

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	2,344	2,016	16%	▲
	Admits	1,054	947	11%	▲
	Discharges	1,194	696	72%	▲
	Service Hours	2,511	1,093	130%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	1,525	63.1%
Addiction			
	Outpatient	460	19.0%
	Case Management	415	17.2%
Mental Health			
	Case Management	15	0.6%

Consumer Satisfaction Survey (Based on 150 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		92%	80%	92%
✓ Quality and Appropriateness		90%	80%	93%
✓ Respect		88%	80%	91%
✓ General Satisfaction		87%	80%	92%
✓ Overall		83%	80%	91%
✓ Access		80%	80%	88%
● Outcome		75%	80%	83%
● Recovery		71%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	602	26%	16%	Male	1,820	78%	60%
26-34	647	28%	23%	Female	522	22%	40%
35-44	479	20%	20%	Race			
45-54	384	16%	24%	White/Caucasian	967	41%	65%
55-64	175	7%	14%	Other	671	29%	14%
65+	51	2%	4%	Black/African American	639	27%	17%
Ethnicity				Unknown	30	1%	3%
Non-Hispanic	1,118	48%	75%	Asian	23	1%	1%
Hisp-Puerto Rican	862	37%	12%	Multiple Races	5	0%	1%
Hispanic-Other	289	12%	6%	Hawaiian/Other Pacific Islander	5	0%	0%
Hispanic-Mexican	56	2%	0%	Am. Indian/Native Alaskan	4	0%	1%
Unknown	11	0%	6%				
Hispanic-Cuban	8	0%	0%				

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	15	0%
Admits	2	1	100% ▲
Discharges	1	2	-50% ▼
Service Hours	346	335	3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		15	100%	85%	91%	15% ▲

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
6 Month Updates		79%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 53 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	460	253	82% ▲
Admits	370	155	139% ▲
Discharges	319	163	96% ▲
Service Hours	1,917	447	329% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	95%
Valid TEDS Data	96%	95%
On-Time Periodic		
6 Month Updates	60%	33%
Cooccurring		
MH Screen Complete	93%	95%
SA Screen Complete	92%	95%
Diagnosis		
Valid Axis I Diagnosis	99%	99%
Valid Axis V GAF Score	100%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		77	24%	50%	51%	-26% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		429	93%	75%	89%	18% ▲
Abstinence/Reduced Drug Use		228	49%	55%	58%	-6%
Stable Living Situation		403	87%	95%	87%	-8%
Improved/Maintained Axis V GAF Score		245	70%	75%	59%	-5%
Employed		119	26%	50%	37%	-24% ▼
Self Help		44	10%	60%	25%	-50% ▼

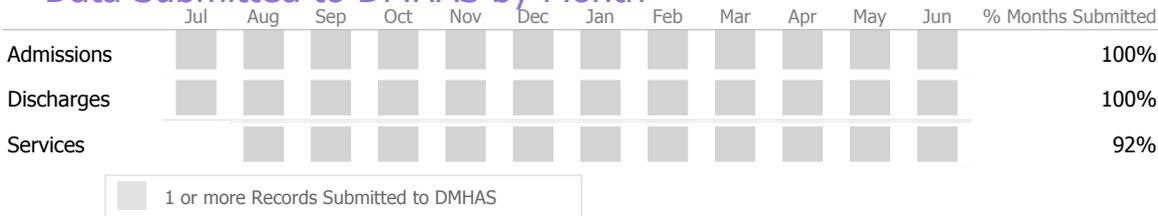
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		132	91%	90%	82%	1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		266	72%	75%	73%	-3%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

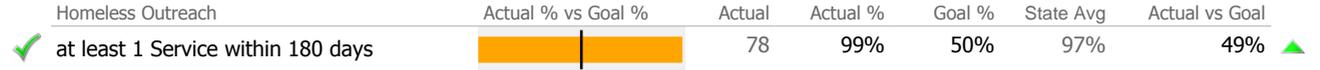
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

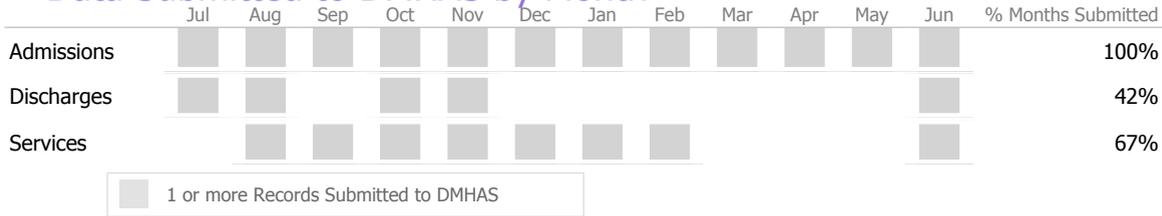
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	415	348	19%	▲
Admits	80	122	-34%	▼
Discharges	364	6	5967%	▲
Service Hours	247	311	-21%	▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,525	1,449	5%
Admits	602	669	-10%
Discharges	510	525	-3%

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs