: "CI" Service: "CLA3-","CLA4+","CRS","DSO","FAM","GSE","OH SL","RC","RES","SEI","SHE" Active Indicator? "Yes"

[RFU?](#)

CI Consumer Interview

CI 1 Are you happy with where you live? [No](#)

The intent of this indicator is to determine the person's level of satisfaction with his or her life experience in the home. Tell me about your home. How long have you lived here? What are the things you like about living here? What things do you not like? If you're not happy here, what would make you happy? If you don't like where you live, what don't you like about it?

When interviewing, an individual may be reluctant to speak negatively about others (e.g., people living with them at home, staff, family members) or their life circumstances.

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **OH SL** -
- . **RC** -

CI 29 Who decides your daily schedule like when to get up, when to eat, when to go to sleep? [No](#)

The intent of this indicator is to determine how much control the individual has in deciding his or her daily schedule.

If the individual states that others control the schedule, rate "Not Met."

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **OH SL** -
- . **RC** -
- . **RES** -

CI 30 Who decides how you spend your free time? [No](#)

The intent of this indicator is to determine how much control the individual has in deciding how he or she spends leisure time.

If the individual states that others determine this, rate "Not Met."

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **OH SL** -
- . **RC** -
- . **RES** -

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RFU?

CI 4

Can you be alone if you want to?

No

The intent of this indicator is to determine if the individual has time to be alone, to have privacy.

Are you able to spend time alone if you want to?

Being alone may be contraindicated by the individual's health needs or behavior plan. Reviewer may defer this question if being alone is contraindicated. If contraindicated, rate "Not Rated" and explain the reason.

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **OH SL** -
- . **RC** -
- . **RES** -

CI 34

Do people read your mail without asking you first?

No

The intent of this indicator is to determine if an individual's right to send and receive unopened mail is ensured.

A general question such as "Who opens your mail when it arrives?" is suggested to avoid a yes/no response.

Connecticut General Statute 17a-238(e)(4) states that an individual has "the right to send and receive unopened mail and to make reasonable requests for assistance in the preparation of correspondence".

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **OH SL** -
- . **RC** -

CI 35

Are you allowed to use the phone when you want to?

No

The intent of this indicator is to determine if the individual has access to a phone, as desired.

A general question such as "When can you use the phone?" is suggested to avoid a yes/no response.

Using the phone may be contraindicated by the individual's behavior plan. Reviewer may defer this question if using the phone is contraindicated. If contraindicated, rate "Not Rated" and explain the reason.

Refer to Connecticut General Statutes 17a-238(e)(3)

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **OH SL** -
- . **RC** -
- . **RES** -

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RFU?

CI 3

Are your support staff nice and polite to you?

Pending

The intent of this indicator is to determine if the individual feels that he or she is treated in a respectful manner by support staff.

Are you addressed by your name when support persons speak to you? Do support persons include you in conversations? When? How often? Be sensitive when interviewing: an individual may show concern for his or her relationship with a support person when asked this question.

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **DSO** -
- . **FAM** -
- . **GSE** -
- . **OH SL** -
- . **RC** -
- . **RES** -
- . **SEI** -
- . **SHE** -

CI 56

Are you happy with the people who provide help and assistance to you at home or at your job?

No

The intent of this indicator is to determine the individual's level of satisfaction with his or her support persons at the service being reviewed.

For example, for a day service, ask about daytime support person; at a work service, ask about happiness with work support persons; at a residential setting, ask about happiness with home support persons. An open, general question such as "Tell me what it's like to get help from the people who support you here" is suggested to avoid a yes or no response.

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **DSO** -
- . **FAM** -
- . **GSE** -
- . **OH SL** -
- . **RC** -
- . **SEI** -
- . **SHE** -

CI 9

How do people let you know they are there before coming into your home?

No

The intent of this indicator is to determine if the individual's privacy is respected.

Do visitors or unexpected persons (e.g., staff or others) knock before entering your home? Do they ring the doorbell?

- . **OH SL** -

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[RFU?](#)

CI 10 How do support staff ask you if it's okay to come into your bedroom? [No](#)

The intent of this indicator is to determine if the individual's privacy is respected.

Do support persons usually knock or ask permission before entering your bedroom?

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **FAM** -
- . **OH SL** -
- . **RC** -
- . **RES** -

CI 7 Are you safe when you are at home? [No](#)

The intent of this indicator is to determine if the individual feels safe in his or her home.

Ask the individual "Is there anything about your home that makes you feel unsafe?"

When rating this indicator, keep in mind that this indicator refers to environmental safety only, such as the safety of the physical structure of the home.

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **FAM** -
- . **OH SL** -
- . **RC** -

CI 5 Are you ever afraid or scared when you are at home? If so, why are you scared? [Pending](#)

The intent of this indicator is to determine if the individual has a fear of physical and/or emotional harm from other people at their home.

Is there anything about the people in your home that makes you feel unsafe?

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **OH SL** -
- . **RC** -

CI 8 Are you safe when you are in your neighborhood? [No](#)

The intent of this indicator is to determine if the individual feels safe in his or her neighborhood.

This indicator refers to safety of the physical environment of the individual's neighborhood. Is there anything about your neighborhood that makes you feel unsafe?

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **FAM** -
- . **OH SL** -
- . **RC** -

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RFU?

CI 6 Are you ever afraid or scared when you are out in your neighborhood? If so, why are you scared?

No

The intent of this indicator is to determine if the individual is afraid in his or her neighborhood.

This indicator refers to fear of physical and/or emotional harm from other people. Is there anything about the people in your neighborhood that makes you feel unsafe?

- . OH SL -

CI 2 Do you like working at your job or going to your day program?

No

The intent of this indicator is to rate the person's level of satisfaction with his or her day program or job, including the activities, environment, work site, co-workers, participants, support staff, hours, benefits or other areas as indicated by the individual.

What do you like about your job or day program? How's your job going? What do you like about it, not like about it?

- . DSO -

- . GSE -

- . SEI -

- . SHE -

CI 76 Are you happy with the benefits you get at your job?

No

The intent of this indicator is to rate the individual's level of satisfaction with the benefits they receive from their job.

Are you getting the benefits that you want (e.g., vacation, sick time, health insurances)? Do you get paid when you are out sick or take a vacation day from work?

Rate "Met" if the individual indicates that they do not get benefits at their job, but are satisfied with their job without receiving benefits.

- . GSE -

- . SEI -

- . SHE -

CI 74 Do you want a new job or one with more hours?

No

The intent of this indicator is to determine if the individual is satisfied with their job and hours.

Are you satisfied with your job? If the individual does not have a job, ask him or her if they want one. If the individual answers yes and the individual is not assisted to get a new job or increase hours at their present job, rate "Not Met".

- . DSO -

- . GSE -

- . SEI -

- . SHE -

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RFU?

CI 37 Do people ask for your opinions and input? When? How often?

No

The intent of this indicator is to determine if the individual feels that his or her ideas, opinions and input are respected.

Do people ask you what you think? Do people ask you how you feel about things?

This is rated "Met" if the individual indicates they are routinely asked for his or her ideas, opinions and input about broad issues. (e.g., future plans, choice of staff, lifestyle, activities, supports, etc.)

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **DSO** -
- . **FAM** -
- . **GSE** -
- . **OH SL** -
- . **RC** -
- . **RES** -
- . **SEI** -
- . **SHE** -

CI 40 Are the things you are doing now the things you want to do?

No

The intent of this indicator is to determine if the individual is doing things that he or she wants to do.

Ask the individual if there are things that he or she wants to do and does not do now. Are these new things or things that the individual wanted to do for a long time? Ask the individual if they have discussed these desires with anyone? Have the things that the individual wanted to do been incorporated in the planning process?

If it has not been addressed through the individual's planning process, then rate "Not Met".

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **DSO** -
- . **FAM** -
- . **GSE** -
- . **OH SL** -
- . **RC** -
- . **SEI** -
- . **SHE** -

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RFU?

CI 80 Did you choose the agency/vendor that is supporting you or providing you this residential or day/vocational service/program? No

The intent is to determine if the individual chose the agency/ vendor supporting them.

Did anyone tell you about other providers and their supports? Did you visit this and other sites before the service provider was chosen?

- . CLA3- -
- . CLA4+ -
- . CRS -
- . DSO -
- . FAM -
- . GSE -
- . OH SL -
- . RC -
- . SEI -
- . SHE -

CI 71 Do your staff listen to you? Do staff do what you want them to do, such as – be on time, be flexible, change schedule when you need them to? No

The intent is to determine if the support person is accommodating most of the time. Refers to day-to-day supports.

- . CLA3- -
- . CLA4+ -
- . CRS -
- . FAM -
- . GSE -
- . OH SL -
- . RC -

CI 42 Has anyone discussed your rights with you as a citizen in the last year? No

Who discussed rights with you? What did they talk about?

Refers to Connecticut General Statutes 17a-238. Includes rights to prompt dental and medical treatment; free communication; telephone access; personal effects storage; unnecessary restraint; prohibits corporal punishment; due process; respect for dignity and privacy, the right to make informed choices, the right to take reasonable risks, the right to reasonable accommodations, the right to have one's culture and ethnic choices and identity respected, etc.

Also includes laws including; Americans with Disabilities Act of 1990 (ADA), Assistive Technology Act of 1998, National Voter Registration Act of 1993, etc.

- . CLA3- -
- . CLA4+ -
- . CRS -
- . FAM -
- . OH SL -
- . RC -

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[RFU?](#)

i CI 59 What does abuse and neglect mean? [No](#)

The intent is to determine that the individual has a basic understanding of abuse and neglect.

- . CLA3- -
- . CLA4+ -
- . CRS -
- . DSO -
- . FAM -
- . GSE -
- . OH SL -
- . RC -
- . RES -
- . SEI -
- . SHE -

f CI 22 Who chooses activities that you participate in? [No](#)

The intent of this indicator is to determine the amount of choice/input the person has in determining his or her activities within the service being reviewed. Where do you go during the week? Who makes the decision to go to these places? Do you go shopping? Do you go out for entertainment? Do you go to meetings in the community? What activities do you like to do? Are you able to do these things? Who makes the decision on where you go for fun?

- . CLA3- -
- . CLA4+ -
- . CRS -
- . DSO -
- . FAM -
- . OH SL -
- . RC -
- . RES -

i CI 23 Can you do activities that are different from the ones that others do if you want to? [No](#)

The intent is to determine if this individual is allowed to choose and participate in an activity that is different than what others in the home are doing.

- . CLA3- -
- . CLA4+ -
- . CRS -
- . RC -
- . RES -

i CI 20 When you want to go somewhere, do you have a way to get there? [No](#)

The intent of this indicator is to determine if a lack of transportation impedes the individual's ability to participate in his or her chosen activities. Are support persons available to take you where you need or want to go?

- . CLA3- -
- . CLA4+ -
- . CRS -
- . FAM -
- . OH SL -
- . RC -

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RFU?

CI 24 Do you go to religious services, if you want to?

No

The intent of this indicator is to determine if the individual is provided with the opportunity to attend religious services, if desired. Did anyone ask you if you would like to attend religious services? If the individual identifies that he or she attends religious services as often as wanted or expresses no desire to go to religious services, rate this indicator "Met."

-	.	CLA3-	-
-	.	CLA4+	-
-	.	CRS	-
-	.	OH SL	-
-	.	RC	-

CI 25 Do you exercise or play sports as much as you want to?

No

The intent of this indicator is to determine if the individual is provided with the opportunities to engage in physical activity, as much as desired. If the individual identifies that he or she plays sports as often as wanted or expresses no desire to engage in exercise or sports, rate this indicator "Met."

