



CLIENT RIGHTS OFFICERS

February 6, 2012

For more information, call the DMHAS Office of the Commissioner
1-800-446-7348 or 860-418-7000

ABILITY BEYOND DISABILITY Kate Travis 4 Berkshire Boulevard, 06801 www.abilitybeyonddisability.org	BETHEL 203-826-3112 203-748-9306	Region 5
ADVANCED BEHAVIORAL HEALTH, INC. Diane Achenbach-Zatorski 213 Court Street, 06457 www.abhct.com	MIDDLETOWN 860-704-6367 860-704-6185 (fax)	Region 3
ALCOHOL AND DRUG RECOVERY CENTERS, INC. (ADRC) Level I Grievance – Individual Program Advocate Level II Grievance – Program Director 500 Blue Hills Avenue, 06112 www.adrc-ct.org	HARTFORD 860-714-3701 860-714-3701	Region 4
ALSO-CORNERSTONE (SEE CONNECTION, INC.)	NEW HAVEN	Region 2
AMERICAN SCHOOL FOR THE DEAF VOCATIONAL SERVICES To Be Determined 139 North Main Street 06107 www.asd-1817.org	WEST HARTFORD 860-570-2343 860-570-2301 (fax)	Region 4
AMETHYST HOUSE. 48 Howe Street 06519 CRO: Leida Aceveda, Interim www.crossroadstx.org	NEW HAVEN 203-821-3040 203-387-0094	Region 2
APT FOUNDATION Bob Freeman One Long Wharf Drive, Suite 321, 06511 www.aptfoundation.org	NEW HAVEN 203-781-4600	Region 2
ARTREACH, INC. Robin Fleming 401 W. Thames Street, Unit 702 06360 www.artreachheals.org	NORWICH 860-887-0014 860-887-1915 (fax)	Region 3
ASIAN FAMILY SERVICES MuiMui Hin-McCormick	HARTFORD 860-951-8770 x222	Region 4

Client Rights Officers
in Alphabetical order by Agency/Program

1921 Park Street, 06106
www.asianfamilyservices.org

BACKUS HOSPITAL (WILLIAM) James Odea, Ph.D. 326 Washington Street 06360 www.backushospital.org	NORWICH 860-892-2730 860-823-6322 (fax)	Region 3
---	---	----------

BIRMINGHAM GROUP HEALTH SERVICES Mary Nescott 435 East Main Street, P O Box 658, 06401 www.bghealth.org	ANSONIA 203-736-2601	Region 2
--	-------------------------	----------

BLUE HILLS HOSPITAL Substance Abuse Division of CT VALLEY HOSPITAL 500 Vine Street, 06112 CRO: Kate Maldonado www.ct.gov/dmhas	HARTFORD 860-293-6440 860-262-5156	Region 4
---	--	----------

BRANFORD COUNSELING CENTER Pat Andriole (interim) 342 Harbor Street, 06405 www.branford-ct.gov/counseling.htm	BRANFORD 203-481-4248 203-483-7727 (fax)	Region 2
--	--	----------

BRIDGE HOUSE Lois Lewis 880 Fairfield Avenue, 06604 www.bridgehousect.org	BRIDGEPORT 203-335-5339 203-331-1694 (fax)	Region 1
---	--	----------

BRIDGES - A COMMUNITY SUPPORT SYSTEM Terri Eblen 949 Bridgeport Avenue 06460 www.bridgesmilford.org	MILFORD 203-878-6365 x311	Region 2
--	------------------------------	----------

CTE, INC. VIEWPOINT RECOVERY PROGRAM 104-06 Richmond Hill Avenue, 06902 Complaint to Counselor Level I Grievance – Grievance/Complaint filed with Counselor Level II Grievance – Appeal to Program Director	STAMFORD 203-356-1053	Region 1
---	--------------------------	----------

CW RESOURCES, INC Sandi Lavoy 200 Myrtle Street 06053 www.cwresources.org	NEW BRITAIN 860-229-7700 x218 860-229-6847 (fax)	Region 4
---	--	----------

CAPITOL REGION MENTAL HEALTH CENTER	HARTFORD	Region 4
-------------------------------------	----------	----------

Client Rights Officers
in Alphabetical order by Agency/Program

Carl Shields 860-297-0826
 Glenn D. Woods 860-297-0847
 Maria Rivera 860-293-6378
 500 Vine Street, 06112
www.ct.gov/dmhas/crmhc

CATHOLIC CHARITIES BETHEL Region 5
 CASE MANAGEMENT PROGRAM
 HOMELESS OUTREACH
 Donna Earle Vitale 203-748-0848 x 227
 24 Grassy Plain Street, 06801 203-796-0046 (fax)
www.bridgportdiocese.com/catholiccharities

CATHOLIC CHARITIES WATERBURY Region 5
 56 Church Street 06702 203-755-1196 x235
CRO: Linda Smith 860-728-2575
 839-841 Asylum Avenue, Hartford 06105 888-405-1183
www.bridgportdiocese.com/catholiccharities

CATHOLIC CHARITIES of FAIRFIELD COUNTY BRIDGEPORT Region 1
 Michael Tintrup 203-416-1305
 237 Hewett Avenue, 06606
www.bridgportdiocese.com/catholiccharities

CENTER CITY CHURCHES, INC. PETER'S RETREAT HARTFORD Region 4
Refer to Hands On Hartford
www.ccchartford.org

CENTER FOR HUMAN DEVELOPMENT HARTFORD Region 4
 CT OUTREACH
 Tuoc Q. Phan, MA 860-951-3325 ext 105
 Magdeline Benitez 860-951-3325
 237 Hamilton 2nd Fl., 06106 860-951-3328 (fax)
www.chd.org

CENTER FOR HUMAN DEVELOPMENT HARTFORD Region 4
 CT OUTREACH – CROSSOVER GROUP HOMES
 Natalie Williams 860-728-6851
 248 Laurel Street, 06105 860-728-6853 (fax)
www.chd.org

