

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	29	27	7%
	Admits	4	4	0%
	Discharges	8	4	100% ▲
	Service Hours	923	1,102	-16% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Residential Services	22	75.9%
	Case Management	7	24.1%

Consumer Satisfaction Survey (Based on 29 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		96%	80%	88%
✓ Recovery		96%	80%	79%
✓ Respect		96%	80%	91%
✓ Outcome		93%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	2	7%	16%	Female	20	69%	▲ 40%
26-34	5	17%	23%	Male	9	31%	▼ 60%
35-44	6	21%	20%				
45-54	9	31%	24%				
55-64	7	24%	14%				
65+			4%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	24	83%	75%	Black/African American	14	48%	▲ 17%
Hisp-Puerto Rican	4	14%	12%	White/Caucasian	11	38%	▼ 65%
Hispanic-Cuban	1	3%	0%	Other	3	10%	14%
Hispanic-Mexican			0%	Hawaiian/Other Pacific Islander	1	3%	0%
Hispanic-Other			6%	Am. Indian/Native Alaskan			1%
Unknown			6%	Asian			1%
				Multiple Races			1%
				Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	21	5%
Admits	3	4	-25% ▼
Discharges	7	3	133% ▲
Service Hours	697	736	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic 6 Month Updates	64%	90%
Cooccurring MH Screen Complete	100%	90%
SA Screen Complete	100%	90%
Diagnosis Valid Axis I Diagnosis	91%	98%
Valid Axis V GAF Score	95%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	43%	50%	69%	-7%

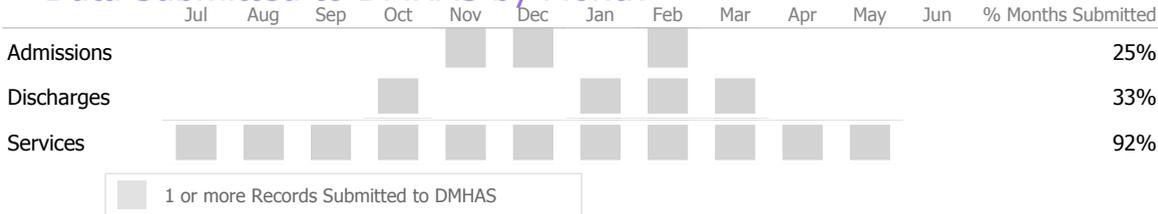
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		20	91%	60%	86%	31% ▲
Employed		12	55%	25%	13%	30% ▲
Stable Living Situation		20	91%	85%	94%	6%
Improved/Maintained Axis V GAF Score		2	10%	95%	68%	-85% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		15	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 52 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	1	-	
Discharges	1	1	0%
Service Hours	226	367	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		7	100%	85%	91%	15% ▲

Service Utilization

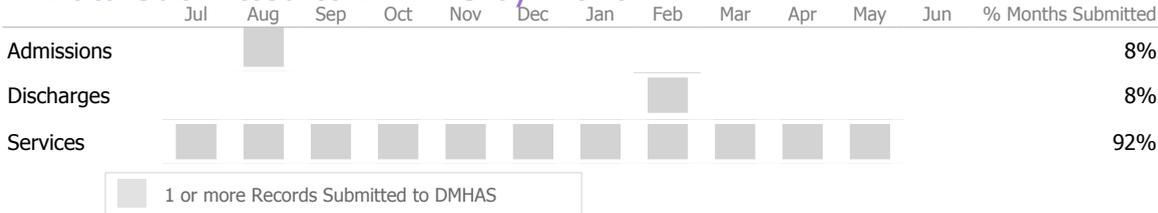
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		6	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
6 Month Updates		79%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 53 Active Supportive Housing – Development Programs