-	.	CLA3-	-
-	.	CLA4+	-
-	.	CRS	-
-	.	FAM	-
-	.	OH SL	-
-	.	RC	-

CI 58 Do you have ways to express your ethnicity, cultural heritage, and religious preference if you want?

Pending

The intent of this indicator is to determine if the person has opportunities to express his or her cultural preferences as he or she desires. Do you celebrate certain holidays? Do you have special traditions? Do you speak another language? Do you have favorite ethnic foods? Do you have a religious preference? Do you attend religious services?

Consider how important cultural identity and preference is to the person being interviewed. Observe the individual in his/her environment and review the IP for expressions of cultural heritage and/or ethnic or religious preference. Ask the person about those things (e.g., native language, nationality flags, religious statues, artwork that reflects heritage and culture, etc.).

If the individual identifies no preferences, rate "Met". "N/A" should not be used for this indicator.

-	.	CLA3-	-
-	.	CLA4+	-
-	.	CRS	-
-	.	DSO	-
-	.	OH SL	-
-	.	RC	-
-	.	RES	-
-	.	SHE	-

CI 12 Do you have access to the Internet, or computer technology if you want it?

No

The intent of this indicator is to determine if the individual has access to the Internet and/or computer technology, as desired.

-	.	CLA3-	-
-	.	CLA4+	-
-	.	CRS	-
-	.	FAM	-
-	.	OH SL	-
-	.	RC	-

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RFU?

CI 51 Has anyone explained to you what you can do during your respite visit?

No

Refers to the individual's daily schedule/routine and choice of planned activities.

- . RES -

CI 13 Do you have friends that you like to talk to or do things with?

No

This indicator is "Not Met" if the person expresses the desire to have friends and doesn't have any or if more/enhanced relationships are desired. Paid support persons should not be considered friends unless they spend unpaid time with the individual.

- . CLA3- -

- . CLA4+ -

- . CRS -

- . FAM -

- . OH SL -

- . RC -

CI 14 Do you have a best friend or someone you are really close to?

No

This indicator is "Not Met" if the person expresses the desire to have a best friend.

- . CLA3- -

- . CLA4+ -

- . CRS -

- . FAM -

- . OH SL -

- . RC -

CI 15 Can you see and contact your friends when you want to?

No

The intent of this indicator is to determine if the individual can contact his or her friends as much as they want to.

Do you contact friends? How often does this contact occur? Do support persons help you when you need it?

This indicator is rated "Not Met" if the person expresses an unfulfilled desire to see or contact friends. Contact with friends may be contraindicated by the individual's IP, Behavioral Support Plan, or court orders. Reviewer may defer this question if contraindicated. If contraindicated, rate "Not Rated".

- . CLA3- -

- . CLA4+ -

- . CRS -

- . FAM -

- . OH SL -

- . RC -

CI 16 Can you see your family when you want to?

No

The intent of this indicator is to determine if the individual is satisfied with the contact he or she has with family members. This indicator is rated "Not Met" if the individual expresses an unfulfilled desire to see his or her family. Ask if personal circumstances make it difficult to visit his or her family, as desired. Have efforts been made to connect with the individual's family? Rate "Not Rated" if visits are limited due to legal, safety, family or other valid documented reason. Rate "N/A" if an individual does not have family.

- . CLA3- -

- . CLA4+ -

- . CRS -

- . OH SL -

- . RC -

Report Filters:

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RFU?

i CI 11 Do you have a guardian? If you have a guardian, do you like how your guardian helps you?

No

If the person likes how his or her guardian helps him or her, rate "Met." If the individual does not have a guardian, rate "N/A".

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **DSO** -
- . **FAM** -
- . **GSE** -
- . **OH SL** -
- . **RC** -
- . **SHE** -

CI 19 Do you know who your advocate or guardian is?