CENTER FOR HUMAN DEVELOPMENT DANBURY Region 5
 CT OUTREACH WEST – PILOTS PROGRAM
 Carina Almeida 203-797-0691 ext 4
 Pilots Program 203-797-0712 (fax)
 403 Main Street, 06810

Client Rights Officers
in Alphabetical order by Agency/Program

www.chd.org

<p>CENTER FOR HUMAN DEVELOPMENT CT OUTREACH WEST – PILOTS PROGRAM Angie Massicotte 51 Commercial Boulevard 06790 www.chd.org</p>	<p>TORRINGTON 860-496-1075 x8 860-496-1339 (fax)</p>	<p>Region 5</p>
<p>CENTER FOR HUMAN DEVELOPMENT CT OUTREACH WEST Leida Melvin 2 Mattoon Road 06708 www.chd.org</p>	<p>WATERBURY 203-596-9323 203-755-6122 (fax)</p>	<p>Region 5</p>
<p>CENTER FOR HUMAN DEVELOPMENT CT OUTREACH WEST – PILOTS PROGRAM I Melissa Frank 2 Mattoon Road 06708 www.chd.org</p>	<p>WATERBURY 203-596-9323 203-755-6122 (fax)</p>	<p>Region 5</p>
<p>CENTER FOR HUMAN DEVELOPMENT CT OUTREACH WEST – PILOTS PROGRAM II Ruth N. Gonzalez 2 Mattoon Road 06708 www.chd.org</p>	<p>WATERBURY 203-596-9323 x121 203-755-6122 (fax)</p>	<p>Region 5</p>
<p>CHARLOTTE HUNGERFORD HOSPITAL BEHAVIORAL HEALTH CENTER Margaret Mancuso 540 Litchfield Street, P.O. Box 988 06790 www.charlottesweb.hungerford.org</p>	<p>TORRINGTON 860-496-6488 860-496-6703 (fax)</p>	<p>Region 5</p>
<p>CHEMICAL ABUSE SERVICE AGENCY, INC. (CASA) Asher Delerme 690 Arctic Street 06608</p>	<p>BRIDGEPORT 203-339-4112</p>	<p>Region 1</p>
<p>CHEYNEY HOUSE: PROJECT GREEN Program Director 155 Wethersfield Avenue, 06114 Grievance Level I – Program Director Grievance Level II – Area Director</p>	<p>HARTFORD 860-524-1774 860-524-1768</p>	<p>Region 4</p>
<p>CHRYSALIS CENTER, INC. Cathy Maloney Raymond Grasso</p>	<p>HARTFORD 860-263-4427 860-263-4426</p>	<p>Region 4</p>

Client Rights Officers
in Alphabetical order by Agency/Program

255 Homestead Avenue, 06112
www.chrysaliscenterct.org

<p>COLUMBUS HOUSE, INC. Danielle Elliott 586 Ella Grasso Boulevard P.O. Box 7093, 06519 www.columbushouse.org</p>	<p>NEW HAVEN 203-772-4200 ext. 2135 203-772-4097 (fax)</p>	<p>Region 2</p>
--	--	-----------------

<p>COMMON GROUND Nadia Lugo 819 Main Street 06226</p>	<p>WILLIMANTIC 860-450-9763</p>	<p>Region 3</p>
---	-------------------------------------	-----------------

<p>COMMUNITY-BASED CASE MANAGEMENT a Division of CONNECTICUT MENTAL HEALTH CENTER 235 Nicoll St. 06511 Outreach and Engagement Project Assertive Community Treatment Team <u>CROs</u> Janice Jones Edna Aklin Connecticut Mental Health Center 34 Park Street 06519 www.communityservicesnetwork.org</p>	<p>NEW HAVEN 203-789-6900 203-789-6912 203-974-7800 203-974-7352</p>	<p>Region 2</p>
--	--	-----------------

<p>COMMUNITY CONNECTIONS a division of FAMILY & CHILDREN'S AGENCY, INC. Maura McCarthy Rhodes 9 Mott Avenue, 4th Floor 06850 www.familyandchildrensagency.org</p>	<p>NORWALK 203-855.8765 203-838-3325 (fax)</p>	<p>Region 1</p>
--	--	-----------------

<p>COMMUNITY ENTERPRISES Linda Gilman GALES FERRY, Supported Employment – P.O.Box 356, 1649 Route 12, 06335-0356 EAST HARTFORD, Residential – 580 Burnside Avenue 06108 860-282-8349 MANCHESTER, Culinary and BOT – Manchester Community College MS#8, Box 1040, 61 Bidwell Street 06045 WINDSOR, Supported Employment – P.O. Box 176, 29 Bloomfield Avenue 06095 www.communityenterprises.com</p>	<p>860-464-7221 860-464-7223 (fax)</p>	<p>Region 3</p>
--	--	-----------------

<p>COMMUNITY HEALTH CENTER, INC., BEHAVIORAL HEALTH Dr. Kearney 635 Main Street 06457</p>	<p>MIDDLETOWN 860-347-6971</p>	<p>Region 2</p>
---	------------------------------------	-----------------

Client Rights Officers
in Alphabetical order by Agency/Program

www.chcl.com

COMMUNITY HEALTH SERVICES, INC., BEHAVIORAL HEALTH Lorna Caban Vidya Ganesan 500 Albany Avenue 06120 www.chshartford.org	HARTFORD 860-249-9625 x780 860-808-8704 860-808-8771 (fax)	Region 4
COMMUNITY MENTAL HEALTH AFFILIATES Lori Bedus 5 Hart Street, 06052 www.cmhacc.org	NEW BRITAIN 860-229-4850 x385	Region 4
COMMUNITY PREVENTION AND ADDICTION SERVICES, INC.(CPAS) Level I Grievance – Program Clinician Level II Grievance – John Fournier DANIELSON – 37 Commerce Ave., 06239 MANCHESTER – 87B Oak Street, 06040 PUTNAM – 391 Pomfret Street 06261 Milestone Intensive Residential Prog New Life Center Pathways WILLIMANTIC-1491 W. Main St., 06226 Thomas Murphy Center www.cpas-inc.org	DANIELSON 860-456-3215 860-456-3215 860-774-7179 860-645-0487 860-928-1860 860-963-6763 860-963-4971 860-450-7078 (fax) 860-456-1769	Region 3
COMMUNITY RENEWAL TEAM Thersa Nicholson Interim 555 Windsor, 06120 www.crtct.org	HARTFORD 860-714-2743	Region 4
CONNECTICUT COUNSELING CENTER Level I Grievance – Counselor Level II Grievance – Alan Nolan, LCSW, Program Director 60 Beaver Brook Road, 06810 www.ctcounseling.org	DANBURY 203-743-7574	Region 5
CONNECTICUT COUNSELING CENTER Level I Grievance – Counselor Level II Grievance – Robert Lambert, MA, LADC, Program Director 20 North Main Street, 3 rd Floor, Norwalk 06854 www.ctcounseling.org	NORWALK 203-838-6508	Region 5
CONNECTICUT COUNSELING CENTER	WATERBURY	Region 5

Client Rights Officers
in Alphabetical order by Agency/Program

Level I Grievance – Counselor 203-755-8874
 Level II Grievance – Sam Segal, MS, LADC, LPC
 Director of Clinical Services
 4 Midland Road, Waterbury 06705
www.ctcounseling.org

CONNECTICUT MENTAL HEALTH CENTER	NEW HAVEN	Region 2
Janice Jones	203-974-7800	
Edna Aklin	203-974-7352	
34 Park Street 06519	203-974-7413 (fax)	
Community-Based Case Management		
235 Nicoll St., New Haven		
Outreach and Engagement Project	203-789-6900	
Assertive Community Treatment Team	203-789-6912	
Hispanic Clinic, 34 Park Street	203-974-5800	
SATU (Substance Abuse Treatment Unit)		
1 Long Wharf, New Haven 06511		
West Haven Mental Health Clinic, 270 Center St.	203-974-5900	
www.ct.gov/dmhas/cmhc		

CONNECTICUT RENAISSANCE, INC.	BRIDGEPORT	Region 1
Kristen Isham	203-336-5225 x2108	
BRIDGEPORT – 350 Fairfield Avenue, 06604		
BRIDGEPORT – 144 Golden Hill Street, 06604		
NORWALK – 83 Wall Street, 06852		
STAMFORD – 141 Franklin Street, 06902		
WATERBURY – 31 Wolcott (CT Renaissance, Inc. East), 06702		
www.ctrenaissance.com		

CONNECTICUT VALLEY HOSPITAL	MIDDLETOWN	Region 2
P.O. Box 351, 06457	860-262-5000	
Advocacy and Grievance	860-262-5146 (fax)	
Kate Maldonado, Director	860-262-5156	
Amanda Leach	860-262-5157	
Andrea Grant	860-262-5159	
Deborah Williams	860-262-5108	
Pat Guerard	860-262-5637	
Will Brady	860-262-5121	
ADDICTIONS – Merritt Hall,		
Pat Guerard	860-262-5637	
Will Brady	860-262-5121	
DUTCHER / WHITING FORENSIC	860-262-5431/5122 (fax)	
Andrea Grant	860-262-5159	
Will Brady	860-262-5121	
GENERAL PSYCHIATRY		
Pat Guerard	860-262-5637	

Client Rights Officers
in Alphabetical order by Agency/Program

CONNECTION, INC.		Region 2
Marcie Dimenstein	203-776-9900 x1105	
Patricia Clark	860-343-5500 x1114	
205 Orange Street, New Haven 06510	203-787-5599 (fax)	
MIDDLETOWN – 955 South Main Street, 06457 (Mailing address)		
BRIDGEPORT – Park City Plaza, 10 Middle Street, 11 th Floor		
GROTON – 542 Long Hill Road		
HARTFORD – 675 Tower Avenue		
MERIDEN – 174 State Street		
MIDDLETOWN – 99 Eastern Drive		
MIDDLETOWN – 8 and 167 Liberty		
MIDDLETOWN – 176 Court Street		
NEW HAVEN – 48 Howe Street		
NEW HAVEN – 205 Orange Street (formerly Also Cornerstone)		
UNCASVILLE – 976 Norwich New London Turnpike		
OLD SAYBROOK – 263 Main Street		
WATERBURY – 84 Crown Street		
WILLIMANTIC – 1125 Main Street		
www.theconnectioninc.org		

CONSULTATION CENTER (THE)	NEW HAVEN	Region2
A Division of Connecticut Mental Health Center		
389 Whitney Avenue 06511	203-789-7645	
CROs: Janice Jones	203-974-7800	
Edna Aklin	203-974-7352	
Connecticut Mental Health Center		
34 Park Street, New Haven 06519		
www.theconsultationcenter.org		

CONTINUUM OF CARE, INC.	NEW HAVEN	Region 2
Colleen Tobin	203-562-2264 x229	
David Ostrom	203-562-2264 x229	
67 Trumbull Street, 06511		
www.continuumct.com		

CORNELL SCOTT - HILL HEALTH CENTER	NEW HAVEN	Region 2
HOMELESS OUTREACH AND ENGAGEMENT		
Toni Harp	203-503-3000	
Gladys Martinez (Advocate)	203-503-3211	
428 Columbus Street, 06519		
www.hillhealthcenter.com		

CORNELL SCOTT - HILL HEALTH CENTER	NEW HAVEN	Region 2
VILLAGE OF POWER		
Susan Feldman	203-503-3484	

