

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	326	323	1%
	Admits	48	73	-34% ▼
	Discharges	60	47	28% ▲
	Service Hours	1,767	1,810	-2%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	326	100.0%

Consumer Satisfaction Survey (Based on 105 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		95%	80%	92%
✓ Access		94%	80%	88%
✓ Respect		94%	80%	91%
✓ General Satisfaction		93%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ Overall		88%	80%	91%
● Outcome		64%	80%	83%
● Recovery		63%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	15	5%	16% ▼
26-34	46	14%	23%
35-44	52	16%	20%
45-54	91	28%	24%
55-64	81	25%	14% ▲
65+	40	12%	4%

Gender	#	%	State Avg
Female	170	52%	40% ▲
Male	156	48%	60% ▼

Ethnicity	#	%	State Avg
Non-Hispanic	293	90%	75% ▲
Hispanic-Other	13	4%	6%
Unknown	12	4%	6%
Hisp-Puerto Rican	8	2%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			0%

Race	#	%	State Avg
White/Caucasian	228	70%	65%
Black/African American	63	19%	17%
Other	25	8%	14%
Unknown	6	2%	3%
Asian	3	1%	1%
Multiple Races	1	0%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	99%	54%
Cooccurring	Actual	State Avg
MH Screen Complete	94%	71%
SA Screen Complete	94%	67%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	17%	50%	45%	-33% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		262	80%	60%	55%	20% ▲
Stable Living Situation		316	97%	95%	81%	2%
Employed		85	26%	30%	19%	-4%
Improved/Maintained Axis V GAF Score		164	55%	75%	51%	-20% ▼

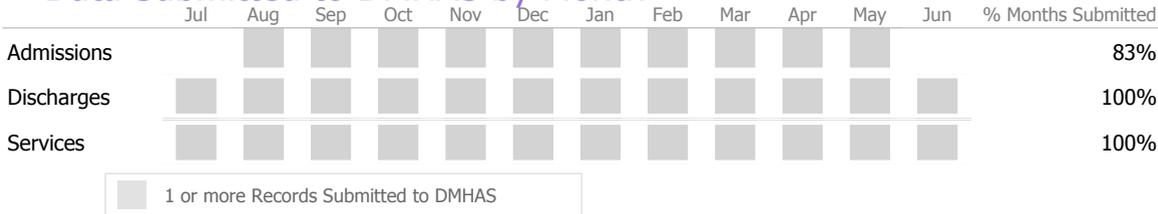
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		256	96%	90%	87%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		32	67%	75%	67%	-8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs