

**Department of Public Safety
Office of Statewide Emergency Telecommunications**

**E9-1-1 PSAP
TOTAL CALL COUNT REPORTS**

July - September 2007

Fractile 911 Call Response Time Distribution

-- ALL PSAPs - SUMMARY --

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	45876	91.8%	91.9%	5769	4.0%	4.1%	58145	11.6%	11.6%	77608	89.7%	90.1%
<= 0m 19s	33605	6.7%	98.7%	54595	38.1%	42.2%	72047	14.4%	26.0%	2609	3.0%	93.1%
<= 0m 29s	6025	1.2%	99.9%	49115	34.3%	76.5%	90097	18.0%	44.1%	4802	5.5%	98.7%
<= 0m 39s	343	0.1%	99.9%	17146	12.0%	88.5%	65292	13.1%	57.1%	97	0.1%	98.8%
<= 0m 49s	144	0.0%	100.0	7133	5.0%	93.5%	45473	9.1%	66.2%	70	0.1%	98.9%
<= 0m 59s	81	0.0%	100.0	3775	2.6%	96.1%	35039	7.0%	73.2%	50	0.1%	98.9%
<= 1m 29s	78	0.0%	100.0	3761	2.6%	98.7%	56562	11.3%	84.6%	59	0.1%	99.0%
<= 1m 59s	12	0.0%	100.0	1035	0.7%	99.4%	28601	5.7%	90.3%	18	0.0%	99.0%
<= 2m 29s	8	0.0%	100.0	360	0.3%	99.7%	15050	3.0%	93.3%	6	0.0%	99.0%
<= 2m 59s	0	0.0%	100.0	154	0.1%	99.8%	8724	1.7%	95.0%	6	0.0%	99.0%
<= 3m 29s	0	0.0%	100.0	96	0.1%	99.9%	5532	1.1%	96.1%	3	0.0%	99.0%
<= 3m 59s	0	0.0%	100.0	49	0.0%	99.9%	3698	0.7%	96.9%	2	0.0%	99.0%
<= 4m 29s	1	0.0%	100.0	39	0.0%	99.9%	2561	0.5%	97.4%	4	0.0%	99.0%
<= 4m 59s	0	0.0%	100.0	27	0.0%	99.9%	1837	0.4%	97.8%	3	0.0%	99.0%
<= 5m 59s	1	0.0%	100.0	20	0.0%	100.0	2439	0.5%	98.2%	4	0.0%	99.0%
<= 6m 59s	1	0.0%	100.0	11	0.0%	100.0	1523	0.3%	98.6%	7	0.0%	99.1%
<= 7m 59s	2	0.0%	100.0	12	0.0%	100.0	1026	0.2%	98.8%	9	0.0%	99.1%
<= 8m 59s	3	0.0%	100.0	2	0.0%	100.0	662	0.1%	98.9%	5	0.0%	99.1%
<= 9m 59s	2	0.0%	100.0	0	0.0%	100.0	443	0.1%	99.0%	6	0.0%	99.1%
<= 10m 59s	0	0.0%	100.0	2	0.0%	100.0	293	0.1%	99.0%	5	0.0%	99.1%
<= 11m 59s	0	0.0%	100.0	3	0.0%	100.0	207	0.0%	99.1%	9	0.0%	99.1%
<= 12m 59s	0	0.0%	100.0	1	0.0%	100.0	126	0.0%	99.1%	12	0.0%	99.1%
<= 13m 59s	0	0.0%	100.0	1	0.0%	100.0	88	0.0%	99.1%	2	0.0%	99.1%
<= 14m 59s	2	0.0%	100.0	0	0.0%	100.0	63	0.0%	99.1%	7	0.0%	99.1%
<= 15m 59s	1	0.0%	100.0	0	0.0%	100.0	38	0.0%	99.1%	3	0.0%	99.1%
<= 16m 59s	0	0.0%	100.0	1	0.0%	100.0	29	0.0%	99.1%	4	0.0%	99.1%
<= 17m 59s	0	0.0%	100.0	1	0.0%	100.0	15	0.0%	99.1%	6	0.0%	99.1%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	21	0.0%	99.2%	2	0.0%	99.1%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	15	0.0%	99.2%	4	0.0%	99.1%
>= 20m 0s	24	0.0%	100.0	17	0.0%	100.0	4200	0.8%	100.0	519	0.6%	99.7%
Tot. Counts:	499,094			143,125			499,846			85,941		

Notes:

Fractile 911 Call Response Time Distribution

Ansonia Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1399	93.8%	93.8%	0	0.0%	0.0%	102	6.8%	6.8%	196	95.1%	95.1%
<= 0m 19s	79	5.3%	99.1%	39	8.5%	8.5%	128	8.6%	15.4%	2	1.0%	96.1%
<= 0m 29s	12	0.8%	99.9%	123	26.9%	35.4%	198	13.3%	28.7%	8	3.9%	100.0
<= 0m 39s	0	0.0%	99.9%	136	29.8%	65.2%	184	12.3%	41.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	99.9%	69	15.1%	80.3%	207	13.9%	54.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	99.9%	50	10.9%	91.2%	169	11.3%	66.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	99.9%	30	6.6%	97.8%	285	19.1%	85.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	99.9%	6	1.3%	99.1%	95	6.4%	91.8%	0	0.0%	100.0
<= 2m 29s	1	0.1%	100.0	2	0.4%	99.6%	52	3.5%	95.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.2%	99.8%	17	1.1%	96.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.8%	19	1.3%	97.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.2%	100.0	8	0.5%	98.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	10	0.7%	98.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,491			457			1,491			206		

Notes:

Total Records Reported by this PSAP: 1697
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1697

Fractile 911 Call Response Time Distribution

Avon Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1202	90.8%	90.8%	0	0.0%	0.0%	108	8.2%	8.2%	191	92.3%	92.3%
<= 0m 19s	101	7.6%	98.4%	38	10.6%	10.6%	173	13.1%	21.2%	2	1.0%	93.2%
<= 0m 29s	19	1.4%	99.8%	79	22.0%	32.6%	170	12.8%	34.1%	14	6.8%	100.0
<= 0m 39s	1	0.1%	99.9%	72	20.1%	52.6%	189	14.3%	48.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	99.9%	59	16.4%	69.1%	171	12.9%	61.3%	0	0.0%	100.0
<= 0m 59s	1	0.1%	100.0	47	13.1%	82.2%	135	10.2%	71.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	42	11.7%	93.9%	207	15.6%	87.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	12	3.3%	97.2%	83	6.3%	93.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	4	1.1%	98.3%	23	1.7%	95.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	3	0.8%	99.2%	21	1.6%	96.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.3%	99.4%	11	0.8%	97.5%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.3%	99.7%	8	0.6%	98.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.7%	2	0.2%	98.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.7%	5	0.4%	98.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.3%	100.0	4	0.3%	98.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,324			359			1,324			207		

Notes:

Total Records Reported by this PSAP: 1531
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1531

Fractile 911 Call Response Time Distribution

Berlin Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1381	96.2%	96.2%	0	0.0%	0.0%	88	6.1%	6.1%	156	94.0%	94.0%
<= 0m 19s	44	3.1%	99.3%	66	14.0%	14.0%	131	9.1%	15.3%	2	1.2%	95.2%
<= 0m 29s	10	0.7%	100.0	216	46.0%	60.0%	143	10.0%	25.2%	8	4.8%	100.0
<= 0m 39s	0	0.0%	100.0	80	17.0%	77.0%	130	9.1%	34.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	36	7.7%	84.7%	126	8.8%	43.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	32	6.8%	91.5%	138	9.6%	52.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	31	6.6%	98.1%	233	16.2%	68.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	4	0.9%	98.9%	122	8.5%	77.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.2%	99.1%	73	5.1%	82.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.2%	99.4%	57	4.0%	86.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.2%	99.6%	56	3.9%	90.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.6%	43	3.0%	93.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.2%	99.8%	27	1.9%	95.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.8%	15	1.0%	96.3%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.2%	100.0	29	2.0%	98.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	98.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.2%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,435			470			1,435			166		

Notes:

Total Records Reported by this PSAP: 1601
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1601

Fractile 911 Call Response Time Distribution

Bethel Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1267	97.6%	97.6%	0	0.0%	0.0%	93	7.2%	7.2%	240	99.6%	99.6%
<= 0m 19s	28	2.2%	99.8%	22	12.1%	12.1%	153	11.8%	19.0%	0	0.0%	99.6%
<= 0m 29s	3	0.2%	100.0	86	47.3%	59.3%	164	12.6%	31.6%	1	0.4%	100.0
<= 0m 39s	0	0.0%	100.0	46	25.3%	84.6%	171	13.2%	44.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	14	7.7%	92.3%	162	12.5%	57.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	6	3.3%	95.6%	114	8.8%	66.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	5	2.7%	98.4%	196	15.1%	81.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	1.6%	100.0	111	8.6%	89.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	49	3.8%	93.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	22	1.7%	95.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	13	1.0%	96.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	96.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	96.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	97.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	15	1.2%	98.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.8%	99.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.5%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,298			182			1,298			241		

Notes:

Total Records Reported by this PSAP: 1539
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1539

Fractile 911 Call Response Time Distribution

Bloomfield Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2597	97.0%	97.0%	446	40.5%	40.5%	302	11.3%	11.3%	381	96.5%	96.5%
<= 0m 19s	69	2.6%	99.6%	68	6.2%	46.6%	543	20.3%	31.6%	2	0.5%	97.0%
<= 0m 29s	10	0.4%	100.0	68	6.2%	52.8%	281	10.5%	42.1%	12	3.0%	100.0
<= 0m 39s	0	0.0%	100.0	109	9.9%	62.7%	213	8.0%	50.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	90	8.2%	70.9%	192	7.2%	57.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	73	6.6%	77.5%	203	7.6%	64.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	145	13.2%	90.7%	401	15.0%	79.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	63	5.7%	96.4%	230	8.6%	88.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	21	1.9%	98.3%	124	4.6%	93.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	8	0.7%	99.0%	59	2.2%	95.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	9	0.8%	99.8%	29	1.1%	96.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.1%	99.9%	20	0.7%	97.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.9%	25	0.9%	98.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.9%	8	0.3%	98.3%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.9%	11	0.4%	98.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.9%	12	0.4%	99.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	99.9%	6	0.2%	99.4%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	99.9%	4	0.1%	99.5%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	99.9%	5	0.2%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	99.9%	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,676			1,102			2,676			395		

Notes:

Total Records Reported by this PSAP: 3071
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3071

Fractile 911 Call Response Time Distribution

Branford Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2436	99.6%	99.6%	0	0.0%	0.0%	179	7.3%	7.3%	251	99.2%	99.2%
<= 0m 19s	9	0.4%	100.0	38	17.4%	17.4%	208	8.5%	15.8%	1	0.4%	99.6%
<= 0m 29s	0	0.0%	100.0	82	37.6%	55.0%	243	9.9%	25.8%	1	0.4%	100.0
<= 0m 39s	0	0.0%	100.0	40	18.3%	73.4%	272	11.1%	36.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	18	8.3%	81.7%	248	10.1%	47.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	18	8.3%	89.9%	247	10.1%	57.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	8	3.7%	93.6%	461	18.9%	76.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	2.3%	95.9%	229	9.4%	85.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	1.4%	97.2%	110	4.5%	89.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.5%	97.7%	72	2.9%	92.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.5%	98.2%	28	1.1%	93.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	2	0.9%	99.1%	28	1.1%	95.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	2	0.9%	100.0	25	1.0%	96.1%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	29	1.2%	97.3%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	28	1.1%	98.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	98.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.2%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.3%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,445			218			2,445			253		

Notes:

Total Records Reported by this PSAP: 2698
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2698

Fractile 911 Call Response Time Distribution

Bridgeport Fire Headquarters

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	20448	95.6%	95.6%	1558	11.5%	11.5%	4496	21.0%	21.0%	3909	98.5%	98.5%
<= 0m 19s	889	4.2%	99.7%	8246	61.0%	72.6%	5346	25.0%	46.0%	34	0.9%	99.3%
<= 0m 29s	55	0.3%	100.0	2789	20.6%	93.2%	5872	27.4%	73.4%	21	0.5%	99.9%
<= 0m 39s	3	0.0%	100.0	546	4.0%	97.2%	2503	11.7%	85.1%	0	0.0%	99.9%
<= 0m 49s	0	0.0%	100.0	195	1.4%	98.7%	1144	5.3%	90.5%	2	0.1%	99.9%
<= 0m 59s	0	0.0%	100.0	77	0.6%	99.3%	674	3.2%	93.6%	0	0.0%	99.9%
<= 1m 29s	0	0.0%	100.0	65	0.5%	99.7%	858	4.0%	97.7%	1	0.0%	99.9%
<= 1m 59s	0	0.0%	100.0	23	0.2%	99.9%	282	1.3%	99.0%	0	0.0%	99.9%
<= 2m 29s	0	0.0%	100.0	4	0.0%	99.9%	104	0.5%	99.5%	0	0.0%	99.9%
<= 2m 59s	0	0.0%	100.0	4	0.0%	100.0	42	0.2%	99.7%	0	0.0%	99.9%
<= 3m 29s	0	0.0%	100.0	3	0.0%	100.0	27	0.1%	99.8%	1	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.0%	100.0	20	0.1%	99.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	99.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.1%	100.0	1	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	21,395			13,511			21,395			3,969		

Notes:

Total Records Reported by this PSAP: 25364
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 25364

Fractile 911 Call Response Time Distribution

Bristol Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	5096	98.8%	98.8%	0	0.0%	0.0%	297	5.8%	5.8%	742	99.7%	99.7%
<= 0m 19s	59	1.1%	99.9%	10	8.0%	8.0%	457	8.9%	14.6%	2	0.3%	100.0
<= 0m 29s	3	0.1%	100.0	41	32.8%	40.8%	576	11.2%	25.8%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	35	28.0%	68.8%	456	8.8%	34.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	16	12.8%	81.6%	408	7.9%	42.5%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	7	5.6%	87.2%	356	6.9%	49.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	9	7.2%	94.4%	768	14.9%	64.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	1.6%	96.0%	449	8.7%	73.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	1.6%	97.6%	329	6.4%	79.4%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	1.6%	99.2%	302	5.9%	85.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.8%	100.0	228	4.4%	89.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	131	2.5%	92.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	84	1.6%	93.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	55	1.1%	94.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	70	1.4%	96.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	52	1.0%	97.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	46	0.9%	98.2%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	23	0.4%	98.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	22	0.4%	99.1%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	20	0.4%	99.4%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.7%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,158			125			5,158			744		

Notes:

Total Records Reported by this PSAP: 5902
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5902

Fractile 911 Call Response Time Distribution

Brookfield Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1281	98.5%	98.5%	0	0.0%	0.0%	87	6.7%	6.7%	104	93.7%	93.7%
<= 0m 19s	17	1.3%	99.8%	42	16.5%	16.5%	134	10.3%	17.0%	1	0.9%	94.6%
<= 0m 29s	3	0.2%	100.0	125	49.0%	65.5%	162	12.5%	29.4%	6	5.4%	100.0
<= 0m 39s	0	0.0%	100.0	33	12.9%	78.4%	178	13.7%	43.1%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	14	5.5%	83.9%	137	10.5%	53.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	10	3.9%	87.8%	119	9.1%	62.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	17	6.7%	94.5%	225	17.3%	80.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	6	2.4%	96.9%	112	8.6%	88.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	1.2%	98.0%	47	3.6%	92.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.4%	98.4%	21	1.6%	93.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	0.8%	99.2%	22	1.7%	95.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.2%	8	0.6%	96.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.2%	7	0.5%	96.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.2%	6	0.5%	97.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.4%	99.6%	14	1.1%	98.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.6%	6	0.5%	98.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	1	0.4%	100.0	4	0.3%	99.1%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.5%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,301			255			1,301			111		

Notes:

Total Records Reported by this PSAP: 1412
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1412

Fractile 911 Call Response Time Distribution

Canton Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	595	94.0%	94.0%	0	0.0%	100.0	46	7.3%	7.3%	87	90.6%	90.6%
<= 0m 19s	33	5.2%	99.2%	0	0.0%	100.0	87	13.7%	21.0%	2	2.1%	92.7%
<= 0m 29s	5	0.8%	100.0	0	0.0%	100.0	91	14.4%	35.4%	7	7.3%	100.0
<= 0m 39s	0	0.0%	100.0	0	0.0%	100.0	70	11.1%	46.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	0	0.0%	100.0	44	7.0%	53.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	0	0.0%	100.0	48	7.6%	61.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	0	0.0%	100.0	107	16.9%	77.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	0	0.0%	100.0	75	11.8%	89.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	17	2.7%	92.4%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	9	1.4%	93.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	8	1.3%	95.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.8%	95.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	96.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.8%	97.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.9%	98.1%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.9%	99.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.2%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.5%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	633			0			633			96		

Notes:

Total Records Reported by this PSAP: 729
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 729

Fractile 911 Call Response Time Distribution

Cheshire Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2011	98.5%	98.5%	0	0.0%	0.0%	521	25.5%	25.5%	265	97.1%	97.1%
<= 0m 19s	30	1.5%	100.0	23	5.0%	5.0%	202	9.9%	35.4%	0	0.0%	97.1%
<= 0m 29s	1	0.0%	100.0	130	28.1%	33.0%	219	10.7%	46.1%	1	0.4%	97.4%
<= 0m 39s	0	0.0%	100.0	118	25.5%	58.5%	238	11.7%	57.8%	0	0.0%	97.4%
<= 0m 49s	0	0.0%	100.0	89	19.2%	77.8%	230	11.3%	69.0%	0	0.0%	97.4%
<= 0m 59s	0	0.0%	100.0	48	10.4%	88.1%	188	9.2%	78.3%	0	0.0%	97.4%
<= 1m 29s	0	0.0%	100.0	42	9.1%	97.2%	256	12.5%	90.8%	0	0.0%	97.4%
<= 1m 59s	0	0.0%	100.0	10	2.2%	99.4%	85	4.2%	95.0%	0	0.0%	97.4%
<= 2m 29s	0	0.0%	100.0	2	0.4%	99.8%	40	2.0%	96.9%	0	0.0%	97.4%
<= 2m 59s	0	0.0%	100.0	1	0.2%	100.0	21	1.0%	97.9%	0	0.0%	97.4%
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	98.1%	0	0.0%	97.4%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	98.7%	0	0.0%	97.4%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.8%	0	0.0%	97.4%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.0%	0	0.0%	97.4%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.4%	0	0.0%	97.4%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.6%	0	0.0%	97.4%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	97.4%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	97.4%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	97.4%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	97.4%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.4%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.4%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.4%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.4%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.4%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.4%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.4%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.4%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.4%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	7	2.6%	100.0
Tot. Counts:	2,042			463			2,042			273		

Notes:

Total Records Reported by this PSAP: 2315
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2315

Fractile 911 Call Response Time Distribution

Colchester Emergency Comm. Center

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	3904	97.7%	97.7%	5	0.4%	0.4%	280	7.0%	7.0%	490	95.9%	95.9%
<= 0m 19s	76	1.9%	99.6%	284	21.1%	21.4%	466	11.7%	18.7%	8	1.6%	97.5%
<= 0m 29s	17	0.4%	100.0	594	44.1%	65.5%	772	19.3%	38.0%	13	2.5%	100.0
<= 0m 39s	0	0.0%	100.0	266	19.7%	85.2%	683	17.1%	55.1%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	109	8.1%	93.3%	538	13.5%	68.5%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	39	2.9%	96.2%	342	8.6%	77.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	36	2.7%	98.9%	482	12.1%	89.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	9	0.7%	99.6%	222	5.6%	94.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	0.2%	99.8%	74	1.9%	96.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.1%	99.9%	33	0.8%	97.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.9%	17	0.4%	97.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.9%	22	0.6%	98.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.9%	12	0.3%	98.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.1%	100.0	10	0.3%	98.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.4%	99.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,997			1,348			3,997			511		

Notes:

Total Records Reported by this PSAP: 4508
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4508

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop A

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	13782	91.2%	91.2%	114	1.7%	1.7%	2473	16.4%	16.4%	2269	90.7%	90.7%
<= 0m 19s	1139	7.5%	98.7%	3439	50.4%	52.1%	2873	19.0%	35.4%	73	2.9%	93.6%
<= 0m 29s	178	1.2%	99.9%	2381	34.9%	87.0%	3764	24.9%	60.3%	151	6.0%	99.6%
<= 0m 39s	9	0.1%	100.0	542	7.9%	95.0%	2687	17.8%	78.1%	0	0.0%	99.6%
<= 0m 49s	4	0.0%	100.0	173	2.5%	97.5%	1351	8.9%	87.0%	1	0.0%	99.7%
<= 0m 59s	2	0.0%	100.0	85	1.2%	98.8%	723	4.8%	91.8%	2	0.1%	99.8%
<= 1m 29s	0	0.0%	100.0	55	0.8%	99.6%	742	4.9%	96.7%	1	0.0%	99.8%
<= 1m 59s	0	0.0%	100.0	14	0.2%	99.8%	246	1.6%	98.3%	0	0.0%	99.8%
<= 2m 29s	0	0.0%	100.0	12	0.2%	99.9%	98	0.6%	99.0%	0	0.0%	99.8%
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.9%	52	0.3%	99.3%	0	0.0%	99.8%
<= 3m 29s	0	0.0%	100.0	1	0.0%	100.0	24	0.2%	99.5%	0	0.0%	99.8%
<= 3m 59s	0	0.0%	100.0	1	0.0%	100.0	23	0.2%	99.6%	0	0.0%	99.8%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	19	0.1%	99.7%	0	0.0%	99.8%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.8%	0	0.0%	99.8%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.8%	0	0.0%	99.8%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	99.8%
<= 7m 59s	0	0.0%	100.0	1	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.8%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	99.8%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.8%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	99.8%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	1	0.0%	99.8%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.8%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.8%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.8%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.8%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.8%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.8%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%
>= 20m 0s	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	100.0	3	0.1%	100.0
Tot. Counts:	15,114			6,819			15,114			2,502		

Notes:

Total Records Reported by this PSAP: 17616
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 17616

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop B

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1478	95.7%	95.7%	0	0.0%	0.0%	52	3.4%	3.4%	92	87.6%	87.6%
<= 0m 19s	57	3.7%	99.4%	86	19.1%	19.1%	88	5.7%	9.1%	4	3.8%	91.4%
<= 0m 29s	8	0.5%	99.9%	219	48.6%	67.6%	240	15.5%	24.6%	9	8.6%	100.0
<= 0m 39s	0	0.0%	99.9%	87	19.3%	86.9%	264	17.1%	41.7%	0	0.0%	100.0
<= 0m 49s	1	0.1%	100.0	27	6.0%	92.9%	241	15.6%	57.3%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	11	2.4%	95.3%	163	10.6%	67.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	8	1.8%	97.1%	219	14.2%	82.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	4	0.9%	98.0%	109	7.1%	89.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	7	1.6%	99.6%	60	3.9%	93.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.6%	33	2.1%	95.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.6%	19	1.2%	96.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.2%	99.8%	12	0.8%	97.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.8%	6	0.4%	97.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.2%	100.0	6	0.4%	97.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	15	1.0%	99.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.5%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,544			451			1,544			105		

Notes:

Total Records Reported by this PSAP: 1649
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1649

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop E

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	11755	96.9%	96.9%	3	0.1%	0.1%	920	7.6%	7.6%	1018	96.9%	96.9%
<= 0m 19s	327	2.7%	99.6%	1190	32.7%	32.8%	1505	12.4%	20.0%	13	1.2%	98.1%
<= 0m 29s	47	0.4%	100.0	1576	43.3%	76.1%	3000	24.7%	44.7%	20	1.9%	100.0
<= 0m 39s	2	0.0%	100.0	452	12.4%	88.5%	2339	19.3%	64.0%	0	0.0%	100.0
<= 0m 49s	2	0.0%	100.0	204	5.6%	94.1%	1412	11.6%	75.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	90	2.5%	96.5%	955	7.9%	83.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	94	2.6%	99.1%	1180	9.7%	93.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	21	0.6%	99.7%	414	3.4%	96.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	7	0.2%	99.9%	171	1.4%	98.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.9%	77	0.6%	98.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.0%	99.9%	55	0.5%	99.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.9%	30	0.2%	99.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.0%	99.9%	19	0.2%	99.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.0%	100.0	6	0.0%	99.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	17	0.1%	99.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	1	0.0%	100.0	12	0.1%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	12,133			3,641			12,133			1,051		

Notes:

Total Records Reported by this PSAP: 13184
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 13184

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop G

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	44524	85.0%	85.0%	4	0.0%	0.0%	9115	17.4%	17.4%	9376	86.0%	86.0%
<= 0m 19s	6535	12.5%	97.5%	12197	54.3%	54.3%	8836	16.9%	34.3%	602	5.5%	91.5%
<= 0m 29s	1253	2.4%	99.9%	8056	35.8%	90.1%	15596	29.8%	64.1%	893	8.2%	99.7%
<= 0m 39s	32	0.1%	100.0	1411	6.3%	96.4%	9129	17.4%	81.5%	12	0.1%	99.8%
<= 0m 49s	14	0.0%	100.0	425	1.9%	98.3%	4131	7.9%	89.4%	5	0.0%	99.8%
<= 0m 59s	5	0.0%	100.0	189	0.8%	99.2%	2149	4.1%	93.5%	3	0.0%	99.9%
<= 1m 29s	2	0.0%	100.0	114	0.5%	99.7%	2058	3.9%	97.4%	4	0.0%	99.9%
<= 1m 59s	0	0.0%	100.0	45	0.2%	99.9%	652	1.2%	98.7%	0	0.0%	99.9%
<= 2m 29s	0	0.0%	100.0	12	0.1%	99.9%	244	0.5%	99.1%	0	0.0%	99.9%
<= 2m 59s	0	0.0%	100.0	2	0.0%	99.9%	124	0.2%	99.4%	1	0.0%	99.9%
<= 3m 29s	0	0.0%	100.0	6	0.0%	99.9%	77	0.1%	99.5%	0	0.0%	99.9%
<= 3m 59s	0	0.0%	100.0	2	0.0%	100.0	59	0.1%	99.6%	0	0.0%	99.9%
<= 4m 29s	0	0.0%	100.0	4	0.0%	100.0	38	0.1%	99.7%	1	0.0%	99.9%
<= 4m 59s	0	0.0%	100.0	3	0.0%	100.0	24	0.0%	99.7%	0	0.0%	99.9%
<= 5m 59s	1	0.0%	100.0	1	0.0%	100.0	39	0.1%	99.8%	0	0.0%	99.9%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	24	0.0%	99.9%	1	0.0%	99.9%
<= 7m 59s	0	0.0%	100.0	1	0.0%	100.0	15	0.0%	99.9%	1	0.0%	99.9%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	20	0.0%	99.9%	1	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	1	0.0%	100.0	6	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	1	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	2	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	1	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	52,366			22,473			52,366			10,905		

Notes:

Total Records Reported by this PSAP: 63271
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 63271

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop H

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	30948	78.2%	78.2%	1140	6.5%	6.5%	6193	15.6%	15.6%	7819	73.5%	73.5%
<= 0m 19s	6459	16.3%	94.5%	10133	57.6%	64.1%	11724	29.6%	45.3%	836	7.9%	81.3%
<= 0m 29s	1811	4.6%	99.1%	4661	26.5%	90.6%	10168	25.7%	70.9%	1754	16.5%	97.8%
<= 0m 39s	177	0.4%	99.5%	1010	5.7%	96.4%	5124	12.9%	83.9%	65	0.6%	98.4%
<= 0m 49s	84	0.2%	99.7%	287	1.6%	98.0%	2533	6.4%	90.3%	51	0.5%	98.9%
<= 0m 59s	51	0.1%	99.8%	152	0.9%	98.9%	1431	3.6%	93.9%	32	0.3%	99.2%
<= 1m 29s	51	0.1%	100.0	131	0.7%	99.6%	1453	3.7%	97.6%	37	0.3%	99.5%
<= 1m 59s	6	0.0%	100.0	36	0.2%	99.8%	443	1.1%	98.7%	9	0.1%	99.6%
<= 2m 29s	4	0.0%	100.0	9	0.1%	99.9%	194	0.5%	99.2%	1	0.0%	99.6%
<= 2m 59s	0	0.0%	100.0	9	0.1%	99.9%	103	0.3%	99.4%	2	0.0%	99.7%
<= 3m 29s	0	0.0%	100.0	1	0.0%	99.9%	59	0.1%	99.6%	1	0.0%	99.7%
<= 3m 59s	0	0.0%	100.0	2	0.0%	99.9%	32	0.1%	99.7%	1	0.0%	99.7%
<= 4m 29s	1	0.0%	100.0	2	0.0%	100.0	28	0.1%	99.7%	2	0.0%	99.7%
<= 4m 59s	0	0.0%	100.0	3	0.0%	100.0	26	0.1%	99.8%	0	0.0%	99.7%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	23	0.1%	99.9%	1	0.0%	99.7%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	20	0.1%	99.9%	2	0.0%	99.7%
<= 7m 59s	0	0.0%	100.0	1	0.0%	100.0	10	0.0%	99.9%	1	0.0%	99.7%
<= 8m 59s	0	0.0%	100.0	1	0.0%	100.0	6	0.0%	99.9%	1	0.0%	99.7%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	100.0	1	0.0%	99.8%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.8%
<= 11m 59s	0	0.0%	100.0	1	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.8%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.8%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.8%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.8%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
<= 16m 59s	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.8%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	25	0.2%	100.0
Tot. Counts:	39,592			17,580			39,592			10,642		

Notes:

Total Records Reported by this PSAP: 50234
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 50234

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop I

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	20158	85.8%	85.8%	313	3.0%	3.0%	3473	14.8%	14.8%	3726	78.8%	78.8%
<= 0m 19s	2634	11.2%	97.1%	6014	58.0%	61.0%	6743	28.7%	43.5%	311	6.6%	85.3%
<= 0m 29s	611	2.6%	99.7%	3067	29.6%	90.5%	7099	30.2%	73.7%	660	14.0%	99.3%
<= 0m 39s	38	0.2%	99.8%	619	6.0%	96.5%	2862	12.2%	85.9%	13	0.3%	99.6%
<= 0m 49s	21	0.1%	99.9%	170	1.6%	98.1%	1283	5.5%	91.4%	5	0.1%	99.7%
<= 0m 59s	4	0.0%	99.9%	83	0.8%	98.9%	724	3.1%	94.5%	8	0.2%	99.8%
<= 1m 29s	12	0.1%	100.0	74	0.7%	99.7%	762	3.2%	97.7%	7	0.1%	100.0
<= 1m 59s	2	0.0%	100.0	21	0.2%	99.9%	259	1.1%	98.8%	0	0.0%	100.0
<= 2m 29s	1	0.0%	100.0	10	0.1%	100.0	103	0.4%	99.3%	1	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.0%	100.0	53	0.2%	99.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	0.0%	100.0	36	0.2%	99.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	17	0.1%	99.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	11	0.0%	99.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.0%	99.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.1%	99.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	23,481			10,376			23,481			4,731		

Notes:

Total Records Reported by this PSAP: 28212
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 28212

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop L

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2050	96.1%	96.1%	0	0.0%	0.0%	69	3.2%	3.2%	103	96.3%	96.3%
<= 0m 19s	67	3.1%	99.2%	51	16.0%	16.0%	165	7.7%	11.0%	0	0.0%	96.3%
<= 0m 29s	12	0.6%	99.8%	118	37.0%	53.0%	356	16.7%	27.6%	4	3.7%	100.0
<= 0m 39s	3	0.1%	99.9%	68	21.3%	74.3%	381	17.9%	45.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	99.9%	25	7.8%	82.1%	284	13.3%	58.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	99.9%	12	3.8%	85.9%	213	10.0%	68.8%	0	0.0%	100.0
<= 1m 29s	1	0.0%	100.0	26	8.2%	94.0%	293	13.7%	82.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	13	4.1%	98.1%	143	6.7%	89.2%	0	0.0%	100.0
<= 2m 29s	1	0.0%	100.0	2	0.6%	98.7%	80	3.7%	93.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.7%	41	1.9%	94.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	0.6%	99.4%	23	1.1%	96.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.3%	99.7%	19	0.9%	96.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.7%	12	0.6%	97.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.3%	100.0	11	0.5%	97.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	16	0.7%	98.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.5%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,134			319			2,134			107		

Notes:

Total Records Reported by this PSAP: 2241
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2241

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop W

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	521	95.4%	95.4%	0	0.0%	0.0%	57	10.4%	10.4%	109	96.5%	96.5%
<= 0m 19s	22	4.0%	99.5%	17	13.6%	13.6%	119	21.8%	32.2%	1	0.9%	97.3%
<= 0m 29s	3	0.5%	100.0	57	45.6%	59.2%	107	19.6%	51.8%	3	2.7%	100.0
<= 0m 39s	0	0.0%	100.0	30	24.0%	83.2%	73	13.4%	65.2%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	10	8.0%	91.2%	60	11.0%	76.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	4	3.2%	94.4%	41	7.5%	83.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	5	4.0%	98.4%	50	9.2%	92.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	0	0.0%	98.4%	17	3.1%	96.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.8%	99.2%	6	1.1%	97.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.8%	100.0	5	0.9%	98.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	98.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	98.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	99.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	99.8%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	546			125			546			113		

Notes:

Total Records Reported by this PSAP: 659
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 659

Fractile 911 Call Response Time Distribution

Cromwell Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	983	98.2%	98.2%	0	0.0%	0.0%	39	3.9%	3.9%	106	100.0%	100.0
<= 0m 19s	16	1.6%	99.8%	163	40.3%	40.3%	68	6.8%	10.7%	0	0.0%	100.0
<= 0m 29s	2	0.2%	100.0	158	39.1%	79.5%	123	12.3%	23.0%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	44	10.9%	90.3%	118	11.8%	34.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	19	4.7%	95.0%	98	9.8%	44.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	7	1.7%	96.8%	95	9.5%	54.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	7	1.7%	98.5%	223	22.3%	76.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	0.7%	99.3%	96	9.6%	85.9%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.2%	99.5%	55	5.5%	91.4%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.2%	99.8%	31	3.1%	94.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.8%	12	1.2%	95.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.2%	100.0	11	1.1%	96.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	97.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	98.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.8%	99.0%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,001			404			1,001			106		

Notes:

Total Records Reported by this PSAP: 1107
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1107

Fractile 911 Call Response Time Distribution

Danbury Fire Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	6950	95.7%	95.7%	0	0.0%	0.0%	666	9.2%	9.2%	1161	98.1%	98.1%
<= 0m 19s	279	3.8%	99.6%	527	17.1%	17.1%	792	10.9%	20.1%	8	0.7%	98.7%
<= 0m 29s	30	0.4%	100.0	1318	42.8%	59.8%	1212	16.7%	36.8%	15	1.3%	100.0
<= 0m 39s	1	0.0%	100.0	670	21.7%	81.6%	1196	16.5%	53.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	275	8.9%	90.5%	902	12.4%	65.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	146	4.7%	95.2%	779	10.7%	76.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	104	3.4%	98.6%	984	13.6%	90.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	29	0.9%	99.5%	368	5.1%	95.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	4	0.1%	99.7%	158	2.2%	97.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.1%	99.7%	68	0.9%	98.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	3	0.1%	99.8%	32	0.4%	98.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.0%	99.9%	16	0.2%	98.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	2	0.1%	99.9%	15	0.2%	99.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.0%	100.0	14	0.2%	99.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.0%	100.0	20	0.3%	99.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	7,260			3,083			7,260			1,184		

Notes:

Total Records Reported by this PSAP: 8444
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8444

Fractile 911 Call Response Time Distribution

Darien Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1206	92.8%	92.8%	1	0.4%	0.4%	152	11.7%	11.7%	279	98.6%	98.6%
<= 0m 19s	79	6.1%	98.8%	49	18.1%	18.5%	168	12.9%	24.6%	2	0.7%	99.3%
<= 0m 29s	15	1.2%	100.0	119	44.1%	62.6%	214	16.5%	41.1%	2	0.7%	100.0
<= 0m 39s	0	0.0%	100.0	48	17.8%	80.4%	215	16.5%	57.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	26	9.6%	90.0%	143	11.0%	68.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	11	4.1%	94.1%	104	8.0%	76.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	9	3.3%	97.4%	178	13.7%	90.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.4%	97.8%	55	4.2%	94.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	1.1%	98.9%	17	1.3%	95.8%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.4%	99.3%	17	1.3%	97.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	0.7%	100.0	11	0.8%	98.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	98.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,300			270			1,300			283		

Notes:

Total Records Reported by this PSAP: 1583
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1583

Fractile 911 Call Response Time Distribution

Derby Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1252	90.9%	90.9%	0	0.0%	0.0%	70	5.1%	5.1%	162	91.0%	91.0%
<= 0m 19s	116	8.4%	99.3%	130	31.0%	31.0%	147	10.7%	15.8%	5	2.8%	93.8%
<= 0m 29s	9	0.7%	100.0	169	40.2%	71.2%	180	13.1%	28.8%	11	6.2%	100.0
<= 0m 39s	0	0.0%	100.0	55	13.1%	84.3%	199	14.5%	43.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	28	6.7%	91.0%	177	12.9%	56.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	15	3.6%	94.5%	158	11.5%	67.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	14	3.3%	97.9%	246	17.9%	85.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	1.2%	99.0%	108	7.8%	93.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.2%	99.3%	37	2.7%	96.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.5%	99.8%	20	1.5%	97.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.8%	10	0.7%	98.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.8%	9	0.7%	98.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.8%	2	0.1%	99.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.2%	100.0	6	0.4%	99.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.8%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,377			420			1,377			178		

Notes:

Total Records Reported by this PSAP: 1555
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1555

Fractile 911 Call Response Time Distribution

East Hartford Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	4931	98.5%	98.5%	0	0.0%	0.0%	345	6.9%	6.9%	674	99.3%	99.3%
<= 0m 19s	74	1.5%	100.0	7	4.2%	4.2%	285	5.7%	12.6%	3	0.4%	99.7%
<= 0m 29s	0	0.0%	100.0	59	35.1%	39.3%	470	9.4%	22.0%	0	0.0%	99.7%
<= 0m 39s	0	0.0%	100.0	42	25.0%	64.3%	391	7.8%	29.8%	0	0.0%	99.7%
<= 0m 49s	0	0.0%	100.0	15	8.9%	73.2%	346	6.9%	36.7%	0	0.0%	99.7%
<= 0m 59s	0	0.0%	100.0	15	8.9%	82.1%	328	6.6%	43.3%	0	0.0%	99.7%
<= 1m 29s	0	0.0%	100.0	21	12.5%	94.6%	672	13.4%	56.7%	0	0.0%	99.7%
<= 1m 59s	0	0.0%	100.0	3	1.8%	96.4%	625	12.5%	69.2%	0	0.0%	99.7%
<= 2m 29s	0	0.0%	100.0	3	1.8%	98.2%	492	9.8%	79.0%	1	0.1%	99.9%
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.2%	343	6.9%	85.9%	0	0.0%	99.9%
<= 3m 29s	0	0.0%	100.0	1	0.6%	98.8%	224	4.5%	90.3%	0	0.0%	99.9%
<= 3m 59s	0	0.0%	100.0	0	0.0%	98.8%	119	2.4%	92.7%	0	0.0%	99.9%
<= 4m 29s	0	0.0%	100.0	1	0.6%	99.4%	74	1.5%	94.2%	0	0.0%	99.9%
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.4%	50	1.0%	95.2%	0	0.0%	99.9%
<= 5m 59s	0	0.0%	100.0	1	0.6%	100.0	87	1.7%	96.9%	0	0.0%	99.9%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	46	0.9%	97.8%	0	0.0%	99.9%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	44	0.9%	98.7%	0	0.0%	99.9%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	25	0.5%	99.2%	0	0.0%	99.9%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.4%	0	0.0%	99.9%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.6%	0	0.0%	99.9%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.7%	0	0.0%	99.9%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	99.9%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	99.9%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.9%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.9%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	99.9%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0
Tot. Counts:	5,005			168			5,005			679		

Notes:

Total Records Reported by this PSAP: 5684
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5684

Fractile 911 Call Response Time Distribution

East Haven Fire Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2711	96.0%	96.0%	1	0.1%	0.1%	173	6.1%	6.1%	311	97.8%	97.8%
<= 0m 19s	95	3.4%	99.4%	304	26.0%	26.1%	298	10.6%	16.7%	3	0.9%	98.7%
<= 0m 29s	17	0.6%	100.0	531	45.5%	71.6%	613	21.7%	38.4%	4	1.3%	100.0
<= 0m 39s	0	0.0%	100.0	207	17.7%	89.3%	480	17.0%	55.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	68	5.8%	95.1%	338	12.0%	67.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	31	2.7%	97.8%	279	9.9%	77.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	22	1.9%	99.7%	409	14.5%	91.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	0.3%	99.9%	121	4.3%	96.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.9%	52	1.8%	97.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.9%	29	1.0%	98.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.1%	100.0	7	0.2%	99.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	99.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,823			1,168			2,823			318		

Notes:

Total Records Reported by this PSAP: 3141
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3141

Fractile 911 Call Response Time Distribution

East Lyme Public Safety

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	997	94.1%	94.1%	0	0.0%	0.0%	98	9.2%	9.2%	170	90.9%	90.9%
<= 0m 19s	55	5.2%	99.2%	19	5.9%	5.9%	101	9.5%	18.8%	0	0.0%	90.9%
<= 0m 29s	8	0.8%	100.0	100	31.2%	37.1%	120	11.3%	30.1%	10	5.3%	96.3%
<= 0m 39s	0	0.0%	100.0	59	18.4%	55.5%	151	14.2%	44.3%	0	0.0%	96.3%
<= 0m 49s	0	0.0%	100.0	37	11.5%	67.0%	109	10.3%	54.6%	0	0.0%	96.3%
<= 0m 59s	0	0.0%	100.0	32	10.0%	76.9%	105	9.9%	64.5%	1	0.5%	96.8%
<= 1m 29s	0	0.0%	100.0	46	14.3%	91.3%	198	18.7%	83.2%	0	0.0%	96.8%
<= 1m 59s	0	0.0%	100.0	16	5.0%	96.3%	79	7.5%	90.7%	0	0.0%	96.8%
<= 2m 29s	0	0.0%	100.0	8	2.5%	98.8%	36	3.4%	94.1%	0	0.0%	96.8%
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.8%	16	1.5%	95.6%	0	0.0%	96.8%
<= 3m 29s	0	0.0%	100.0	1	0.3%	99.1%	9	0.8%	96.4%	0	0.0%	96.8%
<= 3m 59s	0	0.0%	100.0	2	0.6%	99.7%	12	1.1%	97.5%	0	0.0%	96.8%
<= 4m 29s	0	0.0%	100.0	1	0.3%	100.0	3	0.3%	97.8%	0	0.0%	96.8%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	98.3%	0	0.0%	96.8%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.6%	0	0.0%	96.8%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.8%	99.3%	1	0.5%	97.3%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	97.3%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	97.3%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	97.3%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	97.3%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	97.3%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.3%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.3%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.3%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.3%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.3%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.3%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.3%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	5	2.7%	100.0
Tot. Counts:	1,060			321			1,060			187		

Notes:

Total Records Reported by this PSAP: 1247
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1247

Fractile 911 Call Response Time Distribution

East Windsor Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1065	93.4%	93.4%	0	0.0%	0.0%	72	6.3%	6.3%	120	89.6%	89.6%
<= 0m 19s	70	6.1%	99.6%	117	22.8%	22.8%	75	6.6%	12.9%	1	0.7%	90.3%
<= 0m 29s	5	0.4%	100.0	224	43.7%	66.5%	145	12.7%	25.6%	8	6.0%	96.3%
<= 0m 39s	0	0.0%	100.0	87	17.0%	83.4%	159	13.9%	39.6%	0	0.0%	96.3%
<= 0m 49s	0	0.0%	100.0	37	7.2%	90.6%	151	13.2%	52.8%	0	0.0%	96.3%
<= 0m 59s	0	0.0%	100.0	22	4.3%	94.9%	158	13.9%	66.7%	0	0.0%	96.3%
<= 1m 29s	0	0.0%	100.0	16	3.1%	98.1%	208	18.2%	84.9%	0	0.0%	96.3%
<= 1m 59s	0	0.0%	100.0	6	1.2%	99.2%	91	8.0%	92.9%	0	0.0%	96.3%
<= 2m 29s	0	0.0%	100.0	1	0.2%	99.4%	29	2.5%	95.4%	0	0.0%	96.3%
<= 2m 59s	0	0.0%	100.0	2	0.4%	99.8%	14	1.2%	96.7%	0	0.0%	96.3%
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.8%	6	0.5%	97.2%	0	0.0%	96.3%
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.8%	9	0.8%	98.0%	0	0.0%	96.3%
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.8%	8	0.7%	98.7%	0	0.0%	96.3%
<= 4m 59s	0	0.0%	100.0	1	0.2%	100.0	4	0.4%	99.0%	0	0.0%	96.3%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.5%	0	0.0%	96.3%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	96.3%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	96.3%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	96.3%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	96.3%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	96.3%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	96.3%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	96.3%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	96.3%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	96.3%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	96.3%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	96.3%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	96.3%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	96.3%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	96.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	5	3.7%	100.0
Tot. Counts:	1,140			513			1,140			134		

Notes:

Total Records Reported by this PSAP: 1274
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1274

Fractile 911 Call Response Time Distribution

Easton Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	327	97.3%	97.3%	0	0.0%	0.0%	30	8.9%	8.9%	60	98.4%	98.4%
<= 0m 19s	8	2.4%	99.7%	6	13.6%	13.6%	33	9.8%	18.8%	0	0.0%	98.4%
<= 0m 29s	1	0.3%	100.0	9	20.5%	34.1%	46	13.7%	32.4%	1	1.6%	100.0
<= 0m 39s	0	0.0%	100.0	7	15.9%	50.0%	42	12.5%	44.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	8	18.2%	68.2%	36	10.7%	55.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	5	11.4%	79.5%	35	10.4%	66.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	5	11.4%	90.9%	58	17.3%	83.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	4.5%	95.5%	25	7.4%	90.8%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	95.5%	11	3.3%	94.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	95.5%	6	1.8%	95.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	95.5%	3	0.9%	96.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	95.5%	1	0.3%	97.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	2.3%	97.7%	2	0.6%	97.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	97.7%	1	0.3%	97.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	2.3%	100.0	3	0.9%	98.8%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.6%	99.4%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	336			44			336			61		

Notes:

Total Records Reported by this PSAP: 397
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 397

Fractile 911 Call Response Time Distribution

Enfield Public Safety Communications Center

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2590	94.8%	94.8%	0	0.0%	0.0%	155	5.7%	5.7%	235	96.3%	96.3%
<= 0m 19s	130	4.8%	99.6%	4	5.6%	5.6%	248	9.1%	14.8%	1	0.4%	96.7%
<= 0m 29s	10	0.4%	100.0	14	19.7%	25.4%	272	10.0%	24.7%	8	3.3%	100.0
<= 0m 39s	0	0.0%	100.0	18	25.4%	50.7%	216	7.9%	32.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	12	16.9%	67.6%	184	6.7%	39.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	5	7.0%	74.6%	209	7.7%	47.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	10	14.1%	88.7%	489	17.9%	64.9%	0	0.0%	100.0
<= 1m 59s	1	0.0%	100.0	3	4.2%	93.0%	286	10.5%	75.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	4	5.6%	98.6%	183	6.7%	82.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	1.4%	100.0	111	4.1%	86.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	91	3.3%	89.5%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	87	3.2%	92.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	70	2.6%	95.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	42	1.5%	96.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	43	1.6%	98.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	23	0.8%	99.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,731			71			2,731			244		

Notes:

Total Records Reported by this PSAP: 2975
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2975

Fractile 911 Call Response Time Distribution

Fairfield Emergency Communications

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	4093	98.5%	98.5%	0	0.0%	0.0%	434	10.4%	10.4%	599	98.8%	98.8%
<= 0m 19s	56	1.3%	99.8%	82	19.2%	19.2%	378	9.1%	19.5%	1	0.2%	99.0%
<= 0m 29s	7	0.2%	100.0	176	41.3%	60.6%	470	11.3%	30.8%	6	1.0%	100.0
<= 0m 39s	0	0.0%	100.0	73	17.1%	77.7%	362	8.7%	39.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	37	8.7%	86.4%	364	8.8%	48.3%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	16	3.8%	90.1%	348	8.4%	56.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	30	7.0%	97.2%	669	16.1%	72.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	4	0.9%	98.1%	426	10.3%	83.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	4	0.9%	99.1%	249	6.0%	89.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.1%	133	3.2%	92.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	0.5%	99.5%	99	2.4%	94.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	2	0.5%	100.0	56	1.3%	96.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	44	1.1%	97.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	26	0.6%	97.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	44	1.1%	98.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	25	0.6%	99.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	15	0.4%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,156			426			4,156			606		

Notes:

Total Records Reported by this PSAP: 4762
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4762

Fractile 911 Call Response Time Distribution

Farmington Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2427	96.6%	96.6%	0	0.0%	0.0%	164	6.5%	6.5%	387	95.1%	95.1%
<= 0m 19s	77	3.1%	99.7%	42	9.5%	9.5%	316	12.6%	19.1%	2	0.5%	95.6%
<= 0m 29s	8	0.3%	100.0	198	44.6%	54.1%	353	14.1%	33.2%	8	2.0%	97.5%
<= 0m 39s	0	0.0%	100.0	85	19.1%	73.2%	307	12.2%	45.4%	0	0.0%	97.5%
<= 0m 49s	0	0.0%	100.0	60	13.5%	86.7%	264	10.5%	55.9%	0	0.0%	97.5%
<= 0m 59s	0	0.0%	100.0	22	5.0%	91.7%	219	8.7%	64.6%	0	0.0%	97.5%
<= 1m 29s	0	0.0%	100.0	20	4.5%	96.2%	391	15.6%	80.2%	1	0.2%	97.8%
<= 1m 59s	0	0.0%	100.0	8	1.8%	98.0%	201	8.0%	88.2%	0	0.0%	97.8%
<= 2m 29s	0	0.0%	100.0	6	1.4%	99.3%	103	4.1%	92.3%	0	0.0%	97.8%
<= 2m 59s	0	0.0%	100.0	1	0.2%	99.5%	58	2.3%	94.6%	0	0.0%	97.8%
<= 3m 29s	0	0.0%	100.0	1	0.2%	99.8%	28	1.1%	95.7%	0	0.0%	97.8%
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.8%	17	0.7%	96.4%	0	0.0%	97.8%
<= 4m 29s	0	0.0%	100.0	1	0.2%	100.0	16	0.6%	97.0%	0	0.0%	97.8%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.5%	97.5%	0	0.0%	97.8%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	22	0.9%	98.4%	0	0.0%	97.8%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.5%	98.9%	0	0.0%	97.8%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.1%	0	0.0%	97.8%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.4%	0	0.0%	97.8%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.6%	0	0.0%	97.8%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	97.8%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	97.8%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	97.8%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.8%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.8%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.8%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.8%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.8%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.8%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	8	2.0%	99.8%
Tot. Counts:	2,512			444			2,512			406		

Notes:

Total Records Reported by this PSAP: 2919
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2919

Fractile 911 Call Response Time Distribution

Glastonbury Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1678	98.3%	98.3%	0	0.0%	0.0%	149	8.7%	8.7%	280	90.6%	90.6%
<= 0m 19s	27	1.6%	99.9%	18	12.0%	12.0%	203	11.9%	20.6%	0	0.0%	90.6%
<= 0m 29s	2	0.1%	100.0	77	51.3%	63.3%	199	11.7%	32.3%	0	0.0%	90.6%
<= 0m 39s	0	0.0%	100.0	23	15.3%	78.7%	204	12.0%	44.2%	0	0.0%	90.6%
<= 0m 49s	0	0.0%	100.0	13	8.7%	87.3%	179	10.5%	54.7%	0	0.0%	90.6%
<= 0m 59s	0	0.0%	100.0	4	2.7%	90.0%	123	7.2%	61.9%	0	0.0%	90.6%
<= 1m 29s	0	0.0%	100.0	11	7.3%	97.3%	289	16.9%	78.9%	0	0.0%	90.6%
<= 1m 59s	0	0.0%	100.0	2	1.3%	98.7%	173	10.1%	89.0%	0	0.0%	90.6%
<= 2m 29s	0	0.0%	100.0	0	0.0%	98.7%	82	4.8%	93.8%	0	0.0%	90.6%
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.7%	24	1.4%	95.2%	0	0.0%	90.6%
<= 3m 29s	0	0.0%	100.0	1	0.7%	99.3%	24	1.4%	96.6%	0	0.0%	90.6%
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.3%	8	0.5%	97.1%	0	0.0%	90.6%
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.3%	10	0.6%	97.7%	0	0.0%	90.6%
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.3%	4	0.2%	97.9%	0	0.0%	90.6%
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.3%	6	0.4%	98.2%	0	0.0%	90.6%
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.3%	10	0.6%	98.8%	0	0.0%	90.6%
<= 7m 59s	0	0.0%	100.0	0	0.0%	99.3%	9	0.5%	99.4%	1	0.3%	90.9%
<= 8m 59s	0	0.0%	100.0	0	0.0%	99.3%	3	0.2%	99.5%	0	0.0%	90.9%
<= 9m 59s	0	0.0%	100.0	0	0.0%	99.3%	3	0.2%	99.7%	0	0.0%	90.9%
<= 10m 59s	0	0.0%	100.0	0	0.0%	99.3%	1	0.1%	99.8%	0	0.0%	90.9%
<= 11m 59s	0	0.0%	100.0	0	0.0%	99.3%	1	0.1%	99.8%	0	0.0%	90.9%
<= 12m 59s	0	0.0%	100.0	0	0.0%	99.3%	1	0.1%	99.9%	0	0.0%	90.9%
<= 13m 59s	0	0.0%	100.0	1	0.7%	100.0	1	0.1%	99.9%	0	0.0%	90.9%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	90.9%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	90.9%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	90.9%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	90.9%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	90.9%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	90.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	28	9.1%	100.0
Tot. Counts:	1,707			150			1,707			309		

Notes:

Total Records Reported by this PSAP: 2016
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2016

Fractile 911 Call Response Time Distribution

Granby Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	944	94.1%	94.1%	0	0.0%	0.0%	74	7.4%	7.4%	109	80.1%	80.1%
<= 0m 19s	48	4.8%	98.9%	39	7.9%	7.9%	65	6.5%	13.9%	9	6.6%	86.8%
<= 0m 29s	11	1.1%	100.0	109	22.1%	30.0%	108	10.8%	24.6%	18	13.2%	100.0
<= 0m 39s	0	0.0%	100.0	109	22.1%	52.0%	117	11.7%	36.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	90	18.2%	70.2%	98	9.8%	46.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	58	11.7%	82.0%	101	10.1%	56.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	59	11.9%	93.9%	225	22.4%	78.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	11	2.2%	96.2%	92	9.2%	87.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	11	2.2%	98.4%	33	3.3%	91.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	5	1.0%	99.4%	35	3.5%	94.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	3	0.6%	100.0	16	1.6%	96.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	13	1.3%	97.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	97.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	98.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.8%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,003			494			1,003			136		

Notes:

Total Records Reported by this PSAP: 1139
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1139

Fractile 911 Call Response Time Distribution

Greenwich Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	4332	98.6%	98.6%	0	0.0%	0.0%	594	13.5%	13.5%	1146	98.9%	98.9%
<= 0m 19s	60	1.4%	99.9%	10	6.7%	6.7%	548	12.5%	26.0%	1	0.1%	99.0%
<= 0m 29s	2	0.0%	100.0	58	38.9%	45.6%	577	13.1%	39.1%	0	0.0%	99.0%
<= 0m 39s	0	0.0%	100.0	38	25.5%	71.1%	535	12.2%	51.3%	0	0.0%	99.0%
<= 0m 49s	0	0.0%	100.0	18	12.1%	83.2%	409	9.3%	60.6%	0	0.0%	99.0%
<= 0m 59s	0	0.0%	100.0	6	4.0%	87.2%	400	9.1%	69.7%	0	0.0%	99.0%
<= 1m 29s	0	0.0%	100.0	14	9.4%	96.6%	641	14.6%	84.3%	1	0.1%	99.1%
<= 1m 59s	0	0.0%	100.0	1	0.7%	97.3%	319	7.3%	91.5%	0	0.0%	99.1%
<= 2m 29s	0	0.0%	100.0	4	2.7%	100.0	115	2.6%	94.2%	0	0.0%	99.1%
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	80	1.8%	96.0%	0	0.0%	99.1%
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	48	1.1%	97.1%	0	0.0%	99.1%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	33	0.8%	97.8%	0	0.0%	99.1%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	26	0.6%	98.4%	0	0.0%	99.1%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	16	0.4%	98.8%	0	0.0%	99.1%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	22	0.5%	99.3%	0	0.0%	99.1%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.4%	0	0.0%	99.1%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.5%	0	0.0%	99.1%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.5%	0	0.0%	99.1%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.6%	0	0.0%	99.1%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	99.1%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	99.1%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.1%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.1%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.1%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.1%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.1%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.1%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.1%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.1%
>= 20m 0s	1	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	11	0.9%	100.0
Tot. Counts:	4,395			149			4,395			1,159		

Notes:

Total Records Reported by this PSAP: 5554
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5554

Fractile 911 Call Response Time Distribution

Groton Emergency Dispatch Center

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	3953	99.2%	99.2%	0	0.0%	0.0%	282	7.1%	7.1%	492	99.2%	99.2%
<= 0m 19s	30	0.8%	100.0	174	17.9%	17.9%	204	5.1%	12.2%	1	0.2%	99.4%
<= 0m 29s	1	0.0%	100.0	389	40.1%	58.0%	335	8.4%	20.6%	3	0.6%	100.0
<= 0m 39s	0	0.0%	100.0	221	22.8%	80.7%	505	12.7%	33.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	87	9.0%	89.7%	413	10.4%	43.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	30	3.1%	92.8%	304	7.6%	51.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	47	4.8%	97.6%	493	12.4%	63.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	11	1.1%	98.8%	417	10.5%	74.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	4	0.4%	99.2%	356	8.9%	83.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	4	0.4%	99.6%	248	6.2%	89.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.1%	99.7%	142	3.6%	92.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.1%	99.8%	85	2.1%	95.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.8%	51	1.3%	96.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.1%	99.9%	45	1.1%	97.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.1%	100.0	37	0.9%	98.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	30	0.8%	99.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	16	0.4%	99.5%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,984			971			3,984			496		

Notes:

Total Records Reported by this PSAP: 4480
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4480

Fractile 911 Call Response Time Distribution

Guilford Emergency Communications

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1459	94.9%	94.9%	0	0.0%	0.0%	354	23.0%	23.0%	150	92.6%	92.6%
<= 0m 19s	71	4.6%	99.5%	88	18.6%	18.6%	132	8.6%	31.6%	3	1.9%	94.4%
<= 0m 29s	6	0.4%	99.9%	199	42.1%	60.7%	224	14.6%	46.2%	9	5.6%	100.0
<= 0m 39s	0	0.0%	99.9%	98	20.7%	81.4%	254	16.5%	62.7%	0	0.0%	100.0
<= 0m 49s	1	0.1%	100.0	43	9.1%	90.5%	169	11.0%	73.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	21	4.4%	94.9%	115	7.5%	81.2%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	20	4.2%	99.2%	167	10.9%	92.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	0.6%	99.8%	63	4.1%	96.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.2%	100.0	21	1.4%	97.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	97.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,537			473			1,537			162		

Notes:

Total Records Reported by this PSAP: 1699
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1699

Fractile 911 Call Response Time Distribution

Hamden Central Communications

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	5485	97.4%	97.4%	0	0.0%	0.0%	506	9.0%	9.0%	762	99.3%	99.3%
<= 0m 19s	139	2.5%	99.8%	50	18.2%	18.2%	739	13.1%	22.1%	3	0.4%	99.7%
<= 0m 29s	9	0.2%	100.0	113	41.1%	59.3%	771	13.7%	35.8%	2	0.3%	100.0
<= 0m 39s	0	0.0%	100.0	51	18.5%	77.8%	632	11.2%	47.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	25	9.1%	86.9%	538	9.6%	56.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	10	3.6%	90.5%	526	9.3%	65.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	19	6.9%	97.5%	992	17.6%	83.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	1.1%	98.5%	488	8.7%	92.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.7%	99.3%	183	3.2%	95.4%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.4%	99.6%	80	1.4%	96.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.6%	41	0.7%	97.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.4%	100.0	34	0.6%	98.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	98.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	98.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	29	0.5%	99.1%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	18	0.3%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,633			275			5,633			767		

Notes:

Total Records Reported by this PSAP: 6400
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 6400

Fractile 911 Call Response Time Distribution

Hartford Emergency Communications Ctr.

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	27385	85.2%	85.2%	0	0.0%	0.0%	4322	13.4%	13.4%	5999	89.9%	89.9%
<= 0m 19s	4118	12.8%	98.0%	91	10.4%	10.4%	2962	9.2%	22.7%	228	3.4%	93.4%
<= 0m 29s	601	1.9%	99.8%	280	32.0%	42.4%	3203	10.0%	32.6%	347	5.2%	98.6%
<= 0m 39s	29	0.1%	99.9%	177	20.2%	62.6%	2938	9.1%	41.8%	4	0.1%	98.6%
<= 0m 49s	5	0.0%	99.9%	97	11.1%	73.6%	2675	8.3%	50.1%	2	0.0%	98.7%
<= 0m 59s	6	0.0%	100.0	70	8.0%	81.6%	2640	8.2%	58.3%	0	0.0%	98.7%
<= 1m 29s	1	0.0%	100.0	92	10.5%	92.1%	5465	17.0%	75.3%	1	0.0%	98.7%
<= 1m 59s	0	0.0%	100.0	29	3.3%	95.4%	3093	9.6%	84.9%	5	0.1%	98.7%
<= 2m 29s	1	0.0%	100.0	13	1.5%	96.9%	1667	5.2%	90.1%	2	0.0%	98.8%
<= 2m 59s	0	0.0%	100.0	11	1.3%	98.2%	943	2.9%	93.0%	2	0.0%	98.8%
<= 3m 29s	0	0.0%	100.0	6	0.7%	98.9%	533	1.7%	94.7%	1	0.0%	98.8%
<= 3m 59s	0	0.0%	100.0	6	0.7%	99.5%	330	1.0%	95.7%	0	0.0%	98.8%
<= 4m 29s	0	0.0%	100.0	1	0.1%	99.7%	260	0.8%	96.5%	1	0.0%	98.8%
<= 4m 59s	0	0.0%	100.0	1	0.1%	99.8%	186	0.6%	97.1%	1	0.0%	98.8%
<= 5m 59s	0	0.0%	100.0	1	0.1%	99.9%	279	0.9%	98.0%	0	0.0%	98.8%
<= 6m 59s	1	0.0%	100.0	0	0.0%	99.9%	225	0.7%	98.7%	2	0.0%	98.9%
<= 7m 59s	2	0.0%	100.0	1	0.1%	100.0	145	0.5%	99.1%	3	0.0%	98.9%
<= 8m 59s	3	0.0%	100.0	0	0.0%	100.0	104	0.3%	99.4%	2	0.0%	99.0%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	52	0.2%	99.6%	3	0.0%	99.0%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	39	0.1%	99.7%	1	0.0%	99.0%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	27	0.1%	99.8%	2	0.0%	99.0%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.0%	99.8%	5	0.1%	99.1%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.0%	99.9%	0	0.0%	99.1%
<= 14m 59s	2	0.0%	100.0	0	0.0%	100.0	10	0.0%	99.9%	2	0.0%	99.1%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	1	0.0%	99.2%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.2%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	1	0.0%	99.2%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	1	0.0%	99.2%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.2%
>= 20m 0s	3	0.0%	100.0	0	0.0%	100.0	17	0.1%	100.0	52	0.8%	100.0
Tot. Counts:	32,157			876			32,152			6,668		

Notes:

Total Records Reported by this PSAP: 38827
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 38827

Fractile 911 Call Response Time Distribution

Ledyard Emergency Communication Ctr.

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1467	95.4%	95.4%	1	0.2%	0.2%	176	11.5%	11.5%	306	98.1%	98.1%
<= 0m 19s	64	4.2%	99.6%	42	7.0%	7.2%	123	8.0%	19.5%	3	1.0%	99.0%
<= 0m 29s	5	0.3%	99.9%	169	28.1%	35.3%	161	10.5%	29.9%	3	1.0%	100.0
<= 0m 39s	0	0.0%	99.9%	149	24.8%	60.1%	216	14.1%	44.0%	0	0.0%	100.0
<= 0m 49s	1	0.1%	100.0	88	14.6%	74.7%	209	13.6%	57.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	66	11.0%	85.7%	175	11.4%	69.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	66	11.0%	96.7%	208	13.5%	82.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	12	2.0%	98.7%	92	6.0%	88.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	0.5%	99.2%	38	2.5%	91.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.3%	99.5%	31	2.0%	93.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	0.3%	99.8%	13	0.8%	93.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.8%	13	0.8%	94.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.8%	8	0.5%	95.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.8%	6	0.4%	95.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.8%	12	0.8%	96.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.8%	10	0.7%	97.0%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	1	0.2%	100.0	8	0.5%	97.5%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	97.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.2%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.5%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.2%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.2%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.3%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	100.0	0	0.0%	100.0
Tot. Counts:	1,537			601			1,537			312		

Notes:

Total Records Reported by this PSAP: 1849
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1849

Fractile 911 Call Response Time Distribution

Litchfield County Dispatch

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	4090	100.0%	100.0	1930	100.0%	100.0	0	0.0%	0.0%	6	1.2%	71.4%
<= 0m 19s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	71.4%
<= 0m 29s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	71.4%
<= 0m 39s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	71.4%
<= 0m 49s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	71.4%
<= 0m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	0.0%	0	0.0%	71.4%
<= 1m 29s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	0.0%	0	0.0%	71.4%
<= 1m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	0.1%	0	0.0%	71.4%
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.1%	0	0.0%	71.4%
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	0.1%	0	0.0%	71.4%
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	0.2%	0	0.0%	71.4%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.2%	0	0.0%	71.4%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	0.2%	0	0.0%	71.4%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.2%	0	0.0%	71.4%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	0.3%	0	0.0%	71.4%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	0.3%	0	0.0%	71.4%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	0.4%	0	0.0%	71.4%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.4%	0	0.0%	71.4%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	0.4%	0	0.0%	71.4%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	0.5%	0	0.0%	71.4%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	0.6%	0	0.0%	71.4%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	0.6%	0	0.0%	71.4%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	0.6%	0	0.0%	71.4%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	0.6%	0	0.0%	71.4%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	0.7%	0	0.0%	71.4%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	0.8%	0	0.0%	71.4%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.8%	0	0.0%	71.4%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	0.8%	0	0.0%	71.4%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	0.9%	0	0.0%	71.4%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	4054	99.1%	100.0	146	28.6%	100.0
Tot. Counts:	4,090			1,930			4,089			152		

Notes:

Total Records Reported by this PSAP: 4601
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4601

Fractile 911 Call Response Time Distribution

Madison Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1068	99.1%	99.1%	1	2.3%	2.3%	64	5.9%	5.9%	142	97.9%	97.9%
<= 0m 19s	9	0.8%	99.9%	5	11.4%	13.6%	71	6.6%	12.5%	1	0.7%	98.6%
<= 0m 29s	1	0.1%	100.0	3	6.8%	20.5%	113	10.5%	23.0%	2	1.4%	100.0
<= 0m 39s	0	0.0%	100.0	9	20.5%	40.9%	90	8.3%	31.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	8	18.2%	59.1%	81	7.5%	38.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	2	4.5%	63.6%	64	5.9%	44.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	5	11.4%	75.0%	147	13.6%	58.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	7	15.9%	90.9%	126	11.7%	70.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	4.5%	95.5%	95	8.8%	78.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	95.5%	57	5.3%	84.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	95.5%	34	3.2%	87.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	95.5%	22	2.0%	89.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	2	4.5%	100.0	22	2.0%	91.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	17	1.6%	93.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	22	2.0%	95.1%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	16	1.5%	96.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.8%	97.4%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	11	1.0%	98.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.2%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.4%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,078			44			1,078			145		

Notes:

Total Records Reported by this PSAP: 1223
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1223

Fractile 911 Call Response Time Distribution

Manchester Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	4932	99.8%	99.8%	0	0.0%	0.0%	372	7.5%	7.5%	442	99.8%	99.8%
<= 0m 19s	10	0.2%	100.0	8	5.7%	5.7%	527	10.7%	18.2%	0	0.0%	99.8%
<= 0m 29s	0	0.0%	100.0	53	37.6%	43.3%	589	11.9%	30.1%	1	0.2%	100.0
<= 0m 39s	0	0.0%	100.0	34	24.1%	67.4%	478	9.7%	39.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	21	14.9%	82.3%	439	8.9%	48.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	8	5.7%	87.9%	417	8.4%	57.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	9	6.4%	94.3%	938	19.0%	76.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	4	2.8%	97.2%	585	11.8%	87.9%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.7%	97.9%	244	4.9%	92.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.7%	98.6%	138	2.8%	95.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	98.6%	57	1.2%	96.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	98.6%	37	0.7%	97.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.7%	99.3%	28	0.6%	98.1%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.3%	29	0.6%	98.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.3%	32	0.6%	99.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.3%	10	0.2%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	99.3%	7	0.1%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	1	0.7%	100.0	7	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,942			141			4,942			443		

Notes:

Total Records Reported by this PSAP: 5385
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5385

Fractile 911 Call Response Time Distribution

Meriden Fire and Emergency Services

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	5061	98.7%	98.7%	4	0.4%	0.4%	568	11.1%	11.1%	874	88.9%	88.9%
<= 0m 19s	48	0.9%	99.7%	280	25.5%	25.8%	565	11.0%	22.1%	1	0.1%	89.0%
<= 0m 29s	6	0.1%	99.8%	475	43.2%	69.0%	664	13.0%	35.1%	8	0.8%	89.8%
<= 0m 39s	1	0.0%	99.8%	173	15.7%	84.7%	471	9.2%	44.2%	0	0.0%	89.8%
<= 0m 49s	0	0.0%	99.8%	71	6.5%	91.2%	387	7.5%	51.8%	0	0.0%	89.8%
<= 0m 59s	0	0.0%	99.8%	32	2.9%	94.1%	305	6.0%	57.7%	0	0.0%	89.8%
<= 1m 29s	0	0.0%	99.8%	32	2.9%	97.0%	560	10.9%	68.7%	0	0.0%	89.8%
<= 1m 59s	0	0.0%	99.8%	16	1.5%	98.5%	387	7.5%	76.2%	0	0.0%	89.8%
<= 2m 29s	0	0.0%	99.8%	4	0.4%	98.8%	208	4.1%	80.3%	1	0.1%	89.9%
<= 2m 59s	0	0.0%	99.8%	0	0.0%	98.8%	173	3.4%	83.7%	0	0.0%	89.9%
<= 3m 29s	0	0.0%	99.8%	3	0.3%	99.1%	197	3.8%	87.5%	0	0.0%	89.9%
<= 3m 59s	0	0.0%	99.8%	0	0.0%	99.1%	211	4.1%	91.6%	0	0.0%	89.9%
<= 4m 29s	0	0.0%	99.8%	0	0.0%	99.1%	131	2.6%	94.2%	0	0.0%	89.9%
<= 4m 59s	0	0.0%	99.8%	0	0.0%	99.1%	77	1.5%	95.7%	0	0.0%	89.9%
<= 5m 59s	0	0.0%	99.8%	0	0.0%	99.1%	78	1.5%	97.2%	3	0.3%	90.2%
<= 6m 59s	0	0.0%	99.8%	0	0.0%	99.1%	44	0.9%	98.0%	0	0.0%	90.2%
<= 7m 59s	0	0.0%	99.8%	1	0.1%	99.2%	26	0.5%	98.6%	0	0.0%	90.2%
<= 8m 59s	0	0.0%	99.8%	0	0.0%	99.2%	18	0.4%	98.9%	0	0.0%	90.2%
<= 9m 59s	2	0.0%	99.8%	0	0.0%	99.2%	14	0.3%	99.2%	0	0.0%	90.2%
<= 10m 59s	0	0.0%	99.8%	0	0.0%	99.2%	4	0.1%	99.3%	2	0.2%	90.4%
<= 11m 59s	0	0.0%	99.8%	0	0.0%	99.2%	5	0.1%	99.4%	1	0.1%	90.5%
<= 12m 59s	0	0.0%	99.8%	0	0.0%	99.2%	2	0.0%	99.4%	2	0.2%	90.7%
<= 13m 59s	0	0.0%	99.8%	0	0.0%	99.2%	1	0.0%	99.4%	0	0.0%	90.7%
<= 14m 59s	0	0.0%	99.8%	0	0.0%	99.2%	4	0.1%	99.5%	2	0.2%	90.9%
<= 15m 59s	0	0.0%	99.8%	0	0.0%	99.2%	2	0.0%	99.5%	1	0.1%	91.0%
<= 16m 59s	0	0.0%	99.8%	0	0.0%	99.2%	2	0.0%	99.6%	1	0.1%	91.1%
<= 17m 59s	0	0.0%	99.8%	0	0.0%	99.2%	1	0.0%	99.6%	0	0.0%	91.1%
<= 18m 59s	0	0.0%	99.8%	0	0.0%	99.2%	0	0.0%	99.6%	0	0.0%	91.1%
<= 19m 59s	0	0.0%	99.8%	0	0.0%	99.2%	1	0.0%	99.6%	1	0.1%	91.3%
>= 20m 0s	8	0.2%	100.0	9	0.8%	100.0	20	0.4%	100.0	86	8.7%	100.0
Tot. Counts:	5,126			1,100			5,126			983		

Notes:

Total Records Reported by this PSAP: 6109
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 6109

Fractile 911 Call Response Time Distribution

Middlebury Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	417	93.5%	93.5%	0	0.0%	0.0%	39	8.7%	8.7%	44	95.7%	95.7%
<= 0m 19s	27	6.1%	99.6%	5	3.4%	3.4%	28	6.3%	15.0%	0	0.0%	95.7%
<= 0m 29s	2	0.4%	100.0	32	22.1%	25.5%	42	9.4%	24.4%	2	4.3%	100.0
<= 0m 39s	0	0.0%	100.0	26	17.9%	43.4%	37	8.3%	32.7%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	19	13.1%	56.6%	41	9.2%	41.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	23	15.9%	72.4%	41	9.2%	51.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	34	23.4%	95.9%	74	16.6%	67.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	2.1%	97.9%	41	9.2%	76.9%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	1.4%	99.3%	30	6.7%	83.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.7%	100.0	28	6.3%	89.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	18	4.0%	93.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	6	1.3%	95.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	7	1.6%	96.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	5	1.1%	98.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.9%	98.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	446			145			446			46		

Notes:

Total Records Reported by this PSAP: 492
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 492

Fractile 911 Call Response Time Distribution

Middletown Central Communications

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	3750	94.2%	94.2%	0	0.0%	0.0%	180	4.5%	4.5%	521	96.1%	96.1%
<= 0m 19s	211	5.3%	99.5%	9	3.6%	3.6%	263	6.6%	11.1%	9	1.7%	97.8%
<= 0m 29s	21	0.5%	100.0	64	25.5%	29.1%	373	9.4%	20.5%	12	2.2%	100.0
<= 0m 39s	0	0.0%	100.0	69	27.5%	56.6%	279	7.0%	27.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	51	20.3%	76.9%	305	7.7%	35.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	20	8.0%	84.9%	303	7.6%	42.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	18	7.2%	92.0%	589	14.8%	57.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	9	3.6%	95.6%	474	11.9%	69.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	5	2.0%	97.6%	411	10.3%	79.8%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	3	1.2%	98.8%	287	7.2%	87.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.4%	99.2%	183	4.6%	91.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.2%	102	2.6%	94.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.4%	99.6%	64	1.6%	95.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.6%	46	1.2%	96.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.4%	100.0	41	1.0%	97.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	23	0.6%	98.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	21	0.5%	99.0%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.5%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,982			251			3,982			542		

Notes:

Total Records Reported by this PSAP: 4524
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4524

Fractile 911 Call Response Time Distribution

Milford Fire Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	3884	93.6%	93.6%	1	0.1%	0.1%	230	5.5%	5.5%	669	95.2%	95.2%
<= 0m 19s	219	5.3%	98.9%	331	16.9%	16.9%	440	10.6%	16.1%	6	0.9%	96.0%
<= 0m 29s	38	0.9%	99.8%	959	48.9%	65.9%	852	20.5%	36.7%	28	4.0%	100.0
<= 0m 39s	4	0.1%	99.9%	441	22.5%	88.4%	884	21.3%	58.0%	0	0.0%	100.0
<= 0m 49s	1	0.0%	99.9%	135	6.9%	95.3%	599	14.4%	72.4%	0	0.0%	100.0
<= 0m 59s	1	0.0%	99.9%	49	2.5%	97.8%	417	10.0%	82.5%	0	0.0%	100.0
<= 1m 29s	2	0.0%	100.0	33	1.7%	99.4%	502	12.1%	94.6%	0	0.0%	100.0
<= 1m 59s	1	0.0%	100.0	5	0.3%	99.7%	155	3.7%	98.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	4	0.2%	99.9%	36	0.9%	99.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.9%	20	0.5%	99.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	0.1%	100.0	7	0.2%	99.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,150			1,960			4,150			703		

Notes:

Total Records Reported by this PSAP: 4853
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4853

Fractile 911 Call Response Time Distribution

Monroe Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1142	90.1%	90.1%	0	0.0%	0.0%	96	7.6%	7.6%	200	94.8%	94.8%
<= 0m 19s	115	9.1%	99.1%	101	19.8%	19.8%	124	9.8%	17.4%	2	0.9%	95.7%
<= 0m 29s	11	0.9%	100.0	220	43.2%	63.1%	164	12.9%	30.3%	9	4.3%	100.0
<= 0m 39s	0	0.0%	100.0	88	17.3%	80.4%	154	12.1%	42.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	53	10.4%	90.8%	120	9.5%	51.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	20	3.9%	94.7%	120	9.5%	61.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	14	2.8%	97.4%	177	14.0%	75.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	9	1.8%	99.2%	104	8.2%	83.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.2%	99.4%	65	5.1%	88.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.2%	99.6%	41	3.2%	91.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.6%	28	2.2%	94.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.6%	16	1.3%	95.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.6%	9	0.7%	96.1%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.6%	12	0.9%	97.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.6%	18	1.4%	98.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.6%	8	0.6%	99.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	1	0.2%	99.8%	3	0.2%	99.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	99.8%	5	0.4%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	99.8%	2	0.2%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	1	0.2%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,268			509			1,268			211		

Notes:

Total Records Reported by this PSAP: 1479
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1479

Fractile 911 Call Response Time Distribution

Montville Dispatch

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1485	92.4%	92.4%	5	0.7%	0.7%	124	7.7%	7.7%	244	93.1%	93.1%
<= 0m 19s	105	6.5%	98.9%	194	28.4%	29.1%	221	13.7%	21.5%	8	3.1%	96.2%
<= 0m 29s	18	1.1%	100.0	307	44.9%	74.1%	397	24.7%	46.1%	10	3.8%	100.0
<= 0m 39s	0	0.0%	100.0	116	17.0%	91.1%	358	22.3%	68.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	37	5.4%	96.5%	208	12.9%	81.3%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	17	2.5%	99.0%	124	7.7%	89.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	5	0.7%	99.7%	120	7.5%	96.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	0.3%	100.0	30	1.9%	98.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	98.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,608			683			1,608			262		

Notes:

Total Records Reported by this PSAP: 1870
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1870

