

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	40	49	-18% ▼
	Admits	21	27	-22% ▼
	Discharges	21	28	-25% ▼
	Service Hours	932	1,020	-9%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	40	100.0%

Consumer Satisfaction Survey (Based on 12 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	3	8%	15%
26-34	16	41% ▲	24%
35-44	12	31% ▲	19%
45-54	8	21%	23%
55-64			15% ▼
65+			5%

Gender	#	%	State Avg
Female	39	98% ▲	40%
Male	1	3% ▼	60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	30	75%	75%
Hisp-Puerto Rican	6	15%	12%
Unknown	3	8%	5%
Hispanic-Other	1	3%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
Black/African American	18	45% ▲	17%
White/Caucasian	10	25% ▼	65%
Other	8	20%	13%
Asian	2	5%	1%
Unknown	2	5%	3%
Am. Indian/Native Alaskan			0%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	15	20% ▲
Admits	8	1	700% ▲
Discharges	6	6	0%
Service Hours	424	574	-26% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	71%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	17%	50%	55%	-33% ▼

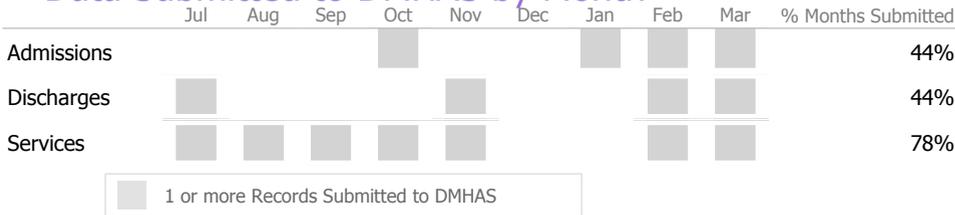
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Social Support		17	94%	60%	64%	34% ▲
● Stable Living Situation		12	67%	80%	81%	-13% ▼
● Employed		1	6%	20%	10%	-14% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		14	100%	90%	64%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 32 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	34	-35% ▼
Admits	13	26	-50% ▼
Discharges	15	22	-32% ▼
Service Hours	508	447	14% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic 6 Month Updates	33%	71%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	53%	50%	55%	3%

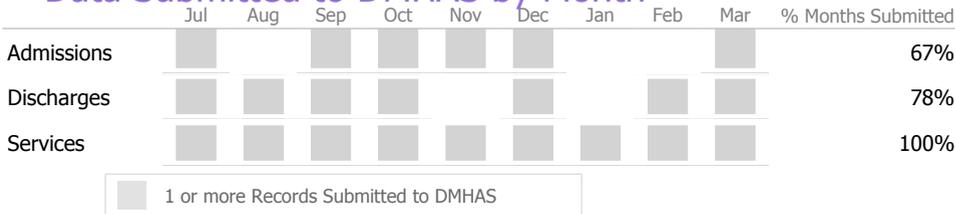
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		21	95%	60%	64%	35% ▲
✓ Employed		11	50%	20%	10%	30% ▲
✓ Stable Living Situation		21	95%	80%	81%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		5	71%	90%	64%	-19% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 32 Active Standard Case Management Programs