Connecticut Mental Health Center
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,992	3,858	3%
	Admits	3,097	2,712	14% ▲
	Discharges	2,846	2,468	15% ▲
	Service Hours	43,077	59,762	-28% ▼
	Bed Days	13,168	12,690	4%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 837 FY13 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		95%	80%	93%
✓	Participation in Treatment		95%	80%	92%
✓	Overall		95%	80%	91%
✓	General Satisfaction		94%	80%	92%
✓	Access		93%	80%	88%
✓	Respect		93%	80%	91%
✓	Outcome		84%	80%	83%
●	Recovery		76%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	2,680	51.2%
	Prevention	414	7.9%
	Intake	322	6.2%
	Community Support	178	3.4%
	Inpatient Services	175	3.3%
	Social Rehabilitation	100	1.9%
	Crisis Services	74	1.4%
	Residential Services	35	0.7%
	ACT	28	0.5%
	Other	9	0.2%
Addiction			
	Outpatient	575	11.0%
Forensic MH			
	Forensics Community-based	437	8.3%
	Case Management	102	1.9%
Pre-Admit			
	Intake	105	2.0%

Client Demographics

Age	#	%	State Avg
18-25	630	16%	16%
26-34	752	19%	23%
35-44	668	17%	20%
45-54	965	25%	24%
55-64	661	17%	14%
65+	216	6%	4%

Gender	#	%	State Avg
Male	2,364	59%	60%
Female	1,628	41%	40%

Ethnicity	#	%	State Avg
Non-Hispanic	2,758	69%	75%
Hisp-Puerto Rican	664	17%	12%
Hispanic-Other	272	7%	6%
Unknown	224	6%	6%
Hispanic-Mexican	56	1%	0%
Hispanic-Cuban	18	0%	0%

Race	#	%	State Avg
White/Caucasian	1,715	43% ▼	65%
Black/African American	1,264	32% ▲	17%
Other	921	23%	14%
Asian	35	1%	1%
Am. Indian/Native Alaskan	27	1%	1%
Unknown	27	1%	3%
Hawaiian/Other Pacific Islander	3	0%	0%
Multiple Races			1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

CMHC UM Screening
Connecticut Mental Health Center
Pre-Admit - Intake - UM Screening

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	105	109	-4%
Admits	131	132	-1%
Discharges	131	132	-1%
Service Hours	1	1	33% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 4 Active UM Screening Programs

FORDD Mens Forensic Drug Diversion
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	236	153	54%	▲
Admits	212	144	47%	▲
Discharges	197	122	61%	▲
Service Hours	1,685	1,157	46%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	79%	88%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	54%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	71%
✓ SA Screen Complete	100%	67%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	99%	98%
✓ Valid Axis V GAF Score	94%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		119	60%	50%	45%	10%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		38	15%	30%	19%	-15%	▼
● Improved/Maintained Axis V GAF Score		118	57%	75%	51%	-18%	▼
● Stable Living Situation		87	34%	95%	81%	-61%	▼
● Social Support		2	1%	60%	55%	-59%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		57	97%	90%	87%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		180	91%	75%	67%	16%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

FORDD Womens Forensic Drug Diversion
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	82	54	52%	▲
Admits	69	46	50%	▲
Discharges	71	42	69%	▲
Service Hours	436	589	-26%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	88%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	54%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	71%
✓ SA Screen Complete	100%	67%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	95%	98%
✓ Valid Axis V GAF Score	94%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		59	83%	50%	45%	33%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		15	18%	30%	19%	-12%	▼
Improved/Maintained Axis V GAF Score		41	55%	75%	51%	-20%	▼
Social Support		0	0%	60%	55%	-60%	▼
Stable Living Situation		28	33%	95%	81%	-62%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		13	100%	90%	87%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		58	85%	75%	67%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

HISP Clinic Dual Dx
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	111	107	4%
Admits	25	10	150% ▲
Discharges	34	23	48% ▲
Transfers - In	3	42	-93% ▼
Service Hours	1,777	1,814	-2%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	88%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	55%	54%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	96%	71%
✓ SA Screen Complete	96%	67%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%
✓ Valid Axis V GAF Score	98%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		3	9%	50%	45%	-41% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		71	61%	60%	55%	1%
✓ Improved/Maintained Axis V GAF Score		82	81%	75%	51%	6%
● Stable Living Situation		94	81%	95%	81%	-14% ▼
● Employed		5	4%	30%	19%	-26% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		80	98%	90%	87%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		24	89%	75%	67%	14% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													83%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

HISP Clinic OP clin
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	333	345	-3%
Admits	65	98	-34% ▼
Discharges	78	62	26% ▲
Transfers - Out	3	18	-83% ▼
Service Hours	4,241	18,798	-77% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	88%

On-Time Periodic	Actual	State Avg
6 Month Updates	50%	54%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	92%	71%
✓ SA Screen Complete	92%	67%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	99%	98%
✓ Valid Axis V GAF Score	98%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		22	29%	50%	45%	-21% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		257	82%	75%	51%	7%
● Social Support		188	56%	60%	55%	-4%
● Stable Living Situation		266	80%	95%	81%	-15% ▼
● Employed		36	11%	30%	19%	-19% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		252	100%	90%	87%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		56	86%	75%	67%	11% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

Park St AIP
Connecticut Mental Health Center
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	61	61	0%
Admits	51	74	-31% ▼
Discharges	52	74	-30% ▼
Transfers - Out	1	1	0%
Bed Days	7,256	7,482	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	60%

Cooccurring	Actual	State Avg
MH Screen Complete	66%	95%
SA Screen Complete	62%	94%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	54%
✓ Valid Axis V GAF Score	85%	52%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		38	73%	95%	69%	-22% ▼
✓ No Re-admit within 30 Days of Discharge		44	85%	85%	87%	0%
✓ Follow-up within 30 Days of Discharge		36	95%	90%	47%	5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		20	36%	95%	55%	-59% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	226 days	0.3	99%	90%	108%	9%

< 90% | 90-110% | >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 26 Active Acute Psychiatric Programs

Park St AIP Research
Connecticut Mental Health Center
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	117	111	5%
Admits	167	166	1%
Discharges	168	169	-1%
Transfers - In	1	1	0%
Service Hours	-	-	
Bed Days	2,225	1,959	14% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	4%	95%	69%	-91% ▼
No Re-admit within 30 Days of Discharge		115	68%	85%	87%	-17% ▼
Follow-up within 30 Days of Discharge		3	43%	90%	47%	-47% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		75	44%	95%	55%	-51% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		12	44 days	0.1	51%	90%	108%	-39% ▼

< 90% | 90-110% | >110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	60%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	95%
✓ SA Screen Complete	100%	94%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	97%	54%
✓ Valid Axis V GAF Score	99%	52%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 26 Active Acute Psychiatric Programs

Park St Op Res1
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	406	271	50% ▲
Admits	332	209	59% ▲
Discharges	281	181	55% ▲
Service Hours	709	453	56% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	88%

On-Time Periodic	Actual	State Avg
6 Month Updates	5%	54%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	71%
✓ SA Screen Complete	100%	67%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	41%	98%
Valid Axis V GAF Score	72%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		5	2%	50%	45%	-48% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		194	44%	30%	19%	14% ▲
● Stable Living Situation		379	86%	95%	81%	-9%
● Social Support		65	15%	60%	55%	-45% ▼
● Improved/Maintained Axis V GAF Score		91	27%	75%	51%	-48% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		47	29%	90%	87%	-61% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		67	22%	75%	67%	-53% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

Park St SA Res1/SOS
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	7	-14% ▼
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	95%
✓ Valid TEDS Data	100%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	33%

Cooccurring	Actual	State Avg
MH Screen Complete	N/A	95%
SA Screen Complete	N/A	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	17%	99%
Valid Axis V GAF Score	17%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	50%	37%	-50% ▼
Abstinence/Reduced Drug Use		0	0%	55%	58%	-55% ▼
Self Help		0	0%	60%	25%	-60% ▼
Improved/Maintained Axis V GAF Score		0	0%	75%	59%	-75% ▼
Not Arrested		0	0%	75%	89%	-75% ▼
Stable Living Situation		0	0%	95%	87%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	82%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	73%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Park Street ACT Team
Connecticut Mental Health Center
Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	0	
Admits	19	-	
Discharges	-	-	
Transfers - In	11	-	
Service Hours	96	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	85%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	80%
SA Screen Complete	100%	79%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	96%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	65%	54%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	91%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	47%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		22	73%	60%	86%	13% ▲
Social Support		19	63%	60%	69%	3%
Employed		0	0%	15%	9%	-15% ▼
Improved/Maintained Axis V GAF Score		0	0%	85%	41%	-85% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		28	93%	90%	98%	3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													25%
Discharges													0%
Services													17%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

