



Residential Energy Performance Roundtable

DOE Home Energy Score

Wednesday, May 21, 2014, 9:00 –10:00 AM

Department of Energy and Environmental Protection

Hearing Room 2

10 Franklin Square, New Britain, CT

Call-in number: 877-428-5336 | Participant code: 6412340

Feedback/comments on each topic are in blue

I. Integration with HES

- a. Planned to be operation in June

II. Collecting the extra data points

- a. Are there potential short cuts to calculate window measurements to reduce extra time of generating score?
 - i. Small, medium, large, options for windows?
 - ii. Need a seamless transition
 - 1. Droid should provide easy transition and data capture for Score

III. Becoming a DOE Qualified Assessor

- a. Utility Coaching is improving with time, making Assessor more achievable, while maintaining quality auditors
- b. Difficulty in passing practical
- c. Working with DOE to improve online modules to include 3D walkthrough of home
- d. Can vendors who fail the test be given feedback on the specific parts of the test that they have failed? → will require discussions with DOE

IV. Leave behind materials with client

- a. End game is delivering score at the time of the visit
- b. Do we promote the HES Home Energy Report or DOE Brand?
 - i. DOE score does not perfectly align with HES rebates and CT pricing
 - ii. Use Score (first page) of DOE score
 - iii. Do we allow flexibility in market on what is handed to client?
 - 1. Should be some minimum standard to avoid market confusion

V. Marketing

- a. Promote as a new part of HES to drive participation and to drive add-on measures
- b. As we roll out score we will be doing constant review/surveying of feedback from vendors and score recipients
- c. Co-brand EnergizeCT with DOE logo on Score page (when score is produced by HES and HPwES)

VI. Rescoring homes after add on measures

- a. Potentially re-uploading all the data from the initial visit and simply updating the new measures → talks with the DOE required

VII. Scoring homes that have already had HES

- a. Allow market (vendors) to set price and deliver score outside of HES program. Client can pay vendor for the services of receiving a score, (estimated to be an hour of time for a qualified assessor).
- b. Assessor can at that time upsell other services with HPwES

VIII. What is a client to do with their Score?

- a. Clients should be able to advertise their score on the national MLS
- b. National MLS has been modified to be able to show a DOE HEScore and/or a HERS rating

IX. Use of score to track Wx 80x30 goal?

- a. HES is reaching homes and collecting data and making cost-effective recommendations to residents on how to improve their homes' performance (weatherization)

X. Market Transformation

- a. HPwES has access to DOE Score through utilities

XI. Quality Assurance

- a. What does 5% QA/QC consist of?
 - i. Is an onsite rescoring required?
 - ii. Does QA/QC method vary by partner?

XII. Recap

- a. Need to fix call-in setup
 - i. Relocate
 - ii. Require attendance
 - iii. Go-to meeting
 - iv. Listen only through PURA HR system
- b. July Roundtable Topic
 - i. Home Energy Performance Registration requirements