No

The intent of this indicator is to determine if the individual knows who his/her guardian or advocate is.

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **OH SL** -
- . **RC** -

i CI 36 Have you ever participated in a self-advocacy group meeting, conference or event?

No

Have you participated in any meetings that help you speak for yourself?

If the individual identifies that they have no desire to participate in any meetings, rate "N/A".

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **FAM** -
- . **OH SL** -
- . **RC** -

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[RFU?](#)

CI 49 If you have a problem and/or complaint, do you have someone to talk to? Are you able to speak privately with someone about personal matters, if you want? [No](#)

The intent of this indicator is to determine that the individual has someone with whom they can privately share problems, complaints or personal matters.

This refers to formal and informal complaints or grievances.

- . CLA3- -
- . CLA4+ -
- . CRS -
- . DSO -
- . FAM -
- . GSE -
- . OH SL -
- . RC -
- . RES -
- . SEI -
- . SHE -

CI 53 Who can you tell if you feel you have not been treated like you want to? [No](#)

The intent of this indicator is to determine if the individual knows who to report their concerns to.

- . CLA3- -
- . CLA4+ -
- . CRS -
- . DSO -
- . FAM -
- . GSE -
- . OH SL -
- . RC -
- . RES -
- . SEI -
- . SHE -

CI 67 Are you happy with the relationships you have? [No](#)

Are you happy with your close relationships?

- . CLA3- -
- . CLA4+ -
- . CRS -
- . DSO -
- . FAM -
- . GSE -
- . OH SL -
- . RC -
- . SEI -
- . SHE -

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[RFU?](#)

CI 32 Do you get to choose what you buy with your spending money?

[No](#)

The intent of this indicator is to determine who chooses how the individual's personal monies are spent. Do you choose what to buy with your spending money or do others decide for you?

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **FAM** -
- . **OH SL** -
- . **RC** -

CI 66 Do you get to control your money as much as you want to?

[No](#)

The intent of this indicator is to determine how much control the individual has regarding his/her personal finances. Control includes the involvement or reasonable participation that the individual has in the administration of his or her finances. For example, is the individual able to control their money in order to make choices of what to purchase. Does the individual carry money on their person?

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **DSO** -
- . **GSE** -
- . **OH SL** -
- . **RC** -
- . **SHE** -

CI 73 Do you have enough money to buy necessary personal items and to participate in community activities?

[No](#)

The intent of this indicator is to determine if the individual has sufficient money to purchase needed personal items and to participate in activities. Do you have enough money to buy necessary personal items (e.g. hygiene items, clothing, accessories)? Do you have enough money to participate in community activities that you desire?

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **DSO** -
- . **FAM** -
- . **GSE** -
- . **OH SL** -
- . **RC** -
- . **SEI** -
- . **SHE** -

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[RFU?](#)

i CI 75 How do you budget your money to do the things you need to? [No](#)

The intent of this indicator is to determine if the individual knows how to manage their money to meet their needs. How do you manage your money over time so that you cover essential expenses, have money to spend on leisure, have money for emergencies and unforeseen expenses, save money for large purchases, and so that you do not run out of money?

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **OH SL** -
- . **RC** -

i CI 70 What help do you get to manage your money? [No](#)

The intent is to determine if the individual gets the support he or she needs to manage his or her money. Ask the individual to explain what support he or she receives. Rate "Not Met" if the individual wants additional support and it is not sufficiently provided.

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **OH SL** -
- . **RC** -

' CI 33 Are you happy with the money you make on your job? [No](#)

Are you satisfied with your hourly rate of pay? Are you satisfied with the dollar amount of your paycheck?

- . **GSE** -
- . **SEI** -
- . **SHE** -

i CI 17 Does your case manager ask you what you want? [No](#)

The intent of this indicator is to determine that the individual's case manager has asked them what they want in regards to work, home, relationships, leisure, etc.

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **FAM** -
- . **OH SL** -
- . **RC** -

i CI 18 If you ask for something, does your case manager help you get what you need? [No](#)

Have you asked your case manager for help? What did you ask for? Did your case manager help you? Did you get what you needed?

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **FAM** -
- . **OH SL** -
- . **RC** -

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[RFU?](#)

! CI 69 Are you happy with your case manager?

[No](#)

Tell me how you feel about your case manager.

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **DSO** -
- . **FAM** -
- . **GSE** -
- . **OH SL** -
- . **RC** -
- . **SEI** -
- . **SHE** -

CI 68 Are you getting the supports you want?

[No](#)

What help do you get at home, at work, and in the community? Is there other help that you need? Are you satisfied with the amount and type of help you receive?

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **DSO** -
- . **GSE** -
- . **OH SL** -
- . **RC** -
- . **RES** -
- . **SEI** -
- . **SHE** -

! CI 72 Do you get enough hours of support?

[No](#)

The intent of this indicator is to determine if the individual feels they have enough support hours.

Do support persons spend enough time with you to give you the help you need? This may include the individual's need to feel safe, to be more independent, to participate in activities, etc.

- . **FAM** -
- . **GSE** -
- . **OH SL** -
- . **SEI** -

Report Filters:

Indicator Category: "CI" Service: "CLA3-","CLA4+","CRS","DSO","FAM","GSE","OH SL","RC","RES","SEI","SHE" Active Indicator? "Yes"

[RFU?](#)

CI 21 If you want to change your service, how do you make the change?

[No](#)

The intent of this indicator is to determine if the individual is aware of the processes by which he or she can initiate a change in supports and services. Individuals can talk to their service provider, case manager, parents/family member, and guardian or advocate to initiate supports and service changes.

If the individual does not know that he or she can change supports, rate as "Not Met".

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **DSO** -
- . **FAM** -
- . **GSE** -
- . **OH SL** -
- . **RC** -
- . **SEI** -
- . **SHE** -

CI 57 If you want to change what you are doing during the day, how do you go about it?

[No](#)

The intent of this indicator is to determine if the individual is aware of the processes by which he or she can initiate a change in supports and services. Individuals can talk to their service provider, case manager, parents/family member, and guardian or advocate to initiate day supports and service changes.

If the individual does not know that he or she can change supports, rate as "Not Met".

- . **DSO** -
- . **GSE** -
- . **SHE** -

CI 38 Do you go to meetings to talk about your Individual Plan?

[No](#)

The intent of this indicator is to determine that the individual is present at his/her planning meetings. When did you last meet with your team to discuss your life and plan for the future?

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **DSO** -
- . **FAM** -
- . **GSE** -
- . **OH SL** -
- . **RC** -
- . **SEI** -
- . **SHE** -

Report Filters:

Indicator Category: "CI" Service: "CLA3-","CLA4+","CRS","DSO","FAM","GSE","OH SL","RC","RES","SEI","SHE" Active Indicator? "Yes"

RFU?

i CI 39 At your planning meeting, did people ask you what you like to do?

No

The intent of this indicator is to determine if the individual's opinions are respected and elicited during their planning meeting or before the planning meeting if he or she chose not to attend. Did you talk about your life at the planning meetings? Did people listen to what you had to say? Did people ask what you would like to do in the coming year?

If the individual chose not to attend, rate as "Met" only if his or her opinions were elicited prior to the meeting and incorporated into their planning discussion. If the individual wanted to attend but did not, rate as "Not Met."

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **DSO** -
- . **FAM** -
- . **GSE** -
- . **OH SL** -
- . **RC** -
- . **SEI** -
- . **SHE** -

CI 41 Are you working on things that you identified at your planning meeting? What things are you working on now?

No

The intent of this indicator is to determine if the individual is working on his or her personal goals at the service being reviewed. Review the IP Action Plan to determine if what the individual communicates to you is consistent with what is described in his or her plan.

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **DSO** -
- . **FAM** -
- . **GSE** -
- . **OH SL** -
- . **RC** -
- . **SEI** -
- . **SHE** -

Report Filters:

Indicator Category: "CI" Service: "CLA3-","CLA4+","CRS","DSO","FAM","GSE","OH SL","RC","RES","SEI","SHE" Active Indicator? "Yes"

RFU?

CI 48 Are you happy with progress you made to meet your goals? No

What are your goals? Are you satisfied with the progress you've made? Do support persons help you with your goals? Are you happy with...? (e.g., choose a topic from one of the individual's goals, such as going shopping or taking dance lessons)? This indicator applies to goals in IP.5 Action Plan as well as IP.3 Future Vision.

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **DSO** -
- . **FAM** -
- . **GSE** -
- . **OH SL** -
- . **RC** -
- . **SEI** -
- . **SHE** -

CI 26 Who chose the place where you live? No

The intent of this indicator is to determine the involvement the individual had when choosing where they live. This indicator may be rated "Not Rated" if a significant amount of time has elapsed since the individual chose where they live and does not remember the process.

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **OH SL** -
- . **RC** -

CI 78 Would you rather have an opportunity to live somewhere else? No

The intent of this indicator is to determine if the individual desires to live elsewhere.

Where would you like to live and why?

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **OH SL** -
- . **RC** -

CI 27 Did you choose the people you live with or did you choose to live by yourself? No

The intent of this indicator is to determine the involvement the individual had when choosing who to live with (or not to have housemates). This indicator may be rated "Not Rated" if a significant amount of time has elapsed since the individual chose and does not remember the process.

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **OH SL** -
- . **RC** -

Report Filters:

Indicator Category: "CI" Service: "CLA3-","CLA4+","CRS","DSO","FAM","GSE","OH SL","RC","RES","SEI","SHE" Active Indicator? "Yes"

[RFU?](#)

! CI 28 Do you choose the support staff who help you?

[No](#)

The intent of this indicator is to determine the involvement the individual had in choosing his or her support persons. Is the individual involved in the hiring process at any level? On a day-to-day basis, are support persons assigned to an individual or can the individual choose what support person helps him or her?

- . CLA3- -
- . CLA4+ -
- . CRS -
- . DSO -
- . FAM -
- . GSE -
- . OH SL -
- . RC -
- . RES -
- . SEI -
- . SHE -

! CI 79 Did your case manager explain to you that you could hire your friend or neighbor if you want to?

[No](#)

The intent of this indicator is to determine if the case manager made the individual aware of their choices in hiring support persons. This indicator applies to individuals who self-direct their supports.

- . DSO -
- . FAM -
- . OH SL -
- . SEI -

! CI 31 Who chose your job or day activity program?

[No](#)

This indicator is "Met" if the individual chooses or participates in choosing his or her work, retirement or day activity or agrees with the choice that others have made on his or her behalf.

- . DSO -
- . GSE -
- . SEI -
- . SHE -

Report Filters:

Indicator Category: "CI" Service: "CLA3-","CLA4+","CRS","DSO","FAM","GSE","OH SL","RC","RES","SEI","SHE" Active Indicator? "Yes"

[RFU?](#)

i CI 81 Do you know who to contact if you have a health concern or do not feel well?

[No](#)

The individual is better able to make an informed decision about his or her health if he or she knows someone to contact about health concerns or circumstances.

In family settings (FAM), when there is not an agency providing supports: If this indicator is "Not Met", choose "Not Met - DDS Responsible." When an agency is providing the FAM supports: If this indicator is "Not Met", choose "Not Met".

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **DSO** -
- . **FAM** -
- . **GSE** -
- . **OH SL** -
- . **RC** -
- . **RES** -
- . **SEI** -
- . **SHE** -

i CI 62 Do you make the healthcare appointments that you need?

[No](#)

If "no", does someone make appointments for you or does someone assist you to make appointments?

In family settings (FAM), when there is not an agency providing supports: If this indicator is "Not Met", choose "Not Met - DDS Responsible." When an agency is providing the FAM supports: If this indicator is "Not Met", choose "Not Met".

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **FAM** -
- . **OH SL** -
- . **RC** -

' CI 77 Are you happy with the doctors you see? The care you receive from them?

[No](#)

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **FAM** -
- . **OH SL** -
- . **RC** -

Report Filters:

Indicator Category: "CI" Service: "CLA3-","CLA4+","CRS","DSO","FAM","GSE","OH SL","RC","RES","SEI","SHE" Active Indicator? "Yes"

[RFU?](#)

CI 46

Do you know what to do to stay healthy?

[No](#)

The individual participates in activities of his or her choice that promote a healthy lifestyle, such as exercising and eating healthy foods. Does the person respond in a way to show he or she is informed about health issues?

In family settings (FAM), when there is not an agency providing supports: If this indicator is "Not Met", choose "Not Met - DDS Responsible." When an agency is providing the FAM supports: If this indicator is "Not Met", choose "Not Met".

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **FAM** -
- . **OH SL** -
- . **RC** -

CI 64

Does anyone talk to you about your health?

[No](#)

The intent of this indicator is to determine if support persons, medical personnel, family members or others talk to the individual about his or her health status and their health care plan.

In a family setting [FAM], when this indicator is "Not Met", choose "Not Met - DDS Responsible."

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **FAM** -
- . **OH SL** -
- . **RC** -

CI 60

Do you know how to ask for help if somebody is hurting you or someone else?

[Pending](#)

The intent of this indicator is to determine if the individual can effectively ask for help if someone is hurting him or her or others. What would you do if you felt in danger in the community or at home? Who would you tell?

Connecticut General Statutes 17a-238(b) states that individuals "shall be protected from harm and receive humane and dignified treatment which is adequate for such person's needs and for the development of such person's full potential at all times".

If an Immediate Jeopardy situation, refer to: J1 Abuse or Neglect Observed or Reported.

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **DSO** -
- . **FAM** -
- . **GSE** -
- . **OH SL** -
- . **RC** -
- . **RES** -
- . **SEI** -
- . **SHE** -

Report Filters:

Indicator Category: "CI" Service: "CLA3-","CLA4+","CRS","DSO","FAM","GSE","OH SL","RC","RES","SEI","SHE" Active Indicator? "Yes"

RFU?

CI 43

Do you know what to do in an emergency such as a fire, a blizzard or if you get sick?

No

The intent of this indicator is to determine if the individual can appropriately respond to an emergency event.

What would you do in an emergency? For example, if you feel ill, if there is a fire, if you lost electricity, etc.

- . **CLA3-** -
- . **CLA4+** -
- . **CRS** -
- . **DSO** -
- . **FAM** -
- . **GSE** -
- . **OH SL** -
- . **RC** -
- . **RES** -
- . **SEI** -
- . **SHE** -

CI 44

How would you respond to unsafe conditions? (show or explain)

No

The intent of this indicator is to have the individual show or explain what they would do if conditions in the home were unsafe. This may refer to environmental conditions as well as personal safety situations. For example, electrical issues, plumbing, lack of heat, feeling threatened, etc.

Does the individual know whom they would report unsafe conditions to, etc.?

- . **OH SL** -

CI 45

Are you safe at work, having the personal safety equipment you need?

No

The intent of this indicator is to determine if the individual is safe while attending work. Do you feel safe at work? Do you use safety equipment?

Rate this indicator "Not Met" if required safety items, such as eye protection, steel-toed shoes, safety vests, ear protection, etc. are not readily available or used by the individual.

- . **DSO** -
- . **GSE** -
- . **SEI** -
- . **SHE** -

CI 52

Do you feel safe while you are visiting here?

No

The intent of this indicator is to determine if the individual feels the respite environment is safe. This refers to environmental safety only. Do you feel safe in this building/in the yard? Is your bedroom/bathroom safe?

- . **RES** -