

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	9,695	8,729	11%	▲
	Admits	6,042	6,249	-3%	
	Discharges	5,630	5,278	7%	
	Service Hours	75,490	68,254	11%	▲
	Bed Days	28,042	25,634	9%	
	S.Rehab/PHP/IOP	13,420	13,834	-3%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 298 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		95%	80%	93%
✓ Participation in Treatment		95%	80%	92%
✓ General Satisfaction		95%	80%	92%
✓ Access		93%	80%	88%
✓ Overall		92%	80%	91%
✓ Respect		91%	80%	91%
● Outcome		76%	80%	83%
● Recovery		66%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	7,331	60.2%
	Community Support	631	5.2%
	Crisis Services	421	3.5%
	Employment Services	421	3.5%
	IOP	332	2.7%
	Social Rehabilitation	330	2.7%
	ACT	180	1.5%
	Case Management	112	0.9%
	Residential Services	91	0.7%
	Addiction	Outpatient	614
Residential Services		287	2.4%
Forensic SA	Forensics Community-based	863	7.1%
Forensic MH	Forensics Community-based	562	4.6%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg	
18-25	1,915	20%	16%	Female	5,057	52%	40%	
26-34	2,060	21%	23%	Male	4,634	48%	60%	
35-44	1,762	18%	20%	Race	White/Caucasian	7,372	76%	65%
45-54	2,182	23%	24%		Black/African American	1,014	10%	17%
55-64	1,350	14%	14%		Other	582	6%	14%
65+	376	4%	4%		Unknown	554	6%	3%
Ethnicity	Non-Hispanic	8,194	85%	75%	Asian	84	1%	1%
	Hisp-Puerto Rican	687	7%	12%	Am. Indian/Native Alaskan	56	1%	1%
	Unknown	526	5%	6%	Multiple Races	20	0%	1%
	Hispanic-Other	233	2%	6%	Hawaiian/Other Pacific Islander	13	0%	0%
	Hispanic-Mexican	37	0%	0%				
Hispanic-Cuban	18	0%	0%					

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	76	74	3%
Admits	22	33	-33% ▼
Discharges	24	17	41% ▲
Service Hours	8,340	4,383	90% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		14	58%	65%	54%	-7%
✓ No Re-admit within 30 Days of Discharge		21	88%	85%	91%	3%
● Follow-up within 30 Days of Discharge		5	36%	90%	47%	-54% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	97%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	90%	85%
Cooccurring	Actual	State Avg
MH Screen Complete	61%	80%
SA Screen Complete	57%	79%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	99%	91%

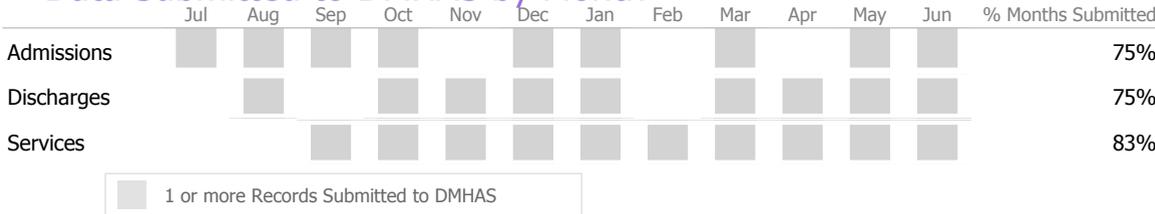
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		75	94%	60%	86%	34% ▲
✓ Social Support		53	66%	60%	69%	6%
● Employed		3	4%	15%	9%	-11% ▼
● Improved/Maintained Axis V GAF Score		19	25%	85%	41%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		56	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	332	288	15% ▲
Admits	328	309	6%
Discharges	329	303	9%
Service Hours	403	369	9%
Social Rehab/PHP/IOP Days	3,954	3,726	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	83%
On-Time Periodic 6 Month Updates	N/A	N/A
Cooccurring	Actual	State Avg
MH Screen Complete	96%	82%
SA Screen Complete	96%	81%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	98%
Valid Axis V GAF Score	99%	82%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		270	82%	50%	71%	32% ▲
Follow-up within 30 Days of Discharge		183	68%	90%	57%	-22% ▼

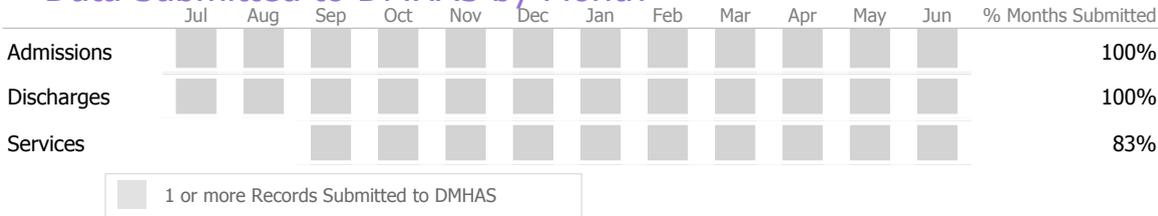
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		313	86%	60%	72%	26% ▲
Improved/Maintained Axis V GAF Score		316	96%	75%	73%	21% ▲
Stable Living Situation		343	95%	95%	78%	0%
Employed		52	14%	30%	16%	-16% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		33	100%	90%	60%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ▲ Goal Met ● Below Goal

* State Avg based on 5 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	987	925	7%
Admits	415	471	-12% ▼
Discharges	447	350	28% ▲
Service Hours	5,888	5,622	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	66%	54%
Cooccurring	Actual	State Avg
MH Screen Complete	95%	71%
SA Screen Complete	81%	67%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	98%
Valid Axis V GAF Score	99%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		77	17%	50%	45%	-33% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		340	33%	30%	19%	3%
Stable Living Situation		967	95%	95%	81%	0%
Social Support		588	58%	60%	55%	-2%
Improved/Maintained Axis V GAF Score		599	70%	75%	51%	-5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		557	97%	90%	87%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		353	86%	75%	67%	11% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services			█	█	█	█	█	█	█	█	█	█	83%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,897	2,621	11% ▲
Admits	1,016	1,071	-5%
Discharges	1,007	733	37% ▲
Service Hours	14,666	13,411	9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	88%
On-Time Periodic 6 Month Updates	51%	54%
Cooccurring	Actual	State Avg
MH Screen Complete	97%	71%
SA Screen Complete	86%	67%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	98%
Valid Axis V GAF Score	99%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		246	25%	50%	45%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		877	29%	30%	19%	-1%
Stable Living Situation		2,644	89%	95%	81%	-6%
Social Support		1,608	54%	60%	55%	-6%
Improved/Maintained Axis V GAF Score		1,577	62%	75%	51%	-13% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1,827	93%	90%	87%	3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		901	90%	75%	67%	15% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services			■	■	■	■	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3,598	3,084	17% ▲
Admits	1,225	1,192	3%
Discharges	694	740	-6%
Service Hours	17,193	16,206	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	88%
On-Time Periodic 6 Month Updates	23%	54%
Cooccurring	Actual	State Avg
MH Screen Complete	97%	71%
SA Screen Complete	91%	67%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	99%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		115	17%	50%	45%	-33% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		2,042	56%	60%	55%	-4%
Employed		900	25%	30%	19%	-5%
Stable Living Situation		3,095	85%	95%	81%	-10%
Improved/Maintained Axis V GAF Score		1,304	42%	75%	51%	-33% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		2,414	82%	90%	87%	-8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		1,118	92%	75%	67%	17% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services			■	■	■	■	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

Center Street Apartments

Community Health Resources Inc.

Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	10	20% ▲
Admits	3	-	
Discharges	3	1	200% ▲
Service Hours	255	243	5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		12	100%	85%	91%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		79%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 53 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	186	106	75% ▲
Admits	144	88	64% ▲
Discharges	107	62	73% ▲
Service Hours	841	365	130% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	95%
Valid TEDS Data	82%	95%
On-Time Periodic		
6 Month Updates	20%	33%
Cooccurring		
MH Screen Complete	95%	95%
SA Screen Complete	88%	95%
Diagnosis		
Valid Axis I Diagnosis	93%	99%
Valid Axis V GAF Score	96%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		31	29%	50%	51%	-21% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		159	83%	75%	89%	8%
Stable Living Situation		163	85%	95%	87%	-10%
Abstinence/Reduced Drug Use		85	44%	55%	58%	-11% ▼
Employed		56	29%	50%	37%	-21% ▼
Improved/Maintained Axis V GAF Score		101	71%	75%	59%	-4%
Self Help		45	23%	60%	25%	-37% ▼

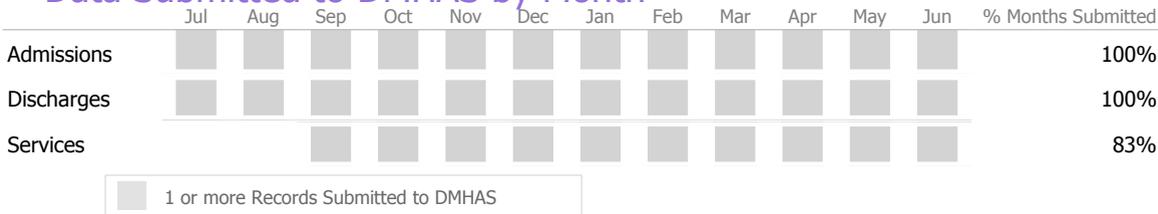
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		74	87%	90%	82%	-3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		112	79%	75%	73%	4%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	28	-14% ▼
Admits	23	26	-12% ▼
Discharges	21	27	-22% ▼
Bed Days	770	652	18% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	92%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	96%	99%
SA Screen Complete	96%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	92%	100%
Valid Axis V GAF Score	96%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		18	86%	80%	81%	6%
✓ No Re-admit within 30 Days of Discharge		21	100%	85%	94%	15% ▲
● Follow-up within 30 Days of Discharge		3	17%	90%	57%	-73% ▼

Recovery

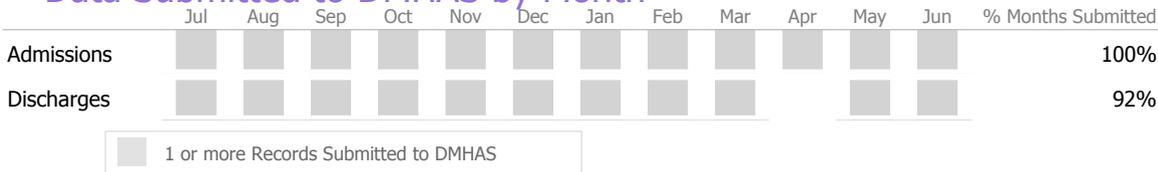
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		21	100%	75%	95%	25% ▲
✓ Abstinence/Reduced Drug Use		18	75%	70%	49%	5%
✓ Self Help		15	62%	60%	63%	2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		2	44 days	0.1	105%	90%	85%	15% ▲

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	98	129	-24% ▼
Admits	97	126	-23% ▼
Discharges	84	132	-36% ▼
Bed Days	2,949	2,451	20% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	92%
Valid TEDS Data	99%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	96%	99%
SA Screen Complete	95%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	100%
Valid Axis V GAF Score	97%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		67	80%	80%	81%	0%
✓ No Re-admit within 30 Days of Discharge		81	96%	85%	94%	11% ▲
● Follow-up within 30 Days of Discharge		47	70%	90%	57%	-20% ▼

Recovery

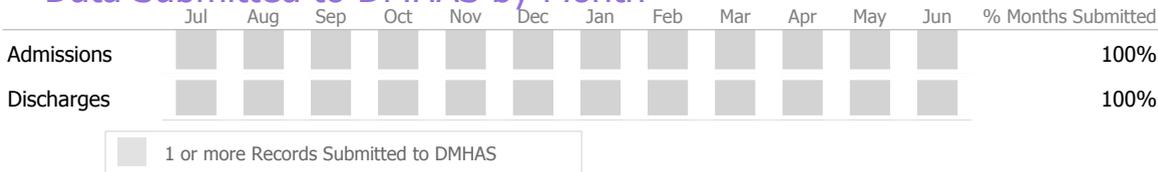
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		73	73%	60%	63%	13% ▲
✓ Improved/Maintained Axis V GAF Score		76	90%	75%	95%	15% ▲
● Abstinence/Reduced Drug Use		55	55%	70%	49%	-15% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		14	39 days	0.1	58%	90%	85%	-32% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	29	0%
Admits	23	26	-12% ▼
Discharges	25	23	9%
Bed Days	1,962	2,040	-4%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		10	40%	70%	68%	-30% ▼
✓ No Re-admit within 30 Days of Discharge		22	88%	85%	93%	3%
● Follow-up within 30 Days of Discharge		6	60%	90%	52%	-30% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	98%
✓ Valid TEDS Data	100%	100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		20	69%	70%	76%	-1%
✓ Improved/Maintained Axis V GAF Score		24	96%	95%	94%	1%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	11%

Bed Utilization

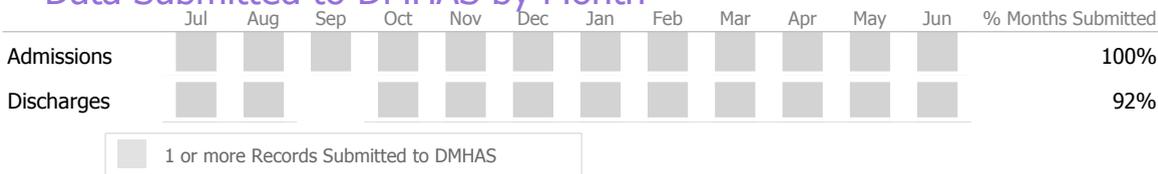
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		8	118 days	0.3	77%	90%	90%	-13% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	99%
✓ SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

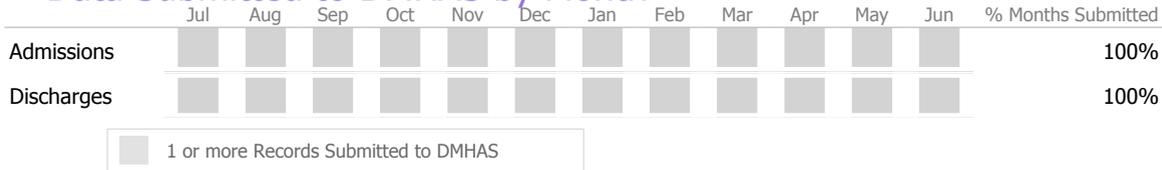
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	92	77	19% ▲
Admits	90	72	25% ▲
Discharges	89	72	24% ▲
Bed Days	3,407	3,213	6%

Data Submitted to DMHAS by Month



* State Avg based on 13 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	380	409	-7%
Admits	266	266	0%
Discharges	283	293	-3%

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	483	520	-7%
Admits	346	347	0%
Discharges	433	389	11% ▲

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	78	72	8%
Admits	64	64	0%
Discharges	61	62	-2%
Bed Days	6,114	4,179	46% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	98%
Valid TEDS Data	99%	100%
On-Time Periodic		
6 Month Updates	0%	11%
Cooccurring		
MH Screen Complete	91%	99%
SA Screen Complete	69%	98%
Diagnosis		
Valid Axis I Diagnosis	97%	100%
Valid Axis V GAF Score	91%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		37	61%	70%	68%	-9%
✓ No Re-admit within 30 Days of Discharge		59	97%	85%	93%	12% ▲
● Follow-up within 30 Days of Discharge		18	49%	90%	52%	-41% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		49	63%	70%	76%	-7%
● Improved/Maintained Axis V GAF Score		49	77%	95%	94%	-18% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		14	152 days	0.2	120%	90%	90%	30% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	442	288	53% ▲
Admits	326	244	34% ▲
Discharges	265	172	54% ▲
Service Hours	2,551	1,595	60% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	95%
Valid TEDS Data	80%	95%
On-Time Periodic		
6 Month Updates	27%	33%
Cooccurring		
MH Screen Complete	97%	95%
SA Screen Complete	89%	95%
Diagnosis		
Valid Axis I Diagnosis	97%	99%
Valid Axis V GAF Score	99%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		94	36%	50%	51%	-14% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		427	94%	75%	89%	19% ▲
Abstinence/Reduced Drug Use		229	50%	55%	58%	-5%
Stable Living Situation		404	89%	95%	87%	-6%
Improved/Maintained Axis V GAF Score		269	77%	75%	59%	2%
Self Help		204	45%	60%	25%	-15% ▼
Employed		134	29%	50%	37%	-21% ▼

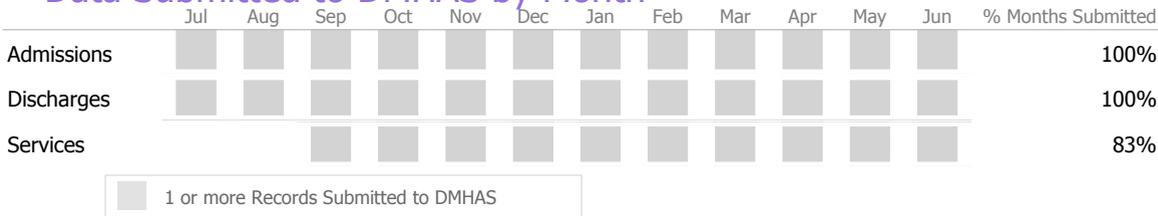
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		178	92%	90%	82%	2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		262	83%	75%	73%	8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

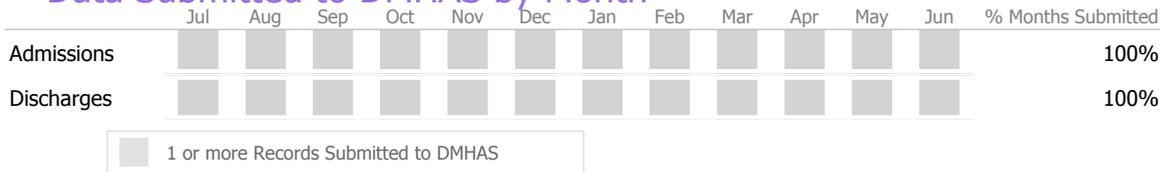
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	350	270	30% ▲
Admits	440	309	42% ▲
Discharges	434	310	40% ▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Evaluation within 1.5 hours of Request		279	63%	75%	73%	-12% ▼
✓ Community Location Evaluation		444	100%	80%	47%	20% ▲
● Follow-up Service within 48 hours		92	39%	90%	49%	-51% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	310	335	-7%
Admits	83	239	-65% ▼
Discharges	122	121	1%
Service Hours	6,610	5,625	18% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	94%
On-Time Periodic 6 Month Updates	44%	82%
Cooccurring	Actual	State Avg
MH Screen Complete	68%	62%
SA Screen Complete	64%	61%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	99%
Valid Axis V GAF Score	95%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		64	54%	65%	54%	-11% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		278	88%	80%	91%	8%
Social Support		163	52%	60%	68%	-8%
Employed		31	10%	20%	10%	-10% ▼
Improved/Maintained Axis V GAF Score		148	49%	95%	58%	-46% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		182	94%	90%	97%	4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■		■	■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services		■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	327	360	-9%
Admits	149	337	-56% ▼
Discharges	148	195	-24% ▼
Service Hours	6,135	5,381	14% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	94%
On-Time Periodic 6 Month Updates	67%	82%
Cooccurring	Actual	State Avg
MH Screen Complete	79%	62%
SA Screen Complete	75%	61%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	99%
Valid Axis V GAF Score	96%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		71	50%	65%	54%	-15% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		329	95%	80%	91%	15% ▲
Social Support		206	60%	60%	68%	0%
Employed		23	7%	20%	10%	-13% ▼
Improved/Maintained Axis V GAF Score		154	53%	95%	58%	-42% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		184	92%	90%	97%	2%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services		■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 40 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	1	2	-50% ▼
Discharges	1	-	
Service Hours	176	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		10	83%	85%	89%	-2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		11	100%	90%	93%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
6 Month Updates		83%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 67 Active Supportive Housing – Scattered Site Programs

Jail Diversion - Enfield 617-341

Community Health Resources Inc.

Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services

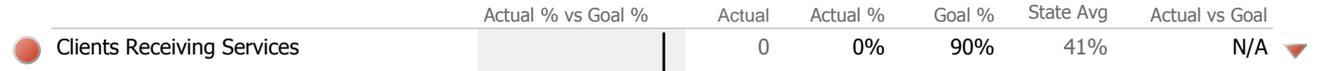
Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	309	235	31% ▲
Admits	238	197	21% ▲
Discharges	231	160	44% ▲
Service Hours	-	-	

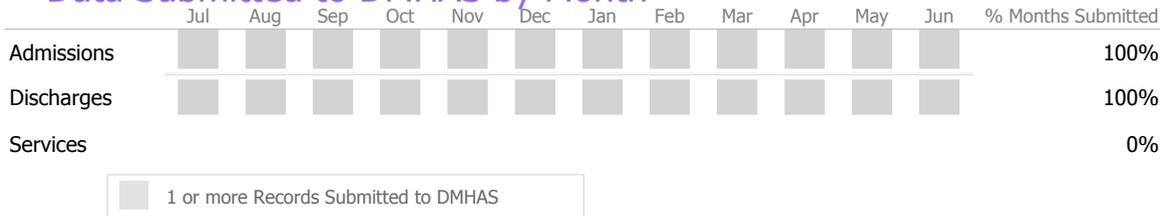
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 18 Active Court Liaison-Jail Diversion Programs

Jail Diversion - Manchester 606-341

Community Health Resources Inc.

Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services

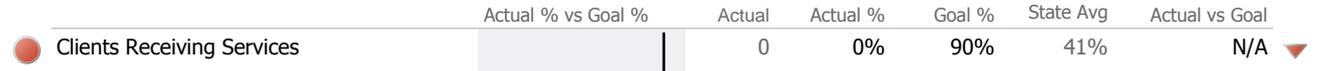
Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	260	255	2%
Admits	160	143	12% ▲
Discharges	144	155	-7%
Service Hours	-	-	

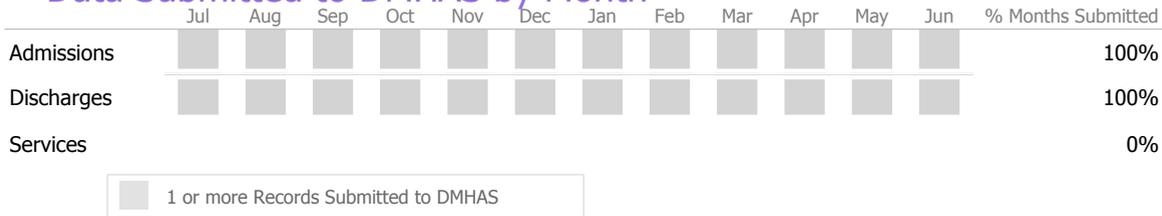
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 18 Active Court Liaison-Jail Diversion Programs

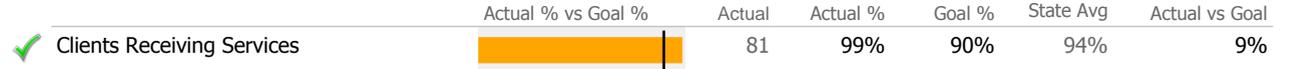
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	187	184	2%
Admits	106	109	-3%
Discharges	114	106	8%
Service Hours	1,672	1,646	2%

Recovery



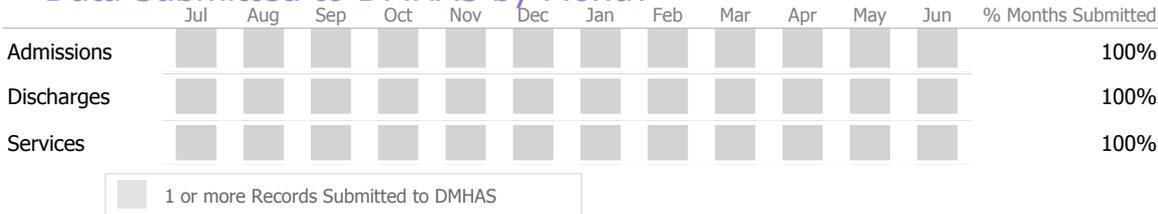
Service Utilization



Data Submission Quality



Data Submitted to DMHAS by Month



* State Avg based on 40 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	21	0%
Admits	1	1	0%
Discharges	2	1	100% ▲
Service Hours	471	482	-2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		18	86%	85%	89%	1%

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		18	95%	90%	93%	5%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
6 Month Updates		83%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 67 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	4	4	0%
Discharges	5	4	25% ▲
Bed Days	2,761	2,920	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	87%
Cooccurring	Actual	State Avg
MH Screen Complete	75%	88%
SA Screen Complete	75%	85%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	75%	80%	78%	-5%
No Re-admit within 30 Days of Discharge		4	100%	85%	86%	15% ▲
Follow-up within 30 Days of Discharge		3	100%	90%	82%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		12	100%	90%	98%	10%
Social Support		8	67%	60%	77%	7%
Improved/Maintained Axis V GAF Score		5	50%	95%	62%	-45% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	569 days	0.7	95%	90%	96%	5%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	51	23	122%	▲
Admits	45	15	200%	▲
Discharges	18	16	13%	▲
Service Hours	45	131	-65%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	68%	96%
On-Time Periodic 6 Month Updates	8%	57%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	50%	61%	-50% ▼

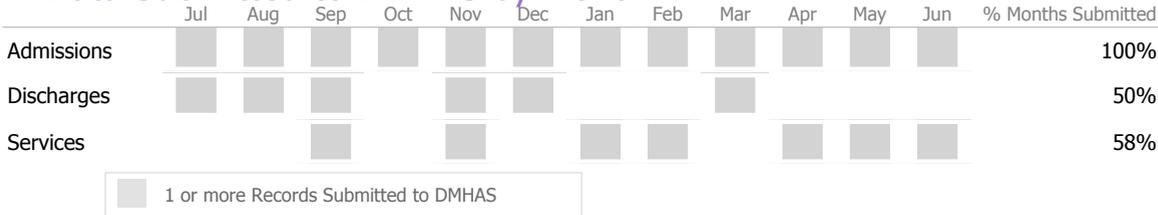
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		43	83%	80%	65%	3%
● Employed		0	0%	20%	5%	-20% ▼
● Social Support		17	33%	60%	48%	-27% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		21	62%	90%	67%	-28% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 37 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	1	2	-50% ▼
Discharges	2	1	100% ▲
Service Hours	79	113	-30% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		6	100%	85%	89%	15% ▲

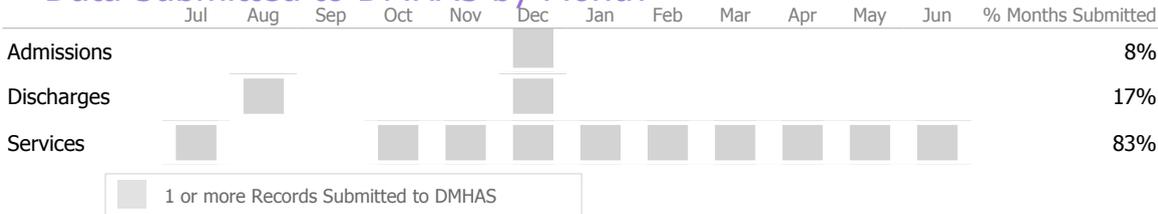
Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		4	100%	90%	93%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		97%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		83%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 67 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	11	-9%
Admits	-	2	-100% ▼
Discharges	-	1	-100% ▼
Service Hours	376	394	-5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	85%	89%	15% ▲

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	93%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		83%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 67 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	30	47% ▲
Admits	24	10	140% ▲
Discharges	20	10	100% ▲
Service Hours	1,888	2,295	-18% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	44%	90%
Cooccurring	Actual	State Avg
MH Screen Complete	79%	90%
SA Screen Complete	79%	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	98%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	74%	50%	69%	24% ▲

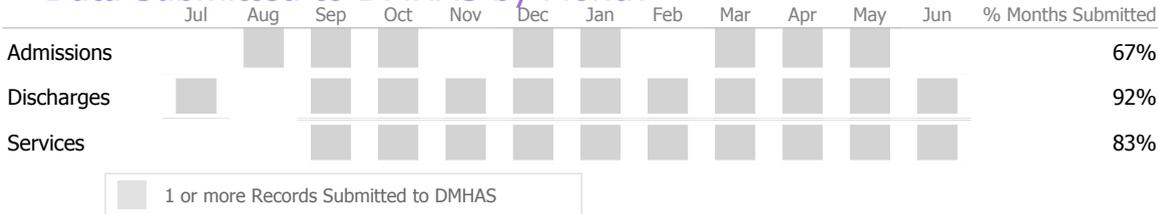
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		42	95%	85%	94%	10%
Social Support		26	59%	60%	86%	-1%
Employed		2	5%	25%	13%	-20% ▼
Improved/Maintained Axis V GAF Score		21	58%	95%	68%	-37% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		23	96%	90%	98%	6%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 |
 Goal
 |
 ✔ Goal Met
 |
 ● Below Goal

* State Avg based on 52 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	94	96	-2%
Admits	130	139	-6%
Discharges	134	136	-1%
Bed Days	1,483	1,447	2%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		119	89%	85%	88%	4%
✓ Follow-up within 30 Days of Discharge		109	93%	90%	62%	3%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		5	16 days	0.1	81%	90%	207%	-9%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active Respite Bed Programs

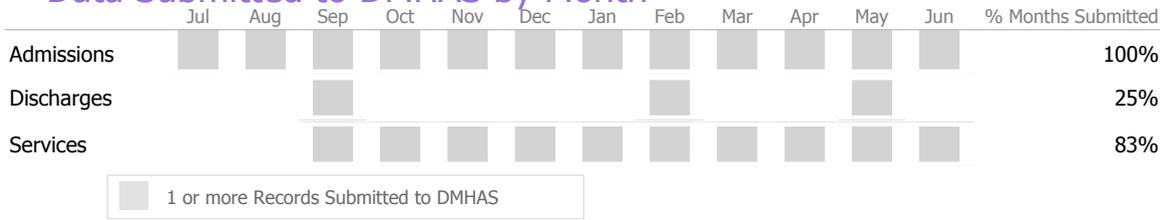
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	132	119	11% ▲
Admits	36	33	9%
Discharges	22	23	-4%
Service Hours	-	-	
Social Rehab/PHP/IOP Days	4,571	5,699	-20% ▼

Service Utilization



Data Submitted to DMHAS by Month



* State Avg based on 39 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	6	33% ▲
Admits	3	2	50% ▲
Discharges	3	1	200% ▲
Bed Days	2,027	1,615	26% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	66%	40% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		7	88%	60%	81%	28% ▲
● Stable Living Situation		7	88%	95%	96%	-7%
● Improved/Maintained Axis V GAF Score		6	75%	95%	66%	-20% ▼
● Employed		0	0%	25%	8%	-25% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
6 Month Updates		83%

Cooccurring	Actual	State Avg
MH Screen Complete		76%
SA Screen Complete		75%

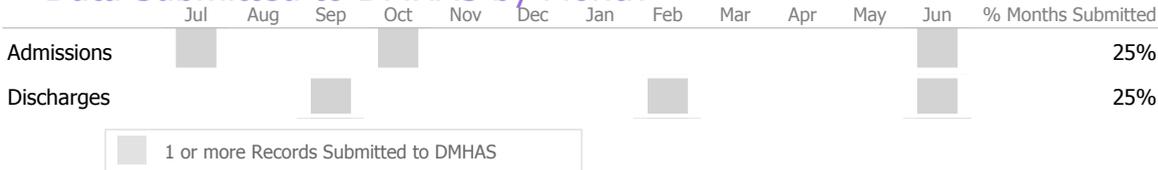
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		99%
Valid Axis V GAF Score		97%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		4	892 days	0.5	139%	90%	97%	49% ▲

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 72 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	234	234	0%
Admits	149	175	-15% ▼
Discharges	189	150	26% ▲
Service Hours	1,221	1,699	-28% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		105	42%	35%	37%	7%

Service Utilization

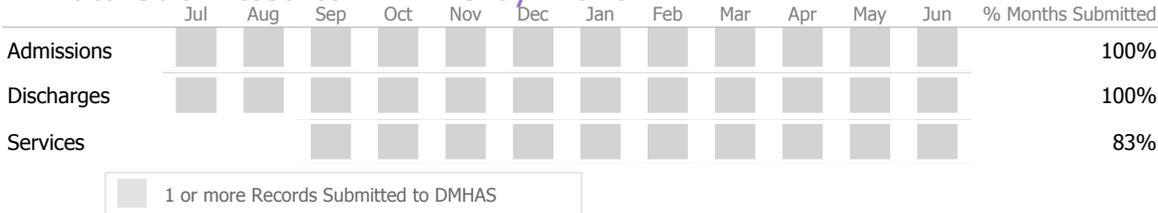
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		51	84%	90%	94%	-6%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		95%

On-Time Periodic	Actual	State Avg
6 Month Updates		89%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	24	-4%
Admits	10	9	11% ▲
Discharges	8	11	-27% ▼
Bed Days	5,344	4,674	14% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
On-Time Periodic 6 Month Updates	17%	83%
Cooccurring	Actual	State Avg
MH Screen Complete	90%	76%
SA Screen Complete	90%	75%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	38%	60%	66%	-22% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		13	57%	60%	81%	-3%
Employed		4	17%	25%	8%	-8%
Stable Living Situation		20	87%	95%	96%	-8%
Improved/Maintained Axis V GAF Score		3	15%	95%	66%	-80% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		14	491 days	0.6	105%	90%	97%	15% ▲

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 72 Active Supervised Apartments Programs

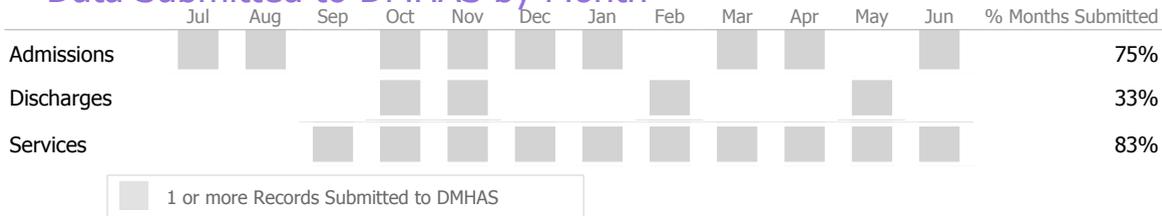
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	200	196	2%
Admits	17	38	-55% ▼
Discharges	99	16	519% ▲
Service Hours	-	-	
Social Rehab/PHP/IOP Days	4,895	4,409	11% ▲

Service Utilization

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		95	93%	90%	81%	3%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	76	75	1%
Admits	39	42	-7%
Discharges	42	41	2%
Service Hours	3,977	4,295	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	97%
On-Time Periodic		
6 Month Updates	8%	85%
Cooccurring		
MH Screen Complete	81%	80%
SA Screen Complete	83%	79%
Diagnosis		
Valid Axis I Diagnosis	99%	99%
Valid Axis V GAF Score	99%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		19	45%	65%	54%	-20% ▼
No Re-admit within 30 Days of Discharge		34	81%	85%	91%	-4%
Follow-up within 30 Days of Discharge		7	37%	90%	47%	-53% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		67	88%	60%	86%	28% ▲
Social Support		59	78%	60%	69%	18% ▲
Employed		16	21%	15%	9%	6%
Improved/Maintained Axis V GAF Score		32	48%	85%	41%	-37% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		34	100%	90%	98%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	6	-17% ▼
Admits	2	2	0%
Discharges	1	3	-67% ▼
Bed Days	1,225	1,320	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic 6 Month Updates	67%	83%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	76%
SA Screen Complete	50%	75%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	100%	60%	66%	40% ▲

Recovery

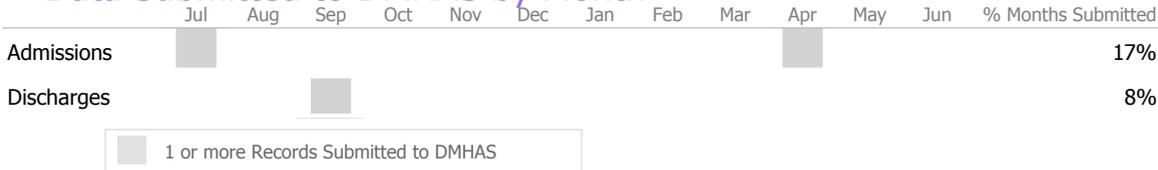
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		5	100%	95%	96%	5%
Employed		1	20%	25%	8%	-5%
Social Support		2	40%	60%	81%	-20% ▼
Improved/Maintained Axis V GAF Score		1	25%	95%	66%	-70% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		3	513 days	0.6	112%	90%	97%	22% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 72 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	33	6%
Admits	16	16	0%
Discharges	18	13	38% ▲
Service Hours	2,702	2,698	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	93%	85%
Cooccurring	Actual	State Avg
MH Screen Complete	88%	80%
SA Screen Complete	88%	79%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	94%	99%
Valid Axis V GAF Score	94%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		11	61%	65%	54%	-4%
No Re-admit within 30 Days of Discharge		17	94%	85%	91%	9%
Follow-up within 30 Days of Discharge		4	36%	90%	47%	-54%

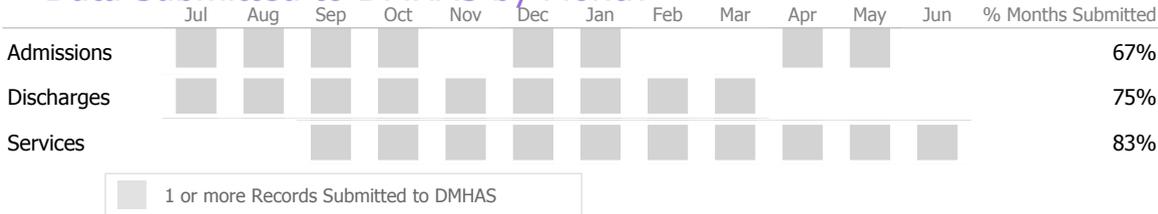
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		32	89%	60%	86%	29% ▲
Social Support		28	78%	60%	69%	18% ▲
Employed		6	17%	15%	9%	2%
Improved/Maintained Axis V GAF Score		15	45%	85%	41%	-40% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		18	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Assertive Community Treatment Programs