Client Rights Officers
in Alphabetical order by Agency/Program

<p>Gladys Martinez (Advocate) 226 Dixwell Avenue 06511 www.hillhealthcenter.com</p>	<p>203-503-3221</p>	
<p>CROSSOVER GROUP HOMES CENTER FOR HUMAN DEVELOPMENT CT OUTREACH Natalie Williams 248 Laurel Street 06105 www.chd.org</p>	<p>HARTFORD 860-728-6851</p>	<p>Region 4</p>
<p>CROSSROADS, INC. Lida Acevedo 54 East Ramsdell Street, 06515 Amethyst House 48 Howe Street 06519 www.crossroadstx.org</p>	<p>NEW HAVEN 203-387-0094 203-907-4513 (fax) 203-821-3040 203-832-3043 (fax)</p>	<p>Region 2</p>
<p>DANBURY HOSPITAL COMMUNITY CENTER FOR BEHAVIORAL HEALTH Joe Shea 152 West Street, 06810 www.danburyhospital.org</p>	<p>DANBURY 203-797-7495 203-731-8065 (fax)</p>	<p>Region 5</p>
<p>DANBURY MENTAL HEALTH AUTHORITY see Western CT Mental Health Network – Danbury Area</p>	<p>DANBURY</p>	<p>Region 5</p>
<p>DAY KIMBALL HOSPITAL Sharon Sawyer 320 Pomfret Street, 06260 www.daykimball.org</p>	<p>PUTNAM 860-928-6541 x 2433</p>	<p>Region 3</p>
<p>DIXWELL/NEWHALLVILLE COMMUNITY MENTAL HEALTH CENTER Marguerite Gentile 660 Winchester Avenue 06511 www.dncmhs.org</p>	<p>NEW HAVEN 203-776-8390 203-773-0788 (fax)</p>	<p>Region 2</p>
<p>DUBOIS CENTER see Southwest CT Mental Health System – F.S. Dubois Center</p>	<p>STAMFORD</p>	<p>Region 1</p>
<p>EASTER SEALS EMPLOYMENT Craig Foley 122 Avenue of Industry 06705 www.waterburyct.easterseals.com</p>	<p>WATERBURY 203-236-0188 203-236-0183 (fax)</p>	<p>Region 5</p>
<p>EASTER SEALS GOODWILL INDUSTRIES</p>	<p>NEW HAVEN</p>	<p>Region 2</p>

Client Rights Officers
in Alphabetical order by Agency/Program

REHABILITATION CENTER		
Phyllis Hagen	203-777-2000	
95 Hamilton Street 06511	203-624-5600 (fax)	
www.newhavengoodwill.easterseals.com		
EASTER SEALS OF GREATER HARTFORD	WINDSOR	Region 4
REHABILITATION CENTER, Medical and Vocation Services, Development and Administration		
Rosalind Schuster	860-714-9500	
100 Deerfield Road 06095-4207	860-714-8979 (fax)	
www.hartford.easterseals.com		
EDUCATION CONNECTION		
		Region 5
Tony Sebastiano, Interim	860-567-0863 x122	
Danielle Kriksciun	203-791-1904 x131	
DANBURY – 345 Main Street 06810		
LITCHFIELD – Box 909, 355 Goshen Rd 06759	860-567-3381 (fax)	
www.educationconnection.org		
FSW, INC. CT (FAMILY SERVICES WOODFIELD, INC)	BRIDGEPORT	Region 1
William Hass	203-368-5562	
475 Clinton Avenue, 06605	203-368-5552	
www.fswinc.org		
FAMILY & CHILDREN’S AGENCY, INC.	NORWALK	Region 1
See COMMUNITY CONNECTIONS COUNSELING SERVICES		
http://familyandchildrenagency.org		
FAMILY CENTERS, INC.	GREENWICH	Region 1
Piera Iori	203-869-4848	
40 Arch Street, 06830		
www.familycenters.org		
FELLOWSHIP PLACE	NEW HAVEN	Region 2
Daniel Bleeks	203-401-4227 ext. 130	
Veronica Vidal	203-401-4227 ext. 154	
441 Elm Street 06515	203-789-4451 (fax)	
www.fellowshipplace.org		
FISH SHELTER	TORRINGTON	Region 5
332 South Main Street 06790	860-496-1648 / 860-489-4807 (fax)	
CRO: Shelley Foster	860-496-3763	
Western CT Mental Health Network – Torrington Area		
249 Winsted Road 3 rd Floor 06790		

Client Rights Officers
in Alphabetical order by Agency/Program

<p>FOCUS ON RECOVERY-UNITED, INC. Donna Duda 100 Riverview Center, Suite 272, 06457 www.focusonrecovery.org</p>	<p>MIDDLETOWN 860-704-0556 860-704-0767 (fax)</p>	<p>Region 2</p>
<p>GATEWAY COMMUNITY TREATMENT PROGRAM a Division of GILEAD COMMUNITY SERVICE 86 Middlesex Avenue, 06412 CRO: Robert Snyder Gilead Community Service P.O. Box 100, 222 Main St., Ext. Middletown www.gileadcs.org</p>	<p>CHESTER 860-343-5300</p>	<p>Region 2</p>
<p>GENESIS CENTER Claudette Kristoff 587 East Middle Turnpike 06040 Genesis Center Satellite 43 West Main Street, Suites 3 & 4 Rockville (Vernon) 06066 www.chrhealth.org</p>	<p>MANCHESTER 860-646-3888 ext. 401 860-645-4132 (fax) 860-871-8227</p>	<p>Region 4</p>
<p>GILEAD COMMUNITY SERVICE Rob Snyder P.O. 1000, 222 Main Street Ext., 06457 www.gileadcs.org</p>	<p>MIDDLETOWN 860-343-5300 x15 860-343-5306 (fax)</p>	<p>Region 2</p>
<p>GLENLUNAN See Help, Inc. (Central Naugatuck Valley) www.cnvhelp.org</p>	<p>WATERBURY</p>	<p>Region 5</p>
<p>GOODWILL INDUSTRIES OF WESTERN CT Marissa Karissa 165 Ocean Street, 06605 www.goodwillwct.org</p>	<p>BRIDGEPORT 203-581-5041</p>	<p>Region 1</p>
<p>GREATER BRIDGEPORT COMMUNITY MENTAL MENTAL HEALTH CENTER see Southwest CT Mental Health Health System</p>	<p>BRIDGEPORT</p>	<p>Region 1</p>
<p>GREATER WATERBURY MENTAL HEALTH AUTHORITY see Western CT Mental Health Network – Waterbury Area</p>	<p>WATERBURY</p>	<p>Region 5</p>
<p>GUARDIAN AD LITEM SERVICES, INC. Ken Sawicki 87 Meadow Street 06770</p>	<p>NAUGATUCK 203-723-4332 ext. 105 203-723-9250 (fax)</p>	<p>Region 5</p>

Client Rights Officers
in Alphabetical order by Agency/Program

www.melissaproject.org

HALL-BROOKE BEHAVIORAL HEALTH SERVICES, INC. Rose Mettlan 47 Long Lots Road, 06880 www.hallbrooke.org	WESTPORT 203-227-1251	Region 1
HANDS ON HARTFORD (formerly Center City Churches, Inc. Peter's Retreat) Barbara Shaw 100 Constitution Plaza, Suite 721, 06106 www.ccchartford.org	HARTFORD 860-247-4140	Region 4
HARBOR HEALTH SERVICES, INC. Nancy Patrick 14 Sycamore Way, 06405 www.harborhealthservices.org	BRANFORD 203-483-2667 x231 203-483-2644 (fax)	Region 2
HARTFORD BEHAVIORAL HEALTH Josie Robles One Main Street, 06106 www.hartfordbehavioralhealth.org	HARTFORD 860-727-8703 x348 860-524-7781 (fax)	Region 4
HARTFORD DISPENSARY Larry Pittinger	860-527-5100 ext. 3260	Region 4
BRISTOL – 1098 Farmington Avenue, 06010	860-589-6433	
HARTFORD – 345 Main Street 06106	860-525-2181	
HARTFORD – 12-14 Weston Street 06120	860-525-9376	
HARTFORD – 16-18 Weston Street 06120	860-527-5100	
NEW BRITAIN – 19 Rockwell Avenue 06051	860-827-3313	
NEW LONDON – 931 Bank Street 06320	860-447-2233	
NORWICH – 772 West Thames Street 06360	860-886-0446	
WILLIMANTIC – 54-56 Boston Post Road 06226	860-456-7990	
HARTFORD HOSPITAL/INSTITUTE OF LIVING Arthur Guerra Todd Building, 200 Retreat Avenue, 06106 www.instituteofliving.org	HARTFORD 860-545-7349	Region 4
HELP, INC. (CENTRAL NAUGATUCK VALLEY) Programs: Drug Services McAuliffe Manor Rogers House Kinsella Commons Glenlunan	WATERBURY 203-756-8984 860-567-9491 203-756-4029 203-597-9008 203-754-5276	Region 5

Client Rights Officers
in Alphabetical order by Agency/Program

<p style="text-align: center;">Wynnewood Residential CRO: Michelle Kahn 900 Watertown Avenue 06708 www.cnvhelp.org</p>	<p>860-482-1319 203-754-5276</p>	
<p>HILL HEALTH CENTER (See CORNELL SCOTT – HILL HEALTH CENTER</p>	<p>NEW HAVEN</p>	<p>Region 2</p>
<p>HISPANIC CLINIC a Division of CONNECTICUT MENTAL HEALTH CENTER 1 Long Wharf 06511 CROs Janice Jones Edna Aklin Connecticut Mental Health Center 34 Park Street, New Haven 06519 www.communityservicesnetwork.org</p>	<p>NEW HAVEN 203-974-5800 203-974-7800 203-974-7352</p>	<p>Region 2</p>
<p>HOMES FOR THE BRAVE APPLIED BEHAVIORAL AND RESEARCH INSTITUTE Maria Satterwhite Michael Doyle 655 Park Avenue 06604</p>	<p>BRIDGEPORT 203-338-0669 203-338-0669</p>	<p>Region 1</p>
<p>HUMAN RESOURCE DEVELOPMENT AGENCY Dana Krofssik 575 Rubber Avenue 06770</p>	<p>NAUGATUCK 203-723-5066</p>	<p>Region 5</p>
<p>IMMACULATE CONCEPTION Complaints/Grievance: Jim 39 Russ Street 06106 www.icshc.org</p>	<p>HARTFORD 860-724-4823 x32 860-293-0513 (fax)</p>	<p>Region 4</p>
<p>INTEGRATED BEHAVIORAL HEALTH 165 State Street 06320 CRO: Tracy Hauser (Sound Community Services, Inc. formerly First Step, Inc.)</p>	<p>NEW LONDON 860-443-0036 x145</p>	<p>Region 3</p>
<p>INTER-COMMUNITY MENTAL HEALTH CENTER Tricia Orozco Jessica LeRoy 281 Main Street, 06118 www.icmhg.org</p>	<p>EAST HARTFORD 860-569-5900 x184 860-291-1347</p>	<p>Region 4</p>
<p>INTERFAITH HOUSING ASSOCIATION To be determined 49 Richmondville Avenue 06880</p>	<p>WESTPORT 203-226-3428</p>	<p>Region 1</p>

Client Rights Officers
in Alphabetical order by Agency/Program

www.ihawestport.com

INTERLUDE, INC. Bryan Cadicamo 60 West Street, 06810 www.interludeinc.org	DANBURY 203-797-1210 203-730-8309 (Hope Chest) 203-797-8776 (fax)	Region 5
KENNEDY CENTER, INC. To be determined 2440 Reservoir Avenue 06611 www.thekennedycenterinc.org	TRUMBULL 203-365-8522	Region 1
KEYSTONE HOUSE Vanessa Perez 141 East Ave 06851 www.keystonehouse.org	NORWALK 203-855-2000 x18 203-855-7943 (fax) 203-855-2011 (fax)	Region 1
KINSELLA COMMONS See Help, Inc. (Central Naugatuck Valley) www.cnvhelp.org	WATERBURY	Region 1
KUHN EMPLOYMENT OPPORTUNITIES Dana Nair Erin Gasparini 100 Plaza Middlesex 06457 www.kuhngroup.org	MIDDLETOWN 860-347-8923 x202 860-347-8923 x202 860-347-1580 (fax)	Region 2
LAUREL HOUSE Laurie Appell 1616 Washington Boulevard 06902 http://laurelhouse.net	STAMFORD 203-324-1816 203-969-7021 (fax)	Region 1
LAWRENCE & MEMORIAL HOSPITAL Verna Swann 365 Montauk Avenue 06320 www.lmhospital.org	NEW LONDON 860-442-0711 x5032	Region 3
LEEWAY, INC Tom Salemme 40 Albert Street, 06511 www.leeway.net	NEW HAVEN 203-865-0068 203-865-0399 (fax)	Region 2
LIBERTY COMMUNITY SERVICES, INC. Michael Hall 254 College Street, 2 nd Floor, 06510 www.libertycs.org	NEW HAVEN 203-497-2305	Region 2

Client Rights Officers
in Alphabetical order by Agency/Program

<p>LIBERATION PROGRAMS Level I Grievance – Counselor Level II Grievance – Program Director Level III Grievance – Executive Director Administrative Office 4 Elmcrest Terrace, 06851 399 Mill Hill Avenue BRIDGEPORT 06610 115 – 125 Main Street STAMFORD 06901</p>	<p>NORWALK 203-851-2077 203-323-1047 (fax) 203-384-9301 888-822-2270 203-356-1980</p>	<p>Region 1</p>
<p>MANCHESTER MEMORIAL HOSPITAL Sara H. Lerner 71 Haynes Street 06040 www.echn.org/hospitals/manchester</p>	<p>MANCHESTER 860-872-5205</p>	<p>Region 4</p>
<p>MARRAKECH DAY SERVICES, INC. Marc Chartier Lunar Drive, 06625 www.marrakechinc.org</p>	<p>WOODBIDGE 203-389-2970 x1312</p>	<p>Region 2</p>
<p>McAULIFFE MANOR See Help, Inc. (Central Naugatuck Valley) www.cnvhelp.org</p>	<p>LITCHFIELD</p>	<p>Region 5</p>
<p>MENTAL HEALTH ASSOCIATION Timothy Smith 17 Cleveland Street, 06810 Lisa Crowley 345 Main Street, 06810 www.mhact.org</p>	<p>DANBURY 203-797-8621 203-798-2853 x113 203-778-0731 (fax)</p>	<p>Region 5</p>
<p>MENTAL HEALTH ASSOCIATION Christina Fisher 30 Peck Road, Building One 06790 www.mhact.org</p>	<p>TORRINGTON 860-496-0405 (fax)</p>	<p>Region 5</p>
<p>MENTAL HEALTH ASSOCIATION Alyssa Correll Lysa Fuso Matthew Ferretti 30 Peck Road, Building One 06790 www.mhact.org</p>	<p>TORRINGTON 860-496-7670 860-482-1946 Parkview Apartments 860-482-0643 Respite Housing</p>	<p>Region 5</p>
<p>MENTAL HEALTH ASSOCIATION OF CT</p>	<p>WATERBURY</p>	<p>Region 5</p>

Client Rights Officers
in Alphabetical order by Agency/Program

RESIDENTIAL PROGRAMS		
Jennifer Hunter Smith	203-757-8153	
969 West Main Street, Suite 3A 06708	203-757-1917 (fax)	
www.mhact.org		
MENTAL HEALTH ASSOCIATION	WATERBURY	Region 5
CHOICES WORK SERVICES		
Samantha Christian	203-757-5431 x115	
969 West Main Street, Suite 31 06708	203-7579337 (fax)	
www.mhact.org		
MENTAL HEALTH ASSOCIATION	WATERBURY	Region 5
INDEPEND. CENTER		
Debra Holcomb	203-756-5772 x102	
229 West Main Street 06702	203-756-9744 (fax)	
www.mhact.org		
MENTAL HEALTH ASSOCIATION	WEST HARTFORD	Region 4
ROBINSON HOUSE		
Amelia Saunders	860-899-1829 VP/VRS	
96-98 South Quaker Lane, 06119	860-232-7583 TTY	
www.mhact.org	860-232-1047 (fax)	
MERCY HOUSING	HARTFORD	Region 4
Joan Gallagher	860-808-2052	
211 Wethersfield Avenue, 06114		
www.mercyhousingct.org		
MICAH HOUSING, INC.	FAIRFIELD	Region 1
To be determined, 50 Nichols Street, 06824	203-254-2934	
MIDDLESEX HOSPITAL	MIDDLETOWN	Region 2
To be determined, 28 Crescent Street 06457	860-343-8801	
www.midhosp.org		
MIDWESTERN CONNECTICUT COUNCIL ON	DANBURY	Region 5
ALCOHOLISM (MCCA)		
Level I Grievance – Program Director		
Level II Grievance – Agency (MCCA) Director		
Detoxification and Evaluation Program	203-792-4515	
Gambling Program	203-733-4524	
Outpatient Program	203-792-4515	
Latino Outreach	203-792-4515	
McDonough House	203-792-4515	
Women’s Program/Pregnant and Parenting	203-792-4515	
38 Old Ridgebury Road 06810		

Client Rights Officers
in Alphabetical order by Agency/Program

<p>Strengthening Families Program 60 West Street 06810</p>	<p>203-743-4027</p>	
<p>Trinity Glen 149 West Cornwall Road, Sharon CT 06069 www.mccaonline.com</p>	<p>860-672-6680</p>	
<p>MORRIS FOUNDATION Cindy Salmoiraghi 402 East Main Street 06702 www.morris4change.org</p>	<p>WATERBURY 203-755-1143x331</p>	<p>Region 5</p>
<p>MY SISTER'S PLACE III Kathy Shaw Ann Viner 102 Pliny Street 06120 www.sistersplacect.org</p>	<p>HARTFORD 860-549-1634 860-549-1634</p>	<p>Region 4</p>
<p>NATCHAUG HOSPITAL Elaine Fry Bryan Geyer 189 Storrs Road 06250 www.natchaug.org</p>	<p>MANSFIELD 860-456-1311 x207 860-456-1311 860-423-6114 (fax)</p>	<p>Region 3</p>
<p>NEW ERA REHABILITATION CENTER Thomas Sparks 3851 Main Street, 06606</p>	<p>BRIDGEPORT 203-372-3333 203-374-7515</p>	<p>Region 1</p>
<p>NEW HAVEN HOME RECOVERY, INC. Kara Capone 153 East Street, Suite 300, 06511 www.nhhr.org</p>	<p>NEW HAVEN 203-492-4866</p>	<p>Region 2</p>
<p>NEW MILFORD HOSPITAL BEHAVIORAL HEALTH SERVICES Anthony Frias 21 Elm Street, 06776 www.newmilfordhospital.org</p>	<p>NEW MILFORD 860-354-3762</p>	<p>Region 5</p>
<p>NORTH CENTRAL COUNSELING SERVICES Kimberly Ward Meyer Nicole Hirth 153 Hazard Avenue, Enfield 06082 Satellite – Bloomfield 693 Bloomfield Avenue, Bloomfield 06002 www.chrhealth.org</p>	<p>ENFIELD 860-253-5035 860-741-4392 860-253-5036 / 5030(fax) 860-243-6585</p>	<p>Region 4</p>

Client Rights Officers
in Alphabetical order by Agency/Program

NORTHWEST CENTER FOR FAMILY SERVICE
& MENTAL HEALTH, An Affiliate of
Community Mental Health Affiliates
LAKEVILLE – 315 Main Street, P.O. Box 153, 06039 860-435-2529
TORRINGTON - 564 Prospect Street 06790 860-489-5261 (fax)
WINSTED – 115 Spencer Street, 06098 800-704-1104
CRO Loretta Bedus 860-119-3820 ext. 385
Community Mental Health Affiliates
5 Hart Street, New Britain,
www.nwcct.org Region 5

NORTHWEST MENTAL HEALTH AUTHORITY see TORRINGTON Region 5
Western CT Mental Health Network – Torrington Area

PERCEPTION PROGRAMS, INC. WILLIMANTIC AND DANIELSON
Cynthia Adams 860-450-7122 Region 3
Program Addresses 860-450-7127 (fax)
54 North Street, P.O. Box 407, 06226
134 Church Street, 06226
90 South Park Street, 06226
232 Broad Street, Danielson, 06226
www.perceptionprograms.org

PRIME TIME HOUSE TORRINGTON Region 5
Jim MacGillavry 860-482-3636 x135
David Perrotti 860-482-3636
810 Main Street 06790 860-496-4097 (fax)
www.primetimehouse.com

RELIANCE HOUSE NORWICH Region 3
40 Broadway 06360 860-887-6536
CRO: Jennifer Gross 860-886-0030
Robert Davidson, Ph.D. 860-886-0030
Eastern Regional Mental Health Board, Inc.
401 W. Thames, Campbell Building, Unit 105
www.reliancehouse.org

RIVER VALLEY SERVICES MIDDLETOWN Region 2
Brian Reignier 860-262-5362
Silver Street, P.O. Box 351 06457 860-262-5356 (fax)
www.ct.gov/dmhas/rvs

ROBINSON HOUSE – Mental Health Association WEST HARTFORD Region 4
Amelia Saunders 860-899-1829 VP/VRS
96-98 South Quaker Lane 860-232-7583 TTY
www.mhact.org 860-232-1047 (fax)

Client Rights Officers
in Alphabetical order by Agency/Program

<p>ROGERS HOUSE See Help, Inc. (Central Naugatuck Valley) www.cnvhelp.org</p>	<p>WATERBURY</p>	<p>Region 5</p>
<p>RUSHFORD CENTER INC. Thomas O'Brien (Middletown) Kathryn DeMars 883 Paddock Avenue 06450 www.rushfordcenter.org</p>	<p>MERIDEN 860-852-1028 203-630-5316 203-634-1799 (fax)</p>	<p>Region 2</p>
<p>SATU (SUBSTANCE ABUSE TREATMENT UNIT) a Division of CONNECTICUT MENTAL HEALTH CENTER 1 Long Wharf, New Haven 06511 <u>CROs</u> Janice Jones Edna Aklin Connecticut Mental Health Center 34 Park Street, New Haven, 06519 www.ct.gov/dmhas/cmhc</p>	<p>NEW HAVEN 203-974-7800 203-974-7352</p>	<p>Region 2</p>
<p>SELF, INC. Eli Warren 19 Fourth Street 06708</p>	<p>WATERBURY 203-759-2074 203-759-2094 (fax)</p>	<p>Region 5</p>
<p>SILVER HILL HOSPITAL ACUTE PSYCHIATRIC PROGRAM Lisa Benton, Patient Relations Susan Handville, Patient Advocate 208 Valley Road 06840 www.silverhillhospital.org</p>	<p>NEW CANAAN 203-966-3561 203-801-2252</p>	<p>Region 1</p>
<p>SOUND COMMUNITY SERVICES, INC. Tracey Hauser P O Box 2170 06320 www.soundcommunityservices.org</p>	<p>NEW LONDON 860-443-0036 x145 860-444-6243 (fax)</p>	<p>Region 3</p>
<p>S.CENTRAL BEHAVIORAL HEALTH NETWORK Janice Campbell 205 Whitney Avenue 06511 www.scbhn.org</p>	<p>NEW HAVEN 203-498-4160</p>	<p>Region 2</p>
<p>SOUTHEASTERN CT COUNCIL ON ALCOHOL AND DRUG DEPENDENCE, INC. (SCADD) Stacy Lawton 37 Camp Mooween Road 06249 Acute Care and Evaluation (detox)</p>	<p>LEBANON 860-886-2495 NEW LONDON</p>	<p>Region 3</p>

Client Rights Officers
in Alphabetical order by Agency/Program

Halfway House for Men Halfway House for Women Lebanon Pines Liberty House Outpatient Services www.scadd.org	NORWICH NEW LONDON LEBANON NORWICH NORWICH	
SOUTHEASTERN MENTAL HEALTH AUTHORITY Karen Spaulding 401 West Thames St., Bldg 301 06360 www.ct.gov/dmhas/smha	NORWICH 860-859-4679 860-859-4783 (fax)	Region 3
SOUTHWEST CT MENTAL HEALTH SYSTEM – F. S. DUBOIS CENTER 780 Summer Street 06901 <u>CROs</u> Howard Goldberg www.ct.gov/dmhas/swcmhs	STAMFORD 203-551-7485 203-551-7689 (fax)	Region 1
SOUTHWEST CT MENTAL HEALTH SYSTEM – GREATER BRIDGEPORT COMMUNITY MENTAL HEALTH CENTER 1635 Central Avenue 06610 Howard Goldberg www.ct.gov/dmhas/swcmhs	BRIDGEPORT 203-551-7485 203-551-7689 (fax)	Region 1
ST. MARY’S HOSPITAL BEHAVIORAL HEALTH CARE SERVICES Vincent Delaney 10 Jefferson Square 06706 www.stmh.org	WATERBURY 203-709-3356	Region 5
ST. RAPHAEL HEALTHCARE ADULT OUTPATIENT PSYCHIATRIC SERVICES Susan Cutillo 1294 Chapel Street 06511 www.srhs.org	NEW HAVEN 203-784-8754 203-784-8703	Region 2
ST. VINCENT DEPAUL PLACE Terry Carbone P.O. Box 398, 617 Main Street, 06457 www.stvincentdepaulplace.org	MIDDLETOWN 860-344-0097 860-343-0023 (fax)	Region 2
ST. VINCENT DEPAUL SOCIETY Bonnie Cocchiola 173 Mark Lane 06704	WATERBURY 203-755-0626 203-754-2644 (fax)	Region 5

Client Rights Officers
in Alphabetical order by Agency/Program

<p>ST. VINCENT DEPAUL SOCIETY CASA DeROSA GROUP HOME Angela Rosa 86-88 Midland 06705</p>	<p>WATERBURY 203-753-3342 203-753-9900 (fax)</p>	<p>Region 5</p>
<p>STAMFORD HOSPITAL Liz McKinlay 30 Shelburne Road, 06904</p>	<p>STAMFORD 203-276-4147 203-276-7223 (fax)</p>	<p>Region 1</p>
<p>STONINGTON INSTITUTE Marc Waslick 1353 Goldstar Highway (Route 184), 06340</p>	<p>GROTON 860-445-3668</p>	
	<p>DANIELSON – 37 Commerce Avenue 860-779-2408 GROTON – 1353 Goldstar Highway 860-535-1010 NEW LONDON – 234A Bank Street 860-439-6000 WATERFORD – 83 Boston Post Road 860-447-1599 WATERFORD – 86 Boston Post Road 860-437-6700 WATERFORD – 333 Long Hill Road 860-445-2996 WILLIMANTIC – 1491 Main Street 860-459-9948</p>	
	<p>www.stoningtoninstitute.com</p>	
<p>THAMES VALLEY COUNCIL FOR COMMUNITY ACTION, INC. Michael LaSage One Sylvandale Road 06351</p>	<p>JEWETT CITY 860-425-6560</p>	<p>Region 3</p>
	<p>www.tvcca.org</p>	
<p>UNITED COMMUNITY & FAMILY SERVICES, INC. Sharon Laliberte 47 Town Street 06360</p>	<p>NORWICH Region 3 860-892-7042 x437 860-823-3002 (fax)</p>	
	<p>www.ucfs.org</p>	
<p>UNITED SERVICES, INC. Sandy Long Debra Rivard 1007 North Main St., P.O. Box 839, 06241</p>	<p>DAYVILLE Region 3 860-774-2020 ext. 4675 860-774-2020 ext. 4676 860-774-0826 (fax)</p>	
	<p>www.unitedservicesct.org</p>	
<p>WATERBURY HOSPITAL CRISIS CENTER Karen Stillman 64 Robbins Street 06702</p>	<p>WATERBURY 203-573-7210</p>	<p>Region 5</p>
	<p>www.waterburyhospital.com</p>	
<p>WEST HAVEN MENTAL HEALTH CLINIC a Division of CONNECTICUT MENTAL HEALTH CENTER</p>	<p>WEST HAVEN</p>	<p>Region 2</p>

Client Rights Officers
in Alphabetical order by Agency/Program

270 Center St. 06516
CROs Janice Jones 203-974-5900
 Edna Aklin 203-974-7800
 203-974-7352
 Connecticut Mental Health Center
 34 Park Street, New Haven, 06519
www.communityservicesnetwork.org

WESTERN CT MENTAL HEALTH NETWORK – DANBURY AREA Bill Pierce 78 Triangle Street 06810 www.ct.gov/dmhas/wcmhn	DANBURY 203-448-3200 (Agency #) 203-448-3228 203-448-3199 (fax)	Region 5
---	--	----------

WESTERN CT MENTAL HEALTH NETWORK – TORRINGTON AREA Shelley Foster 249 Winsted Road 3 rd Floor 06790 www.ct.gov/dmhas/wcmhn	TORRINGTON 860-496-3763 860-496-3800 (fax)	Region 5
---	--	----------

WESTERN CT MENTAL HEALTH NETWORK – WATERBURY AREA Debra Mandra 95 Thomaston Avenue 06702 www.ct.gov/dmhas/wcmhn	WATERBURY 203-805-5350 203-805-5310 (fax)	Region 5
---	---	----------

WHEELER CLINIC, INC. CONNECTICUT CLEARINGHOUSE Judith S. Stonger 334 Farmington Avenue 06062 www.wheelerclinic.org	PLAINVILLE 860-793-9791 x1101 www.ctclearinghouse.org	Region 4
---	--	----------

WYNNEWOOD RESIDENTIAL See Help, Inc. (Central Naugatuck Valley) www.cnvhelp.org	TORRINGTON	Region 5
--	------------	----------

YALE BEHAVIORAL HEALTH SERVICES Maureen McCarthy 95 Circular Avenue, 06514 www.communityservicesnetwork.org	HAMDEN 203-288-6253 203-288-0448 (fax)	Region 2
--	--	----------