* State Avg based on 10 Active Assertive Community Treatment Programs

Park Street Community Forensics Svc
Connecticut Mental Health Center
Forensic MH - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	102	82	24%	▲
Admits	70	64	9%	
Discharges	62	45	38%	▲
Transfers - Out	1	3	-67%	▼
Service Hours	2,022	1,550	30%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	94%

On-Time Periodic	Actual	State Avg
6 Month Updates	21%	26%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		23	37%	50%	35%	-13%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		52	50%	60%	50%	-10%	
Employed		2	2%	20%	2%	-18%	▼
Self Help		24	23%	60%	25%	-37%	▼
Stable Living Situation		35	33%	80%	36%	-47%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		39	93%	90%	91%	3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

* State Avg based on 3 Active Standard Case Management Programs

Park Street Crisis Intervention Team
Connecticut Mental Health Center
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	8	450%	▲
Admits	46	7	557%	▲
Discharges	46	7	557%	▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Evaluation within 1.5 hours of Request		31	89%	75%	73%	14%	▲
✓ Community Location Evaluation		35	100%	80%	47%	20%	▲
● Follow-up Service within 48 hours		9	69%	90%	49%	-21%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Park Street Crisis/G
Connecticut Mental Health Center
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	30	3%
Admits	28	26	8%
Discharges	25	26	-4%
Transfers - Out	1	1	0%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		1	100%	75%	73%	25% ▲
✓ Community Location Evaluation		1	100%	80%	47%	20% ▲
● Follow-up Service within 48 hours		0	0%	90%	49%	-90% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													92%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Park Street CSP/RP
Connecticut Mental Health Center
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	69	74	-7%
Admits	3	6	-50% ▼
Discharges	41	10	310% ▲
Transfers - Out	11	-	
Service Hours	1,779	2,429	-27% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	95%	94%

On-Time Periodic	Actual	State Avg
6 Month Updates	39%	82%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	62%
✓ SA Screen Complete	100%	61%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	96%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		30	77%	65%	54%	12% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		47	47%	60%	68%	-13% ▼
Stable Living Situation		65	64%	80%	91%	-16% ▼
Employed		1	1%	20%	10%	-19% ▼
Improved/Maintained Axis V GAF Score		38	38%	95%	58%	-57% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		32	65%	90%	97%	-25% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■											17%
Discharges			■		■			■		■	■	■	50%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active CSP Programs

Park Street Intake/G
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	322	334	-4%
Admits	272	290	-6%
Discharges	252	263	-4%
Transfers - In	1	-	
Transfers - Out	14	17	-18% ▼
Service Hours	4,059	2,134	90% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Central Intake Programs

Park Street Jail Diversion
Connecticut Mental Health Center
Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	437	496	-12%	▼
Admits	273	358	-24%	▼
Discharges	321	338	-5%	
Service Hours	3	2	34%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		3	2%	90%	41%	-88%	▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Follow-up Service within 48 hours		64	38%	0%	47%	38%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													58%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 18 Active Court Liaison-Jail Diversion Programs

Park Street OP Clin/C
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	331	318	4%
Admits	69	49	41% ▲
Discharges	88	59	49% ▲
Transfers - In	1	-	
Transfers - Out	2	-	
Service Hours	3,411	3,296	3%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	95%	88%

On-Time Periodic	Actual	State Avg
6 Month Updates	39%	54%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	71%
✓ SA Screen Complete	100%	67%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%
✓ Valid Axis V GAF Score	91%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		44	52%	50%	45%	2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		221	69%	75%	51%	-6%
● Social Support		140	42%	60%	55%	-18% ▼
● Employed		34	10%	30%	19%	-20% ▼
● Stable Living Situation		223	67%	95%	81%	-28% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		235	95%	90%	87%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		43	61%	75%	67%	-14% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

Park Street OP Clin/D
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	361	288	25%	▲
Admits	103	45	129%	▲
Discharges	68	35	94%	▲
Transfers - In	5	1	400%	▲
Service Hours	3,744	3,425	9%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	96%	88%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	70%	54%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	71%
✓ SA Screen Complete	100%	67%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	78%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		18	27%	50%	45%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		248	68%	60%	55%	8%
✓ Improved/Maintained Axis V GAF Score		244	75%	75%	51%	0%
● Stable Living Situation		307	84%	95%	81%	-11% ▼
● Employed		63	17%	30%	19%	-13% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		297	99%	90%	87%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		75	69%	75%	67%	-6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

Park Street OP Clin/E
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	369	276	34%	▲
Admits	91	16	469%	▲
Discharges	35	22	59%	▲
Transfers - In	25	12	108%	▲
Transfers - Out	1	2	-50%	▼
Service Hours	3,884	3,028	28%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	88%

On-Time Periodic	Actual	State Avg
6 Month Updates	27%	54%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	71%
✓ SA Screen Complete	100%	67%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%
✓ Valid Axis V GAF Score	96%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		8	25%	50%	45%	-25%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Improved/Maintained Axis V GAF Score		253	74%	75%	51%	-1%	
Employed		27	7%	30%	19%	-23%	▼
Social Support		106	28%	60%	55%	-32%	▼
Stable Living Situation		185	50%	95%	81%	-45%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		329	98%	90%	87%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		77	66%	75%	67%	-9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													75%
Discharges													92%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

Park Street Spec Early Psychosis
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	42	36	17%	▲
Admits	11	2	450%	▲
Discharges	8	5	60%	▲
Transfers - Out	10	-		
Service Hours	297	502	-41%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	92%	88%

On-Time Periodic	Actual	State Avg
6 Month Updates	33%	54%

Cooccurring	Actual	State Avg
MH Screen Complete	N/A	71%
SA Screen Complete	N/A	67%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	90%	98%
Valid Axis V GAF Score	88%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		2	25%	50%	45%	-25%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		12	29%	30%	19%	-1%	
Social Support		23	55%	60%	55%	-5%	
Stable Living Situation		34	81%	95%	81%	-14%	▼
✓ Improved/Maintained Axis V GAF Score		25	76%	75%	51%	1%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		21	88%	90%	87%	-2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		3	27%	75%	67%	-48%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions					■			■	■	■	■	■	50%
Discharges	■	■		■				■		■	■	■	58%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

Park Street Team CSP/RP
Connecticut Mental Health Center
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	113	85	33% ▲
Admits	44	45	-2%
Discharges	56	15	273% ▲
Service Hours	2,308	2,162	7%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	94%

On-Time Periodic	Actual	State Avg
6 Month Updates	57%	82%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	62%
✓ SA Screen Complete	100%	61%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	82%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		28	50%	65%	54%	-15% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		85	74%	80%	91%	-6%
Employed		10	9%	20%	10%	-11% ▼
Social Support		55	48%	60%	68%	-12% ▼
Improved/Maintained Axis V GAF Score		76	75%	95%	58%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		57	97%	90%	97%	7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													92%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active CSP Programs

Park Street Transitional Living
Connecticut Mental Health Center
Mental Health - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	50	-30% ▼
Admits	33	48	-31% ▼
Discharges	36	48	-25% ▼
Bed Days	3,282	3,249	1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	28%	75%	56%	-47% ▼
No Re-admit within 30 Days of Discharge		23	64%	85%	74%	-21% ▼
Follow-up within 30 Days of Discharge		8	80%	90%	78%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		10	165 days	0.3	90%	90%	91%	0%

< 90% | 90-110% | >110%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	96%
✓ SA Screen Complete	100%	94%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	66%	80%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													83%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 7 Active MH Intensive Res. Rehabilitation Programs

Park Street Wellness Center
Connecticut Mental Health Center
Mental Health - Prevention - Prevention

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	414	157	164%	▲
Admits	267	157	70%	▲
Discharges	86	7	1129%	▲
Service Hours	257	-		

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													83%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 1 Active Prevention Programs

Park Street/Rehabilitation Services
Connecticut Mental Health Center
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	100	62	61% ▲
Admits	40	20	100% ▲
Discharges	8	2	300% ▲
Service Hours	1,649	1,024	61% ▲
Social Rehab/PHP/IOP Days	0	0	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		76	83%	90%	81%	-7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■		■		■			■		■	58%
Discharges				■			■			■	■	■	42%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Social Rehabilitation Programs

Research Park Street OP Screening
Connecticut Mental Health Center
Other - Other - Screening

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	233	88	165%	▲
Admits	229	82	179%	▲
Discharges	217	76	186%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Screening Programs

Research Park Street PrevThruRiskIDMgmt
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	28	-39% ▼
Admits	-	10	-100% ▼
Discharges	-	11	-100% ▼
Service Hours	6	50	-89% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	88%

On-Time Periodic	Actual	State Avg
6 Month Updates	6%	54%

Cooccurring	Actual	State Avg
MH Screen Complete	N/A	71%
SA Screen Complete	N/A	67%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	12%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	45%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		9	53%	60%	55%	-7%
Employed		1	6%	30%	19%	-24% ▼
Stable Living Situation		11	65%	95%	81%	-30% ▼
Improved/Maintained Axis V GAF Score		2	12%	75%	51%	-63% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		2	12%	90%	87%	-78% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	67%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													17%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

Research Park Street Psychosis Research
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	47	9	422%	▲
Admits	39	3	1200%	▲
Discharges	2	1	100%	▲
Service Hours	3	1	400%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	88%

On-Time Periodic	Actual	State Avg
6 Month Updates	14%	54%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	71%
✓ SA Screen Complete	100%	67%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	72%	98%
Valid Axis V GAF Score	68%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	45%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		29	62%	60%	55%	2%
Employed		11	23%	30%	19%	-7%
Stable Living Situation		37	79%	95%	81%	-16% ▼
Improved/Maintained Axis V GAF Score		15	50%	75%	51%	-25% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		3	7%	90%	87%	-83% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	67%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													17%
Services													25%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

Research Park Street Step - ED
Connecticut Mental Health Center
Mental Health - Other - Other

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	0	
Admits	9	-	
Discharges	-	-	
Bed Days	405	-	

Cooccurring	Actual	State Avg
MH Screen Complete	N/A	75%
SA Screen Complete	N/A	75%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	67%	67%
Valid Axis V GAF Score	56%	56%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													8%
Discharges													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 3 Active Other Programs

Research SATU SA Res 2
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	58	15	287%	▲
Admits	48	10	380%	▲
Discharges	42	5	740%	▲
Service Hours	16		9500%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	95%
✓ Valid TEDS Data	100%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	33%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	95%
✓ SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	99%
Valid Axis V GAF Score	7%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		22	52%	50%	51%	2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	50%	37%	-50% ▼
Abstinence/Reduced Drug Use		0	0%	55%	58%	-55% ▼
Self Help		0	0%	60%	25%	-60% ▼
Not Arrested		1	2%	75%	89%	-73% ▼
Improved/Maintained Axis V GAF Score		0	0%	75%	59%	-75% ▼
Stable Living Situation		1	2%	95%	87%	-93% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		3	19%	90%	82%	-71% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	73%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													25%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

SATU Evaluations OP
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	240	439	-45% ▼
Admits	228	441	-48% ▼
Discharges	215	317	-32% ▼
Transfers - Out	5	122	-96% ▼
Service Hours	1,127	872	29% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	95%
Valid TEDS Data	93%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	33%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	95%
✓ SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	95%	99%
Valid Axis V GAF Score	33%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		55	26%	50%	51%	-24% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		193	77%	75%	89%	2%
Stable Living Situation		191	76%	95%	87%	-19% ▼
Employed		60	24%	50%	37%	-26% ▼
Abstinence/Reduced Drug Use		59	24%	55%	58%	-31% ▼
Self Help		36	14%	60%	25%	-46% ▼
Improved/Maintained Axis V GAF Score		1	0%	75%	59%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		23	77%	90%	82%	-13% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		94	43%	75%	73%	-32% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

SATU SA OP Clin
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	33	-33% ▼
Admits	13	4	225% ▲
Discharges	13	23	-43% ▼
Service Hours	394	429	-8%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	95%
Valid TEDS Data	65%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	33%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	95%
✓ SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	55%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	46%	50%	51%	-4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		17	71%	75%	89%	-4%
Employed		5	21%	50%	37%	-29% ▼
Abstinence/Reduced Drug Use		6	25%	55%	58%	-30% ▼
Self Help		7	29%	60%	25%	-31% ▼
Stable Living Situation		15	62%	95%	87%	-33% ▼
Improved/Maintained Axis V GAF Score		1	5%	75%	59%	-70% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		11	100%	90%	82%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		8	67%	75%	73%	-8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													58%
Discharges													67%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

SATU SA OP Clin/S
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	263	285	-8%
Admits	188	90	109% ▲
Discharges	188	216	-13% ▼
Transfers - In	7	109	-94% ▼
Transfers - Out	1	-	
Service Hours	1,625	3,447	-53% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	95%
✓ Valid TEDS Data	96%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	33%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	95%
✓ SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	99%
Valid Axis V GAF Score	42%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		49	26%	50%	51%	-24% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		212	78%	75%	89%	3%
Abstinence/Reduced Drug Use		84	31%	55%	58%	-24% ▼
Employed		67	25%	50%	37%	-25% ▼
Stable Living Situation		187	69%	95%	87%	-26% ▼
Self Help		36	13%	60%	25%	-47% ▼
Improved/Maintained Axis V GAF Score		5	2%	75%	59%	-73% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		65	77%	90%	82%	-13% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		105	56%	75%	73%	-19% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

W. Haven OP Adult
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	284	281	1%
Admits	76	48	58% ▲
Discharges	66	69	-4%
Transfers - In	1	1	0%
Transfers - Out	2	2	0%
Service Hours	2,738	2,504	9%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	94%	88%

On-Time Periodic	Actual	State Avg
6 Month Updates	51%	54%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	71%
✓ SA Screen Complete	100%	67%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%
✓ Valid Axis V GAF Score	93%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	6%	50%	45%	-44% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		245	84%	95%	81%	-11% ▼
Social Support		143	49%	60%	55%	-11% ▼
Employed		29	10%	30%	19%	-20% ▼
Improved/Maintained Axis V GAF Score		58	22%	75%	51%	-53% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		220	99%	90%	87%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		72	95%	75%	67%	20% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

West Haven OP Child
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	95	75	27%	▲
Admits	59	42	40%	▲
Discharges	44	36	22%	▲
Transfers - Out	2	1	100%	▲
Service Hours	955	2,688	-64%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	96%	88%

On-Time Periodic	Actual	State Avg
6 Month Updates	3%	54%

Cooccurring	Actual	State Avg
MH Screen Complete	N/A	71%
SA Screen Complete	N/A	67%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	88%	98%
✓ Valid Axis V GAF Score	95%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		10	23%	50%	45%	-27%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		66	68%	60%	55%	8%	
Stable Living Situation		72	74%	95%	81%	-21%	▼
Employed		0	0%	30%	19%	-30%	▼
Improved/Maintained Axis V GAF Score		27	35%	75%	51%	-40%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		49	94%	90%	87%	4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		46	78%	75%	67%	3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													92%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

Young Adult OP
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	87	92	-5%
Admits	16	21	-24% ▼
Discharges	11	21	-48% ▼
Transfers - In	2	3	-33% ▼
Transfers - Out	2	2	0%
Service Hours	3,847	4,344	-11% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	95%	88%

On-Time Periodic	Actual	State Avg
6 Month Updates	27%	54%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	71%
✓ SA Screen Complete	100%	67%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	99%	98%
✓ Valid Axis V GAF Score	92%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	18%	50%	45%	-32% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		39	45%	60%	55%	-15% ▼
Employed		4	5%	30%	19%	-25% ▼
Stable Living Situation		48	55%	95%	81%	-40% ▼
Improved/Maintained Axis V GAF Score		13	15%	75%	51%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		75	100%	90%	87%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		15	83%	75%	67%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													75%
Discharges													50%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs