

**Department of Public Safety  
Office of Statewide Emergency Telecommunications**

**E9-1-1 PSAP  
TOTAL CALL COUNT REPORTS**

**April - June 2007**

# Fractile 911 Call Response Time Distribution

-- ALL PSAPs - SUMMARY --

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	455073	92.2%	92.2%	4284	3.2%	3.2%	58621	11.9%	11.9%	78579	90.6%	90.6%
<= 0m 19s	32211	6.5%	98.8%	51264	38.1%	41.3%	71158	14.4%	26.3%	2579	3.0%	93.6%
<= 0m 29s	5516	1.1%	99.9%	46688	34.7%	75.9%	88600	18.0%	44.3%	4777	5.5%	99.1%
<= 0m 39s	254	0.1%	99.9%	16371	12.2%	88.1%	64140	13.0%	57.3%	83	0.1%	99.2%
<= 0m 49s	114	0.0%	100.0	7051	5.2%	93.3%	44856	9.1%	66.4%	44	0.1%	99.2%
<= 0m 59s	54	0.0%	100.0	3716	2.8%	96.1%	35243	7.1%	73.5%	32	0.0%	99.3%
<= 1m 29s	30	0.0%	100.0	3478	2.6%	98.7%	56170	11.4%	84.9%	28	0.0%	99.3%
<= 1m 59s	6	0.0%	100.0	965	0.7%	99.4%	28573	5.8%	90.7%	11	0.0%	99.3%
<= 2m 29s	2	0.0%	100.0	356	0.3%	99.7%	15468	3.1%	93.8%	8	0.0%	99.3%
<= 2m 59s	0	0.0%	100.0	137	0.1%	99.8%	9021	1.8%	95.6%	7	0.0%	99.3%
<= 3m 29s	1	0.0%	100.0	87	0.1%	99.8%	5681	1.2%	96.8%	3	0.0%	99.3%
<= 3m 59s	1	0.0%	100.0	67	0.0%	99.9%	3897	0.8%	97.6%	10	0.0%	99.3%
<= 4m 29s	0	0.0%	100.0	33	0.0%	99.9%	2622	0.5%	98.1%	4	0.0%	99.3%
<= 4m 59s	1	0.0%	100.0	33	0.0%	99.9%	1947	0.4%	98.5%	6	0.0%	99.3%
<= 5m 59s	0	0.0%	100.0	21	0.0%	99.9%	2569	0.5%	99.0%	7	0.0%	99.4%
<= 6m 59s	1	0.0%	100.0	17	0.0%	100.0	1587	0.3%	99.4%	9	0.0%	99.4%
<= 7m 59s	0	0.0%	100.0	8	0.0%	100.0	1036	0.2%	99.6%	7	0.0%	99.4%
<= 8m 59s	1	0.0%	100.0	7	0.0%	100.0	682	0.1%	99.7%	8	0.0%	99.4%
<= 9m 59s	0	0.0%	100.0	2	0.0%	100.0	442	0.1%	99.8%	7	0.0%	99.4%
<= 10m 59s	0	0.0%	100.0	1	0.0%	100.0	303	0.1%	99.9%	5	0.0%	99.4%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	194	0.0%	99.9%	6	0.0%	99.4%
<= 12m 59s	1	0.0%	100.0	0	0.0%	100.0	103	0.0%	99.9%	5	0.0%	99.4%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	89	0.0%	99.9%	7	0.0%	99.4%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	54	0.0%	99.9%	5	0.0%	99.4%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	45	0.0%	100.0	5	0.0%	99.4%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	26	0.0%	100.0	4	0.0%	99.4%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.0%	100.0	6	0.0%	99.4%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	21	0.0%	100.0	5	0.0%	99.4%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.0%	100.0	4	0.0%	99.4%
>= 20m 0s	12	0.0%	100.0	13	0.0%	100.0	104	0.0%	100.0	357	0.4%	99.9%
<b>Tot. Counts:</b>	493,278			134,599			493,276			86,618		

Notes:

# Fractile 911 Call Response Time Distribution

Ansonia Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1432	93.2%	93.2%	0	0.0%	0.0%	105	6.8%	6.8%	202	93.1%	93.1%
<= 0m 19s	92	6.0%	99.2%	52	11.0%	11.0%	149	9.7%	16.5%	2	0.9%	94.0%
<= 0m 29s	10	0.7%	99.9%	134	28.5%	39.5%	192	12.5%	29.0%	6	2.8%	96.8%
<= 0m 39s	1	0.1%	99.9%	116	24.6%	64.1%	217	14.1%	43.2%	0	0.0%	96.8%
<= 0m 49s	0	0.0%	99.9%	91	19.3%	83.4%	213	13.9%	57.0%	0	0.0%	96.8%
<= 0m 59s	1	0.1%	100.0	36	7.6%	91.1%	177	11.5%	68.6%	0	0.0%	96.8%
<= 1m 29s	0	0.0%	100.0	31	6.6%	97.7%	269	17.5%	86.1%	0	0.0%	96.8%
<= 1m 59s	0	0.0%	100.0	8	1.7%	99.4%	118	7.7%	93.8%	0	0.0%	96.8%
<= 2m 29s	0	0.0%	100.0	2	0.4%	99.8%	39	2.5%	96.3%	0	0.0%	96.8%
<= 2m 59s	0	0.0%	100.0	1	0.2%	100.0	20	1.3%	97.6%	0	0.0%	96.8%
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	18	1.2%	98.8%	0	0.0%	96.8%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.2%	0	0.0%	96.8%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.3%	0	0.0%	96.8%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.5%	0	0.0%	96.8%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	96.8%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	96.8%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	96.8%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	96.8%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	96.8%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	7	3.2%	100.0
<b>Tot. Counts:</b>	1,536			471			1,536			217		

**Notes:**

Total Records Reported by this PSAP: 1753  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1753

# Fractile 911 Call Response Time Distribution

Avon Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1136	90.5%	90.5%	2	0.5%	0.5%	98	7.8%	7.8%	174	94.1%	94.1%
<= 0m 19s	94	7.5%	98.0%	28	7.1%	7.6%	134	10.7%	18.5%	3	1.6%	95.7%
<= 0m 29s	22	1.8%	99.8%	88	22.2%	29.8%	152	12.1%	30.6%	8	4.3%	100.0
<= 0m 39s	1	0.1%	99.8%	88	22.2%	52.0%	181	14.4%	45.0%	0	0.0%	100.0
<= 0m 49s	2	0.2%	100.0	81	20.5%	72.5%	160	12.7%	57.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	46	11.6%	84.1%	162	12.9%	70.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	50	12.6%	96.7%	210	16.7%	87.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	10	2.5%	99.2%	74	5.9%	93.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.2%	33	2.6%	95.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.3%	99.5%	14	1.1%	97.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.3%	99.7%	11	0.9%	97.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.3%	100.0	8	0.6%	98.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,255			396			1,255			185		

**Notes:**

Total Records Reported by this PSAP: 1440  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1440

# Fractile 911 Call Response Time Distribution

Berlin Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1359	95.7%	95.7%	0	0.0%	0.0%	82	5.8%	5.8%	161	94.7%	94.7%
<= 0m 19s	53	3.7%	99.4%	65	14.2%	14.2%	133	9.4%	15.1%	3	1.8%	96.5%
<= 0m 29s	6	0.4%	99.9%	191	41.6%	55.8%	150	10.6%	25.7%	5	2.9%	99.4%
<= 0m 39s	1	0.1%	99.9%	94	20.5%	76.3%	134	9.4%	35.1%	0	0.0%	99.4%
<= 0m 49s	0	0.0%	99.9%	41	8.9%	85.2%	120	8.5%	43.6%	0	0.0%	99.4%
<= 0m 59s	0	0.0%	99.9%	20	4.4%	89.5%	109	7.7%	51.3%	0	0.0%	99.4%
<= 1m 29s	1	0.1%	100.0	31	6.8%	96.3%	193	13.6%	64.9%	0	0.0%	99.4%
<= 1m 59s	0	0.0%	100.0	11	2.4%	98.7%	138	9.7%	74.6%	0	0.0%	99.4%
<= 2m 29s	0	0.0%	100.0	0	0.0%	98.7%	87	6.1%	80.7%	0	0.0%	99.4%
<= 2m 59s	0	0.0%	100.0	1	0.2%	98.9%	77	5.4%	86.1%	0	0.0%	99.4%
<= 3m 29s	0	0.0%	100.0	1	0.2%	99.1%	69	4.9%	91.0%	0	0.0%	99.4%
<= 3m 59s	0	0.0%	100.0	2	0.4%	99.6%	50	3.5%	94.5%	0	0.0%	99.4%
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.6%	20	1.4%	95.9%	0	0.0%	99.4%
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.6%	10	0.7%	96.6%	0	0.0%	99.4%
<= 5m 59s	0	0.0%	100.0	1	0.2%	99.8%	23	1.6%	98.2%	0	0.0%	99.4%
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.8%	10	0.7%	98.9%	0	0.0%	99.4%
<= 7m 59s	0	0.0%	100.0	1	0.2%	100.0	8	0.6%	99.5%	0	0.0%	99.4%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	99.4%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	99.4%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	99.4%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	99.4%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.6%	100.0
<b>Tot. Counts:</b>	1,420			459			1,420			170		

**Notes:**

Total Records Reported by this PSAP: 1590  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1590

# Fractile 911 Call Response Time Distribution

Bethel Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1376	97.8%	97.8%	0	0.0%	0.0%	128	9.1%	9.1%	240	98.4%	98.4%
<= 0m 19s	27	1.9%	99.7%	32	15.7%	15.7%	170	12.1%	21.2%	1	0.4%	98.8%
<= 0m 29s	4	0.3%	100.0	93	45.6%	61.3%	184	13.1%	34.3%	3	1.2%	100.0
<= 0m 39s	0	0.0%	100.0	41	20.1%	81.4%	208	14.8%	49.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	17	8.3%	89.7%	180	12.8%	61.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	10	4.9%	94.6%	132	9.4%	71.2%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	3	1.5%	96.1%	199	14.1%	85.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	1.5%	97.5%	79	5.6%	91.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	1.0%	98.5%	51	3.6%	94.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.5%	99.0%	24	1.7%	96.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.0%	12	0.9%	97.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.0%	5	0.4%	97.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.0%	5	0.4%	97.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	2	1.0%	100.0	6	0.4%	98.3%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	99.4%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,407			204			1,407			244		

**Notes:**

Total Records Reported by this PSAP: 1651  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1651

# Fractile 911 Call Response Time Distribution

Bloomfield Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2597	96.9%	96.9%	456	39.4%	39.4%	303	11.3%	11.3%	412	99.3%	99.3%
<= 0m 19s	80	3.0%	99.9%	69	6.0%	45.3%	566	21.1%	32.4%	1	0.2%	99.5%
<= 0m 29s	3	0.1%	100.0	72	6.2%	51.6%	263	9.8%	42.2%	2	0.5%	100.0
<= 0m 39s	1	0.0%	100.0	121	10.4%	62.0%	200	7.5%	49.7%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	105	9.1%	71.1%	192	7.2%	56.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	88	7.6%	78.7%	169	6.3%	63.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	144	12.4%	91.1%	421	15.7%	78.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	63	5.4%	96.5%	249	9.3%	88.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	26	2.2%	98.8%	117	4.4%	92.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	8	0.7%	99.5%	77	2.9%	95.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	0.2%	99.7%	39	1.5%	96.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.1%	99.7%	22	0.8%	97.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.7%	22	0.8%	98.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	2	0.2%	99.9%	13	0.5%	99.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.9%	12	0.4%	99.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	1	0.1%	100.0	10	0.4%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,681			1,158			2,681			415		

**Notes:**

Total Records Reported by this PSAP: 3096  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 3096

# Fractile 911 Call Response Time Distribution

Branford Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2279	99.5%	99.5%	2	1.0%	1.0%	199	8.7%	8.7%	254	94.1%	94.1%
<= 0m 19s	11	0.5%	100.0	44	22.2%	23.2%	171	7.5%	16.2%	3	1.1%	95.2%
<= 0m 29s	0	0.0%	100.0	68	34.3%	57.6%	271	11.8%	28.0%	1	0.4%	95.6%
<= 0m 39s	0	0.0%	100.0	39	19.7%	77.3%	240	10.5%	38.5%	0	0.0%	95.6%
<= 0m 49s	0	0.0%	100.0	22	11.1%	88.4%	278	12.1%	50.6%	0	0.0%	95.6%
<= 0m 59s	0	0.0%	100.0	8	4.0%	92.4%	243	10.6%	61.2%	0	0.0%	95.6%
<= 1m 29s	0	0.0%	100.0	7	3.5%	96.0%	391	17.1%	78.3%	0	0.0%	95.6%
<= 1m 59s	0	0.0%	100.0	7	3.5%	99.5%	196	8.6%	86.9%	0	0.0%	95.6%
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.5%	105	4.6%	91.4%	0	0.0%	95.6%
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.5%	47	2.1%	93.5%	0	0.0%	95.6%
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.5%	31	1.4%	94.8%	0	0.0%	95.6%
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.5%	36	1.6%	96.4%	0	0.0%	95.6%
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.5%	13	0.6%	97.0%	0	0.0%	95.6%
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.5%	12	0.5%	97.5%	0	0.0%	95.6%
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.5%	20	0.9%	98.4%	0	0.0%	95.6%
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.5%	15	0.7%	99.0%	0	0.0%	95.6%
<= 7m 59s	0	0.0%	100.0	0	0.0%	99.5%	6	0.3%	99.3%	0	0.0%	95.6%
<= 8m 59s	0	0.0%	100.0	1	0.5%	100.0	7	0.3%	99.6%	0	0.0%	95.6%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	95.6%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	95.6%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	95.6%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	95.6%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	95.6%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.6%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.6%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.6%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.6%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.6%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	3	1.1%	96.7%
<b>Tot. Counts:</b>	2,290			198			2,290			261		

**Notes:**

Total Records Reported by this PSAP: 2560  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2560

# Fractile 911 Call Response Time Distribution

Bridgeport Fire Headquarters

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	20495	95.8%	95.8%	1991	14.9%	14.9%	4417	20.7%	20.7%	4114	98.1%	98.1%
<= 0m 19s	840	3.9%	99.8%	7685	57.3%	72.2%	5375	25.1%	45.8%	33	0.8%	98.9%
<= 0m 29s	48	0.2%	100.0	2782	20.8%	93.0%	5783	27.0%	72.8%	37	0.9%	99.8%
<= 0m 39s	0	0.0%	100.0	617	4.6%	97.6%	2495	11.7%	84.5%	2	0.0%	99.9%
<= 0m 49s	0	0.0%	100.0	167	1.2%	98.8%	1213	5.7%	90.2%	1	0.0%	99.9%
<= 0m 59s	1	0.0%	100.0	84	0.6%	99.4%	734	3.4%	93.6%	1	0.0%	99.9%
<= 1m 29s	0	0.0%	100.0	60	0.4%	99.9%	899	4.2%	97.8%	0	0.0%	99.9%
<= 1m 59s	0	0.0%	100.0	10	0.1%	100.0	281	1.3%	99.1%	0	0.0%	99.9%
<= 2m 29s	0	0.0%	100.0	5	0.0%	100.0	98	0.5%	99.6%	0	0.0%	99.9%
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	45	0.2%	99.8%	0	0.0%	99.9%
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	23	0.1%	99.9%	0	0.0%	99.9%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.0%	99.9%	1	0.0%	99.9%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.9%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	100.0	0	0.0%	99.9%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 8m 59s	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.9%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<b>Tot. Counts:</b>	21,384			13,402			21,384			4,189		

**Notes:**

Total Records Reported by this PSAP: 25576  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 25576

# Fractile 911 Call Response Time Distribution

Bristol Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	5401	99.2%	99.2%	0	0.0%	0.0%	363	6.7%	6.7%	797	99.7%	99.7%
<= 0m 19s	45	0.8%	100.0	8	6.0%	6.0%	531	9.7%	16.4%	1	0.1%	99.9%
<= 0m 29s	1	0.0%	100.0	47	35.3%	41.4%	639	11.7%	28.1%	1	0.1%	100.0
<= 0m 39s	0	0.0%	100.0	29	21.8%	63.2%	454	8.3%	36.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	21	15.8%	78.9%	415	7.6%	44.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	8	6.0%	85.0%	410	7.5%	51.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	11	8.3%	93.2%	721	13.2%	64.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	4	3.0%	96.2%	468	8.6%	73.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	1.5%	97.7%	366	6.7%	80.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.8%	98.5%	304	5.6%	85.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.8%	99.2%	234	4.3%	90.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.2%	145	2.7%	92.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.2%	86	1.6%	94.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.2%	58	1.1%	95.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.2%	76	1.4%	96.8%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.2%	41	0.8%	97.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	99.2%	42	0.8%	98.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	1	0.8%	100.0	27	0.5%	98.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	24	0.4%	99.2%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	18	0.3%	99.5%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.7%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	5,447			133			5,447			799		

**Notes:**

Total Records Reported by this PSAP: 6246  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 6246

# Fractile 911 Call Response Time Distribution

Brookfield Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1288	99.4%	99.4%	0	0.0%	0.0%	66	5.1%	5.1%	113	99.1%	99.1%
<= 0m 19s	7	0.5%	99.9%	28	10.9%	10.9%	104	8.0%	13.1%	0	0.0%	99.1%
<= 0m 29s	1	0.1%	100.0	118	45.7%	56.6%	160	12.3%	25.5%	1	0.9%	100.0
<= 0m 39s	0	0.0%	100.0	42	16.3%	72.9%	182	14.0%	39.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	25	9.7%	82.6%	145	11.2%	50.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	18	7.0%	89.5%	113	8.7%	59.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	10	3.9%	93.4%	235	18.1%	77.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	1.9%	95.3%	130	10.0%	87.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	7	2.7%	98.1%	57	4.4%	92.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.1%	28	2.2%	94.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.4%	98.4%	22	1.7%	95.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	3	1.2%	99.6%	9	0.7%	96.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.6%	6	0.5%	97.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.6%	5	0.4%	97.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.4%	100.0	14	1.1%	98.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.1%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.2%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.5%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,296			258			1,296			114		

**Notes:**

Total Records Reported by this PSAP: 1410  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1410

# Fractile 911 Call Response Time Distribution

Canton Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	629	93.0%	93.0%	0	0.0%	0.0%	86	12.7%	12.7%	89	92.7%	92.7%
<= 0m 19s	39	5.8%	98.8%	5	5.0%	5.0%	100	14.8%	27.5%	1	1.0%	93.8%
<= 0m 29s	8	1.2%	100.0	12	12.0%	17.0%	113	16.7%	44.2%	6	6.3%	100.0
<= 0m 39s	0	0.0%	100.0	12	12.0%	29.0%	59	8.7%	53.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	20	20.0%	49.0%	48	7.1%	60.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	11	11.0%	60.0%	69	10.2%	70.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	27	27.0%	87.0%	83	12.3%	82.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	7	7.0%	94.0%	30	4.4%	87.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	5	5.0%	99.0%	20	3.0%	89.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	1.0%	100.0	11	1.6%	91.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	10	1.5%	93.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	10	1.5%	94.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	12	1.8%	96.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	8	1.2%	97.5%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	7	1.0%	98.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.9%	99.4%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	676			100			676			96		

**Notes:**

Total Records Reported by this PSAP: 772  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 772

# Fractile 911 Call Response Time Distribution

Cheshire Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1918	98.4%	98.4%	1	0.2%	0.2%	462	23.7%	23.7%	235	99.2%	99.2%
<= 0m 19s	30	1.5%	99.9%	15	3.4%	3.7%	219	11.2%	34.9%	2	0.8%	100.0
<= 0m 29s	1	0.1%	100.0	116	26.7%	30.3%	250	12.8%	47.8%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	99	22.8%	53.1%	218	11.2%	59.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	110	25.3%	78.4%	208	10.7%	69.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	44	10.1%	88.5%	193	9.9%	79.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	41	9.4%	97.9%	242	12.4%	91.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	6	1.4%	99.3%	73	3.7%	95.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.2%	99.5%	27	1.4%	97.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.5%	100.0	19	1.0%	98.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,949			435			1,949			237		

**Notes:**

Total Records Reported by this PSAP: 2186  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2186

# Fractile 911 Call Response Time Distribution

Clinton Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	780	96.4%	96.4%	0	0.0%	0.0%	60	7.4%	7.4%	72	96.0%	96.0%
<= 0m 19s	25	3.1%	99.5%	6	5.8%	5.8%	74	9.1%	16.6%	2	2.7%	98.7%
<= 0m 29s	4	0.5%	100.0	51	49.0%	54.8%	96	11.9%	28.4%	1	1.3%	100.0
<= 0m 39s	0	0.0%	100.0	25	24.0%	78.8%	70	8.7%	37.1%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	12	11.5%	90.4%	63	7.8%	44.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	7	6.7%	97.1%	63	7.8%	52.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	2	1.9%	99.0%	128	15.8%	68.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	1.0%	100.0	66	8.2%	76.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	43	5.3%	82.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	29	3.6%	85.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	17	2.1%	87.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	20	2.5%	90.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	14	1.7%	91.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	20	2.5%	94.3%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	18	2.2%	96.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	10	1.2%	97.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	11	1.4%	99.1%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.5%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	809			104			809			75		

**Notes:**

Total Records Reported by this PSAP: 884  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 884

# Fractile 911 Call Response Time Distribution

Colchester Emergency Comm. Center

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	3712	97.7%	97.7%	14	1.3%	1.3%	264	6.9%	6.9%	420	89.9%	89.9%
<= 0m 19s	75	2.0%	99.6%	205	18.5%	19.7%	461	12.1%	19.1%	1	0.2%	90.1%
<= 0m 29s	12	0.3%	99.9%	502	45.2%	64.9%	706	18.6%	37.6%	15	3.2%	93.4%
<= 0m 39s	0	0.0%	99.9%	214	19.3%	84.2%	650	17.1%	54.7%	0	0.0%	93.4%
<= 0m 49s	0	0.0%	99.9%	96	8.6%	92.8%	487	12.8%	67.6%	0	0.0%	93.4%
<= 0m 59s	0	0.0%	99.9%	36	3.2%	96.0%	331	8.7%	76.3%	0	0.0%	93.4%
<= 1m 29s	0	0.0%	99.9%	32	2.9%	98.9%	483	12.7%	89.0%	0	0.0%	93.4%
<= 1m 59s	0	0.0%	99.9%	6	0.5%	99.5%	206	5.4%	94.4%	0	0.0%	93.4%
<= 2m 29s	0	0.0%	99.9%	2	0.2%	99.6%	71	1.9%	96.3%	0	0.0%	93.4%
<= 2m 59s	0	0.0%	99.9%	2	0.2%	99.8%	33	0.9%	97.1%	0	0.0%	93.4%
<= 3m 29s	0	0.0%	99.9%	0	0.0%	99.8%	22	0.6%	97.7%	0	0.0%	93.4%
<= 3m 59s	0	0.0%	99.9%	0	0.0%	99.8%	21	0.6%	98.3%	0	0.0%	93.4%
<= 4m 29s	0	0.0%	99.9%	0	0.0%	99.8%	13	0.3%	98.6%	0	0.0%	93.4%
<= 4m 59s	0	0.0%	99.9%	0	0.0%	99.8%	11	0.3%	98.9%	0	0.0%	93.4%
<= 5m 59s	0	0.0%	99.9%	0	0.0%	99.8%	7	0.2%	99.1%	0	0.0%	93.4%
<= 6m 59s	0	0.0%	99.9%	0	0.0%	99.8%	8	0.2%	99.3%	0	0.0%	93.4%
<= 7m 59s	0	0.0%	99.9%	0	0.0%	99.8%	8	0.2%	99.5%	0	0.0%	93.4%
<= 8m 59s	1	0.0%	100.0	0	0.0%	99.8%	7	0.2%	99.7%	0	0.0%	93.4%
<= 9m 59s	0	0.0%	100.0	0	0.0%	99.8%	3	0.1%	99.8%	1	0.2%	93.6%
<= 10m 59s	0	0.0%	100.0	0	0.0%	99.8%	2	0.1%	99.8%	0	0.0%	93.6%
<= 11m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.8%	0	0.0%	93.6%
<= 12m 59s	0	0.0%	100.0	0	0.0%	99.8%	2	0.1%	99.9%	0	0.0%	93.6%
<= 13m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	93.6%
<= 14m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	93.6%
<= 15m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	93.6%
<= 16m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	93.6%
<= 17m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	93.6%
<= 18m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	93.6%
<= 19m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	93.6%
>= 20m 0s	1	0.0%	100.0	2	0.2%	100.0	5	0.1%	100.0	30	6.4%	100.0
<b>Tot. Counts:</b>	3,801			1,111			3,801			467		

**Notes:**

Total Records Reported by this PSAP: 4268  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 4268

# Fractile 911 Call Response Time Distribution

Connecticut State Police Troop A

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	14121	91.6%	91.6%	214	3.1%	3.1%	2612	16.9%	16.9%	2343	91.1%	91.1%
<= 0m 19s	1113	7.2%	98.8%	3852	55.0%	58.1%	3381	21.9%	38.9%	73	2.8%	93.9%
<= 0m 29s	180	1.2%	99.9%	2191	31.3%	89.4%	3900	25.3%	64.1%	153	5.9%	99.9%
<= 0m 39s	2	0.0%	100.0	453	6.5%	95.8%	2489	16.1%	80.3%	1	0.0%	99.9%
<= 0m 49s	6	0.0%	100.0	127	1.8%	97.6%	1246	8.1%	88.4%	1	0.0%	100.0
<= 0m 59s	1	0.0%	100.0	79	1.1%	98.8%	699	4.5%	92.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	53	0.8%	99.5%	631	4.1%	97.0%	1	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	14	0.2%	99.7%	225	1.5%	98.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	9	0.1%	99.9%	79	0.5%	99.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.0%	99.9%	44	0.3%	99.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	4	0.1%	99.9%	37	0.2%	99.5%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.0%	100.0	17	0.1%	99.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	18	0.1%	99.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.0%	100.0	8	0.1%	99.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.0%	100.0	14	0.1%	99.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	1	0.0%	100.0	7	0.0%	99.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	15,423			7,002			15,423			2,572		

**Notes:**

Total Records Reported by this PSAP: 17995  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 17995

# Fractile 911 Call Response Time Distribution

Connecticut State Police Troop B

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1307	94.1%	94.1%	0	0.0%	0.0%	44	3.2%	3.2%	91	88.3%	88.3%
<= 0m 19s	64	4.6%	98.7%	94	23.2%	23.2%	97	7.0%	10.2%	5	4.9%	93.2%
<= 0m 29s	15	1.1%	99.8%	180	44.4%	67.7%	236	17.0%	27.1%	7	6.8%	100.0
<= 0m 39s	3	0.2%	100.0	64	15.8%	83.5%	221	15.9%	43.1%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	33	8.1%	91.6%	187	13.5%	56.5%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	11	2.7%	94.3%	148	10.7%	67.2%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	16	4.0%	98.3%	209	15.0%	82.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	0.7%	99.0%	99	7.1%	89.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.5%	99.5%	57	4.1%	93.4%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.2%	99.8%	32	2.3%	95.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.2%	100.0	15	1.1%	96.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.9%	97.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.3%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	98.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,389			405			1,389			103		

**Notes:**

Total Records Reported by this PSAP: 1492  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1492

# Fractile 911 Call Response Time Distribution

Connecticut State Police Troop E

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	10388	96.7%	96.7%	2	0.1%	0.1%	840	7.8%	7.8%	991	96.2%	96.2%
<= 0m 19s	303	2.8%	99.5%	929	29.5%	29.6%	1338	12.5%	20.3%	17	1.7%	97.9%
<= 0m 29s	49	0.5%	100.0	1442	45.8%	75.4%	2628	24.5%	44.7%	21	2.0%	99.9%
<= 0m 39s	0	0.0%	100.0	437	13.9%	89.2%	2056	19.1%	63.9%	0	0.0%	99.9%
<= 0m 49s	1	0.0%	100.0	160	5.1%	94.3%	1218	11.3%	75.2%	1	0.1%	100.0
<= 0m 59s	1	0.0%	100.0	87	2.8%	97.1%	866	8.1%	83.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	55	1.7%	98.8%	1035	9.6%	92.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	20	0.6%	99.5%	370	3.4%	96.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	5	0.2%	99.6%	145	1.3%	97.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	5	0.2%	99.8%	74	0.7%	98.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.0%	99.8%	46	0.4%	98.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.0%	99.8%	28	0.3%	99.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	3	0.1%	99.9%	15	0.1%	99.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	2	0.1%	100.0	19	0.2%	99.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	19	0.2%	99.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	10,742			3,149			10,742			1,030		

**Notes:**

Total Records Reported by this PSAP: 11772  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 11772

# Fractile 911 Call Response Time Distribution

Connecticut State Police Troop G

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	43906	85.3%	85.3%	2	0.0%	0.0%	9454	18.4%	18.4%	9198	84.7%	84.7%
<= 0m 19s	6345	12.3%	97.6%	11477	52.4%	52.5%	7958	15.5%	33.8%	612	5.6%	90.4%
<= 0m 29s	1170	2.3%	99.9%	8189	37.4%	89.9%	15577	30.3%	64.1%	963	8.9%	99.2%
<= 0m 39s	33	0.1%	99.9%	1376	6.3%	96.2%	9194	17.9%	81.9%	17	0.2%	99.4%
<= 0m 49s	14	0.0%	100.0	422	1.9%	98.1%	4006	7.8%	89.7%	5	0.0%	99.4%
<= 0m 59s	9	0.0%	100.0	176	0.8%	98.9%	1989	3.9%	93.6%	5	0.0%	99.5%
<= 1m 29s	7	0.0%	100.0	164	0.7%	99.6%	2013	3.9%	97.5%	5	0.0%	99.5%
<= 1m 59s	1	0.0%	100.0	41	0.2%	99.8%	625	1.2%	98.7%	3	0.0%	99.6%
<= 2m 29s	1	0.0%	100.0	19	0.1%	99.9%	249	0.5%	99.2%	3	0.0%	99.6%
<= 2m 59s	0	0.0%	100.0	4	0.0%	99.9%	127	0.2%	99.4%	1	0.0%	99.6%
<= 3m 29s	0	0.0%	100.0	4	0.0%	100.0	62	0.1%	99.5%	2	0.0%	99.6%
<= 3m 59s	0	0.0%	100.0	5	0.0%	100.0	51	0.1%	99.6%	1	0.0%	99.6%
<= 4m 29s	0	0.0%	100.0	1	0.0%	100.0	30	0.1%	99.7%	1	0.0%	99.6%
<= 4m 59s	1	0.0%	100.0	0	0.0%	100.0	31	0.1%	99.8%	1	0.0%	99.6%
<= 5m 59s	0	0.0%	100.0	2	0.0%	100.0	29	0.1%	99.8%	4	0.0%	99.7%
<= 6m 59s	0	0.0%	100.0	1	0.0%	100.0	20	0.0%	99.9%	4	0.0%	99.7%
<= 7m 59s	0	0.0%	100.0	1	0.0%	100.0	24	0.0%	99.9%	1	0.0%	99.7%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.0%	99.9%	1	0.0%	99.7%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.0%	99.9%	3	0.0%	99.8%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	100.0	3	0.0%	99.8%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	2	0.0%	99.8%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	100.0	2	0.0%	99.8%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	4	0.0%	99.9%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	2	0.0%	99.9%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	2	0.0%	99.9%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	99.9%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	99.9%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	9	0.1%	100.0
<b>Tot. Counts:</b>	51,487			21,884			51,486			10,856		

**Notes:**

Total Records Reported by this PSAP: 62343  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 62343

# Fractile 911 Call Response Time Distribution

Connecticut State Police Troop H

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	30188	79.3%	79.3%	942	5.7%	5.7%	5842	15.3%	15.3%	7086	72.6%	72.6%
<= 0m 19s	6142	16.1%	95.5%	9472	56.9%	62.6%	10941	28.7%	44.1%	813	8.3%	80.9%
<= 0m 29s	1546	4.1%	99.5%	4591	27.6%	90.2%	9781	25.7%	69.8%	1738	17.8%	98.7%
<= 0m 39s	102	0.3%	99.8%	988	5.9%	96.1%	5032	13.2%	83.0%	39	0.4%	99.1%
<= 0m 49s	42	0.1%	99.9%	325	2.0%	98.0%	2547	6.7%	89.7%	23	0.2%	99.4%
<= 0m 59s	23	0.1%	100.0	140	0.8%	98.9%	1458	3.8%	93.5%	12	0.1%	99.5%
<= 1m 29s	14	0.0%	100.0	131	0.8%	99.7%	1512	4.0%	97.5%	11	0.1%	99.6%
<= 1m 59s	3	0.0%	100.0	27	0.2%	99.8%	426	1.1%	98.6%	5	0.1%	99.6%
<= 2m 29s	0	0.0%	100.0	10	0.1%	99.9%	193	0.5%	99.1%	1	0.0%	99.7%
<= 2m 59s	0	0.0%	100.0	7	0.0%	99.9%	114	0.3%	99.4%	2	0.0%	99.7%
<= 3m 29s	0	0.0%	100.0	2	0.0%	100.0	48	0.1%	99.6%	0	0.0%	99.7%
<= 3m 59s	0	0.0%	100.0	1	0.0%	100.0	34	0.1%	99.7%	0	0.0%	99.7%
<= 4m 29s	0	0.0%	100.0	4	0.0%	100.0	28	0.1%	99.7%	1	0.0%	99.7%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	21	0.1%	99.8%	2	0.0%	99.7%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	24	0.1%	99.8%	1	0.0%	99.7%
<= 6m 59s	0	0.0%	100.0	1	0.0%	100.0	14	0.0%	99.9%	1	0.0%	99.7%
<= 7m 59s	0	0.0%	100.0	1	0.0%	100.0	19	0.0%	99.9%	0	0.0%	99.7%
<= 8m 59s	0	0.0%	100.0	1	0.0%	100.0	10	0.0%	100.0	1	0.0%	99.7%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	1	0.0%	99.7%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	100.0	1	0.0%	99.8%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	99.8%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.8%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.8%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	20	0.2%	100.0
<b>Tot. Counts:</b>	38,060			16,643			38,060			9,760		

**Notes:**

Total Records Reported by this PSAP: 47822  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 47822

# Fractile 911 Call Response Time Distribution

Connecticut State Police Troop I

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	20522	87.1%	87.1%	441	4.4%	4.4%	4103	17.4%	17.4%	3470	79.1%	79.1%
<= 0m 19s	2432	10.3%	97.4%	5778	57.3%	61.7%	6634	28.1%	45.6%	269	6.1%	85.2%
<= 0m 29s	560	2.4%	99.8%	2954	29.3%	91.0%	7087	30.1%	75.6%	588	13.4%	98.7%
<= 0m 39s	32	0.1%	99.9%	564	5.6%	96.6%	2668	11.3%	86.9%	11	0.3%	98.9%
<= 0m 49s	15	0.1%	100.0	181	1.8%	98.4%	1242	5.3%	92.2%	8	0.2%	99.1%
<= 0m 59s	6	0.0%	100.0	73	0.7%	99.1%	670	2.8%	95.0%	5	0.1%	99.2%
<= 1m 29s	2	0.0%	100.0	62	0.6%	99.7%	677	2.9%	97.9%	5	0.1%	99.3%
<= 1m 59s	1	0.0%	100.0	19	0.2%	99.9%	218	0.9%	98.8%	2	0.0%	99.4%
<= 2m 29s	1	0.0%	100.0	2	0.0%	99.9%	99	0.4%	99.3%	0	0.0%	99.4%
<= 2m 59s	0	0.0%	100.0	1	0.0%	99.9%	57	0.2%	99.5%	0	0.0%	99.4%
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.9%	31	0.1%	99.6%	0	0.0%	99.4%
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.9%	10	0.0%	99.7%	0	0.0%	99.4%
<= 4m 29s	0	0.0%	100.0	1	0.0%	100.0	11	0.0%	99.7%	0	0.0%	99.4%
<= 4m 59s	0	0.0%	100.0	2	0.0%	100.0	13	0.1%	99.8%	0	0.0%	99.4%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	20	0.1%	99.9%	0	0.0%	99.4%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	1	0.0%	99.4%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.4%
<= 8m 59s	0	0.0%	100.0	1	0.0%	100.0	8	0.0%	99.9%	1	0.0%	99.4%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	100.0	1	0.0%	99.4%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.4%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.4%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.5%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.5%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.5%
>= 20m 0s	0	0.0%	100.0	2	0.0%	100.0	4	0.0%	100.0	24	0.5%	100.0
<b>Tot. Counts:</b>	23,571			10,081			23,571			4,386		

**Notes:**

Total Records Reported by this PSAP: 27957  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 27957

# Fractile 911 Call Response Time Distribution

Connecticut State Police Troop L

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1798	97.1%	97.1%	1	0.3%	0.3%	68	3.7%	3.7%	90	97.8%	97.8%
<= 0m 19s	42	2.3%	99.4%	56	17.0%	17.3%	138	7.5%	11.1%	0	0.0%	97.8%
<= 0m 29s	10	0.5%	99.9%	114	34.5%	51.8%	327	17.7%	28.8%	2	2.2%	100.0
<= 0m 39s	0	0.0%	99.9%	72	21.8%	73.6%	308	16.6%	45.4%	0	0.0%	100.0
<= 0m 49s	1	0.1%	100.0	28	8.5%	82.1%	240	13.0%	58.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	16	4.8%	87.0%	167	9.0%	67.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	25	7.6%	94.5%	249	13.5%	80.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	9	2.7%	97.3%	136	7.3%	88.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.3%	97.6%	55	3.0%	91.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.3%	97.9%	47	2.5%	93.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	0.6%	98.5%	28	1.5%	95.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.3%	98.8%	23	1.2%	96.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	98.8%	14	0.8%	97.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.3%	99.1%	11	0.6%	97.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	3	0.9%	100.0	13	0.7%	98.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.2%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.5%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,851			330			1,851			92		

**Notes:**

Total Records Reported by this PSAP: 1943  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1943

# Fractile 911 Call Response Time Distribution

Connecticut State Police Troop W

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	630	96.0%	96.0%	0	0.0%	0.0%	92	14.0%	14.0%	184	98.4%	98.4%
<= 0m 19s	24	3.7%	99.7%	24	17.8%	17.8%	129	19.7%	33.7%	0	0.0%	98.4%
<= 0m 29s	2	0.3%	100.0	51	37.8%	55.6%	131	20.0%	53.7%	3	1.6%	100.0
<= 0m 39s	0	0.0%	100.0	36	26.7%	82.2%	95	14.5%	68.1%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	13	9.6%	91.9%	62	9.5%	77.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	4	3.0%	94.8%	41	6.3%	83.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	5	3.7%	98.5%	56	8.5%	92.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.7%	99.3%	21	3.2%	95.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.7%	100.0	9	1.4%	97.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	9	1.4%	98.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.5%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.6%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	656			135			656			187		

**Notes:**

Total Records Reported by this PSAP: 843  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 843

# Fractile 911 Call Response Time Distribution

Cromwell Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	931	97.8%	97.8%	1	0.3%	0.3%	56	5.9%	5.9%	87	95.6%	95.6%
<= 0m 19s	18	1.9%	99.7%	155	40.8%	41.1%	75	7.9%	13.8%	3	3.3%	98.9%
<= 0m 29s	3	0.3%	100.0	152	40.0%	81.1%	135	14.2%	27.9%	1	1.1%	100.0
<= 0m 39s	0	0.0%	100.0	39	10.3%	91.3%	98	10.3%	38.2%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	13	3.4%	94.7%	79	8.3%	46.5%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	4	1.1%	95.8%	106	11.1%	57.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	9	2.4%	98.2%	195	20.5%	78.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	1.3%	99.5%	96	10.1%	88.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.3%	99.7%	40	4.2%	92.4%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.3%	100.0	22	2.3%	94.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	14	1.5%	96.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.8%	97.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	97.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.9%	98.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	952			380			952			91		

**Notes:**

Total Records Reported by this PSAP: 1043  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1043

# Fractile 911 Call Response Time Distribution

Danbury Fire Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	6955	95.0%	95.0%	2	0.1%	0.1%	661	9.0%	9.0%	1190	96.6%	96.6%
<= 0m 19s	333	4.5%	99.5%	497	17.2%	17.2%	822	11.2%	20.2%	18	1.5%	98.1%
<= 0m 29s	35	0.5%	100.0	1278	44.1%	61.3%	1276	17.4%	37.7%	24	1.9%	100.0
<= 0m 39s	1	0.0%	100.0	573	19.8%	81.1%	1235	16.9%	54.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	256	8.8%	90.0%	1001	13.7%	68.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	138	4.8%	94.7%	728	9.9%	78.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	102	3.5%	98.2%	946	12.9%	91.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	26	0.9%	99.1%	330	4.5%	95.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	11	0.4%	99.5%	123	1.7%	97.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	3	0.1%	99.6%	77	1.1%	98.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	3	0.1%	99.7%	35	0.5%	98.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	2	0.1%	99.8%	17	0.2%	99.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.8%	14	0.2%	99.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.0%	99.8%	9	0.1%	99.3%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.8%	16	0.2%	99.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	2	0.1%	99.9%	8	0.1%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	1	0.0%	99.9%	11	0.2%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	1	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	1	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	7,324			2,897			7,324			1,232		

**Notes:**

Total Records Reported by this PSAP: 8556  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 8556

# Fractile 911 Call Response Time Distribution

Darien Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1263	91.6%	91.6%	0	0.0%	0.0%	135	9.8%	9.8%	304	98.4%	98.4%
<= 0m 19s	110	8.0%	99.6%	41	16.7%	16.7%	199	14.4%	24.2%	0	0.0%	98.4%
<= 0m 29s	6	0.4%	100.0	106	43.1%	59.8%	216	15.7%	39.9%	5	1.6%	100.0
<= 0m 39s	0	0.0%	100.0	52	21.1%	80.9%	200	14.5%	54.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	21	8.5%	89.4%	160	11.6%	66.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	8	3.3%	92.7%	127	9.2%	75.2%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	13	5.3%	98.0%	173	12.5%	87.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	1.2%	99.2%	67	4.9%	92.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.8%	100.0	34	2.5%	95.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	21	1.5%	96.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	14	1.0%	97.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	98.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.1%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,379			246			1,379			309		

**Notes:**

Total Records Reported by this PSAP: 1688  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1688

# Fractile 911 Call Response Time Distribution

Derby Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1228	91.4%	91.4%	0	0.0%	0.0%	81	6.0%	6.0%	167	98.2%	98.2%
<= 0m 19s	102	7.6%	99.0%	112	27.6%	27.6%	165	12.3%	18.3%	2	1.2%	99.4%
<= 0m 29s	14	1.0%	100.0	158	38.9%	66.5%	191	14.2%	32.5%	1	0.6%	100.0
<= 0m 39s	0	0.0%	100.0	68	16.7%	83.3%	204	15.2%	47.7%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	26	6.4%	89.7%	155	11.5%	59.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	20	4.9%	94.6%	140	10.4%	69.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	15	3.7%	98.3%	210	15.6%	85.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	4	1.0%	99.3%	106	7.9%	93.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.2%	99.5%	45	3.3%	96.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.5%	24	1.8%	98.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.5%	3	0.2%	98.5%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.5%	11	0.8%	99.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	99.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.2%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,344			406			1,344			170		

**Notes:**

Total Records Reported by this PSAP: 1514  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1514

# Fractile 911 Call Response Time Distribution

East Hartford Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	5156	98.1%	98.1%	0	0.0%	0.0%	392	7.5%	7.5%	726	99.9%	99.9%
<= 0m 19s	100	1.9%	100.0	39	18.0%	18.0%	403	7.7%	15.1%	1	0.1%	100.0
<= 0m 29s	2	0.0%	100.0	67	30.9%	48.8%	498	9.5%	24.6%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	36	16.6%	65.4%	408	7.8%	32.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	32	14.7%	80.2%	335	6.4%	38.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	13	6.0%	86.2%	315	6.0%	44.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	19	8.8%	94.9%	653	12.4%	57.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	2.3%	97.2%	602	11.4%	68.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	1.4%	98.6%	512	9.7%	78.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.6%	370	7.0%	85.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	98.6%	225	4.3%	89.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.5%	99.1%	133	2.5%	92.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.5%	99.5%	81	1.5%	93.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.5%	100.0	56	1.1%	94.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	78	1.5%	96.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	73	1.4%	97.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	36	0.7%	98.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	36	0.7%	99.0%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	19	0.4%	99.4%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.5%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.7%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	5,258			217			5,258			727		

**Notes:**

Total Records Reported by this PSAP: 5985  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 5985

# Fractile 911 Call Response Time Distribution

East Haven Fire Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2643	96.0%	96.0%	0	0.0%	0.0%	205	7.4%	7.4%	321	98.2%	98.2%
<= 0m 19s	95	3.5%	99.5%	221	19.8%	19.8%	269	9.8%	17.2%	5	1.5%	99.7%
<= 0m 29s	13	0.5%	100.0	550	49.3%	69.1%	521	18.9%	36.2%	1	0.3%	100.0
<= 0m 39s	1	0.0%	100.0	206	18.5%	87.6%	474	17.2%	53.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	74	6.6%	94.3%	326	11.8%	65.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	34	3.0%	97.3%	281	10.2%	75.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	24	2.2%	99.5%	439	16.0%	91.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	0.3%	99.7%	143	5.2%	96.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.1%	99.8%	48	1.7%	98.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.1%	99.9%	14	0.5%	98.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.1%	100.0	9	0.3%	99.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,752			1,115			2,752			327		

**Notes:**

Total Records Reported by this PSAP: 3079  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 3079

# Fractile 911 Call Response Time Distribution

East Lyme Public Safety

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	820	96.4%	96.4%	0	0.0%	0.0%	79	9.3%	9.3%	136	98.6%	98.6%
<= 0m 19s	28	3.3%	99.6%	10	4.6%	4.6%	91	10.7%	20.0%	1	0.7%	99.3%
<= 0m 29s	3	0.4%	100.0	63	28.9%	33.5%	105	12.3%	32.3%	1	0.7%	100.0
<= 0m 39s	0	0.0%	100.0	44	20.2%	53.7%	102	12.0%	44.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	26	11.9%	65.6%	96	11.3%	55.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	26	11.9%	77.5%	74	8.7%	64.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	31	14.2%	91.7%	161	18.9%	83.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	13	6.0%	97.7%	67	7.9%	91.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	4	1.8%	99.5%	20	2.4%	93.4%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.5%	13	1.5%	94.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.5%	11	1.3%	96.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.5%	100.0	11	1.3%	97.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	97.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	98.5%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.8%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	851			218			851			138		

**Notes:**

Total Records Reported by this PSAP: 989  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 989

# Fractile 911 Call Response Time Distribution

East Windsor Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	953	93.4%	93.4%	0	0.0%	0.0%	66	6.5%	6.5%	144	91.7%	91.7%
<= 0m 19s	52	5.1%	98.5%	84	22.2%	22.2%	80	7.8%	14.3%	3	1.9%	93.6%
<= 0m 29s	15	1.5%	100.0	179	47.4%	69.6%	108	10.6%	24.9%	6	3.8%	97.5%
<= 0m 39s	0	0.0%	100.0	67	17.7%	87.3%	129	12.6%	37.5%	1	0.6%	98.1%
<= 0m 49s	0	0.0%	100.0	18	4.8%	92.1%	137	13.4%	51.0%	0	0.0%	98.1%
<= 0m 59s	0	0.0%	100.0	13	3.4%	95.5%	148	14.5%	65.5%	0	0.0%	98.1%
<= 1m 29s	0	0.0%	100.0	14	3.7%	99.2%	217	21.3%	86.8%	0	0.0%	98.1%
<= 1m 59s	0	0.0%	100.0	3	0.8%	100.0	63	6.2%	92.9%	0	0.0%	98.1%
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	30	2.9%	95.9%	0	0.0%	98.1%
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	19	1.9%	97.7%	0	0.0%	98.1%
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.1%	0	0.0%	98.1%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	98.6%	0	0.0%	98.1%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.7%	0	0.0%	98.1%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.0%	0	0.0%	98.1%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	99.6%	0	0.0%	98.1%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	98.1%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	98.1%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	98.1%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.1%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	98.1%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.6%	98.7%
<b>Tot. Counts:</b>	1,020			378			1,020			155		

**Notes:**

Total Records Reported by this PSAP: 1177  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1177

# Fractile 911 Call Response Time Distribution

Easton Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	408	97.6%	97.6%	0	0.0%	0.0%	30	7.2%	7.2%	61	100.0%	100.0
<= 0m 19s	10	2.4%	100.0	4	10.0%	10.0%	48	11.5%	18.7%	0	0.0%	100.0
<= 0m 29s	0	0.0%	100.0	6	15.0%	25.0%	61	14.6%	33.3%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	11	27.5%	52.5%	64	15.3%	48.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	7	17.5%	70.0%	44	10.5%	59.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	6	15.0%	85.0%	51	12.2%	71.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	6	15.0%	100.0	62	14.8%	86.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	0	0.0%	100.0	20	4.8%	90.9%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	14	3.3%	94.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	95.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	5	1.2%	96.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	4	1.0%	97.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.1%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	97.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	5	1.2%	98.8%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.0%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.3%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.5%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	418			40			418			61		

**Notes:**

Total Records Reported by this PSAP: 479  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 479

# Fractile 911 Call Response Time Distribution

Enfield Public Safety Communications Center

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2575	94.2%	94.2%	0	0.0%	0.0%	182	6.7%	6.7%	297	98.0%	98.0%
<= 0m 19s	141	5.2%	99.4%	8	10.8%	10.8%	263	9.6%	16.3%	4	1.3%	99.3%
<= 0m 29s	17	0.6%	100.0	17	23.0%	33.8%	260	9.5%	25.8%	2	0.7%	100.0
<= 0m 39s	0	0.0%	100.0	23	31.1%	64.9%	193	7.1%	32.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	7	9.5%	74.3%	186	6.8%	39.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	5	6.8%	81.1%	177	6.5%	46.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	9	12.2%	93.2%	399	14.6%	60.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	2.7%	95.9%	263	9.6%	70.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	1.4%	97.3%	165	6.0%	76.4%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	1.4%	98.6%	113	4.1%	80.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	1.4%	100.0	83	3.0%	83.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	89	3.3%	86.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	83	3.0%	89.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	75	2.7%	92.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	112	4.1%	96.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	44	1.6%	98.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	26	1.0%	99.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,733			74			2,733			303		

**Notes:**

Total Records Reported by this PSAP: 3036  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 3036

# Fractile 911 Call Response Time Distribution

Fairfield Emergency Communications  
6/30/2007

For Date Range From 4/1/2007 To

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	4182	98.0%	98.0%	0	0.0%	0.0%	448	10.5%	10.5%	615	98.4%	98.4%
<= 0m 19s	71	1.7%	99.7%	67	15.8%	15.8%	326	7.6%	18.1%	5	0.8%	99.2%
<= 0m 29s	13	0.3%	100.0	182	43.0%	58.9%	425	10.0%	28.1%	5	0.8%	100.0
<= 0m 39s	0	0.0%	100.0	88	20.8%	79.7%	429	10.1%	38.2%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	30	7.1%	86.8%	389	9.1%	47.3%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	25	5.9%	92.7%	375	8.8%	56.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	17	4.0%	96.7%	717	16.8%	72.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	6	1.4%	98.1%	428	10.0%	82.9%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	5	1.2%	99.3%	262	6.1%	89.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.2%	99.5%	158	3.7%	92.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.5%	73	1.7%	94.5%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.5%	68	1.6%	96.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.5%	38	0.9%	97.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.5%	32	0.8%	97.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	2	0.5%	100.0	30	0.7%	98.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	30	0.7%	99.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.3%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	4,266			423			4,266			625		

**Notes:**

Total Records Reported by this PSAP: 4891  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 4891

# Fractile 911 Call Response Time Distribution

Farmington Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2395	96.9%	96.9%	0	0.0%	0.0%	175	7.1%	7.1%	375	98.4%	98.4%
<= 0m 19s	74	3.0%	99.9%	35	8.4%	8.4%	275	11.1%	18.2%	3	0.8%	99.2%
<= 0m 29s	2	0.1%	100.0	185	44.4%	52.8%	324	13.1%	31.3%	3	0.8%	100.0
<= 0m 39s	0	0.0%	100.0	121	29.0%	81.8%	303	12.3%	43.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	28	6.7%	88.5%	282	11.4%	55.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	18	4.3%	92.8%	252	10.2%	65.2%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	20	4.8%	97.6%	391	15.8%	81.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	4	1.0%	98.6%	202	8.2%	89.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.5%	99.0%	86	3.5%	92.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.5%	99.5%	50	2.0%	94.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.2%	99.8%	27	1.1%	95.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.8%	21	0.8%	96.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.2%	100.0	16	0.6%	97.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.5%	97.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	17	0.7%	98.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	98.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	99.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,471			417			2,471			381		

**Notes:**

Total Records Reported by this PSAP: 2852  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2852

# Fractile 911 Call Response Time Distribution

Glastonbury Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1676	98.5%	98.5%	0	0.0%	0.0%	153	9.0%	9.0%	304	88.9%	88.9%
<= 0m 19s	23	1.4%	99.8%	23	13.7%	13.7%	199	11.7%	20.7%	2	0.6%	89.5%
<= 0m 29s	3	0.2%	100.0	76	45.2%	58.9%	219	12.9%	33.5%	1	0.3%	89.8%
<= 0m 39s	0	0.0%	100.0	33	19.6%	78.6%	203	11.9%	45.5%	0	0.0%	89.8%
<= 0m 49s	0	0.0%	100.0	17	10.1%	88.7%	142	8.3%	53.8%	0	0.0%	89.8%
<= 0m 59s	0	0.0%	100.0	8	4.8%	93.5%	144	8.5%	62.3%	0	0.0%	89.8%
<= 1m 29s	0	0.0%	100.0	4	2.4%	95.8%	284	16.7%	79.0%	0	0.0%	89.8%
<= 1m 59s	0	0.0%	100.0	2	1.2%	97.0%	167	9.8%	88.8%	0	0.0%	89.8%
<= 2m 29s	0	0.0%	100.0	3	1.8%	98.8%	89	5.2%	94.0%	0	0.0%	89.8%
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.8%	36	2.1%	96.1%	0	0.0%	89.8%
<= 3m 29s	0	0.0%	100.0	0	0.0%	98.8%	16	0.9%	97.1%	0	0.0%	89.8%
<= 3m 59s	0	0.0%	100.0	1	0.6%	99.4%	10	0.6%	97.6%	1	0.3%	90.1%
<= 4m 29s	0	0.0%	100.0	1	0.6%	100.0	4	0.2%	97.9%	0	0.0%	90.1%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.2%	0	0.0%	90.1%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.6%	0	0.0%	90.1%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.7%	99.4%	0	0.0%	90.1%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	90.1%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.7%	0	0.0%	90.1%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	90.1%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	90.1%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	90.1%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	90.1%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	90.1%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	90.1%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	90.1%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	90.1%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	90.1%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	90.1%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	90.4%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	31	9.1%	99.4%
<b>Tot. Counts:</b>	1,702			168			1,702			340		

**Notes:**

Total Records Reported by this PSAP: 2044  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2044

# Fractile 911 Call Response Time Distribution

Granby Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	913	94.8%	94.8%	0	0.0%	0.0%	85	8.8%	8.8%	113	75.8%	75.8%
<= 0m 19s	41	4.3%	99.1%	42	9.6%	9.6%	54	5.6%	14.4%	3	2.0%	77.9%
<= 0m 29s	9	0.9%	100.0	100	22.9%	32.6%	127	13.2%	27.6%	15	10.1%	87.9%
<= 0m 39s	0	0.0%	100.0	92	21.1%	53.7%	106	11.0%	38.6%	0	0.0%	87.9%
<= 0m 49s	0	0.0%	100.0	80	18.3%	72.0%	106	11.0%	49.6%	1	0.7%	88.6%
<= 0m 59s	0	0.0%	100.0	52	11.9%	83.9%	107	11.1%	60.7%	1	0.7%	89.3%
<= 1m 29s	0	0.0%	100.0	58	13.3%	97.2%	211	21.9%	82.7%	0	0.0%	89.3%
<= 1m 59s	0	0.0%	100.0	10	2.3%	99.5%	87	9.0%	91.7%	0	0.0%	89.3%
<= 2m 29s	0	0.0%	100.0	1	0.2%	99.8%	27	2.8%	94.5%	0	0.0%	89.3%
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.8%	20	2.1%	96.6%	0	0.0%	89.3%
<= 3m 29s	0	0.0%	100.0	1	0.2%	100.0	12	1.2%	97.8%	0	0.0%	89.3%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	97.9%	0	0.0%	89.3%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.2%	0	0.0%	89.3%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.7%	0	0.0%	89.3%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	99.3%	0	0.0%	89.3%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.6%	0	0.0%	89.3%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	89.3%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	89.3%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	89.3%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	89.3%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	89.3%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	89.3%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	89.3%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	89.3%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	89.3%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	89.3%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	89.3%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	89.3%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	89.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	16	10.7%	100.0
<b>Tot. Counts:</b>	963			436			963			149		

**Notes:**

Total Records Reported by this PSAP: 1112  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1112

# Fractile 911 Call Response Time Distribution

Greenwich Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	4796	98.2%	98.2%	0	0.0%	0.0%	549	11.2%	11.2%	1265	99.1%	99.1%
<= 0m 19s	83	1.7%	99.9%	9	4.8%	4.8%	651	13.3%	24.6%	0	0.0%	99.1%
<= 0m 29s	6	0.1%	100.0	76	40.4%	45.2%	694	14.2%	38.8%	1	0.1%	99.2%
<= 0m 39s	1	0.0%	100.0	47	25.0%	70.2%	618	12.6%	51.4%	0	0.0%	99.2%
<= 0m 49s	0	0.0%	100.0	24	12.8%	83.0%	513	10.5%	61.9%	0	0.0%	99.2%
<= 0m 59s	0	0.0%	100.0	14	7.4%	90.4%	470	9.6%	71.5%	1	0.1%	99.3%
<= 1m 29s	0	0.0%	100.0	14	7.4%	97.9%	661	13.5%	85.1%	0	0.0%	99.3%
<= 1m 59s	0	0.0%	100.0	1	0.5%	98.4%	296	6.1%	91.1%	0	0.0%	99.3%
<= 2m 29s	0	0.0%	100.0	0	0.0%	98.4%	137	2.8%	93.9%	0	0.0%	99.3%
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.4%	102	2.1%	96.0%	0	0.0%	99.3%
<= 3m 29s	0	0.0%	100.0	0	0.0%	98.4%	50	1.0%	97.0%	0	0.0%	99.3%
<= 3m 59s	0	0.0%	100.0	1	0.5%	98.9%	25	0.5%	97.5%	0	0.0%	99.3%
<= 4m 29s	0	0.0%	100.0	2	1.1%	100.0	20	0.4%	98.0%	0	0.0%	99.3%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	23	0.5%	98.4%	0	0.0%	99.3%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	27	0.6%	99.0%	0	0.0%	99.3%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	18	0.4%	99.3%	0	0.0%	99.3%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.5%	1	0.1%	99.4%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.7%	0	0.0%	99.4%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	99.4%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.4%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	1	0.1%	99.5%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.5%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.5%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.5%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	1	0.1%	99.5%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	99.5%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	100.0
<b>Tot. Counts:</b>	4,886			188			4,886			1,276		

**Notes:**

Total Records Reported by this PSAP: 6162  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 6162

# Fractile 911 Call Response Time Distribution

Groton Emergency Dispatch Center

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	3706	99.1%	99.1%	2	0.2%	0.2%	216	5.8%	5.8%	488	99.8%	99.8%
<= 0m 19s	31	0.8%	100.0	163	18.4%	18.6%	207	5.5%	11.3%	1	0.2%	100.0
<= 0m 29s	1	0.0%	100.0	320	36.0%	54.6%	369	9.9%	21.2%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	213	24.0%	78.6%	444	11.9%	33.1%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	74	8.3%	86.9%	348	9.3%	42.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	43	4.8%	91.8%	289	7.7%	50.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	39	4.4%	96.2%	502	13.4%	63.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	16	1.8%	98.0%	418	11.2%	74.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	4	0.5%	98.4%	376	10.1%	84.8%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	6	0.7%	99.1%	219	5.9%	90.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	3	0.3%	99.4%	112	3.0%	93.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	4	0.5%	99.9%	65	1.7%	95.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.1%	100.0	42	1.1%	96.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	33	0.9%	97.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	34	0.9%	98.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	26	0.7%	99.0%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.3%	99.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.5%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	3,738			888			3,738			489		

**Notes:**

Total Records Reported by this PSAP: 4227  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 4227

# Fractile 911 Call Response Time Distribution

Guilford Emergency Communications

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1353	94.9%	94.9%	0	0.0%	0.0%	322	22.6%	22.6%	146	92.4%	92.4%
<= 0m 19s	70	4.9%	99.8%	67	17.5%	17.5%	144	10.1%	32.7%	1	0.6%	93.0%
<= 0m 29s	3	0.2%	100.0	183	47.8%	65.3%	214	15.0%	47.7%	11	7.0%	100.0
<= 0m 39s	0	0.0%	100.0	74	19.3%	84.6%	232	16.3%	64.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	25	6.5%	91.1%	129	9.0%	73.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	18	4.7%	95.8%	91	6.4%	79.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	11	2.9%	98.7%	152	10.7%	90.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	0.8%	99.5%	72	5.0%	95.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.3%	99.7%	27	1.9%	97.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.3%	100.0	12	0.8%	97.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	10	0.7%	98.5%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,426			383			1,426			158		

**Notes:**

Total Records Reported by this PSAP: 1584  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1584

# Fractile 911 Call Response Time Distribution

Hamden Central Communications

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	5570	97.5%	97.5%	0	0.0%	0.0%	496	8.7%	8.7%	745	99.1%	99.1%
<= 0m 19s	136	2.4%	99.9%	65	19.5%	19.5%	735	12.9%	21.5%	3	0.4%	99.5%
<= 0m 29s	8	0.1%	100.0	148	44.4%	64.0%	802	14.0%	35.6%	4	0.5%	100.0
<= 0m 39s	0	0.0%	100.0	59	17.7%	81.7%	687	12.0%	47.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	27	8.1%	89.8%	583	10.2%	57.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	14	4.2%	94.0%	577	10.1%	67.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	9	2.7%	96.7%	946	16.6%	84.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	9	2.7%	99.4%	438	7.7%	92.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.3%	99.7%	197	3.4%	95.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.7%	85	1.5%	97.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.7%	44	0.8%	97.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.7%	30	0.5%	98.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.7%	22	0.4%	98.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.7%	19	0.3%	99.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.7%	18	0.3%	99.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.7%	13	0.2%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	1	0.3%	100.0	10	0.2%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	5,714			333			5,714			752		

**Notes:**

Total Records Reported by this PSAP: 6466  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 6466

# Fractile 911 Call Response Time Distribution

Hartford Emergency Communications Ctr.

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	26316	85.3%	85.3%	2	0.2%	0.2%	4009	13.0%	13.0%	6422	89.6%	89.6%
<= 0m 19s	3871	12.5%	97.9%	111	12.6%	12.9%	3042	9.9%	22.9%	256	3.6%	93.2%
<= 0m 29s	629	2.0%	99.9%	291	33.1%	46.0%	3142	10.2%	33.0%	418	5.8%	99.0%
<= 0m 39s	20	0.1%	100.0	180	20.5%	66.5%	2808	9.1%	42.1%	5	0.1%	99.1%
<= 0m 49s	7	0.0%	100.0	98	11.2%	77.7%	2667	8.6%	50.8%	1	0.0%	99.1%
<= 0m 59s	2	0.0%	100.0	64	7.3%	85.0%	2559	8.3%	59.1%	3	0.0%	99.1%
<= 1m 29s	3	0.0%	100.0	63	7.2%	92.1%	5241	17.0%	76.1%	0	0.0%	99.1%
<= 1m 59s	0	0.0%	100.0	28	3.2%	95.3%	2933	9.5%	85.6%	0	0.0%	99.1%
<= 2m 29s	0	0.0%	100.0	17	1.9%	97.3%	1475	4.8%	90.4%	0	0.0%	99.1%
<= 2m 59s	0	0.0%	100.0	8	0.9%	98.2%	801	2.6%	93.0%	2	0.0%	99.2%
<= 3m 29s	1	0.0%	100.0	2	0.2%	98.4%	517	1.7%	94.6%	0	0.0%	99.2%
<= 3m 59s	0	0.0%	100.0	2	0.2%	98.6%	307	1.0%	95.6%	3	0.0%	99.2%
<= 4m 29s	0	0.0%	100.0	0	0.0%	98.6%	227	0.7%	96.4%	1	0.0%	99.2%
<= 4m 59s	0	0.0%	100.0	4	0.5%	99.1%	159	0.5%	96.9%	1	0.0%	99.2%
<= 5m 59s	0	0.0%	100.0	3	0.3%	99.4%	311	1.0%	97.9%	0	0.0%	99.2%
<= 6m 59s	0	0.0%	100.0	2	0.2%	99.7%	223	0.7%	98.6%	0	0.0%	99.2%
<= 7m 59s	0	0.0%	100.0	1	0.1%	99.8%	134	0.4%	99.1%	3	0.0%	99.3%
<= 8m 59s	0	0.0%	100.0	1	0.1%	99.9%	110	0.4%	99.4%	2	0.0%	99.3%
<= 9m 59s	0	0.0%	100.0	1	0.1%	100.0	66	0.2%	99.6%	0	0.0%	99.3%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	30	0.1%	99.7%	1	0.0%	99.3%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	29	0.1%	99.8%	0	0.0%	99.3%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.0%	99.9%	0	0.0%	99.3%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	16	0.1%	99.9%	1	0.0%	99.3%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	99.9%	1	0.0%	99.3%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	100.0	1	0.0%	99.4%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.4%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.4%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	1	0.0%	99.4%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.4%
>= 20m 0s	1	0.0%	100.0	0	0.0%	100.0	9	0.0%	100.0	41	0.6%	100.0
<b>Tot. Counts:</b>	30,850			878			30,845			7,167		

**Notes:**

Total Records Reported by this PSAP: 38017  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 38017

# Fractile 911 Call Response Time Distribution

Ledyard Emergency Communication Ctr.

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1347	94.7%	94.8%	1	0.2%	0.2%	99	7.0%	7.0%	250	96.5%	96.5%
<= 0m 19s	70	4.9%	99.7%	32	5.7%	5.9%	109	7.7%	14.6%	5	1.9%	98.5%
<= 0m 29s	3	0.2%	99.9%	169	30.2%	36.1%	145	10.2%	24.8%	4	1.5%	100.0
<= 0m 39s	1	0.1%	100.0	149	26.7%	62.8%	203	14.3%	39.1%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	78	14.0%	76.7%	205	14.4%	53.5%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	66	11.8%	88.6%	155	10.9%	64.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	43	7.7%	96.2%	244	17.2%	81.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	9	1.6%	97.9%	93	6.5%	88.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	7	1.3%	99.1%	49	3.4%	91.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.2%	99.3%	20	1.4%	93.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.3%	11	0.8%	93.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.2%	99.5%	9	0.6%	94.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.5%	5	0.4%	94.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.5%	6	0.4%	95.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.2%	99.6%	11	0.8%	95.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	1	0.2%	99.8%	5	0.4%	96.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	99.8%	10	0.7%	97.0%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	99.8%	6	0.4%	97.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	99.8%	7	0.5%	97.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	99.8%	3	0.2%	98.1%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	99.8%	2	0.1%	98.2%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	98.3%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	99.8%	5	0.4%	98.7%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	98.7%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	98.7%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	98.7%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	98.7%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	98.8%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	98.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	99.8%	15	1.1%	99.9%	0	0.0%	100.0
<b>Tot. Counts:</b>	1,421			558			1,421			259		

## Notes:

Total Records Reported by this PSAP: 1681  
 Number of Records not Processed due to Bad Data: 1  
 Total Records Analyzed: 1680

# Fractile 911 Call Response Time Distribution

Litchfield County Dispatch

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	3720	97.3%	97.3%	3	0.2%	0.2%	304	8.0%	8.0%	520	95.8%	95.8%
<= 0m 19s	91	2.4%	99.7%	323	18.8%	19.0%	284	7.4%	15.4%	13	2.4%	98.2%
<= 0m 29s	11	0.3%	100.0	654	38.1%	57.0%	348	9.1%	24.5%	10	1.8%	100.0
<= 0m 39s	1	0.0%	100.0	351	20.4%	77.5%	662	17.3%	41.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	174	10.1%	87.6%	545	14.3%	56.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	88	5.1%	92.7%	374	9.8%	65.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	69	4.0%	96.7%	594	15.5%	81.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	30	1.7%	98.5%	286	7.5%	88.9%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	21	1.2%	99.7%	120	3.1%	92.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	3	0.2%	99.9%	53	1.4%	93.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.1%	99.9%	49	1.3%	94.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.1%	100.0	52	1.4%	96.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	42	1.1%	97.1%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	30	0.8%	97.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	44	1.2%	99.1%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.4%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	3,823			1,718			3,823			543		

**Notes:**

Total Records Reported by this PSAP: 4366  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 4366

# Fractile 911 Call Response Time Distribution

Madison Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1070	98.5%	98.5%	0	0.0%	0.0%	70	6.4%	6.4%	153	99.4%	99.4%
<= 0m 19s	15	1.4%	99.9%	5	17.9%	17.9%	102	9.4%	15.8%	0	0.0%	99.4%
<= 0m 29s	1	0.1%	100.0	3	10.7%	28.6%	104	9.6%	25.4%	1	0.6%	100.0
<= 0m 39s	0	0.0%	100.0	8	28.6%	57.1%	91	8.4%	33.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	6	21.4%	78.6%	73	6.7%	40.5%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	1	3.6%	82.1%	60	5.5%	46.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	3	10.7%	92.9%	136	12.5%	58.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	3.6%	96.4%	106	9.8%	68.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	96.4%	84	7.7%	76.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	96.4%	67	6.2%	82.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	96.4%	43	4.0%	86.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	96.4%	38	3.5%	89.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	96.4%	32	2.9%	92.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	3.6%	100.0	17	1.6%	94.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	17	1.6%	95.8%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	11	1.0%	96.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	12	1.1%	97.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.3%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	98.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.2%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.6%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,086			28			1,086			154		

**Notes:**

Total Records Reported by this PSAP: 1240  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1240

# Fractile 911 Call Response Time Distribution

Manchester Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	4991	99.7%	99.7%	0	0.0%	0.0%	391	7.8%	7.8%	453	100.0%	100.0
<= 0m 19s	13	0.3%	100.0	18	11.3%	11.3%	590	11.8%	19.6%	0	0.0%	100.0
<= 0m 29s	0	0.0%	100.0	70	43.8%	55.0%	641	12.8%	32.4%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	35	21.9%	76.9%	480	9.6%	42.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	17	10.6%	87.5%	432	8.6%	50.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	7	4.4%	91.9%	396	7.9%	58.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	8	5.0%	96.9%	893	17.8%	76.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	1.3%	98.1%	548	11.0%	87.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	1.3%	99.4%	285	5.7%	93.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.4%	122	2.4%	95.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.4%	63	1.3%	96.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.6%	100.0	44	0.9%	97.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	25	0.5%	98.1%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	22	0.4%	98.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	28	0.6%	99.1%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	23	0.5%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	5,004			160			5,004			453		

**Notes:**

Total Records Reported by this PSAP: 5457  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 5457

# Fractile 911 Call Response Time Distribution

Meriden Fire and Emergency Services

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	5604	98.8%	98.8%	3	0.3%	0.3%	839	14.8%	14.8%	1268	93.0%	93.0%
<= 0m 19s	53	0.9%	99.8%	303	27.4%	27.7%	672	11.9%	26.6%	7	0.5%	93.5%
<= 0m 29s	7	0.1%	99.9%	454	41.1%	68.8%	693	12.2%	38.9%	10	0.7%	94.2%
<= 0m 39s	1	0.0%	99.9%	177	16.0%	84.8%	524	9.2%	48.1%	0	0.0%	94.2%
<= 0m 49s	0	0.0%	99.9%	75	6.8%	91.6%	402	7.1%	55.2%	0	0.0%	94.2%
<= 0m 59s	0	0.0%	99.9%	34	3.1%	94.7%	308	5.4%	60.6%	0	0.0%	94.2%
<= 1m 29s	0	0.0%	99.9%	28	2.5%	97.2%	574	10.1%	70.8%	0	0.0%	94.2%
<= 1m 59s	0	0.0%	99.9%	14	1.3%	98.5%	351	6.2%	76.9%	0	0.0%	94.2%
<= 2m 29s	0	0.0%	99.9%	2	0.2%	98.6%	217	3.8%	80.8%	0	0.0%	94.2%
<= 2m 59s	0	0.0%	99.9%	2	0.2%	98.8%	204	3.6%	84.4%	0	0.0%	94.2%
<= 3m 29s	0	0.0%	99.9%	4	0.4%	99.2%	229	4.0%	88.4%	0	0.0%	94.2%
<= 3m 59s	0	0.0%	99.9%	1	0.1%	99.3%	238	4.2%	92.6%	0	0.0%	94.2%
<= 4m 29s	0	0.0%	99.9%	3	0.3%	99.5%	129	2.3%	94.9%	0	0.0%	94.2%
<= 4m 59s	0	0.0%	99.9%	0	0.0%	99.5%	96	1.7%	96.6%	1	0.1%	94.3%
<= 5m 59s	0	0.0%	99.9%	0	0.0%	99.5%	64	1.1%	97.7%	0	0.0%	94.3%
<= 6m 59s	0	0.0%	99.9%	0	0.0%	99.5%	37	0.7%	98.4%	3	0.2%	94.5%
<= 7m 59s	0	0.0%	99.9%	0	0.0%	99.5%	26	0.5%	98.8%	1	0.1%	94.6%
<= 8m 59s	0	0.0%	99.9%	0	0.0%	99.5%	16	0.3%	99.1%	1	0.1%	94.6%
<= 9m 59s	0	0.0%	99.9%	0	0.0%	99.5%	6	0.1%	99.2%	1	0.1%	94.7%
<= 10m 59s	0	0.0%	99.9%	0	0.0%	99.5%	8	0.1%	99.3%	0	0.0%	94.7%
<= 11m 59s	0	0.0%	99.9%	0	0.0%	99.5%	4	0.1%	99.4%	3	0.2%	94.9%
<= 12m 59s	1	0.0%	99.9%	0	0.0%	99.5%	4	0.1%	99.5%	0	0.0%	94.9%
<= 13m 59s	0	0.0%	99.9%	0	0.0%	99.5%	3	0.1%	99.5%	1	0.1%	95.0%
<= 14m 59s	0	0.0%	99.9%	0	0.0%	99.5%	6	0.1%	99.6%	2	0.1%	95.2%
<= 15m 59s	0	0.0%	99.9%	0	0.0%	99.5%	1	0.0%	99.7%	0	0.0%	95.2%
<= 16m 59s	0	0.0%	99.9%	0	0.0%	99.5%	2	0.0%	99.7%	1	0.1%	95.2%
<= 17m 59s	0	0.0%	99.9%	0	0.0%	99.5%	2	0.0%	99.7%	1	0.1%	95.3%
<= 18m 59s	0	0.0%	99.9%	0	0.0%	99.5%	0	0.0%	99.7%	2	0.1%	95.5%
<= 19m 59s	0	0.0%	99.9%	0	0.0%	99.5%	2	0.0%	99.8%	0	0.0%	95.5%
>= 20m 0s	4	0.1%	100.0	5	0.5%	100.0	13	0.2%	100.0	61	4.5%	99.9%
<b>Tot. Counts:</b>	5,670			1,105			5,670			1,363		

**Notes:**

Total Records Reported by this PSAP: 7034  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 7034

# Fractile 911 Call Response Time Distribution

Middlebury Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	418	92.1%	92.1%	1	0.6%	0.6%	41	9.0%	9.0%	39	84.8%	84.8%
<= 0m 19s	33	7.3%	99.3%	6	3.8%	4.5%	40	8.8%	17.8%	2	4.3%	89.1%
<= 0m 29s	3	0.7%	100.0	42	26.8%	31.2%	56	12.3%	30.2%	5	10.9%	100.0
<= 0m 39s	0	0.0%	100.0	38	24.2%	55.4%	55	12.1%	42.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	20	12.7%	68.2%	33	7.3%	49.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	26	16.6%	84.7%	36	7.9%	57.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	20	12.7%	97.5%	55	12.1%	69.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	1.9%	99.4%	40	8.8%	78.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.6%	100.0	28	6.2%	84.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	28	6.2%	90.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	15	3.3%	94.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.9%	94.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	6	1.3%	96.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	96.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	7	1.5%	98.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.9%	99.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	454			157			454			46		

**Notes:**

Total Records Reported by this PSAP: 500  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 500

# Fractile 911 Call Response Time Distribution

Middletown Central Communications

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	3710	93.4%	93.4%	0	0.0%	0.0%	198	5.0%	5.0%	522	97.0%	97.0%
<= 0m 19s	233	5.9%	99.2%	8	2.9%	2.9%	267	6.7%	11.7%	4	0.7%	97.8%
<= 0m 29s	27	0.7%	99.9%	76	27.8%	30.8%	346	8.7%	20.4%	12	2.2%	100.0
<= 0m 39s	1	0.0%	99.9%	80	29.3%	60.1%	283	7.1%	27.5%	0	0.0%	100.0
<= 0m 49s	2	0.1%	100.0	36	13.2%	73.3%	312	7.9%	35.4%	0	0.0%	100.0
<= 0m 59s	1	0.0%	100.0	27	9.9%	83.2%	299	7.5%	42.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	30	11.0%	94.1%	567	14.3%	57.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	1.1%	95.2%	432	10.9%	68.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	5	1.8%	97.1%	375	9.4%	77.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.4%	97.4%	284	7.1%	84.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	3	1.1%	98.5%	204	5.1%	89.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	2	0.7%	99.3%	129	3.2%	93.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.3%	76	1.9%	94.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.4%	99.6%	49	1.2%	96.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.6%	58	1.5%	97.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	1	0.4%	100.0	35	0.9%	98.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	18	0.5%	98.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	99.2%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	99.4%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.6%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	3,974			273			3,974			538		

**Notes:**

Total Records Reported by this PSAP: 4512  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 4512

# Fractile 911 Call Response Time Distribution

Milford Fire Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	3747	93.6%	93.6%	0	0.0%	0.0%	242	6.0%	6.0%	720	91.6%	91.6%
<= 0m 19s	207	5.2%	98.8%	311	17.7%	17.7%	445	11.1%	17.2%	18	2.3%	93.9%
<= 0m 29s	45	1.1%	99.9%	862	48.9%	66.6%	785	19.6%	36.8%	46	5.9%	99.7%
<= 0m 39s	1	0.0%	100.0	358	20.3%	86.9%	819	20.5%	57.2%	0	0.0%	99.7%
<= 0m 49s	1	0.0%	100.0	138	7.8%	94.8%	593	14.8%	72.1%	1	0.1%	99.9%
<= 0m 59s	0	0.0%	100.0	45	2.6%	97.3%	419	10.5%	82.5%	1	0.1%	100.0
<= 1m 29s	0	0.0%	100.0	37	2.1%	99.4%	481	12.0%	94.6%	0	0.0%	100.0
<= 1m 59s	1	0.0%	100.0	7	0.4%	99.8%	148	3.7%	98.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.1%	99.9%	34	0.8%	99.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.9%	20	0.5%	99.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.9%	3	0.1%	99.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.9%	2	0.0%	99.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.9%	4	0.1%	99.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.9%	2	0.0%	99.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.9%	3	0.1%	100.0	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	4,002			1,761			4,002			786		

**Notes:**

Total Records Reported by this PSAP: 4788  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 4788

# Fractile 911 Call Response Time Distribution

Monroe Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1250	90.3%	90.3%	0	0.0%	0.0%	95	6.9%	6.9%	227	88.7%	88.7%
<= 0m 19s	124	9.0%	99.3%	111	20.1%	20.1%	142	10.3%	17.1%	3	1.2%	89.8%
<= 0m 29s	10	0.7%	100.0	273	49.5%	69.6%	201	14.5%	31.6%	12	4.7%	94.5%
<= 0m 39s	0	0.0%	100.0	90	16.3%	85.9%	170	12.3%	43.9%	0	0.0%	94.5%
<= 0m 49s	0	0.0%	100.0	29	5.3%	91.1%	121	8.7%	52.7%	0	0.0%	94.5%
<= 0m 59s	0	0.0%	100.0	20	3.6%	94.7%	115	8.3%	61.0%	0	0.0%	94.5%
<= 1m 29s	0	0.0%	100.0	13	2.4%	97.1%	203	14.7%	75.7%	0	0.0%	94.5%
<= 1m 59s	0	0.0%	100.0	5	0.9%	98.0%	119	8.6%	84.2%	0	0.0%	94.5%
<= 2m 29s	0	0.0%	100.0	3	0.5%	98.6%	71	5.1%	89.4%	0	0.0%	94.5%
<= 2m 59s	0	0.0%	100.0	2	0.4%	98.9%	44	3.2%	92.6%	0	0.0%	94.5%
<= 3m 29s	0	0.0%	100.0	2	0.4%	99.3%	33	2.4%	94.9%	0	0.0%	94.5%
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.3%	20	1.4%	96.4%	0	0.0%	94.5%
<= 4m 29s	0	0.0%	100.0	2	0.4%	99.6%	11	0.8%	97.2%	0	0.0%	94.5%
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.6%	8	0.6%	97.8%	0	0.0%	94.5%
<= 5m 59s	0	0.0%	100.0	1	0.2%	99.8%	10	0.7%	98.5%	0	0.0%	94.5%
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.8%	11	0.8%	99.3%	0	0.0%	94.5%
<= 7m 59s	0	0.0%	100.0	0	0.0%	99.8%	4	0.3%	99.6%	0	0.0%	94.5%
<= 8m 59s	0	0.0%	100.0	0	0.0%	99.8%	3	0.2%	99.8%	0	0.0%	94.5%
<= 9m 59s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	99.9%	0	0.0%	94.5%
<= 10m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	94.5%
<= 11m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	94.5%
<= 12m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	94.5%
<= 13m 59s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	99.9%	0	0.0%	94.5%
<= 14m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	94.5%
<= 15m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	94.5%
<= 16m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	94.5%
<= 17m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	94.5%
<= 18m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	94.5%
<= 19m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	94.5%
>= 20m 0s	0	0.0%	100.0	1	0.2%	100.0	1	0.1%	100.0	6	2.3%	96.9%
<b>Tot. Counts:</b>	1,384			552			1,384			248		

**Notes:**

Total Records Reported by this PSAP: 1640  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1640

# Fractile 911 Call Response Time Distribution

Montville Dispatch

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1476	92.7%	92.7%	11	1.6%	1.6%	160	10.1%	10.1%	192	94.6%	94.6%
<= 0m 19s	106	6.7%	99.4%	228	33.4%	35.0%	239	15.0%	25.1%	5	2.5%	97.0%
<= 0m 29s	10	0.6%	100.0	293	43.0%	78.0%	378	23.7%	48.8%	6	3.0%	100.0
<= 0m 39s	0	0.0%	100.0	84	12.3%	90.3%	344	21.6%	70.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	34	5.0%	95.3%	198	12.4%	82.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	19	2.8%	98.1%	110	6.9%	89.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	7	1.0%	99.1%	104	6.5%	96.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	0.7%	99.9%	26	1.6%	97.9%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.1%	100.0	17	1.1%	99.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,592			682			1,592			203		

**Notes:**

Total Records Reported by this PSAP: 1795  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1795

# Fractile 911 Call Response Time Distribution

Naugatuck Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2074	96.2%	96.2%	90	11.7%	11.7%	145	6.7%	6.7%	265	97.4%	97.4%
<= 0m 19s	74	3.4%	99.6%	442	57.5%	69.2%	300	13.9%	20.6%	2	0.7%	98.2%
<= 0m 29s	8	0.4%	100.0	177	23.0%	92.2%	410	19.0%	39.6%	5	1.8%	100.0
<= 0m 39s	0	0.0%	100.0	33	4.3%	96.5%	315	14.6%	54.2%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	14	1.8%	98.3%	239	11.1%	65.3%	0	0.0%	100.0
<= 0m 59s	1	0.0%	100.0	6	0.8%	99.1%	213	9.9%	75.2%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	5	0.7%	99.7%	307	14.2%	89.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.1%	99.9%	103	4.8%	94.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.1%	100.0	51	2.4%	96.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	29	1.3%	97.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	98.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	98.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.5%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,157			769			2,157			272		

**Notes:**

Total Records Reported by this PSAP: 2429  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2429

# Fractile 911 Call Response Time Distribution

New Britain Public Safety

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	8266	90.3%	90.3%	5	1.9%	1.9%	715	7.8%	7.8%	1298	97.3%	97.3%
<= 0m 19s	808	8.8%	99.1%	40	15.0%	16.9%	807	8.8%	16.6%	17	1.3%	98.6%
<= 0m 29s	74	0.8%	99.9%	87	32.6%	49.4%	853	9.3%	25.9%	19	1.4%	100.0
<= 0m 39s	5	0.1%	100.0	46	17.2%	66.7%	711	7.8%	33.7%	0	0.0%	100.0
<= 0m 49s	2	0.0%	100.0	25	9.4%	76.0%	635	6.9%	40.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	23	8.6%	84.6%	646	7.1%	47.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	19	7.1%	91.8%	1437	15.7%	63.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	9	3.4%	95.1%	1018	11.1%	74.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	5	1.9%	97.0%	733	8.0%	82.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	3	1.1%	98.1%	444	4.8%	87.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.4%	98.5%	253	2.8%	90.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	2	0.7%	99.3%	225	2.5%	92.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.3%	145	1.6%	94.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.4%	99.6%	103	1.1%	95.3%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.4%	100.0	159	1.7%	97.0%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	114	1.2%	98.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	59	0.6%	98.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	34	0.4%	99.3%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	24	0.3%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.1%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.1%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	9,155			267			9,155			1,334		

**Notes:**

Total Records Reported by this PSAP: 10489  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 10489

# Fractile 911 Call Response Time Distribution

New Canaan Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1058	94.5%	94.5%	0	0.0%	0.0%	125	11.2%	11.2%	235	96.3%	96.3%
<= 0m 19s	54	4.8%	99.4%	54	14.9%	14.9%	191	17.1%	28.2%	5	2.0%	98.4%
<= 0m 29s	7	0.6%	100.0	164	45.2%	60.1%	177	15.8%	44.1%	4	1.6%	100.0
<= 0m 39s	0	0.0%	100.0	75	20.7%	80.7%	116	10.4%	54.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	46	12.7%	93.4%	118	10.5%	65.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	14	3.9%	97.2%	91	8.1%	73.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	8	2.2%	99.4%	139	12.4%	85.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.3%	99.7%	86	7.7%	93.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.7%	32	2.9%	96.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.3%	100.0	17	1.5%	97.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	98.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	98.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,119			363			1,119			244		

**Notes:**

Total Records Reported by this PSAP: 1363  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1363

# Fractile 911 Call Response Time Distribution

New Fairfield Emergency Communications Ctr.

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	770	96.0%	96.0%	0	0.0%	0.0%	83	10.3%	10.3%	151	96.8%	96.8%
<= 0m 19s	30	3.7%	99.8%	14	14.3%	14.3%	122	15.2%	25.6%	3	1.9%	98.7%
<= 0m 29s	2	0.2%	100.0	59	60.2%	74.5%	103	12.8%	38.4%	2	1.3%	100.0
<= 0m 39s	0	0.0%	100.0	9	9.2%	83.7%	120	15.0%	53.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	6	6.1%	89.8%	72	9.0%	62.3%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	4	4.1%	93.9%	58	7.2%	69.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	5	5.1%	99.0%	112	14.0%	83.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	1.0%	100.0	47	5.9%	89.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	26	3.2%	92.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	12	1.5%	94.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	17	2.1%	96.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	11	1.4%	97.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	98.1%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.3%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	802			98			802			156		

**Notes:**

Total Records Reported by this PSAP: 958  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 958

# Fractile 911 Call Response Time Distribution

New Haven Fire Communications Center

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	27506	95.3%	95.3%	7	0.1%	0.1%	3496	12.1%	12.1%	5082	97.7%	97.7%
<= 0m 19s	1248	4.3%	99.6%	1514	16.8%	16.9%	3168	11.0%	23.1%	52	1.0%	98.7%
<= 0m 29s	108	0.4%	100.0	3741	41.6%	58.5%	4597	15.9%	39.0%	52	1.0%	99.7%
<= 0m 39s	3	0.0%	100.0	1776	19.7%	78.2%	3915	13.6%	52.6%	1	0.0%	99.8%
<= 0m 49s	4	0.0%	100.0	847	9.4%	87.6%	2977	10.3%	62.9%	0	0.0%	99.8%
<= 0m 59s	0	0.0%	100.0	455	5.1%	92.7%	2511	8.7%	71.6%	0	0.0%	99.8%
<= 1m 29s	0	0.0%	100.0	459	5.1%	97.8%	4059	14.1%	85.6%	0	0.0%	99.8%
<= 1m 59s	0	0.0%	100.0	123	1.4%	99.2%	1884	6.5%	92.1%	0	0.0%	99.8%
<= 2m 29s	0	0.0%	100.0	46	0.5%	99.7%	937	3.2%	95.4%	2	0.0%	99.8%
<= 2m 59s	0	0.0%	100.0	8	0.1%	99.8%	487	1.7%	97.1%	1	0.0%	99.8%
<= 3m 29s	0	0.0%	100.0	9	0.1%	99.9%	281	1.0%	98.1%	0	0.0%	99.8%
<= 3m 59s	1	0.0%	100.0	5	0.1%	99.9%	170	0.6%	98.6%	0	0.0%	99.8%
<= 4m 29s	0	0.0%	100.0	2	0.0%	99.9%	103	0.4%	99.0%	0	0.0%	99.8%
<= 4m 59s	0	0.0%	100.0	2	0.0%	100.0	76	0.3%	99.3%	0	0.0%	99.8%
<= 5m 59s	0	0.0%	100.0	1	0.0%	100.0	87	0.3%	99.6%	0	0.0%	99.8%
<= 6m 59s	1	0.0%	100.0	2	0.0%	100.0	52	0.2%	99.7%	0	0.0%	99.8%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	24	0.1%	99.8%	1	0.0%	99.8%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.0%	99.9%	1	0.0%	99.9%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.0%	99.9%	0	0.0%	99.9%
<= 10m 59s	0	0.0%	100.0	1	0.0%	100.0	8	0.0%	99.9%	0	0.0%	99.9%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	99.9%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	0	0.0%	99.9%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.9%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.9%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	6	0.1%	100.0
<b>Tot. Counts:</b>	28,871			8,998			28,875			5,199		

## Notes:

Total Records Reported by this PSAP: 34074  
 Number of Records not Processed due to Bad Data: 4  
 Total Records Analyzed: 34070

# Fractile 911 Call Response Time Distribution

New London Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	3804	98.0%	98.0%	0	0.0%	0.0%	328	8.5%	8.5%	493	99.0%	99.0%
<= 0m 19s	73	1.9%	99.9%	4	4.7%	4.7%	498	12.8%	21.3%	0	0.0%	99.0%
<= 0m 29s	4	0.1%	100.0	29	34.1%	38.8%	648	16.7%	38.0%	5	1.0%	100.0
<= 0m 39s	0	0.0%	100.0	24	28.2%	67.1%	477	12.3%	50.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	10	11.8%	78.8%	396	10.2%	60.5%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	6	7.1%	85.9%	361	9.3%	69.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	7	8.2%	94.1%	521	13.4%	83.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	2.4%	96.5%	291	7.5%	90.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	96.5%	140	3.6%	94.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	96.5%	65	1.7%	96.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	2.4%	98.8%	47	1.2%	97.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	98.8%	30	0.8%	98.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	98.8%	14	0.4%	98.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	1.2%	100.0	21	0.5%	98.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	15	0.4%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	3,881			85			3,881			498		

**Notes:**

Total Records Reported by this PSAP: 4379  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 4379

# Fractile 911 Call Response Time Distribution

New Milford Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2003	99.5%	99.5%	0	0.0%	0.0%	132	6.6%	6.6%	253	99.6%	99.6%
<= 0m 19s	9	0.4%	100.0	18	11.3%	11.3%	281	14.0%	20.5%	1	0.4%	100.0
<= 0m 29s	0	0.0%	100.0	62	38.8%	50.0%	337	16.7%	37.3%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	37	23.1%	73.1%	271	13.5%	50.7%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	16	10.0%	83.1%	193	9.6%	60.3%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	11	6.9%	90.0%	215	10.7%	71.0%	0	0.0%	100.0
<= 1m 29s	1	0.0%	100.0	12	7.5%	97.5%	344	17.1%	88.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.6%	98.1%	135	6.7%	94.8%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	1.3%	99.4%	50	2.5%	97.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.6%	100.0	16	0.8%	98.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	98.5%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	98.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,013			160			2,013			254		

**Notes:**

Total Records Reported by this PSAP: 2267  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2267

# Fractile 911 Call Response Time Distribution

Newington Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2408	96.2%	96.2%	1	0.2%	0.2%	193	7.7%	7.7%	282	96.6%	96.6%
<= 0m 19s	87	3.5%	99.7%	81	15.7%	15.9%	282	11.3%	19.0%	4	1.4%	97.9%
<= 0m 29s	7	0.3%	100.0	201	38.9%	54.7%	425	17.0%	36.0%	4	1.4%	99.3%
<= 0m 39s	1	0.0%	100.0	123	23.8%	78.5%	365	14.6%	50.5%	0	0.0%	99.3%
<= 0m 49s	0	0.0%	100.0	59	11.4%	89.9%	325	13.0%	63.5%	0	0.0%	99.3%
<= 0m 59s	0	0.0%	100.0	31	6.0%	95.9%	255	10.2%	73.7%	0	0.0%	99.3%
<= 1m 29s	0	0.0%	100.0	15	2.9%	98.8%	382	15.3%	89.0%	0	0.0%	99.3%
<= 1m 59s	0	0.0%	100.0	5	1.0%	99.8%	112	4.5%	93.4%	0	0.0%	99.3%
<= 2m 29s	0	0.0%	100.0	1	0.2%	100.0	66	2.6%	96.1%	0	0.0%	99.3%
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	33	1.3%	97.4%	0	0.0%	99.3%
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	14	0.6%	98.0%	0	0.0%	99.3%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	17	0.7%	98.6%	0	0.0%	99.3%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.1%	0	0.0%	99.3%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.3%	0	0.0%	99.3%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.5%	0	0.0%	99.3%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.7%	0	0.0%	99.3%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	99.3%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.3%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.3%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.3%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	99.3%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.3%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<b>Tot. Counts:</b>	2,503			517			2,503			290		

**Notes:**

Total Records Reported by this PSAP: 2795  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2795

# Fractile 911 Call Response Time Distribution

Newtown Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1747	95.2%	95.2%	0	0.0%	0.0%	101	5.5%	5.5%	248	87.0%	87.0%
<= 0m 19s	72	3.9%	99.1%	26	15.1%	15.1%	172	9.4%	14.9%	17	6.0%	93.0%
<= 0m 29s	13	0.7%	99.8%	82	47.7%	62.8%	170	9.3%	24.1%	20	7.0%	100.0
<= 0m 39s	0	0.0%	99.8%	35	20.3%	83.1%	157	8.6%	32.7%	0	0.0%	100.0
<= 0m 49s	1	0.1%	99.9%	7	4.1%	87.2%	141	7.7%	40.4%	0	0.0%	100.0
<= 0m 59s	1	0.1%	99.9%	8	4.7%	91.9%	127	6.9%	47.3%	0	0.0%	100.0
<= 1m 29s	1	0.1%	100.0	9	5.2%	97.1%	197	10.7%	58.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	0	0.0%	97.1%	119	6.5%	64.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	1.2%	98.3%	99	5.4%	69.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.3%	61	3.3%	73.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	98.3%	87	4.7%	78.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	2	1.2%	99.4%	101	5.5%	83.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.4%	80	4.4%	87.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.4%	58	3.2%	91.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.6%	100.0	77	4.2%	95.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	36	2.0%	97.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.8%	97.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.3%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	98.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	99.3%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.6%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,835			172			1,835			285		

**Notes:**

Total Records Reported by this PSAP: 2120  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2120

# Fractile 911 Call Response Time Distribution

North Branford Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	794	92.1%	92.1%	0	0.0%	0.0%	61	7.1%	7.1%	117	89.3%	89.3%
<= 0m 19s	60	7.0%	99.1%	42	29.8%	29.8%	94	10.9%	18.0%	5	3.8%	93.1%
<= 0m 29s	8	0.9%	100.0	56	39.7%	69.5%	142	16.5%	34.5%	9	6.9%	100.0
<= 0m 39s	0	0.0%	100.0	21	14.9%	84.4%	128	14.8%	49.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	9	6.4%	90.8%	96	11.1%	60.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	6	4.3%	95.0%	62	7.2%	67.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	3	2.1%	97.2%	99	11.5%	79.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	1.4%	98.6%	82	9.5%	88.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	98.6%	32	3.7%	92.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.6%	19	2.2%	94.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.7%	99.3%	13	1.5%	96.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.3%	9	1.0%	97.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.3%	4	0.5%	97.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.3%	5	0.6%	98.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.3%	3	0.3%	98.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	1	0.7%	100.0	6	0.7%	99.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.5%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	862			141			862			131		

**Notes:**

Total Records Reported by this PSAP: 993  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 993

# Fractile 911 Call Response Time Distribution

North Haven Emergency Communications

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1754	97.5%	97.5%	0	0.0%	0.0%	110	6.1%	6.1%	239	98.0%	98.0%
<= 0m 19s	41	2.3%	99.8%	8	8.6%	8.6%	197	11.0%	17.1%	3	1.2%	99.2%
<= 0m 29s	4	0.2%	100.0	36	38.7%	47.3%	343	19.1%	36.1%	2	0.8%	100.0
<= 0m 39s	0	0.0%	100.0	26	28.0%	75.3%	329	18.3%	54.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	9	9.7%	84.9%	233	13.0%	67.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	6	6.5%	91.4%	170	9.4%	76.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	5	5.4%	96.8%	194	10.8%	87.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	1.1%	97.8%	85	4.7%	92.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	1.1%	98.9%	51	2.8%	95.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.9%	25	1.4%	96.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	1.1%	100.0	19	1.1%	97.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	98.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	11	0.6%	98.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	99.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,799			93			1,799			244		

**Notes:**

Total Records Reported by this PSAP: 2043  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2043

# Fractile 911 Call Response Time Distribution

Northwest CT Public Safety Comm. Center

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	3960	97.9%	97.9%	6	0.3%	0.3%	331	8.2%	8.2%	497	98.0%	98.0%
<= 0m 19s	50	1.2%	99.1%	528	29.6%	29.9%	314	7.8%	15.9%	2	0.4%	98.4%
<= 0m 29s	6	0.1%	99.2%	763	42.8%	72.7%	493	12.2%	28.1%	5	1.0%	99.4%
<= 0m 39s	0	0.0%	99.2%	271	15.2%	87.9%	663	16.4%	44.5%	0	0.0%	99.4%
<= 0m 49s	0	0.0%	99.2%	104	5.8%	93.7%	463	11.4%	55.9%	0	0.0%	99.4%
<= 0m 59s	0	0.0%	99.2%	49	2.7%	96.5%	280	6.9%	62.9%	0	0.0%	99.4%
<= 1m 29s	0	0.0%	99.2%	32	1.8%	98.3%	498	12.3%	75.2%	0	0.0%	99.4%
<= 1m 59s	0	0.0%	99.2%	7	0.4%	98.7%	428	10.6%	85.7%	0	0.0%	99.4%
<= 2m 29s	0	0.0%	99.2%	2	0.1%	98.8%	275	6.8%	92.5%	0	0.0%	99.4%
<= 2m 59s	0	0.0%	99.2%	0	0.0%	98.8%	125	3.1%	95.6%	0	0.0%	99.4%
<= 3m 29s	0	0.0%	99.2%	0	0.0%	98.8%	61	1.5%	97.1%	0	0.0%	99.4%
<= 3m 59s	0	0.0%	99.2%	0	0.0%	98.8%	30	0.7%	97.9%	0	0.0%	99.4%
<= 4m 29s	0	0.0%	99.2%	0	0.0%	98.8%	12	0.3%	98.2%	0	0.0%	99.4%
<= 4m 59s	0	0.0%	99.2%	0	0.0%	98.8%	10	0.2%	98.4%	0	0.0%	99.4%
<= 5m 59s	0	0.0%	99.2%	1	0.1%	98.8%	13	0.3%	98.7%	0	0.0%	99.4%
<= 6m 59s	0	0.0%	99.2%	0	0.0%	98.8%	10	0.2%	99.0%	0	0.0%	99.4%
<= 7m 59s	0	0.0%	99.2%	0	0.0%	98.8%	1	0.0%	99.0%	0	0.0%	99.4%
<= 8m 59s	0	0.0%	99.2%	0	0.0%	98.8%	2	0.0%	99.1%	0	0.0%	99.4%
<= 9m 59s	0	0.0%	99.2%	0	0.0%	98.8%	2	0.0%	99.1%	0	0.0%	99.4%
<= 10m 59s	0	0.0%	99.2%	0	0.0%	98.8%	2	0.0%	99.2%	0	0.0%	99.4%
<= 11m 59s	0	0.0%	99.2%	0	0.0%	98.8%	0	0.0%	99.2%	0	0.0%	99.4%
<= 12m 59s	0	0.0%	99.2%	0	0.0%	98.8%	0	0.0%	99.2%	0	0.0%	99.4%
<= 13m 59s	0	0.0%	99.2%	0	0.0%	98.8%	0	0.0%	99.2%	0	0.0%	99.4%
<= 14m 59s	0	0.0%	99.2%	0	0.0%	98.8%	0	0.0%	99.2%	0	0.0%	99.4%
<= 15m 59s	0	0.0%	99.2%	0	0.0%	98.8%	0	0.0%	99.2%	0	0.0%	99.4%
<= 16m 59s	0	0.0%	99.2%	0	0.0%	98.8%	0	0.0%	99.2%	0	0.0%	99.4%
<= 17m 59s	0	0.0%	99.2%	0	0.0%	98.8%	0	0.0%	99.2%	0	0.0%	99.4%
<= 18m 59s	0	0.0%	99.2%	0	0.0%	98.8%	1	0.0%	99.2%	0	0.0%	99.4%
<= 19m 59s	0	0.0%	99.2%	0	0.0%	98.8%	0	0.0%	99.2%	0	0.0%	99.4%
>= 20m 0s	0	0.0%	99.2%	1	0.1%	98.9%	3	0.1%	99.3%	1	0.2%	99.6%
<b>Tot. Counts:</b>	4,016			1,764			4,017			505		

**Notes:**

Total Records Reported by this PSAP: 4554  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 4554

# Fractile 911 Call Response Time Distribution

Norwalk Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	7240	95.4%	95.4%	0	0.0%	0.0%	601	7.9%	7.9%	1608	97.6%	97.6%
<= 0m 19s	337	4.4%	99.8%	33	12.0%	12.0%	806	10.6%	18.5%	6	0.4%	97.9%
<= 0m 29s	7	0.1%	99.9%	115	41.8%	53.8%	779	10.3%	28.8%	3	0.2%	98.1%
<= 0m 39s	0	0.0%	99.9%	54	19.6%	73.5%	637	8.4%	37.2%	0	0.0%	98.1%
<= 0m 49s	0	0.0%	99.9%	32	11.6%	85.1%	576	7.6%	44.8%	0	0.0%	98.1%
<= 0m 59s	0	0.0%	99.9%	15	5.5%	90.5%	629	8.3%	53.1%	0	0.0%	98.1%
<= 1m 29s	0	0.0%	99.9%	16	5.8%	96.4%	1328	17.5%	70.6%	0	0.0%	98.1%
<= 1m 59s	0	0.0%	99.9%	3	1.1%	97.5%	858	11.3%	81.9%	0	0.0%	98.1%
<= 2m 29s	0	0.0%	99.9%	3	1.1%	98.5%	487	6.4%	88.3%	0	0.0%	98.1%
<= 2m 59s	0	0.0%	99.9%	2	0.7%	99.3%	268	3.5%	91.8%	1	0.1%	98.2%
<= 3m 29s	0	0.0%	99.9%	2	0.7%	100.0	169	2.2%	94.1%	0	0.0%	98.2%
<= 3m 59s	0	0.0%	99.9%	0	0.0%	100.0	111	1.5%	95.5%	0	0.0%	98.2%
<= 4m 29s	0	0.0%	99.9%	0	0.0%	100.0	87	1.1%	96.7%	0	0.0%	98.2%
<= 4m 59s	0	0.0%	99.9%	0	0.0%	100.0	61	0.8%	97.5%	0	0.0%	98.2%
<= 5m 59s	0	0.0%	99.9%	0	0.0%	100.0	66	0.9%	98.3%	0	0.0%	98.2%
<= 6m 59s	0	0.0%	99.9%	0	0.0%	100.0	29	0.4%	98.7%	0	0.0%	98.2%
<= 7m 59s	0	0.0%	99.9%	0	0.0%	100.0	25	0.3%	99.1%	0	0.0%	98.2%
<= 8m 59s	0	0.0%	99.9%	0	0.0%	100.0	25	0.3%	99.4%	1	0.1%	98.2%
<= 9m 59s	0	0.0%	99.9%	0	0.0%	100.0	19	0.3%	99.6%	0	0.0%	98.2%
<= 10m 59s	0	0.0%	99.9%	0	0.0%	100.0	12	0.2%	99.8%	0	0.0%	98.2%
<= 11m 59s	0	0.0%	99.9%	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	98.2%
<= 12m 59s	0	0.0%	99.9%	0	0.0%	100.0	3	0.0%	99.9%	1	0.1%	98.3%
<= 13m 59s	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.3%
<= 14m 59s	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.3%
<= 15m 59s	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.3%
<= 16m 59s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.3%
<= 17m 59s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.3%
<= 18m 59s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.3%
<= 19m 59s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.3%
>= 20m 0s	5	0.1%	100.0	0	0.0%	100.0	7	0.1%	100.0	23	1.4%	99.7%
<b>Tot. Counts:</b>	7,589			275			7,589			1,643		

**Notes:**

Total Records Reported by this PSAP: 9237  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 9237

# Fractile 911 Call Response Time Distribution

Norwich Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	4472	96.5%	96.5%	10	0.8%	0.8%	286	6.2%	6.2%	467	98.3%	98.3%
<= 0m 19s	150	3.2%	99.8%	593	44.7%	45.5%	504	10.9%	17.1%	3	0.6%	98.9%
<= 0m 29s	9	0.2%	100.0	445	33.6%	79.0%	635	13.7%	30.8%	5	1.1%	100.0
<= 0m 39s	1	0.0%	100.0	134	10.1%	89.1%	522	11.3%	42.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	65	4.9%	94.0%	453	9.8%	51.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	31	2.3%	96.4%	415	9.0%	60.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	28	2.1%	98.5%	787	17.0%	77.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	11	0.8%	99.3%	453	9.8%	87.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	6	0.5%	99.8%	261	5.6%	93.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.1%	99.8%	127	2.7%	95.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.1%	99.9%	69	1.5%	97.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.9%	37	0.8%	98.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.9%	24	0.5%	98.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.9%	14	0.3%	99.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.9%	19	0.4%	99.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.9%	11	0.2%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	1	0.1%	100.0	8	0.2%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	4,632			1,326			4,632			475		

**Notes:**

Total Records Reported by this PSAP: 5107  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 5107

# Fractile 911 Call Response Time Distribution

Old Saybrook Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	657	97.2%	97.2%	0	0.0%	0.0%	32	4.7%	4.7%	39	97.5%	97.5%
<= 0m 19s	18	2.7%	99.9%	0	0.0%	0.0%	30	4.4%	9.2%	0	0.0%	97.5%
<= 0m 29s	1	0.1%	100.0	2	5.1%	5.1%	37	5.5%	14.6%	1	2.5%	100.0
<= 0m 39s	0	0.0%	100.0	9	23.1%	28.2%	40	5.9%	20.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	12	30.8%	59.0%	46	6.8%	27.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	7	17.9%	76.9%	48	7.1%	34.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	4	10.3%	87.2%	154	22.8%	57.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	4	10.3%	97.4%	106	15.7%	72.9%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	97.4%	62	9.2%	82.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	2.6%	100.0	39	5.8%	87.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	26	3.8%	91.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	11	1.6%	93.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	10	1.5%	94.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	11	1.6%	96.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	9	1.3%	97.8%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	8	1.2%	99.0%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.6%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	676			39			676			40		

**Notes:**

Total Records Reported by this PSAP: 716  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 716

# Fractile 911 Call Response Time Distribution

Orange Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1353	98.0%	98.0%	0	0.0%	0.0%	84	6.1%	6.1%	173	96.6%	96.6%
<= 0m 19s	23	1.7%	99.6%	25	5.6%	5.6%	148	10.7%	16.8%	1	0.6%	97.2%
<= 0m 29s	5	0.4%	100.0	140	31.6%	37.2%	159	11.5%	28.3%	5	2.8%	100.0
<= 0m 39s	0	0.0%	100.0	121	27.3%	64.6%	206	14.9%	43.2%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	73	16.5%	81.0%	203	14.7%	57.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	34	7.7%	88.7%	163	11.8%	69.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	35	7.9%	96.6%	241	17.5%	87.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	6	1.4%	98.0%	81	5.9%	93.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.2%	98.2%	42	3.0%	96.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	3	0.7%	98.9%	15	1.1%	97.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	0.5%	99.3%	11	0.8%	98.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.2%	99.5%	8	0.6%	98.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.5%	6	0.4%	99.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.2%	99.8%	2	0.1%	99.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.8%	3	0.2%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	1	0.2%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,381			443			1,381			179		

**Notes:**

Total Records Reported by this PSAP: 1560  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1560

# Fractile 911 Call Response Time Distribution

Plainville Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1445	95.7%	95.7%	3	0.7%	0.7%	289	19.1%	19.1%	183	85.9%	85.9%
<= 0m 19s	61	4.0%	99.7%	82	19.3%	20.0%	164	10.9%	30.0%	5	2.3%	88.3%
<= 0m 29s	4	0.3%	100.0	152	35.8%	55.8%	151	10.0%	40.0%	10	4.7%	93.0%
<= 0m 39s	0	0.0%	100.0	71	16.7%	72.5%	119	7.9%	47.9%	0	0.0%	93.0%
<= 0m 49s	0	0.0%	100.0	50	11.8%	84.2%	108	7.2%	55.0%	0	0.0%	93.0%
<= 0m 59s	0	0.0%	100.0	32	7.5%	91.8%	76	5.0%	60.1%	0	0.0%	93.0%
<= 1m 29s	0	0.0%	100.0	29	6.8%	98.6%	169	11.2%	71.3%	2	0.9%	93.9%
<= 1m 59s	0	0.0%	100.0	2	0.5%	99.1%	100	6.6%	77.9%	0	0.0%	93.9%
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.1%	47	3.1%	81.0%	0	0.0%	93.9%
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.1%	43	2.8%	83.8%	0	0.0%	93.9%
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.1%	48	3.2%	87.0%	0	0.0%	93.9%
<= 3m 59s	0	0.0%	100.0	2	0.5%	99.5%	50	3.3%	90.3%	0	0.0%	93.9%
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.5%	44	2.9%	93.2%	0	0.0%	93.9%
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.5%	28	1.9%	95.1%	0	0.0%	93.9%
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.5%	26	1.7%	96.8%	0	0.0%	93.9%
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.5%	12	0.8%	97.6%	0	0.0%	93.9%
<= 7m 59s	0	0.0%	100.0	0	0.0%	99.5%	12	0.8%	98.4%	0	0.0%	93.9%
<= 8m 59s	0	0.0%	100.0	0	0.0%	99.5%	5	0.3%	98.7%	0	0.0%	93.9%
<= 9m 59s	0	0.0%	100.0	0	0.0%	99.5%	3	0.2%	98.9%	0	0.0%	93.9%
<= 10m 59s	0	0.0%	100.0	0	0.0%	99.5%	5	0.3%	99.3%	0	0.0%	93.9%
<= 11m 59s	0	0.0%	100.0	0	0.0%	99.5%	1	0.1%	99.3%	0	0.0%	93.9%
<= 12m 59s	0	0.0%	100.0	0	0.0%	99.5%	1	0.1%	99.4%	0	0.0%	93.9%
<= 13m 59s	0	0.0%	100.0	0	0.0%	99.5%	1	0.1%	99.5%	0	0.0%	93.9%
<= 14m 59s	0	0.0%	100.0	0	0.0%	99.5%	2	0.1%	99.6%	0	0.0%	93.9%
<= 15m 59s	0	0.0%	100.0	0	0.0%	99.5%	1	0.1%	99.7%	0	0.0%	93.9%
<= 16m 59s	0	0.0%	100.0	0	0.0%	99.5%	1	0.1%	99.7%	0	0.0%	93.9%
<= 17m 59s	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	99.7%	0	0.0%	93.9%
<= 18m 59s	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	99.7%	0	0.0%	93.9%
<= 19m 59s	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	99.7%	0	0.0%	93.9%
>= 20m 0s	0	0.0%	100.0	2	0.5%	100.0	4	0.3%	100.0	13	6.1%	100.0
<b>Tot. Counts:</b>	1,510			425			1,510			213		

**Notes:**

Total Records Reported by this PSAP: 1723  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1723

# Fractile 911 Call Response Time Distribution

Plymouth Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	876	97.7%	97.7%	0	0.0%	0.0%	43	4.8%	4.8%	93	81.6%	81.6%
<= 0m 19s	18	2.0%	99.7%	18	12.2%	12.2%	53	5.9%	10.7%	2	1.8%	83.3%
<= 0m 29s	3	0.3%	100.0	76	51.7%	63.9%	73	8.1%	18.8%	1	0.9%	84.2%
<= 0m 39s	0	0.0%	100.0	25	17.0%	81.0%	91	10.1%	29.0%	0	0.0%	84.2%
<= 0m 49s	0	0.0%	100.0	12	8.2%	89.1%	86	9.6%	38.6%	1	0.9%	85.1%
<= 0m 59s	0	0.0%	100.0	6	4.1%	93.2%	57	6.4%	44.9%	0	0.0%	85.1%
<= 1m 29s	0	0.0%	100.0	6	4.1%	97.3%	153	17.1%	62.0%	0	0.0%	85.1%
<= 1m 59s	0	0.0%	100.0	1	0.7%	98.0%	91	10.1%	72.1%	0	0.0%	85.1%
<= 2m 29s	0	0.0%	100.0	0	0.0%	98.0%	43	4.8%	76.9%	0	0.0%	85.1%
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.0%	53	5.9%	82.8%	0	0.0%	85.1%
<= 3m 29s	0	0.0%	100.0	1	0.7%	98.6%	35	3.9%	86.7%	0	0.0%	85.1%
<= 3m 59s	0	0.0%	100.0	1	0.7%	99.3%	28	3.1%	89.9%	0	0.0%	85.1%
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.3%	20	2.2%	92.1%	0	0.0%	85.1%
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.3%	14	1.6%	93.6%	0	0.0%	85.1%
<= 5m 59s	0	0.0%	100.0	1	0.7%	100.0	23	2.6%	96.2%	1	0.9%	86.0%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.8%	97.0%	0	0.0%	86.0%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	11	1.2%	98.2%	0	0.0%	86.0%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.8%	99.0%	0	0.0%	86.0%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.2%	0	0.0%	86.0%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	86.0%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.8%	0	0.0%	86.0%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	86.0%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	86.0%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	86.0%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	86.0%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	86.0%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	86.0%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	86.0%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	86.0%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	16	14.0%	100.0
<b>Tot. Counts:</b>	897			147			897			114		

**Notes:**

Total Records Reported by this PSAP: 1011  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1011

# Fractile 911 Call Response Time Distribution

Putnam Police & Fire Communications Center

For Date Range From 4/1/2007 To 6/1/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	370	90.5%	90.5%	0	0.0%	0.0%	37	9.0%	9.0%	55	98.2%	98.2%
<= 0m 19s	34	8.3%	98.8%	11	19.6%	19.6%	72	17.6%	26.7%	0	0.0%	98.2%
<= 0m 29s	5	1.2%	100.0	23	41.1%	60.7%	77	18.8%	45.5%	1	1.8%	100.0
<= 0m 39s	0	0.0%	100.0	14	25.0%	85.7%	59	14.4%	59.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	2	3.6%	89.3%	48	11.7%	71.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	4	7.1%	96.4%	30	7.3%	79.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	2	3.6%	100.0	47	11.5%	90.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	0	0.0%	100.0	12	2.9%	93.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	11	2.7%	96.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	6	1.5%	97.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	98.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	98.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	99.5%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	100.0	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	409			56			409			56		

**Notes:**

Total Records Reported by this PSAP: 465  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 465

# Fractile 911 Call Response Time Distribution

Quinebaug Valley Emergency Communications

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	7590	98.4%	98.4%	3	0.1%	0.1%	599	7.8%	7.8%	987	98.3%	98.3%
<= 0m 19s	107	1.4%	99.8%	577	17.5%	17.6%	824	10.7%	18.5%	6	0.6%	98.9%
<= 0m 29s	14	0.2%	100.0	1301	39.5%	57.1%	1132	14.7%	33.1%	8	0.8%	99.7%
<= 0m 39s	0	0.0%	100.0	739	22.4%	79.5%	1369	17.8%	50.9%	1	0.1%	99.8%
<= 0m 49s	0	0.0%	100.0	313	9.5%	89.0%	1035	13.4%	64.3%	0	0.0%	99.8%
<= 0m 59s	0	0.0%	100.0	176	5.3%	94.3%	736	9.5%	73.9%	0	0.0%	99.8%
<= 1m 29s	0	0.0%	100.0	139	4.2%	98.5%	985	12.8%	86.6%	0	0.0%	99.8%
<= 1m 59s	0	0.0%	100.0	30	0.9%	99.4%	451	5.8%	92.5%	0	0.0%	99.8%
<= 2m 29s	0	0.0%	100.0	8	0.2%	99.7%	238	3.1%	95.6%	0	0.0%	99.8%
<= 2m 59s	0	0.0%	100.0	4	0.1%	99.8%	120	1.6%	97.1%	0	0.0%	99.8%
<= 3m 29s	0	0.0%	100.0	3	0.1%	99.9%	57	0.7%	97.9%	0	0.0%	99.8%
<= 3m 59s	0	0.0%	100.0	2	0.1%	99.9%	35	0.5%	98.3%	0	0.0%	99.8%
<= 4m 29s	0	0.0%	100.0	1	0.0%	100.0	29	0.4%	98.7%	0	0.0%	99.8%
<= 4m 59s	0	0.0%	100.0	1	0.0%	100.0	13	0.2%	98.9%	0	0.0%	99.8%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.0%	0	0.0%	99.8%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	15	0.2%	99.2%	0	0.0%	99.8%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.4%	0	0.0%	99.8%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	18	0.2%	99.6%	0	0.0%	99.8%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.7%	0	0.0%	99.8%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	99.8%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	99.8%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.8%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.8%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.8%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.8%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.8%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0
<b>Tot. Counts:</b>	7,711			3,297			7,711			1,004		

**Notes:**

Total Records Reported by this PSAP: 8715  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 8715

# Fractile 911 Call Response Time Distribution

Redding Emergency Comm. Center

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	674	92.1%	92.1%	0	0.0%	0.0%	44	6.0%	6.0%	104	83.9%	83.9%
<= 0m 19s	49	6.7%	98.8%	7	8.2%	8.2%	89	12.2%	18.2%	6	4.8%	88.7%
<= 0m 29s	8	1.1%	99.9%	36	42.4%	50.6%	120	16.4%	34.6%	14	11.3%	100.0
<= 0m 39s	1	0.1%	100.0	19	22.4%	72.9%	107	14.6%	49.2%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	11	12.9%	85.9%	106	14.5%	63.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	3	3.5%	89.4%	91	12.4%	76.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	7	8.2%	97.6%	107	14.6%	90.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	2.4%	100.0	32	4.4%	95.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	14	1.9%	97.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.8%	97.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	98.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	732			85			732			124		

**Notes:**

Total Records Reported by this PSAP: 856  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 856

# Fractile 911 Call Response Time Distribution

Ridgefield Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1699	95.0%	95.0%	7	1.3%	1.3%	181	10.1%	10.1%	425	94.0%	94.0%
<= 0m 19s	77	4.3%	99.3%	268	49.7%	51.0%	261	14.6%	24.7%	13	2.9%	96.9%
<= 0m 29s	12	0.7%	100.0	168	31.2%	82.2%	358	20.0%	44.7%	14	3.1%	100.0
<= 0m 39s	0	0.0%	100.0	42	7.8%	90.0%	291	16.3%	61.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	23	4.3%	94.2%	202	11.3%	72.3%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	12	2.2%	96.5%	143	8.0%	80.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	10	1.9%	98.3%	201	11.2%	91.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	4	0.7%	99.1%	66	3.7%	95.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	4	0.7%	99.8%	26	1.5%	96.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.8%	23	1.3%	98.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.2%	100.0	12	0.7%	98.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	98.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,788			539			1,788			452		

**Notes:**

Total Records Reported by this PSAP: 2240  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2240

# Fractile 911 Call Response Time Distribution

Rocky Hill Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1364	93.9%	93.9%	2	1.8%	1.8%	133	9.2%	9.2%	174	92.1%	92.1%
<= 0m 19s	77	5.3%	99.2%	13	11.9%	13.8%	156	10.7%	19.9%	2	1.1%	93.1%
<= 0m 29s	11	0.8%	99.9%	59	54.1%	67.9%	189	13.0%	32.9%	3	1.6%	94.7%
<= 0m 39s	0	0.0%	99.9%	11	10.1%	78.0%	143	9.8%	42.7%	0	0.0%	94.7%
<= 0m 49s	0	0.0%	99.9%	10	9.2%	87.2%	147	10.1%	52.9%	0	0.0%	94.7%
<= 0m 59s	0	0.0%	99.9%	8	7.3%	94.5%	111	7.6%	60.5%	0	0.0%	94.7%
<= 1m 29s	0	0.0%	99.9%	6	5.5%	100.0	249	17.1%	77.6%	0	0.0%	94.7%
<= 1m 59s	0	0.0%	99.9%	0	0.0%	100.0	140	9.6%	87.3%	0	0.0%	94.7%
<= 2m 29s	0	0.0%	99.9%	0	0.0%	100.0	57	3.9%	91.2%	1	0.5%	95.2%
<= 2m 59s	0	0.0%	99.9%	0	0.0%	100.0	41	2.8%	94.0%	0	0.0%	95.2%
<= 3m 29s	0	0.0%	99.9%	0	0.0%	100.0	21	1.4%	95.5%	0	0.0%	95.2%
<= 3m 59s	0	0.0%	99.9%	0	0.0%	100.0	11	0.8%	96.2%	0	0.0%	95.2%
<= 4m 29s	0	0.0%	99.9%	0	0.0%	100.0	7	0.5%	96.7%	0	0.0%	95.2%
<= 4m 59s	0	0.0%	99.9%	0	0.0%	100.0	11	0.8%	97.5%	0	0.0%	95.2%
<= 5m 59s	0	0.0%	99.9%	0	0.0%	100.0	14	1.0%	98.4%	0	0.0%	95.2%
<= 6m 59s	0	0.0%	99.9%	0	0.0%	100.0	5	0.3%	98.8%	0	0.0%	95.2%
<= 7m 59s	0	0.0%	99.9%	0	0.0%	100.0	9	0.6%	99.4%	0	0.0%	95.2%
<= 8m 59s	0	0.0%	99.9%	0	0.0%	100.0	5	0.3%	99.7%	0	0.0%	95.2%
<= 9m 59s	0	0.0%	99.9%	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	95.2%
<= 10m 59s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	95.2%
<= 11m 59s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	95.2%
<= 12m 59s	0	0.0%	99.9%	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	95.2%
<= 13m 59s	0	0.0%	99.9%	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	95.2%
<= 14m 59s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.2%
<= 15m 59s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.2%
<= 16m 59s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.2%
<= 17m 59s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.2%
<= 18m 59s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.2%
<= 19m 59s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.2%
>= 20m 0s	1	0.1%	100.0	0	0.0%	100.0	0	0.0%	100.0	9	4.8%	100.0
<b>Tot. Counts:</b>	1,453			109			1,453			189		

**Notes:**

Total Records Reported by this PSAP: 1642  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1642

# Fractile 911 Call Response Time Distribution

Seymour Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	863	94.4%	94.4%	1	0.3%	0.3%	52	5.7%	5.7%	110	91.7%	91.7%
<= 0m 19s	45	4.9%	99.3%	86	25.3%	25.6%	93	10.2%	15.9%	3	2.5%	94.2%
<= 0m 29s	6	0.7%	100.0	145	42.6%	68.2%	118	12.9%	28.8%	7	5.8%	100.0
<= 0m 39s	0	0.0%	100.0	68	20.0%	88.2%	101	11.1%	39.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	25	7.4%	95.6%	88	9.6%	49.5%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	4	1.2%	96.8%	91	10.0%	59.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	9	2.6%	99.4%	177	19.4%	78.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.3%	99.7%	92	10.1%	88.8%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.7%	47	5.1%	94.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.3%	100.0	19	2.1%	96.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	14	1.5%	97.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	11	1.2%	98.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	914			340			914			120		

**Notes:**

Total Records Reported by this PSAP: 1034  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1034

# Fractile 911 Call Response Time Distribution

Shelton Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2548	98.0%	98.0%	3	0.3%	0.3%	239	9.2%	9.2%	440	98.0%	98.0%
<= 0m 19s	50	1.9%	99.9%	401	46.4%	46.7%	344	13.2%	22.4%	3	0.7%	98.7%
<= 0m 29s	2	0.1%	100.0	296	34.2%	80.9%	527	20.3%	42.7%	6	1.3%	100.0
<= 0m 39s	0	0.0%	100.0	87	10.1%	91.0%	359	13.8%	56.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	44	5.1%	96.1%	305	11.7%	68.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	16	1.8%	97.9%	238	9.2%	77.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	15	1.7%	99.7%	324	12.5%	89.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	0.3%	100.0	135	5.2%	95.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	44	1.7%	96.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	20	0.8%	97.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	21	0.8%	98.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	98.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	98.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	99.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,600			865			2,600			449		

**Notes:**

Total Records Reported by this PSAP: 3049  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 3049

# Fractile 911 Call Response Time Distribution

Simsbury Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1413	95.9%	95.9%	0	0.0%	0.0%	329	22.3%	22.3%	168	93.3%	93.3%
<= 0m 19s	53	3.6%	99.5%	2	6.3%	6.3%	174	11.8%	34.1%	6	3.3%	96.7%
<= 0m 29s	7	0.5%	99.9%	9	28.1%	34.4%	160	10.9%	45.0%	5	2.8%	99.4%
<= 0m 39s	1	0.1%	100.0	11	34.4%	68.8%	116	7.9%	52.8%	1	0.6%	100.0
<= 0m 49s	0	0.0%	100.0	5	15.6%	84.4%	111	7.5%	60.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	2	6.3%	90.6%	76	5.2%	65.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	3	9.4%	100.0	177	12.0%	77.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	0	0.0%	100.0	101	6.9%	84.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	61	4.1%	88.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	42	2.8%	91.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	24	1.6%	93.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	21	1.4%	94.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	15	1.0%	95.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	17	1.2%	96.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	15	1.0%	97.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.9%	98.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.1%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	99.5%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,474			32			1,474			180		

**Notes:**

Total Records Reported by this PSAP: 1654  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1654

# Fractile 911 Call Response Time Distribution

South Central Emergency Comm. Ctr.

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1981	97.2%	97.2%	1	0.7%	0.7%	28	1.4%	1.4%	40	88.9%	88.9%
<= 0m 19s	58	2.8%	100.0	7	5.1%	5.9%	52	2.6%	3.9%	4	8.9%	97.8%
<= 0m 29s	0	0.0%	100.0	42	30.9%	36.8%	74	3.6%	7.6%	1	2.2%	100.0
<= 0m 39s	0	0.0%	100.0	38	27.9%	64.7%	131	6.4%	14.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	18	13.2%	77.9%	203	10.0%	23.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	13	9.6%	87.5%	241	11.8%	35.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	10	7.4%	94.9%	603	29.6%	65.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	3.7%	98.5%	366	17.9%	83.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.7%	99.3%	174	8.5%	91.8%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.3%	65	3.2%	95.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.3%	32	1.6%	96.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.7%	100.0	14	0.7%	97.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	97.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	98.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.0%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.2%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.5%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,039			136			2,039			45		

**Notes:**

Total Records Reported by this PSAP: 2084  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2084

# Fractile 911 Call Response Time Distribution

South Windsor Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1535	98.9%	98.9%	0	0.0%	0.0%	144	9.3%	9.3%	185	99.5%	99.5%
<= 0m 19s	16	1.0%	99.9%	25	15.5%	15.5%	173	11.1%	20.4%	0	0.0%	99.5%
<= 0m 29s	1	0.1%	100.0	80	49.7%	65.2%	158	10.2%	30.6%	1	0.5%	100.0
<= 0m 39s	0	0.0%	100.0	37	23.0%	88.2%	171	11.0%	41.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	13	8.1%	96.3%	179	11.5%	53.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	3	1.9%	98.1%	144	9.3%	62.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	3	1.9%	100.0	248	16.0%	78.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	0	0.0%	100.0	109	7.0%	85.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	44	2.8%	88.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	47	3.0%	91.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	22	1.4%	92.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	22	1.4%	94.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	12	0.8%	94.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.8%	95.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	19	1.2%	96.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.9%	97.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	18	1.2%	99.0%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.3%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,552			161			1,552			186		

**Notes:**

Total Records Reported by this PSAP: 1738  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1738

# Fractile 911 Call Response Time Distribution

Southbury Public Safety

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1076	94.3%	94.3%	0	0.0%	0.0%	73	6.4%	6.4%	165	92.2%	92.2%
<= 0m 19s	53	4.6%	98.9%	1	3.6%	3.6%	95	8.3%	14.7%	2	1.1%	93.3%
<= 0m 29s	12	1.1%	100.0	7	25.0%	28.6%	93	8.2%	22.9%	11	6.1%	99.4%
<= 0m 39s	0	0.0%	100.0	7	25.0%	53.6%	104	9.1%	32.0%	1	0.6%	100.0
<= 0m 49s	0	0.0%	100.0	6	21.4%	75.0%	105	9.2%	41.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	3	10.7%	85.7%	97	8.5%	49.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	1	3.6%	89.3%	227	19.9%	69.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	3.6%	92.9%	143	12.5%	82.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	7.1%	100.0	65	5.7%	87.8%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	37	3.2%	91.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	22	1.9%	93.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	18	1.6%	94.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	12	1.1%	95.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	96.3%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.9%	97.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	12	1.1%	98.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.1%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,141			28			1,141			179		

**Notes:**

Total Records Reported by this PSAP: 1321  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1321

# Fractile 911 Call Response Time Distribution

Southington Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2702	98.7%	98.7%	0	0.0%	0.0%	228	8.3%	8.3%	391	99.5%	99.5%
<= 0m 19s	30	1.1%	99.8%	205	24.8%	24.8%	339	12.4%	20.7%	1	0.3%	99.7%
<= 0m 29s	5	0.2%	100.0	345	41.8%	66.7%	306	11.2%	31.9%	1	0.3%	100.0
<= 0m 39s	0	0.0%	100.0	152	18.4%	85.1%	229	8.4%	40.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	64	7.8%	92.8%	238	8.7%	49.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	26	3.2%	96.0%	188	6.9%	55.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	27	3.3%	99.3%	402	14.7%	70.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	4	0.5%	99.8%	262	9.6%	80.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.2%	100.0	189	6.9%	87.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	103	3.8%	90.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	68	2.5%	93.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	56	2.0%	95.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	33	1.2%	96.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	19	0.7%	97.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	33	1.2%	98.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	20	0.7%	99.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.5%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,737			825			2,737			393		

**Notes:**

Total Records Reported by this PSAP: 3130  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 3130

# Fractile 911 Call Response Time Distribution

Stamford Emergency Communications

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	12447	93.2%	93.2%	8	1.3%	1.3%	2296	17.2%	17.2%	3841	95.6%	95.6%
<= 0m 19s	786	5.9%	99.0%	142	22.5%	23.8%	1694	12.7%	29.9%	47	1.2%	96.8%
<= 0m 29s	112	0.8%	99.9%	229	36.3%	60.1%	1458	10.9%	40.8%	100	2.5%	99.3%
<= 0m 39s	9	0.1%	100.0	80	12.7%	72.7%	1214	9.1%	49.9%	0	0.0%	99.3%
<= 0m 49s	3	0.0%	100.0	59	9.4%	82.1%	1097	8.2%	58.1%	0	0.0%	99.3%
<= 0m 59s	3	0.0%	100.0	33	5.2%	87.3%	1127	8.4%	66.5%	2	0.0%	99.3%
<= 1m 29s	0	0.0%	100.0	46	7.3%	94.6%	2029	15.2%	81.7%	1	0.0%	99.4%
<= 1m 59s	0	0.0%	100.0	19	3.0%	97.6%	978	7.3%	89.0%	1	0.0%	99.4%
<= 2m 29s	0	0.0%	100.0	6	1.0%	98.6%	509	3.8%	92.8%	1	0.0%	99.4%
<= 2m 59s	0	0.0%	100.0	4	0.6%	99.2%	251	1.9%	94.7%	0	0.0%	99.4%
<= 3m 29s	0	0.0%	100.0	3	0.5%	99.7%	184	1.4%	96.1%	1	0.0%	99.4%
<= 3m 59s	0	0.0%	100.0	1	0.2%	99.8%	129	1.0%	97.1%	3	0.1%	99.5%
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.8%	67	0.5%	97.6%	0	0.0%	99.5%
<= 4m 59s	0	0.0%	100.0	1	0.2%	100.0	57	0.4%	98.0%	1	0.0%	99.5%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	91	0.7%	98.7%	1	0.0%	99.6%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	58	0.4%	99.1%	0	0.0%	99.6%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	47	0.4%	99.4%	0	0.0%	99.6%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	25	0.2%	99.6%	0	0.0%	99.6%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.1%	99.7%	0	0.0%	99.6%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	15	0.1%	99.8%	0	0.0%	99.6%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	99.6%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.6%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.9%	1	0.0%	99.6%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.6%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	1	0.0%	99.6%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.6%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	2	0.0%	99.7%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.7%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	13	0.3%	100.0
<b>Tot. Counts:</b>	13,360			631			13,360			4,017		

**Notes:**

Total Records Reported by this PSAP: 17377  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 17377

# Fractile 911 Call Response Time Distribution

Stonington Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1128	97.0%	97.0%	0	0.0%	0.0%	67	5.8%	5.8%	163	97.6%	97.6%
<= 0m 19s	32	2.8%	99.7%	44	20.4%	20.4%	109	9.4%	15.1%	1	0.6%	98.2%
<= 0m 29s	3	0.3%	100.0	95	44.0%	64.4%	130	11.2%	26.3%	3	1.8%	100.0
<= 0m 39s	0	0.0%	100.0	46	21.3%	85.6%	152	13.1%	39.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	13	6.0%	91.7%	133	11.4%	50.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	5	2.3%	94.0%	124	10.7%	61.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	9	4.2%	98.1%	204	17.5%	79.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	0.9%	99.1%	73	6.3%	85.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.1%	40	3.4%	88.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.9%	100.0	16	1.4%	90.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	27	2.3%	92.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	15	1.3%	93.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	9	0.8%	94.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.9%	95.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	23	2.0%	97.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	13	1.1%	98.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.0%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.2%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,163			216			1,163			167		

**Notes:**

Total Records Reported by this PSAP: 1330  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1330

# Fractile 911 Call Response Time Distribution

Stratford Emergency Communications Ctr.

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	5140	96.6%	96.6%	0	0.0%	0.0%	578	10.9%	10.9%	843	89.1%	89.1%
<= 0m 19s	166	3.1%	99.7%	137	27.7%	27.7%	624	11.7%	22.6%	3	0.3%	89.4%
<= 0m 29s	14	0.3%	100.0	212	42.9%	70.6%	738	13.9%	36.5%	4	0.4%	89.9%
<= 0m 39s	0	0.0%	100.0	75	15.2%	85.8%	520	9.8%	46.2%	0	0.0%	89.9%
<= 0m 49s	0	0.0%	100.0	31	6.3%	92.1%	453	8.5%	54.8%	0	0.0%	89.9%
<= 0m 59s	0	0.0%	100.0	19	3.8%	96.0%	390	7.3%	62.1%	0	0.0%	89.9%
<= 1m 29s	0	0.0%	100.0	15	3.0%	99.0%	690	13.0%	75.1%	1	0.1%	90.0%
<= 1m 59s	0	0.0%	100.0	2	0.4%	99.4%	488	9.2%	84.2%	0	0.0%	90.0%
<= 2m 29s	0	0.0%	100.0	1	0.2%	99.6%	319	6.0%	90.2%	0	0.0%	90.0%
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.6%	189	3.6%	93.8%	0	0.0%	90.0%
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.6%	99	1.9%	95.6%	0	0.0%	90.0%
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.6%	69	1.3%	96.9%	1	0.1%	90.1%
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.6%	39	0.7%	97.7%	0	0.0%	90.1%
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.6%	28	0.5%	98.2%	0	0.0%	90.1%
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.6%	38	0.7%	98.9%	0	0.0%	90.1%
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.6%	21	0.4%	99.3%	0	0.0%	90.1%
<= 7m 59s	0	0.0%	100.0	0	0.0%	99.6%	13	0.2%	99.5%	0	0.0%	90.1%
<= 8m 59s	0	0.0%	100.0	0	0.0%	99.6%	7	0.1%	99.7%	0	0.0%	90.1%
<= 9m 59s	0	0.0%	100.0	0	0.0%	99.6%	5	0.1%	99.8%	0	0.0%	90.1%
<= 10m 59s	0	0.0%	100.0	0	0.0%	99.6%	5	0.1%	99.9%	0	0.0%	90.1%
<= 11m 59s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	99.9%	0	0.0%	90.1%
<= 12m 59s	0	0.0%	100.0	0	0.0%	99.6%	2	0.0%	99.9%	0	0.0%	90.1%
<= 13m 59s	0	0.0%	100.0	0	0.0%	99.6%	1	0.0%	99.9%	0	0.0%	90.1%
<= 14m 59s	0	0.0%	100.0	0	0.0%	99.6%	1	0.0%	99.9%	0	0.0%	90.1%
<= 15m 59s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	99.9%	0	0.0%	90.1%
<= 16m 59s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	99.9%	0	0.0%	90.1%
<= 17m 59s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	99.9%	0	0.0%	90.1%
<= 18m 59s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	99.9%	0	0.0%	90.1%
<= 19m 59s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	99.9%	0	0.0%	90.1%
>= 20m 0s	0	0.0%	100.0	0	0.0%	99.6%	1	0.0%	100.0	8	0.8%	90.9%
<b>Tot. Counts:</b>	5,320			492			5,318			860		

## Notes:

Total Records Reported by this PSAP: 6266  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 6266

# Fractile 911 Call Response Time Distribution

Suffield Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	667	92.6%	92.6%	0	0.0%	0.0%	50	6.9%	6.9%	100	95.2%	95.2%
<= 0m 19s	52	7.2%	99.9%	8	7.6%	7.6%	49	6.8%	13.8%	1	1.0%	96.2%
<= 0m 29s	1	0.1%	100.0	34	32.4%	40.0%	87	12.1%	25.8%	4	3.8%	100.0
<= 0m 39s	0	0.0%	100.0	24	22.9%	62.9%	102	14.2%	40.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	14	13.3%	76.2%	106	14.7%	54.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	8	7.6%	83.8%	89	12.4%	67.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	8	7.6%	91.4%	114	15.8%	82.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	1.9%	93.3%	49	6.8%	89.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	1.0%	94.3%	19	2.6%	92.4%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	3	2.9%	97.1%	15	2.1%	94.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	1.0%	98.1%	7	1.0%	95.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	1.0%	99.0%	6	0.8%	96.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.0%	2	0.3%	96.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	1.0%	100.0	6	0.8%	97.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.8%	98.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	7	1.0%	99.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	720			105			720			105		

**Notes:**

Total Records Reported by this PSAP: 825  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 825

# Fractile 911 Call Response Time Distribution

Thomaston Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	416	91.6%	91.6%	0	0.0%	0.0%	21	4.6%	4.6%	48	90.6%	90.6%
<= 0m 19s	36	7.9%	99.6%	2	3.6%	3.6%	40	8.8%	13.4%	2	3.8%	94.3%
<= 0m 29s	2	0.4%	100.0	13	23.6%	27.3%	40	8.8%	22.2%	3	5.7%	100.0
<= 0m 39s	0	0.0%	100.0	19	34.5%	61.8%	33	7.3%	29.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	4	7.3%	69.1%	57	12.6%	42.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	9	16.4%	85.5%	47	10.4%	52.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	4	7.3%	92.7%	86	18.9%	71.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	3.6%	96.4%	51	11.2%	82.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	96.4%	23	5.1%	87.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	96.4%	11	2.4%	90.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	1.8%	98.2%	12	2.6%	92.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	98.2%	5	1.1%	93.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	1.8%	100.0	5	1.1%	94.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.9%	95.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	6	1.3%	97.1%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.9%	98.0%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.2%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.9%	99.1%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	454			55			454			53		

**Notes:**

Total Records Reported by this PSAP: 507  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 507

# Fractile 911 Call Response Time Distribution

Tolland County Mutual Aid Dispatch Center

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	7400	95.6%	95.6%	3	0.1%	0.1%	502	6.5%	6.5%	762	94.3%	94.3%
<= 0m 19s	301	3.9%	99.5%	837	24.2%	24.3%	742	9.6%	16.1%	16	2.0%	96.3%
<= 0m 29s	39	0.5%	100.0	1469	42.5%	66.8%	1574	20.3%	36.4%	28	3.5%	99.8%
<= 0m 39s	0	0.0%	100.0	620	17.9%	84.7%	1623	21.0%	57.4%	0	0.0%	99.8%
<= 0m 49s	2	0.0%	100.0	261	7.5%	92.2%	1100	14.2%	71.6%	0	0.0%	99.8%
<= 0m 59s	1	0.0%	100.0	131	3.8%	96.0%	779	10.1%	81.6%	0	0.0%	99.8%
<= 1m 29s	0	0.0%	100.0	96	2.8%	98.8%	859	11.1%	92.7%	2	0.2%	100.0
<= 1m 59s	0	0.0%	100.0	24	0.7%	99.5%	290	3.7%	96.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	10	0.3%	99.8%	112	1.4%	97.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	3	0.1%	99.9%	48	0.6%	98.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	0.1%	99.9%	34	0.4%	99.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.0%	99.9%	13	0.2%	99.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.9%	14	0.2%	99.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	2	0.1%	100.0	9	0.1%	99.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	7,743			3,459			7,743			808		

**Notes:**

Total Records Reported by this PSAP: 8551  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 8551

# Fractile 911 Call Response Time Distribution

Torrington Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	3031	98.5%	98.5%	1	0.1%	0.1%	238	7.7%	7.7%	279	98.2%	98.2%
<= 0m 19s	45	1.5%	99.9%	384	35.2%	35.3%	200	6.5%	14.2%	2	0.7%	98.9%
<= 0m 29s	2	0.1%	100.0	408	37.4%	72.8%	248	8.1%	22.3%	3	1.1%	100.0
<= 0m 39s	0	0.0%	100.0	146	13.4%	86.1%	222	7.2%	29.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	60	5.5%	91.7%	232	7.5%	37.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	44	4.0%	95.7%	324	10.5%	47.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	29	2.7%	98.3%	685	22.3%	69.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	12	1.1%	99.4%	424	13.8%	83.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.2%	99.6%	199	6.5%	90.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.2%	99.8%	97	3.2%	93.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.8%	73	2.4%	95.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	2	0.2%	100.0	37	1.2%	96.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	29	0.9%	97.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.4%	98.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	21	0.7%	98.8%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	15	0.5%	99.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	3,078			1,090			3,078			284		

**Notes:**

Total Records Reported by this PSAP: 3362  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 3362

# Fractile 911 Call Response Time Distribution

Trumbull Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2409	98.2%	98.2%	0	0.0%	0.0%	164	6.7%	6.7%	434	99.5%	99.5%
<= 0m 19s	44	1.8%	100.0	11	6.8%	6.8%	225	9.2%	15.9%	2	0.5%	100.0
<= 0m 29s	0	0.0%	100.0	55	34.2%	41.0%	253	10.3%	26.2%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	40	24.8%	65.8%	208	8.5%	34.7%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	24	14.9%	80.7%	198	8.1%	42.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	13	8.1%	88.8%	175	7.1%	49.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	8	5.0%	93.8%	407	16.6%	66.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	7	4.3%	98.1%	339	13.8%	80.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	1.9%	100.0	213	8.7%	89.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	120	4.9%	93.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	44	1.8%	95.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	23	0.9%	96.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	23	0.9%	97.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.5%	98.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	16	0.7%	98.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.0%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.4%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,453			161			2,453			436		

**Notes:**

Total Records Reported by this PSAP: 2889  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2889

# Fractile 911 Call Response Time Distribution

UCONN Police Department  
6/30/2007

For Date Range From 4/1/2007 To

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1175	97.8%	97.8%	0	0.0%	0.0%	155	13.0%	13.0%	89	97.8%	97.8%
<= 0m 19s	27	2.2%	100.0	12	8.5%	8.5%	350	29.3%	42.3%	1	1.1%	98.9%
<= 0m 29s	0	0.0%	100.0	48	33.8%	42.3%	197	16.5%	58.7%	1	1.1%	100.0
<= 0m 39s	0	0.0%	100.0	37	26.1%	68.3%	121	10.1%	68.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	21	14.8%	83.1%	70	5.9%	74.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	7	4.9%	88.0%	78	6.5%	81.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	15	10.6%	98.6%	110	9.2%	90.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.7%	99.3%	34	2.8%	93.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.3%	17	1.4%	94.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.3%	14	1.2%	95.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.7%	100.0	8	0.7%	96.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	97.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	97.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	98.3%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.8%	99.1%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.4%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,202			142			1,195			91		

**Notes:**

Total Records Reported by this PSAP: 1293  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1293

# Fractile 911 Call Response Time Distribution

Valley Shore Emergency Communications, Inc.  
6/30/2007

For Date Range From 4/1/2007 To

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	7664	96.8%	96.8%	12	0.3%	0.3%	684	8.6%	8.6%	795	96.6%	96.6%
<= 0m 19s	208	2.6%	99.5%	548	12.2%	12.4%	888	11.2%	19.9%	11	1.3%	97.9%
<= 0m 29s	42	0.5%	100.0	2028	45.0%	57.4%	1146	14.5%	34.3%	17	2.1%	100.0
<= 0m 39s	0	0.0%	100.0	1115	24.7%	82.2%	1508	19.1%	53.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	415	9.2%	91.4%	1182	14.9%	68.3%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	184	4.1%	95.5%	820	10.4%	78.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	154	3.4%	98.9%	1019	12.9%	91.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	28	0.6%	99.5%	347	4.4%	96.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	8	0.2%	99.7%	147	1.9%	97.8%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	8	0.2%	99.9%	59	0.7%	98.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	0.0%	99.9%	35	0.4%	99.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.0%	99.9%	18	0.2%	99.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.9%	13	0.2%	99.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.9%	13	0.2%	99.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.0%	100.0	13	0.2%	99.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	2	0.0%	100.0	8	0.1%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	7,914			4,506			7,914			823		

**Notes:**

Total Records Reported by this PSAP: 8737  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 8737

# Fractile 911 Call Response Time Distribution

Vernon Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2335	97.5%	97.5%	0	0.0%	0.0%	198	8.3%	8.3%	259	98.9%	98.9%
<= 0m 19s	53	2.2%	99.7%	159	20.4%	20.4%	255	10.6%	18.9%	2	0.8%	99.6%
<= 0m 29s	7	0.3%	100.0	286	36.6%	57.0%	348	14.5%	33.4%	1	0.4%	100.0
<= 0m 39s	0	0.0%	100.0	154	19.7%	76.7%	342	14.3%	47.7%	0	0.0%	100.0
<= 0m 49s	1	0.0%	100.0	75	9.6%	86.3%	267	11.1%	58.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	49	6.3%	92.6%	232	9.7%	68.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	41	5.2%	97.8%	406	16.9%	85.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	11	1.4%	99.2%	162	6.8%	92.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.3%	99.5%	74	3.1%	95.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.3%	99.7%	36	1.5%	96.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.7%	23	1.0%	97.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.7%	12	0.5%	98.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.1%	99.9%	10	0.4%	98.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.1%	100.0	7	0.3%	99.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	99.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,396			781			2,396			262		

**Notes:**

Total Records Reported by this PSAP: 2658  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2658

# Fractile 911 Call Response Time Distribution

Wallingford Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2617	99.5%	99.5%	1	0.6%	0.6%	191	7.3%	7.3%	376	100.0%	100.0
<= 0m 19s	10	0.4%	99.9%	39	23.9%	24.5%	267	10.2%	17.4%	0	0.0%	100.0
<= 0m 29s	2	0.1%	100.0	69	42.3%	66.9%	361	13.7%	31.2%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	28	17.2%	84.0%	322	12.2%	43.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	7	4.3%	88.3%	265	10.1%	53.5%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	7	4.3%	92.6%	292	11.1%	64.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	5	3.1%	95.7%	491	18.7%	83.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	3.1%	98.8%	246	9.4%	92.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.6%	99.4%	82	3.1%	95.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.4%	40	1.5%	97.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.4%	26	1.0%	98.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.6%	100.0	11	0.4%	98.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	99.3%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,629			163			2,629			376		

**Notes:**

Total Records Reported by this PSAP: 3005  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 3005

# Fractile 911 Call Response Time Distribution

Waterbury Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	13315	86.1%	86.1%	0	0.0%	0.0%	1015	6.6%	6.6%	2309	88.7%	88.7%
<= 0m 19s	1770	11.4%	97.6%	63	17.7%	17.7%	1152	7.4%	14.0%	80	3.1%	91.8%
<= 0m 29s	336	2.2%	99.7%	131	36.9%	54.6%	1415	9.1%	23.2%	195	7.5%	99.3%
<= 0m 39s	29	0.2%	99.9%	56	15.8%	70.4%	1236	8.0%	31.1%	3	0.1%	99.4%
<= 0m 49s	9	0.1%	100.0	41	11.5%	82.0%	1090	7.0%	38.2%	1	0.0%	99.5%
<= 0m 59s	3	0.0%	100.0	18	5.1%	87.0%	1130	7.3%	45.5%	1	0.0%	99.5%
<= 1m 29s	1	0.0%	100.0	26	7.3%	94.4%	2510	16.2%	61.7%	0	0.0%	99.5%
<= 1m 59s	0	0.0%	100.0	11	3.1%	97.5%	1963	12.7%	74.4%	0	0.0%	99.5%
<= 2m 29s	0	0.0%	100.0	2	0.6%	98.0%	1402	9.1%	83.5%	0	0.0%	99.5%
<= 2m 59s	0	0.0%	100.0	2	0.6%	98.6%	962	6.2%	89.7%	0	0.0%	99.5%
<= 3m 29s	0	0.0%	100.0	1	0.3%	98.9%	572	3.7%	93.4%	0	0.0%	99.5%
<= 3m 59s	0	0.0%	100.0	3	0.8%	99.7%	327	2.1%	95.5%	0	0.0%	99.5%
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.7%	211	1.4%	96.9%	1	0.0%	99.5%
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.7%	107	0.7%	97.6%	0	0.0%	99.5%
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.7%	123	0.8%	98.4%	0	0.0%	99.5%
<= 6m 59s	0	0.0%	100.0	1	0.3%	100.0	79	0.5%	98.9%	0	0.0%	99.5%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	53	0.3%	99.2%	0	0.0%	99.5%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	38	0.2%	99.5%	0	0.0%	99.5%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	15	0.1%	99.5%	0	0.0%	99.5%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	18	0.1%	99.7%	0	0.0%	99.5%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.7%	0	0.0%	99.5%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.8%	1	0.0%	99.6%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.8%	0	0.0%	99.6%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.9%	0	0.0%	99.6%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.6%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	1	0.0%	99.6%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.6%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.6%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	100.0	10	0.4%	100.0
<b>Tot. Counts:</b>	15,463			355			15,470			2,602		

**Notes:**

Total Records Reported by this PSAP: 18072  
 Number of Records not Processed due to Bad Data: 7  
 Total Records Analyzed: 18065

# Fractile 911 Call Response Time Distribution

Waterford Emergency Communications Center

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2126	97.8%	97.8%	0	0.0%	0.0%	176	8.1%	8.1%	297	99.0%	99.0%
<= 0m 19s	41	1.9%	99.7%	30	8.4%	8.4%	216	9.9%	18.0%	3	1.0%	100.0
<= 0m 29s	5	0.2%	100.0	201	56.1%	64.5%	311	14.3%	32.4%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	75	20.9%	85.5%	371	17.1%	49.4%	0	0.0%	100.0
<= 0m 49s	1	0.0%	100.0	24	6.7%	92.2%	259	11.9%	61.3%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	7	2.0%	94.1%	185	8.5%	69.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	9	2.5%	96.6%	264	12.1%	82.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	4	1.1%	97.8%	134	6.2%	88.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	5	1.4%	99.2%	73	3.4%	91.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.2%	40	1.8%	93.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.3%	99.4%	29	1.3%	94.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.4%	22	1.0%	95.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	2	0.6%	100.0	14	0.6%	96.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	15	0.7%	97.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	26	1.2%	98.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	98.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	99.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.5%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,173			358			2,173			300		

**Notes:**

Total Records Reported by this PSAP: 2473  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2473

# Fractile 911 Call Response Time Distribution

Watertown Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1619	99.1%	99.2%	0	0.0%	0.0%	157	9.6%	9.6%	264	98.9%	98.9%
<= 0m 19s	12	0.7%	99.9%	30	13.6%	13.6%	181	11.1%	20.7%	2	0.7%	99.6%
<= 0m 29s	1	0.1%	100.0	92	41.8%	55.5%	227	13.9%	34.6%	1	0.4%	100.0
<= 0m 39s	0	0.0%	100.0	49	22.3%	77.7%	187	11.5%	46.1%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	21	9.5%	87.3%	208	12.7%	58.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	12	5.5%	92.7%	152	9.3%	68.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	9	4.1%	96.8%	238	14.6%	82.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	1.4%	98.2%	100	6.1%	88.8%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.9%	99.1%	60	3.7%	92.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.9%	100.0	32	2.0%	94.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	21	1.3%	95.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	18	1.1%	96.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	97.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	97.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	17	1.0%	98.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,632			220			1,633			267		

**Notes:**

Total Records Reported by this PSAP: 1900  
 Number of Records not Processed due to Bad Data: 1  
 Total Records Analyzed: 1899

# Fractile 911 Call Response Time Distribution

West Hartford Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	4620	99.2%	99.2%	0	0.0%	0.0%	422	9.1%	9.1%	520	98.9%	98.9%
<= 0m 19s	36	0.8%	99.9%	31	4.1%	4.1%	622	13.4%	22.4%	2	0.4%	99.2%
<= 0m 29s	3	0.1%	100.0	145	19.4%	23.5%	550	11.8%	34.2%	4	0.8%	100.0
<= 0m 39s	0	0.0%	100.0	149	19.9%	43.4%	564	12.1%	46.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	126	16.8%	60.2%	439	9.4%	55.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	109	14.6%	74.8%	417	9.0%	64.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	133	17.8%	92.5%	603	12.9%	77.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	37	4.9%	97.5%	253	5.4%	83.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	11	1.5%	98.9%	145	3.1%	86.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	3	0.4%	99.3%	82	1.8%	87.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	0.3%	99.6%	85	1.8%	89.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	2	0.3%	99.9%	102	2.2%	92.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.9%	85	1.8%	93.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.1%	100.0	80	1.7%	95.5%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	98	2.1%	97.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	36	0.8%	98.4%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	37	0.8%	99.2%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.3%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	4,659			749			4,659			526		

**Notes:**

Total Records Reported by this PSAP: 5185  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 5185

# Fractile 911 Call Response Time Distribution

West Haven E.R.S. 911 Center

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	7303	99.1%	99.1%	28	3.5%	3.5%	683	9.3%	9.3%	897	99.7%	99.7%
<= 0m 19s	63	0.9%	100.0	326	40.8%	44.3%	1070	14.5%	23.8%	2	0.2%	99.9%
<= 0m 29s	1	0.0%	100.0	269	33.6%	77.9%	1226	16.6%	40.4%	1	0.1%	100.0
<= 0m 39s	0	0.0%	100.0	84	10.5%	88.4%	974	13.2%	53.7%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	44	5.5%	93.9%	792	10.8%	64.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	18	2.3%	96.1%	662	9.0%	73.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	18	2.3%	98.4%	961	13.0%	86.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	0.6%	99.0%	471	6.4%	92.8%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.1%	99.1%	219	3.0%	95.8%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	4	0.5%	99.6%	104	1.4%	97.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.6%	73	1.0%	98.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.1%	99.8%	25	0.3%	98.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	2	0.3%	100.0	29	0.4%	98.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	22	0.3%	99.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	24	0.3%	99.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.1%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	7,367			800			7,367			900		

**Notes:**

Total Records Reported by this PSAP: 8267  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 8267

# Fractile 911 Call Response Time Distribution

Weston Communications

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	662	96.8%	96.8%	0	0.0%	0.0%	82	12.0%	12.0%	131	98.5%	98.5%
<= 0m 19s	21	3.1%	99.9%	15	20.3%	20.3%	120	17.5%	29.5%	1	0.8%	99.2%
<= 0m 29s	1	0.1%	100.0	22	29.7%	50.0%	134	19.6%	49.1%	1	0.8%	100.0
<= 0m 39s	0	0.0%	100.0	15	20.3%	70.3%	88	12.9%	62.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	10	13.5%	83.8%	64	9.4%	71.3%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	2	2.7%	86.5%	66	9.6%	81.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	5	6.8%	93.2%	70	10.2%	91.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	2.7%	95.9%	33	4.8%	96.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	95.9%	8	1.2%	97.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	1.4%	97.3%	6	0.9%	98.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	97.3%	3	0.4%	98.5%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	1.4%	98.6%	1	0.1%	98.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	1.4%	100.0	3	0.4%	99.1%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	684			74			684			133		

**Notes:**

Total Records Reported by this PSAP: 817  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 817

# Fractile 911 Call Response Time Distribution

Westport Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2167	96.6%	96.6%	0	0.0%	0.0%	200	8.9%	8.9%	390	99.7%	99.7%
<= 0m 19s	69	3.1%	99.6%	70	20.5%	20.5%	341	15.2%	24.1%	0	0.0%	99.7%
<= 0m 29s	8	0.4%	100.0	165	48.2%	68.7%	419	18.7%	42.8%	1	0.3%	100.0
<= 0m 39s	0	0.0%	100.0	57	16.7%	85.4%	382	17.0%	59.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	23	6.7%	92.1%	268	11.9%	71.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	9	2.6%	94.7%	182	8.1%	79.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	9	2.6%	97.4%	257	11.5%	91.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	1.5%	98.8%	77	3.4%	94.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.6%	99.4%	38	1.7%	96.4%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.4%	22	1.0%	97.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.4%	10	0.4%	97.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	2	0.6%	100.0	8	0.4%	98.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	98.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	98.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.0%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,244			342			2,244			391		

**Notes:**

Total Records Reported by this PSAP: 2635  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2635

# Fractile 911 Call Response Time Distribution

Wethersfield Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2241	97.8%	97.8%	0	0.0%	0.0%	174	7.6%	7.6%	304	99.3%	99.3%
<= 0m 19s	48	2.1%	99.9%	82	12.4%	12.4%	271	11.8%	19.4%	1	0.3%	99.7%
<= 0m 29s	2	0.1%	100.0	196	29.7%	42.1%	376	16.4%	35.8%	1	0.3%	100.0
<= 0m 39s	0	0.0%	100.0	100	15.1%	57.2%	320	14.0%	49.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	70	10.6%	67.8%	224	9.8%	59.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	54	8.2%	75.9%	222	9.7%	69.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	123	18.6%	94.6%	407	17.8%	87.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	27	4.1%	98.6%	151	6.6%	93.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	4	0.6%	99.2%	57	2.5%	96.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.2%	99.4%	35	1.5%	97.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	3	0.5%	99.8%	16	0.7%	98.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.2%	100.0	8	0.3%	98.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	98.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	99.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,291			661			2,291			306		

**Notes:**

Total Records Reported by this PSAP: 2597  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2597

# Fractile 911 Call Response Time Distribution

Willimantic Switchboard Fire Chiefs Assoc.

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	3424	97.3%	97.3%	1	0.1%	0.1%	325	9.2%	9.2%	581	98.8%	98.8%
<= 0m 19s	89	2.5%	99.9%	119	16.0%	16.2%	436	12.4%	21.6%	3	0.5%	99.3%
<= 0m 29s	5	0.1%	100.0	303	40.8%	57.0%	613	17.4%	39.1%	4	0.7%	100.0
<= 0m 39s	0	0.0%	100.0	157	21.2%	78.2%	567	16.1%	55.2%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	79	10.6%	88.8%	431	12.3%	67.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	43	5.8%	94.6%	320	9.1%	76.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	30	4.0%	98.7%	442	12.6%	89.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	7	0.9%	99.6%	154	4.4%	93.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.3%	99.9%	76	2.2%	95.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.1%	100.0	40	1.1%	96.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	31	0.9%	97.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	17	0.5%	98.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	23	0.7%	98.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	16	0.5%	99.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	3,518			742			3,518			588		

**Notes:**

Total Records Reported by this PSAP: 4106  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 4106

# Fractile 911 Call Response Time Distribution

Wilton Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1296	97.4%	97.4%	0	0.0%	0.0%	94	7.1%	7.1%	208	99.0%	99.0%
<= 0m 19s	34	2.6%	99.9%	4	3.5%	3.5%	176	13.2%	20.3%	2	1.0%	100.0
<= 0m 29s	1	0.1%	100.0	47	40.9%	44.3%	183	13.7%	34.0%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	26	22.6%	67.0%	144	10.8%	44.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	17	14.8%	81.7%	150	11.3%	56.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	7	6.1%	87.8%	128	9.6%	65.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	11	9.6%	97.4%	194	14.6%	80.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.9%	98.3%	89	6.7%	87.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.9%	99.1%	50	3.8%	90.8%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.1%	22	1.7%	92.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.9%	100.0	22	1.7%	94.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	14	1.1%	95.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	95.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.9%	96.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	16	1.2%	98.0%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	98.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.2%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.5%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,331			115			1,331			210		

**Notes:**

Total Records Reported by this PSAP: 1541  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1541

# Fractile 911 Call Response Time Distribution

Windsor Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2095	98.0%	98.0%	0	0.0%	0.0%	127	5.9%	5.9%	273	97.5%	97.5%
<= 0m 19s	36	1.7%	99.7%	46	20.9%	20.9%	181	8.5%	14.4%	2	0.7%	98.2%
<= 0m 29s	7	0.3%	100.0	98	44.5%	65.5%	291	13.6%	28.0%	5	1.8%	100.0
<= 0m 39s	0	0.0%	100.0	35	15.9%	81.4%	234	10.9%	39.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	22	10.0%	91.4%	215	10.1%	49.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	8	3.6%	95.0%	175	8.2%	57.2%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	5	2.3%	97.3%	375	17.5%	74.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	2.3%	99.5%	258	12.1%	86.8%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.5%	96	4.5%	91.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.5%	54	2.5%	93.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.5%	100.0	34	1.6%	95.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	16	0.7%	96.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	22	1.0%	97.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	97.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	19	0.9%	98.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	99.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.4%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,138			220			2,138			280		

**Notes:**

Total Records Reported by this PSAP: 2418  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2418

# Fractile 911 Call Response Time Distribution

Windsor Locks Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	823	96.8%	96.8%	0	0.0%	0.0%	73	8.6%	8.6%	121	97.6%	97.6%
<= 0m 19s	24	2.8%	99.6%	7	4.6%	4.6%	124	14.6%	23.2%	1	0.8%	98.4%
<= 0m 29s	3	0.4%	100.0	18	11.8%	16.3%	101	11.9%	35.1%	2	1.6%	100.0
<= 0m 39s	0	0.0%	100.0	18	11.8%	28.1%	92	10.8%	45.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	34	22.2%	50.3%	79	9.3%	55.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	30	19.6%	69.9%	87	10.2%	65.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	31	20.3%	90.2%	164	19.3%	84.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	12	7.8%	98.0%	63	7.4%	92.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	98.0%	25	2.9%	95.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	1.3%	99.3%	12	1.4%	96.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.3%	7	0.8%	97.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.3%	7	0.8%	98.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.3%	3	0.4%	98.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.7%	100.0	3	0.4%	98.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	850			153			850			124		

**Notes:**

Total Records Reported by this PSAP: 974  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 974

# Fractile 911 Call Response Time Distribution

Winsted Police Department

or Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	679	93.8%	93.8%	0	0.0%	0.0%	64	8.8%	8.8%	64	90.1%	90.1%
<= 0m 19s	38	5.2%	99.0%	0	0.0%	0.0%	62	8.6%	17.4%	3	4.2%	94.4%
<= 0m 29s	7	1.0%	100.0	12	29.3%	29.3%	72	9.9%	27.3%	4	5.6%	100.0
<= 0m 39s	0	0.0%	100.0	15	36.6%	65.9%	68	9.4%	36.7%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	5	12.2%	78.0%	58	8.0%	44.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	4	9.8%	87.8%	60	8.3%	53.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	3	7.3%	95.1%	100	13.8%	66.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	0	0.0%	95.1%	50	6.9%	73.8%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	2.4%	97.6%	36	5.0%	78.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	97.6%	34	4.7%	83.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	97.6%	10	1.4%	84.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	97.6%	17	2.3%	87.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	2.4%	100.0	18	2.5%	89.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	23	3.2%	92.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	16	2.2%	95.0%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	14	1.9%	97.0%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	8	1.1%	98.1%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	98.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	99.4%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	724			41			724			71		

**Notes:**

Total Records Reported by this PSAP: 795  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 795

# Fractile 911 Call Response Time Distribution

Wolcott Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	941	96.3%	96.3%	0	0.0%	0.0%	100	10.2%	10.2%	142	97.9%	97.9%
<= 0m 19s	35	3.6%	99.9%	29	11.9%	11.9%	141	14.4%	24.7%	2	1.4%	99.3%
<= 0m 29s	1	0.1%	100.0	83	34.0%	45.9%	166	17.0%	41.7%	1	0.7%	100.0
<= 0m 39s	0	0.0%	100.0	80	32.8%	78.7%	134	13.7%	55.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	33	13.5%	92.2%	111	11.4%	66.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	8	3.3%	95.5%	85	8.7%	75.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	7	2.9%	98.4%	139	14.2%	89.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	4	1.6%	100.0	51	5.2%	94.9%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	15	1.5%	96.4%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.8%	97.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	97.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	98.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.0%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.1%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	977			244			977			145		

**Notes:**

Total Records Reported by this PSAP: 1122  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1122

# Fractile 911 Call Response Time Distribution

Woodbridge Police Department

For Date Range From 4/1/2007 To 6/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	888	95.2%	95.2%	0	0.0%	0.0%	61	6.5%	6.5%	113	95.8%	95.8%
<= 0m 19s	38	4.1%	99.2%	15	11.6%	11.6%	78	8.4%	14.9%	2	1.7%	97.5%
<= 0m 29s	7	0.8%	100.0	62	48.1%	59.7%	119	12.8%	27.7%	3	2.5%	100.0
<= 0m 39s	0	0.0%	100.0	30	23.3%	82.9%	111	11.9%	39.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	5	3.9%	86.8%	111	11.9%	51.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	6	4.7%	91.5%	103	11.0%	62.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	5	3.9%	95.3%	184	19.7%	82.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.8%	96.1%	79	8.5%	90.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.8%	96.9%	22	2.4%	93.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	96.9%	23	2.5%	95.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	1.6%	98.4%	8	0.9%	96.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	98.4%	4	0.4%	96.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.8%	99.2%	6	0.6%	97.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.8%	100.0	0	0.0%	97.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	98.1%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.9%	98.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.2%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	933			129			933			118		

**Notes:**

Total Records Reported by this PSAP: 1051  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1051