

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	100	115	-13% ▼
	Admits	89	101	-12% ▼
	Discharges	88	103	-15% ▼
	Service Hours	166		

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Employment Services	100	100.0%

Consumer Satisfaction Survey (Based on 19 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Outcome		100%	80%	83%
✓ General Satisfaction		94%	80%	92%
✓ Participation in Treatment		94%	80%	92%
✓ Recovery		82%	80%	79%
● Access		78%	80%	88%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	25	25%	16%
26-34	26	26%	23%
35-44	30	30%	20%
45-54	15	15%	24%
55-64	4	4%	14%
65+			4%

Gender	#	%	State Avg
Male	87	87%	▲ 60%
Female	13	13%	▼ 40%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	96	96%	▲ 12%
Hispanic-Other	4	4%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			0%
Non-Hispanic			▼ 75%
Unknown			6%

Race	#	%	State Avg
Other	98	98%	▲ 14%
White/Caucasian	2	2%	▼ 65%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			▼ 17%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		27	27%	35%	44%	-8%

Service Utilization

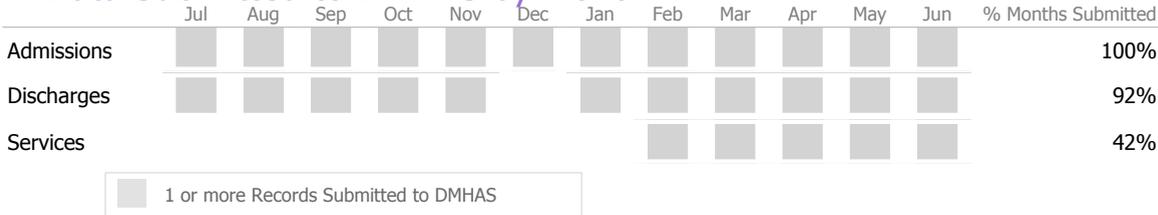
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		29	100%	90%	89%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	58%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Employment Services Programs