Fractile 911 Call Response Time Distribution

Naugatuck Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2033	97.0%	97.0%	90	11.4%	11.4%	125	6.0%	6.0%	255	97.0%	97.0%
<= 0m 19s	52	2.5%	99.5%	421	53.3%	64.7%	255	12.2%	18.1%	4	1.5%	98.5%
<= 0m 29s	11	0.5%	100.0	194	24.6%	89.2%	365	17.4%	35.5%	4	1.5%	100.0
<= 0m 39s	0	0.0%	100.0	46	5.8%	95.1%	292	13.9%	49.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	17	2.2%	97.2%	261	12.5%	61.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	4	0.5%	97.7%	211	10.1%	72.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	7	0.9%	98.6%	314	15.0%	87.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	7	0.9%	99.5%	127	6.1%	93.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.1%	99.6%	64	3.1%	96.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.3%	99.9%	26	1.2%	97.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.9%	12	0.6%	97.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.9%	11	0.5%	98.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.9%	8	0.4%	98.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.9%	5	0.2%	99.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.9%	9	0.4%	99.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	1	0.1%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,096			790			2,096			263		

Notes:

Total Records Reported by this PSAP: 2359
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2359

Fractile 911 Call Response Time Distribution

New Britain Public Safety

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	7798	89.8%	89.8%	3	1.0%	1.0%	616	7.1%	7.1%	1313	94.4%	94.4%
<= 0m 19s	806	9.3%	99.1%	31	10.5%	11.6%	808	9.3%	16.4%	28	2.0%	96.4%
<= 0m 29s	71	0.8%	99.9%	111	37.8%	49.3%	827	9.5%	25.9%	46	3.3%	99.7%
<= 0m 39s	6	0.1%	100.0	58	19.7%	69.0%	775	8.9%	34.8%	1	0.1%	99.8%
<= 0m 49s	0	0.0%	100.0	25	8.5%	77.6%	708	8.2%	43.0%	2	0.1%	99.9%
<= 0m 59s	3	0.0%	100.0	17	5.8%	83.3%	647	7.5%	50.4%	1	0.1%	100.0
<= 1m 29s	0	0.0%	100.0	21	7.1%	90.5%	1367	15.7%	66.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	13	4.4%	94.9%	905	10.4%	76.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	4	1.4%	96.3%	584	6.7%	83.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	4	1.4%	97.6%	374	4.3%	87.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	0.7%	98.3%	288	3.3%	91.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	98.3%	223	2.6%	93.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	3	1.0%	99.3%	125	1.4%	95.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.3%	99.7%	92	1.1%	96.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.3%	100.0	143	1.6%	97.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	85	1.0%	98.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	43	0.5%	99.1%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	26	0.3%	99.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	22	0.3%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	8,684			294			8,684			1,391		

Notes:

Total Records Reported by this PSAP: 10075
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 10075

Fractile 911 Call Response Time Distribution

New Canaan Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1002	96.1%	96.1%	0	0.0%	0.0%	147	14.1%	14.1%	251	96.5%	96.5%
<= 0m 19s	33	3.2%	99.2%	33	10.8%	10.8%	159	15.2%	29.3%	4	1.5%	98.1%
<= 0m 29s	8	0.8%	100.0	147	48.2%	59.0%	142	13.6%	43.0%	5	1.9%	100.0
<= 0m 39s	0	0.0%	100.0	64	21.0%	80.0%	135	12.9%	55.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	27	8.9%	88.9%	87	8.3%	64.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	18	5.9%	94.8%	78	7.5%	71.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	13	4.3%	99.0%	144	13.8%	85.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	0.7%	99.7%	74	7.1%	92.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.7%	32	3.1%	95.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.7%	16	1.5%	97.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.7%	6	0.6%	97.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.3%	100.0	10	1.0%	98.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	99.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,043			305			1,043			260		

Notes:

Total Records Reported by this PSAP: 1303
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1303

Fractile 911 Call Response Time Distribution

New Fairfield Emergency Communications Ctr.

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	786	96.6%	96.6%	0	0.0%	0.0%	67	8.2%	8.2%	163	99.4%	99.4%
<= 0m 19s	28	3.4%	100.0	11	14.3%	14.3%	136	16.7%	24.9%	1	0.6%	100.0
<= 0m 29s	0	0.0%	100.0	37	48.1%	62.3%	116	14.3%	39.2%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	14	18.2%	80.5%	126	15.5%	54.7%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	6	7.8%	88.3%	76	9.3%	64.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	5	6.5%	94.8%	60	7.4%	71.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	4	5.2%	100.0	109	13.4%	84.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	0	0.0%	100.0	32	3.9%	88.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	30	3.7%	92.4%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	16	2.0%	94.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	14	1.7%	96.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	8	1.0%	97.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	97.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	98.5%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	814			77			814			164		

Notes:

Total Records Reported by this PSAP: 978
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 978

Fractile 911 Call Response Time Distribution

New Haven Fire Communications Center

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	28969	94.1%	94.1%	22	0.2%	0.2%	3982	12.9%	12.9%	5222	96.6%	96.6%
<= 0m 19s	1593	5.2%	99.3%	3129	23.2%	23.3%	3876	12.6%	25.5%	94	1.7%	98.3%
<= 0m 29s	211	0.7%	100.0	5598	41.5%	64.8%	6058	19.7%	45.2%	89	1.6%	100.0
<= 0m 39s	8	0.0%	100.0	2361	17.5%	82.3%	4741	15.4%	60.6%	0	0.0%	100.0
<= 0m 49s	2	0.0%	100.0	1047	7.8%	90.1%	3454	11.2%	71.8%	1	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	553	4.1%	94.2%	2628	8.5%	80.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	559	4.1%	98.3%	3645	11.8%	92.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	150	1.1%	99.4%	1360	4.4%	96.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	43	0.3%	99.8%	480	1.6%	98.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	11	0.1%	99.8%	194	0.6%	98.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	7	0.1%	99.9%	108	0.4%	99.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	5	0.0%	99.9%	67	0.2%	99.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	3	0.0%	99.9%	55	0.2%	99.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	3	0.0%	100.0	29	0.1%	99.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.0%	100.0	34	0.1%	99.8%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	2	0.0%	100.0	21	0.1%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	1	0.0%	100.0	23	0.1%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.0%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	30,783			13,495			30,783			5,406		

Notes:

Total Records Reported by this PSAP: 36189
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 36189

Fractile 911 Call Response Time Distribution

New London Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	4428	97.7%	97.7%	0	0.0%	0.0%	367	8.1%	8.1%	483	97.2%	97.2%
<= 0m 19s	89	2.0%	99.6%	6	6.6%	6.6%	560	12.4%	20.5%	5	1.0%	98.2%
<= 0m 29s	16	0.4%	100.0	23	25.3%	31.9%	735	16.2%	36.7%	9	1.8%	100.0
<= 0m 39s	0	0.0%	100.0	27	29.7%	61.5%	566	12.5%	49.2%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	11	12.1%	73.6%	492	10.9%	60.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	8	8.8%	82.4%	400	8.8%	68.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	9	9.9%	92.3%	707	15.6%	84.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	2.2%	94.5%	307	6.8%	91.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	3.3%	97.8%	158	3.5%	94.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	1.1%	98.9%	87	1.9%	96.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	98.9%	45	1.0%	97.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	98.9%	27	0.6%	98.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	98.9%	17	0.4%	98.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	98.9%	18	0.4%	99.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	1.1%	100.0	27	0.6%	99.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,533			91			4,533			497		

Notes:

Total Records Reported by this PSAP: 5030
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5030

Fractile 911 Call Response Time Distribution

New Milford Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2055	99.6%	99.6%	0	0.0%	0.0%	153	7.4%	7.4%	305	99.3%	99.3%
<= 0m 19s	8	0.4%	100.0	13	7.0%	7.0%	281	13.6%	21.0%	1	0.3%	99.7%
<= 0m 29s	0	0.0%	100.0	72	38.7%	45.7%	289	14.0%	35.0%	1	0.3%	100.0
<= 0m 39s	0	0.0%	100.0	51	27.4%	73.1%	260	12.6%	47.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	22	11.8%	84.9%	271	13.1%	60.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	8	4.3%	89.2%	231	11.2%	72.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	14	7.5%	96.8%	339	16.4%	88.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	1.1%	97.8%	124	6.0%	94.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.5%	98.4%	44	2.1%	96.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.5%	98.9%	24	1.2%	97.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.5%	99.5%	14	0.7%	98.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.5%	7	0.3%	98.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.5%	100.0	1	0.0%	98.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,063			186			2,063			307		

Notes:

Total Records Reported by this PSAP: 2370
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2370

Fractile 911 Call Response Time Distribution

Newington Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2419	96.3%	96.3%	3	0.5%	0.5%	217	8.6%	8.6%	327	94.5%	94.5%
<= 0m 19s	85	3.4%	99.7%	75	13.4%	13.9%	308	12.3%	20.9%	10	2.9%	97.4%
<= 0m 29s	8	0.3%	100.0	230	41.0%	54.9%	347	13.8%	34.7%	9	2.6%	100.0
<= 0m 39s	0	0.0%	100.0	119	21.2%	76.1%	381	15.2%	49.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	65	11.6%	87.7%	298	11.9%	61.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	34	6.1%	93.8%	247	9.8%	71.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	30	5.3%	99.1%	384	15.3%	86.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	0.5%	99.6%	159	6.3%	93.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.2%	99.8%	57	2.3%	95.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.8%	32	1.3%	96.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.2%	100.0	13	0.5%	97.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.6%	97.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	98.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.6%	98.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.6%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,512			561			2,512			346		

Notes:

Total Records Reported by this PSAP: 2858
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2858

Fractile 911 Call Response Time Distribution

Newtown Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1450	98.9%	98.9%	0	0.0%	0.0%	64	4.4%	4.4%	203	98.1%	98.1%
<= 0m 19s	16	1.1%	100.0	27	15.2%	15.2%	119	8.1%	12.5%	1	0.5%	98.6%
<= 0m 29s	0	0.0%	100.0	85	47.8%	62.9%	141	9.6%	22.1%	3	1.4%	100.0
<= 0m 39s	0	0.0%	100.0	31	17.4%	80.3%	121	8.3%	30.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	12	6.7%	87.1%	87	5.9%	36.3%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	7	3.9%	91.0%	97	6.6%	42.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	9	5.1%	96.1%	172	11.7%	54.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	1.1%	97.2%	117	8.0%	62.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.6%	97.8%	80	5.5%	68.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.6%	98.3%	59	4.0%	72.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.6%	98.9%	75	5.1%	77.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	98.9%	74	5.0%	82.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	2	1.1%	100.0	61	4.2%	86.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	53	3.6%	90.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	61	4.2%	94.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	25	1.7%	95.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	14	1.0%	96.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	16	1.1%	98.0%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.4%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.1%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.2%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.5%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	100.0	0	0.0%	100.0
Tot. Counts:	1,466			178			1,466			207		

Notes:

Total Records Reported by this PSAP: 1673
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1673

Fractile 911 Call Response Time Distribution

North Branford Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	915	92.1%	92.1%	0	0.0%	0.0%	71	7.2%	7.2%	142	91.6%	91.6%
<= 0m 19s	61	6.1%	98.3%	28	21.2%	21.2%	120	12.1%	19.2%	5	3.2%	94.8%
<= 0m 29s	17	1.7%	100.0	62	47.0%	68.2%	144	14.5%	33.7%	8	5.2%	100.0
<= 0m 39s	0	0.0%	100.0	19	14.4%	82.6%	144	14.5%	48.2%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	10	7.6%	90.2%	94	9.5%	57.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	8	6.1%	96.2%	81	8.2%	65.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	4	3.0%	99.2%	124	12.5%	78.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.8%	100.0	116	11.7%	90.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	47	4.7%	94.8%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	24	2.4%	97.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	97.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	98.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	993			132			993			155		

Notes:

Total Records Reported by this PSAP: 1148
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1148

Fractile 911 Call Response Time Distribution

North Haven Emergency Communications

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1693	97.3%	97.3%	0	0.0%	0.0%	92	5.3%	5.3%	205	98.6%	98.6%
<= 0m 19s	41	2.4%	99.7%	8	9.6%	9.6%	198	11.4%	16.7%	1	0.5%	99.0%
<= 0m 29s	6	0.3%	100.0	27	32.5%	42.2%	292	16.8%	33.4%	2	1.0%	100.0
<= 0m 39s	0	0.0%	100.0	20	24.1%	66.3%	260	14.9%	48.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	13	15.7%	81.9%	227	13.0%	61.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	8	9.6%	91.6%	179	10.3%	71.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	3	3.6%	95.2%	234	13.4%	85.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	3.6%	98.8%	105	6.0%	91.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	98.8%	47	2.7%	93.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.8%	29	1.7%	95.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	1.2%	100.0	20	1.1%	96.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.8%	97.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	97.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	98.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.6%	99.0%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	99.4%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,740			83			1,740			208		

Notes:

Total Records Reported by this PSAP: 1948
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1948

Fractile 911 Call Response Time Distribution

Norwalk Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	7457	95.0%	95.0%	0	0.0%	0.3%	645	8.2%	8.2%	1841	85.7%	85.7%
<= 0m 19s	364	4.6%	99.6%	44	11.9%	12.2%	847	10.8%	19.0%	7	0.3%	86.0%
<= 0m 29s	9	0.1%	99.7%	155	41.9%	54.1%	886	11.3%	30.3%	5	0.2%	86.3%
<= 0m 39s	0	0.0%	99.7%	58	15.7%	69.7%	735	9.4%	39.7%	0	0.0%	86.3%
<= 0m 49s	0	0.0%	99.7%	32	8.6%	78.4%	617	7.9%	47.5%	0	0.0%	86.3%
<= 0m 59s	0	0.0%	99.7%	24	6.5%	84.9%	598	7.6%	55.1%	0	0.0%	86.3%
<= 1m 29s	4	0.1%	99.8%	27	7.3%	92.2%	1305	16.6%	71.7%	1	0.0%	86.3%
<= 1m 59s	0	0.0%	99.8%	5	1.4%	93.5%	771	9.8%	81.6%	1	0.0%	86.4%
<= 2m 29s	0	0.0%	99.8%	2	0.5%	94.1%	473	6.0%	87.6%	0	0.0%	86.4%
<= 2m 59s	0	0.0%	99.8%	4	1.1%	95.1%	261	3.3%	90.9%	0	0.0%	86.4%
<= 3m 29s	0	0.0%	99.8%	0	0.0%	95.1%	160	2.0%	93.0%	0	0.0%	86.4%
<= 3m 59s	0	0.0%	99.8%	1	0.3%	95.4%	143	1.8%	94.8%	0	0.0%	86.4%
<= 4m 29s	0	0.0%	99.8%	0	0.0%	95.4%	92	1.2%	95.9%	0	0.0%	86.4%
<= 4m 59s	0	0.0%	99.8%	1	0.3%	95.7%	60	0.8%	96.7%	0	0.0%	86.4%
<= 5m 59s	0	0.0%	99.8%	0	0.0%	95.7%	73	0.9%	97.6%	0	0.0%	86.4%
<= 6m 59s	0	0.0%	99.8%	0	0.0%	95.7%	44	0.6%	98.2%	0	0.0%	86.4%
<= 7m 59s	0	0.0%	99.8%	0	0.0%	95.7%	33	0.4%	98.6%	0	0.0%	86.4%
<= 8m 59s	0	0.0%	99.8%	0	0.0%	95.7%	20	0.3%	98.9%	0	0.0%	86.4%
<= 9m 59s	0	0.0%	99.8%	0	0.0%	95.7%	25	0.3%	99.2%	0	0.0%	86.4%
<= 10m 59s	0	0.0%	99.8%	0	0.0%	95.7%	19	0.2%	99.4%	0	0.0%	86.4%
<= 11m 59s	0	0.0%	99.8%	0	0.0%	95.7%	7	0.1%	99.5%	0	0.0%	86.4%
<= 12m 59s	0	0.0%	99.8%	0	0.0%	95.7%	6	0.1%	99.6%	0	0.0%	86.4%
<= 13m 59s	0	0.0%	99.8%	0	0.0%	95.7%	2	0.0%	99.6%	0	0.0%	86.4%
<= 14m 59s	0	0.0%	99.8%	0	0.0%	95.7%	2	0.0%	99.7%	0	0.0%	86.4%
<= 15m 59s	1	0.0%	99.8%	0	0.0%	95.7%	3	0.0%	99.7%	0	0.0%	86.4%
<= 16m 59s	0	0.0%	99.8%	0	0.0%	95.7%	1	0.0%	99.7%	0	0.0%	86.4%
<= 17m 59s	0	0.0%	99.8%	0	0.0%	95.7%	1	0.0%	99.7%	1	0.0%	86.4%
<= 18m 59s	0	0.0%	99.8%	0	0.0%	95.7%	0	0.0%	99.7%	0	0.0%	86.4%
<= 19m 59s	0	0.0%	99.8%	0	0.0%	95.7%	0	0.0%	99.7%	0	0.0%	86.4%
>= 20m 0s	11	0.1%	99.9%	6	1.6%	97.3%	9	0.1%	99.8%	66	3.1%	89.5%
Tot. Counts:	7,846			359			7,838			1,922		

Notes:

Total Records Reported by this PSAP: 9999
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 9999

Fractile 911 Call Response Time Distribution

Norwich Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	4609	96.6%	96.6%	1	0.1%	0.1%	339	7.1%	7.1%	557	99.3%	99.3%
<= 0m 19s	152	3.2%	99.8%	543	41.3%	41.3%	441	9.2%	16.3%	3	0.5%	99.8%
<= 0m 29s	10	0.2%	100.0	482	36.6%	78.0%	606	12.7%	29.0%	0	0.0%	99.8%
<= 0m 39s	1	0.0%	100.0	126	9.6%	87.5%	484	10.1%	39.2%	0	0.0%	99.8%
<= 0m 49s	0	0.0%	100.0	58	4.4%	91.9%	477	10.0%	49.2%	0	0.0%	99.8%
<= 0m 59s	0	0.0%	100.0	31	2.4%	94.3%	416	8.7%	57.9%	0	0.0%	99.8%
<= 1m 29s	0	0.0%	100.0	40	3.0%	97.3%	824	17.3%	75.2%	0	0.0%	99.8%
<= 1m 59s	0	0.0%	100.0	21	1.6%	98.9%	525	11.0%	86.2%	0	0.0%	99.8%
<= 2m 29s	0	0.0%	100.0	10	0.8%	99.7%	300	6.3%	92.5%	0	0.0%	99.8%
<= 2m 59s	0	0.0%	100.0	2	0.2%	99.8%	158	3.3%	95.8%	0	0.0%	99.8%
<= 3m 29s	0	0.0%	100.0	1	0.1%	99.9%	78	1.6%	97.4%	0	0.0%	99.8%
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.9%	30	0.6%	98.0%	0	0.0%	99.8%
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.9%	21	0.4%	98.5%	0	0.0%	99.8%
<= 4m 59s	0	0.0%	100.0	1	0.1%	100.0	18	0.4%	98.8%	0	0.0%	99.8%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	20	0.4%	99.3%	0	0.0%	99.8%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.5%	0	0.0%	99.8%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.7%	0	0.0%	99.8%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	99.8%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	99.8%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.8%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.8%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.8%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.8%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.8%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.2%	100.0
Tot. Counts:	4,772			1,316			4,772			561		

Notes:

Total Records Reported by this PSAP: 5333
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5333

Fractile 911 Call Response Time Distribution

Northwest CT Public Safety Comm. Center

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	4152	99.0%	99.0%	6	0.4%	0.4%	320	7.6%	7.6%	533	99.6%	99.6%
<= 0m 19s	36	0.9%	99.9%	469	28.3%	28.7%	322	7.7%	15.3%	0	0.0%	99.6%
<= 0m 29s	6	0.1%	100.0	718	43.3%	72.0%	442	10.5%	25.8%	2	0.4%	100.0
<= 0m 39s	0	0.0%	100.0	259	15.6%	87.6%	615	14.7%	40.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	97	5.9%	93.5%	445	10.6%	51.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	54	3.3%	96.7%	307	7.3%	58.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	42	2.5%	99.3%	674	16.1%	74.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	8	0.5%	99.8%	509	12.1%	86.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.1%	99.9%	301	7.2%	93.8%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.9%	130	3.1%	96.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.9%	51	1.2%	98.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.9%	23	0.5%	98.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.9%	16	0.4%	99.1%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.1%	99.9%	5	0.1%	99.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.1%	100.0	9	0.2%	99.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	4,194			1,657			4,194			535		

Notes:

Total Records Reported by this PSAP: 4729
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4729

Fractile 911 Call Response Time Distribution

Old Saybrook Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	716	96.4%	96.4%	0	0.0%	0.0%	32	4.3%	4.3%	61	85.9%	85.9%
<= 0m 19s	26	3.5%	99.9%	0	0.0%	0.0%	48	6.5%	10.8%	2	2.8%	88.7%
<= 0m 29s	1	0.1%	100.0	2	10.0%	10.0%	53	7.1%	17.9%	2	2.8%	91.5%
<= 0m 39s	0	0.0%	100.0	5	25.0%	35.0%	45	6.1%	24.0%	0	0.0%	91.5%
<= 0m 49s	0	0.0%	100.0	4	20.0%	55.0%	58	7.8%	31.8%	0	0.0%	91.5%
<= 0m 59s	0	0.0%	100.0	3	15.0%	70.0%	65	8.7%	40.5%	0	0.0%	91.5%
<= 1m 29s	0	0.0%	100.0	3	15.0%	85.0%	164	22.1%	62.6%	0	0.0%	91.5%
<= 1m 59s	0	0.0%	100.0	2	10.0%	95.0%	111	14.9%	77.5%	0	0.0%	91.5%
<= 2m 29s	0	0.0%	100.0	0	0.0%	95.0%	57	7.7%	85.2%	0	0.0%	91.5%
<= 2m 59s	0	0.0%	100.0	0	0.0%	95.0%	28	3.8%	89.0%	0	0.0%	91.5%
<= 3m 29s	0	0.0%	100.0	0	0.0%	95.0%	14	1.9%	90.8%	0	0.0%	91.5%
<= 3m 59s	0	0.0%	100.0	0	0.0%	95.0%	18	2.4%	93.3%	0	0.0%	91.5%
<= 4m 29s	0	0.0%	100.0	1	5.0%	100.0	18	2.4%	95.7%	0	0.0%	91.5%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	10	1.3%	97.0%	0	0.0%	91.5%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	9	1.2%	98.3%	0	0.0%	91.5%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	98.9%	0	0.0%	91.5%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.8%	99.7%	0	0.0%	91.5%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	91.5%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	91.5%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.5%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.5%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.5%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.5%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.5%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.5%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.5%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.5%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.5%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	6	8.5%	100.0
Tot. Counts:	743			20			743			71		

Notes:

Total Records Reported by this PSAP: 814
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 814

Fractile 911 Call Response Time Distribution

Orange Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1373	95.1%	95.1%	0	0.0%	0.0%	94	6.5%	6.5%	175	97.8%	97.8%
<= 0m 19s	65	4.5%	99.7%	35	7.6%	7.6%	170	11.8%	18.3%	2	1.1%	98.9%
<= 0m 29s	5	0.3%	100.0	143	30.9%	38.4%	193	13.4%	31.7%	2	1.1%	100.0
<= 0m 39s	0	0.0%	100.0	134	28.9%	67.4%	186	12.9%	44.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	64	13.8%	81.2%	248	17.2%	61.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	37	8.0%	89.2%	159	11.0%	72.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	39	8.4%	97.6%	208	14.4%	87.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	8	1.7%	99.4%	77	5.3%	92.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.2%	99.6%	46	3.2%	95.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.2%	99.8%	18	1.2%	97.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.8%	14	1.0%	97.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.8%	8	0.6%	98.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.2%	100.0	6	0.4%	98.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	100.0	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,443			463			1,443			179		

Notes:

Total Records Reported by this PSAP: 1622
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1622

Fractile 911 Call Response Time Distribution

Plainville Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1574	97.2%	97.2%	0	0.0%	0.0%	317	19.6%	19.6%	207	97.2%	97.2%
<= 0m 19s	40	2.5%	99.7%	80	18.3%	18.3%	161	9.9%	29.5%	2	0.9%	98.1%
<= 0m 29s	5	0.3%	100.0	138	31.6%	49.9%	153	9.5%	39.0%	3	1.4%	99.5%
<= 0m 39s	0	0.0%	100.0	100	22.9%	72.8%	129	8.0%	46.9%	0	0.0%	99.5%
<= 0m 49s	0	0.0%	100.0	47	10.8%	83.5%	106	6.5%	53.5%	0	0.0%	99.5%
<= 0m 59s	0	0.0%	100.0	33	7.6%	91.1%	101	6.2%	59.7%	0	0.0%	99.5%
<= 1m 29s	0	0.0%	100.0	32	7.3%	98.4%	194	12.0%	71.7%	0	0.0%	99.5%
<= 1m 59s	0	0.0%	100.0	4	0.9%	99.3%	113	7.0%	78.7%	0	0.0%	99.5%
<= 2m 29s	0	0.0%	100.0	1	0.2%	99.5%	66	4.1%	82.8%	0	0.0%	99.5%
<= 2m 59s	0	0.0%	100.0	1	0.2%	99.8%	57	3.5%	86.3%	0	0.0%	99.5%
<= 3m 29s	0	0.0%	100.0	1	0.2%	100.0	55	3.4%	89.7%	0	0.0%	99.5%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	38	2.3%	92.0%	0	0.0%	99.5%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	22	1.4%	93.4%	0	0.0%	99.5%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	26	1.6%	95.0%	0	0.0%	99.5%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	30	1.9%	96.8%	0	0.0%	99.5%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	16	1.0%	97.8%	0	0.0%	99.5%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	16	1.0%	98.8%	0	0.0%	99.5%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.2%	0	0.0%	99.5%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	99.5%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	99.5%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	99.5%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	99.5%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	99.5%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.5%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	99.5%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	99.5%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.5%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.5%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	1	0.5%	100.0
Tot. Counts:	1,619			437			1,619			213		

Notes:

Total Records Reported by this PSAP: 1832
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1832

Fractile 911 Call Response Time Distribution

Plymouth Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	921	96.8%	96.8%	0	0.0%	0.0%	61	6.4%	6.4%	110	96.5%	96.5%
<= 0m 19s	24	2.5%	99.4%	14	9.2%	9.2%	46	4.8%	11.3%	1	0.9%	97.4%
<= 0m 29s	6	0.6%	100.0	79	51.6%	60.8%	75	7.9%	19.1%	3	2.6%	100.0
<= 0m 39s	0	0.0%	100.0	32	20.9%	81.7%	100	10.5%	29.7%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	8	5.2%	86.9%	98	10.3%	40.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	8	5.2%	92.2%	84	8.8%	48.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	6	3.9%	96.1%	123	12.9%	61.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	3.3%	99.3%	95	10.0%	71.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.3%	57	6.0%	77.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.3%	52	5.5%	83.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.3%	35	3.7%	86.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.3%	20	2.1%	89.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.3%	25	2.6%	91.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.7%	100.0	18	1.9%	93.5%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	27	2.8%	96.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.8%	97.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.8%	98.0%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	98.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.1%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.6%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	951			153			951			114		

Notes:

Total Records Reported by this PSAP: 1065
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1065

Fractile 911 Call Response Time Distribution

Putnam Police & Fire Communications Center

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	601	90.1%	90.1%	0	0.0%	0.0%	58	8.7%	8.7%	98	98.0%	98.0%
<= 0m 19s	60	9.0%	99.1%	13	16.5%	16.5%	82	12.3%	21.0%	1	1.0%	99.0%
<= 0m 29s	6	0.9%	100.0	37	46.8%	63.3%	100	15.0%	36.0%	1	1.0%	100.0
<= 0m 39s	0	0.0%	100.0	12	15.2%	78.5%	102	15.3%	51.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	9	11.4%	89.9%	67	10.0%	61.3%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	5	6.3%	96.2%	76	11.4%	72.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	1	1.3%	97.5%	112	16.8%	89.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	0	0.0%	97.5%	32	4.8%	94.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	97.5%	24	3.6%	97.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	2.5%	100.0	4	0.6%	98.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.6%	99.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	100.0	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	667			79			667			100		

Notes:

Total Records Reported by this PSAP: 767
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 767

Fractile 911 Call Response Time Distribution

Quinebaug Valley Emergency Communications

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	7775	98.7%	98.7%	1	0.0%	0.0%	605	7.7%	7.7%	963	99.0%	99.0%
<= 0m 19s	97	1.2%	99.9%	644	17.8%	17.9%	711	9.0%	16.7%	4	0.4%	99.4%
<= 0m 29s	7	0.1%	100.0	1454	40.3%	58.1%	1214	15.4%	32.1%	4	0.4%	99.8%
<= 0m 39s	1	0.0%	100.0	794	22.0%	80.1%	1398	17.7%	49.8%	0	0.0%	99.8%
<= 0m 49s	0	0.0%	100.0	345	9.6%	89.7%	1079	13.7%	63.5%	0	0.0%	99.8%
<= 0m 59s	0	0.0%	100.0	174	4.8%	94.5%	728	9.2%	72.8%	0	0.0%	99.8%
<= 1m 29s	0	0.0%	100.0	150	4.2%	98.7%	1028	13.0%	85.8%	1	0.1%	99.9%
<= 1m 59s	0	0.0%	100.0	24	0.7%	99.3%	432	5.5%	91.3%	0	0.0%	99.9%
<= 2m 29s	0	0.0%	100.0	6	0.2%	99.5%	267	3.4%	94.7%	0	0.0%	99.9%
<= 2m 59s	0	0.0%	100.0	10	0.3%	99.8%	134	1.7%	96.4%	0	0.0%	99.9%
<= 3m 29s	0	0.0%	100.0	1	0.0%	99.8%	72	0.9%	97.3%	0	0.0%	99.9%
<= 3m 59s	0	0.0%	100.0	1	0.0%	99.8%	33	0.4%	97.7%	0	0.0%	99.9%
<= 4m 29s	0	0.0%	100.0	1	0.0%	99.9%	26	0.3%	98.1%	0	0.0%	99.9%
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.9%	23	0.3%	98.4%	0	0.0%	99.9%
<= 5m 59s	0	0.0%	100.0	1	0.0%	99.9%	21	0.3%	98.6%	0	0.0%	99.9%
<= 6m 59s	0	0.0%	100.0	2	0.1%	99.9%	23	0.3%	98.9%	0	0.0%	99.9%
<= 7m 59s	0	0.0%	100.0	1	0.0%	100.0	27	0.3%	99.3%	0	0.0%	99.9%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	17	0.2%	99.5%	0	0.0%	99.9%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.6%	0	0.0%	99.9%
<= 10m 59s	0	0.0%	100.0	1	0.0%	100.0	9	0.1%	99.7%	0	0.0%	99.9%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	99.9%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	99.9%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.9%	0	0.0%	99.9%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	7,880			3,610			7,880			973		

Notes:

Total Records Reported by this PSAP: 8853
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8853

Fractile 911 Call Response Time Distribution

Redding Emergency Comm. Center

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	552	95.2%	95.2%	0	0.0%	0.0%	35	6.0%	6.0%	89	98.9%	98.9%
<= 0m 19s	27	4.7%	99.8%	9	12.9%	12.9%	64	11.0%	17.1%	0	0.0%	98.9%
<= 0m 29s	1	0.2%	100.0	24	34.3%	47.1%	73	12.6%	29.7%	1	1.1%	100.0
<= 0m 39s	0	0.0%	100.0	20	28.6%	75.7%	75	12.9%	42.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	8	11.4%	87.1%	87	15.0%	57.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	1	1.4%	88.6%	80	13.8%	71.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	4	5.7%	94.3%	106	18.3%	89.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	2.9%	97.1%	27	4.7%	94.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	1.4%	98.6%	7	1.2%	95.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.6%	3	0.5%	96.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	98.6%	2	0.3%	96.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	1.4%	100.0	3	0.5%	96.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	97.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.7%	97.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	6	1.0%	99.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	580			70			580			90		

Notes:

Total Records Reported by this PSAP: 670
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 670

Fractile 911 Call Response Time Distribution

Ridgefield Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1353	96.8%	96.8%	5	1.2%	1.2%	154	11.0%	11.0%	308	99.0%	99.0%
<= 0m 19s	35	2.5%	99.3%	200	46.6%	47.8%	199	14.2%	25.3%	2	0.6%	99.7%
<= 0m 29s	10	0.7%	100.0	151	35.2%	83.0%	231	16.5%	41.8%	1	0.3%	100.0
<= 0m 39s	0	0.0%	100.0	37	8.6%	91.6%	199	14.2%	56.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	13	3.0%	94.6%	167	11.9%	68.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	8	1.9%	96.5%	113	8.1%	76.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	9	2.1%	98.6%	166	11.9%	87.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	4	0.9%	99.5%	72	5.2%	93.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.2%	99.8%	36	2.6%	95.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.2%	100.0	21	1.5%	97.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	14	1.0%	98.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,398			429			1,398			311		

Notes:

Total Records Reported by this PSAP: 1709
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1709

Fractile 911 Call Response Time Distribution

Rocky Hill Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1368	94.2%	94.2%	1	1.4%	1.4%	124	8.5%	8.5%	180	97.8%	97.8%
<= 0m 19s	78	5.4%	99.5%	18	24.3%	25.7%	178	12.3%	20.8%	2	1.1%	98.9%
<= 0m 29s	7	0.5%	100.0	33	44.6%	70.3%	201	13.8%	34.6%	2	1.1%	100.0
<= 0m 39s	0	0.0%	100.0	14	18.9%	89.2%	163	11.2%	45.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	3	4.1%	93.2%	107	7.4%	53.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	2	2.7%	95.9%	109	7.5%	60.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	3	4.1%	100.0	256	17.6%	78.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	0	0.0%	100.0	151	10.4%	88.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	49	3.4%	92.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	24	1.7%	93.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	21	1.4%	95.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.9%	96.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	12	0.8%	96.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	97.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	16	1.1%	98.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.8%	99.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.4%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,453			74			1,453			184		

Notes:

Total Records Reported by this PSAP: 1637
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1637

Fractile 911 Call Response Time Distribution

Seymour Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	795	94.9%	94.9%	3	1.0%	1.0%	50	6.0%	6.0%	93	92.1%	92.1%
<= 0m 19s	40	4.8%	99.6%	73	23.8%	24.8%	80	9.5%	15.5%	5	5.0%	97.0%
<= 0m 29s	3	0.4%	100.0	144	46.9%	71.7%	108	12.9%	28.4%	3	3.0%	100.0
<= 0m 39s	0	0.0%	100.0	56	18.2%	89.9%	99	11.8%	40.2%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	17	5.5%	95.4%	87	10.4%	50.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	5	1.6%	97.1%	87	10.4%	61.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	7	2.3%	99.3%	150	17.9%	78.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.3%	99.7%	83	9.9%	88.8%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.3%	100.0	46	5.5%	94.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	20	2.4%	96.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	14	1.7%	98.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	10	1.2%	99.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	838			307			838			101		

Notes:

Total Records Reported by this PSAP: 939
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 939

Fractile 911 Call Response Time Distribution

Shelton Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2556	97.6%	97.6%	0	0.0%	0.0%	269	10.3%	10.3%	433	98.4%	98.4%
<= 0m 19s	58	2.2%	99.8%	379	42.2%	42.2%	309	11.8%	22.1%	3	0.7%	99.1%
<= 0m 29s	6	0.2%	100.0	292	32.5%	74.7%	508	19.4%	41.5%	4	0.9%	100.0
<= 0m 39s	0	0.0%	100.0	117	13.0%	87.8%	364	13.9%	55.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	54	6.0%	93.8%	275	10.5%	65.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	28	3.1%	96.9%	235	9.0%	74.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	18	2.0%	98.9%	337	12.9%	87.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	0.6%	99.4%	159	6.1%	93.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.2%	99.7%	73	2.8%	96.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.1%	99.8%	25	1.0%	97.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.1%	99.9%	19	0.7%	98.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.9%	14	0.5%	98.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.9%	7	0.3%	99.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.9%	4	0.2%	99.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.1%	100.0	2	0.1%	99.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,620			898			2,620			440		

Notes:

Total Records Reported by this PSAP: 3060
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3060

Fractile 911 Call Response Time Distribution

Simsbury Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1567	96.8%	96.8%	0	0.0%	0.0%	350	21.6%	21.6%	192	92.8%	92.8%
<= 0m 19s	40	2.5%	99.3%	3	9.4%	9.4%	187	11.6%	33.2%	3	1.4%	94.2%
<= 0m 29s	12	0.7%	100.0	8	25.0%	34.4%	159	9.8%	43.0%	12	5.8%	100.0
<= 0m 39s	0	0.0%	100.0	5	15.6%	50.0%	134	8.3%	51.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	5	15.6%	65.6%	111	6.9%	58.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	5	15.6%	81.3%	108	6.7%	64.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	3	9.4%	90.6%	202	12.5%	77.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	0	0.0%	90.6%	111	6.9%	84.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	3.1%	93.8%	65	4.0%	88.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	3.1%	96.9%	48	3.0%	91.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	96.9%	36	2.2%	93.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	3.1%	100.0	28	1.7%	95.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	13	0.8%	95.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.8%	96.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	28	1.7%	98.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.5%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,619			32			1,619			207		

Notes:

Total Records Reported by this PSAP: 1826
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1826

Fractile 911 Call Response Time Distribution

Southbury Public Safety

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1085	93.1%	93.1%	0	0.0%	0.0%	54	4.6%	4.6%	172	97.7%	97.7%
<= 0m 19s	67	5.7%	98.8%	0	0.0%	0.0%	113	9.7%	14.3%	0	0.0%	97.7%
<= 0m 29s	12	1.0%	99.8%	7	22.6%	22.6%	123	10.5%	24.9%	4	2.3%	100.0
<= 0m 39s	0	0.0%	99.8%	10	32.3%	54.8%	106	9.1%	34.0%	0	0.0%	100.0
<= 0m 49s	1	0.1%	99.9%	5	16.1%	71.0%	119	10.2%	44.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	99.9%	4	12.9%	83.9%	116	9.9%	54.1%	0	0.0%	100.0
<= 1m 29s	1	0.1%	100.0	4	12.9%	96.8%	244	20.9%	75.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	3.2%	100.0	131	11.2%	86.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	53	4.5%	90.8%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	32	2.7%	93.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	16	1.4%	94.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.9%	95.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	9	0.8%	96.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	97.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.9%	98.0%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	98.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.1%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.5%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,166			31			1,166			176		

Notes:

Total Records Reported by this PSAP: 1342
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1342

Fractile 911 Call Response Time Distribution

Southington Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2723	99.6%	99.6%	1	0.1%	0.1%	227	8.3%	8.3%	405	99.8%	99.8%
<= 0m 19s	11	0.4%	100.0	159	20.0%	20.2%	277	10.1%	18.4%	0	0.0%	99.8%
<= 0m 29s	1	0.0%	100.0	296	37.3%	57.4%	283	10.3%	28.8%	1	0.2%	100.0
<= 0m 39s	0	0.0%	100.0	193	24.3%	81.7%	214	7.8%	36.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	72	9.1%	90.8%	250	9.1%	45.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	31	3.9%	94.7%	188	6.9%	52.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	27	3.4%	98.1%	409	15.0%	67.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	7	0.9%	99.0%	321	11.7%	79.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	0.4%	99.4%	188	6.9%	86.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.3%	99.6%	103	3.8%	89.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.6%	91	3.3%	93.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.6%	48	1.8%	95.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.1%	99.7%	33	1.2%	96.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.1%	99.9%	24	0.9%	97.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.9%	28	1.0%	98.1%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.9%	17	0.6%	98.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	1	0.1%	100.0	11	0.4%	99.2%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,735			794			2,735			406		

Notes:

Total Records Reported by this PSAP: 3141
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3141

Fractile 911 Call Response Time Distribution

South Central Emergency Comm. Ctr.

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1699	95.7%	95.7%	0	0.0%	0.0%	24	1.4%	1.4%	52	96.3%	96.3%
<= 0m 19s	75	4.2%	99.9%	11	6.7%	6.7%	36	2.0%	3.4%	1	1.9%	98.1%
<= 0m 29s	1	0.1%	100.0	54	32.7%	39.4%	77	4.3%	7.7%	1	1.9%	100.0
<= 0m 39s	0	0.0%	100.0	38	23.0%	62.4%	96	5.4%	13.1%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	27	16.4%	78.8%	136	7.7%	20.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	16	9.7%	88.5%	207	11.7%	32.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	16	9.7%	98.2%	578	32.6%	65.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	1.8%	100.0	363	20.5%	85.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	143	8.1%	93.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	36	2.0%	95.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	23	1.3%	96.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	97.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	97.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	98.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	98.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,775			165			1,775			54		

Notes:

Total Records Reported by this PSAP: 1829
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1829

Fractile 911 Call Response Time Distribution

South Windsor Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1490	98.9%	98.9%	0	0.0%	0.0%	122	8.1%	8.1%	220	97.3%	97.3%
<= 0m 19s	16	1.1%	99.9%	22	14.8%	14.8%	148	9.8%	17.9%	2	0.9%	98.2%
<= 0m 29s	1	0.1%	100.0	65	43.6%	58.4%	154	10.2%	28.1%	4	1.8%	100.0
<= 0m 39s	0	0.0%	100.0	34	22.8%	81.2%	154	10.2%	38.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	10	6.7%	87.9%	140	9.3%	47.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	8	5.4%	93.3%	114	7.6%	55.2%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	3	2.0%	95.3%	252	16.7%	71.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	4	2.7%	98.0%	123	8.2%	80.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	1.3%	99.3%	81	5.4%	85.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.3%	42	2.8%	88.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.3%	19	1.3%	89.5%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.7%	100.0	24	1.6%	91.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	20	1.3%	92.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	18	1.2%	93.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	32	2.1%	95.8%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	21	1.4%	97.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	15	1.0%	98.1%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	98.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	99.5%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,507			149			1,507			226		

Notes:

Total Records Reported by this PSAP: 1733
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1733

Fractile 911 Call Response Time Distribution

Stamford Emergency Communications

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	12490	92.3%	92.3%	0	0.0%	0.0%	2671	19.7%	19.7%	3852	93.0%	93.0%
<= 0m 19s	863	6.4%	98.7%	113	18.4%	18.4%	1752	12.9%	32.7%	68	1.6%	94.7%
<= 0m 29s	163	1.2%	99.9%	215	35.0%	53.4%	1460	10.8%	43.5%	160	3.9%	98.6%
<= 0m 39s	9	0.1%	100.0	98	16.0%	69.4%	1262	9.3%	52.8%	2	0.0%	98.6%
<= 0m 49s	1	0.0%	100.0	58	9.4%	78.8%	1120	8.3%	61.1%	0	0.0%	98.6%
<= 0m 59s	1	0.0%	100.0	43	7.0%	85.8%	992	7.3%	68.4%	1	0.0%	98.6%
<= 1m 29s	3	0.0%	100.0	48	7.8%	93.6%	1924	14.2%	82.6%	1	0.0%	98.6%
<= 1m 59s	0	0.0%	100.0	22	3.6%	97.2%	952	7.0%	89.7%	2	0.0%	98.7%
<= 2m 29s	0	0.0%	100.0	6	1.0%	98.2%	442	3.3%	92.9%	0	0.0%	98.7%
<= 2m 59s	0	0.0%	100.0	5	0.8%	99.0%	279	2.1%	95.0%	1	0.0%	98.7%
<= 3m 29s	0	0.0%	100.0	1	0.2%	99.2%	149	1.1%	96.1%	0	0.0%	98.7%
<= 3m 59s	0	0.0%	100.0	4	0.7%	99.8%	130	1.0%	97.1%	1	0.0%	98.7%
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.8%	84	0.6%	97.7%	0	0.0%	98.7%
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.8%	56	0.4%	98.1%	1	0.0%	98.8%
<= 5m 59s	0	0.0%	100.0	1	0.2%	100.0	89	0.7%	98.8%	0	0.0%	98.8%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	65	0.5%	99.2%	1	0.0%	98.8%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	35	0.3%	99.5%	3	0.1%	98.9%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	27	0.2%	99.7%	1	0.0%	98.9%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.1%	99.8%	2	0.0%	98.9%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.1%	99.9%	1	0.0%	99.0%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.9%	3	0.1%	99.0%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	3	0.1%	99.1%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	1	0.0%	99.1%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.2%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	1	0.0%	99.2%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	2	0.0%	99.3%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.3%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.3%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	27	0.7%	100.0
Tot. Counts:	13,530			614			13,530			4,140		

Notes:

Total Records Reported by this PSAP: 17670
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 17670

Fractile 911 Call Response Time Distribution

Stonington Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1351	98.3%	98.3%	0	0.0%	0.0%	86	6.3%	6.3%	181	96.8%	96.8%
<= 0m 19s	24	1.7%	100.0	47	19.0%	19.0%	153	11.1%	17.4%	0	0.0%	96.8%
<= 0m 29s	0	0.0%	100.0	107	43.3%	62.3%	169	12.3%	29.7%	5	2.7%	99.5%
<= 0m 39s	0	0.0%	100.0	53	21.5%	83.8%	171	12.4%	42.1%	0	0.0%	99.5%
<= 0m 49s	0	0.0%	100.0	15	6.1%	89.9%	167	12.1%	54.3%	1	0.5%	100.0
<= 0m 59s	0	0.0%	100.0	8	3.2%	93.1%	114	8.3%	62.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	9	3.6%	96.8%	216	15.7%	78.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	2.0%	98.8%	90	6.5%	84.8%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.8%	99.6%	50	3.6%	88.4%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.6%	38	2.8%	91.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.6%	23	1.7%	92.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.6%	24	1.7%	94.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.6%	16	1.2%	95.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.6%	12	0.9%	96.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.4%	100.0	13	0.9%	97.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	14	1.0%	98.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.1%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,375			247			1,375			187		

Notes:

Total Records Reported by this PSAP: 1562
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1562

Fractile 911 Call Response Time Distribution

Stratford Emergency Communications Center

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	4916	96.0%	96.0%	0	0.0%	0.0%	474	9.3%	9.3%	789	98.4%	98.4%
<= 0m 19s	191	3.7%	99.7%	102	24.2%	24.2%	625	12.2%	21.5%	5	0.6%	99.0%
<= 0m 29s	14	0.3%	100.0	196	46.6%	70.8%	701	13.7%	35.1%	7	0.9%	99.9%
<= 0m 39s	1	0.0%	100.0	67	15.9%	86.7%	553	10.8%	45.9%	0	0.0%	99.9%
<= 0m 49s	0	0.0%	100.0	25	5.9%	92.6%	419	8.2%	54.1%	0	0.0%	99.9%
<= 0m 59s	1	0.0%	100.0	10	2.4%	95.0%	401	7.8%	61.9%	0	0.0%	99.9%
<= 1m 29s	0	0.0%	100.0	13	3.1%	98.1%	706	13.8%	75.7%	0	0.0%	99.9%
<= 1m 59s	0	0.0%	100.0	5	1.2%	99.3%	485	9.5%	85.2%	0	0.0%	99.9%
<= 2m 29s	0	0.0%	100.0	1	0.2%	99.5%	305	6.0%	91.1%	0	0.0%	99.9%
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.5%	138	2.7%	93.8%	0	0.0%	99.9%
<= 3m 29s	0	0.0%	100.0	1	0.2%	99.8%	99	1.9%	95.8%	0	0.0%	99.9%
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.8%	47	0.9%	96.7%	0	0.0%	99.9%
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.8%	47	0.9%	97.6%	0	0.0%	99.9%
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.8%	33	0.6%	98.2%	0	0.0%	99.9%
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.8%	38	0.7%	99.0%	0	0.0%	99.9%
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.8%	22	0.4%	99.4%	0	0.0%	99.9%
<= 7m 59s	0	0.0%	100.0	0	0.0%	99.8%	14	0.3%	99.7%	0	0.0%	99.9%
<= 8m 59s	0	0.0%	100.0	0	0.0%	99.8%	6	0.1%	99.8%	0	0.0%	99.9%
<= 9m 59s	0	0.0%	100.0	0	0.0%	99.8%	3	0.1%	99.9%	0	0.0%	99.9%
<= 10m 59s	0	0.0%	100.0	0	0.0%	99.8%	4	0.1%	99.9%	0	0.0%	99.9%
<= 11m 59s	0	0.0%	100.0	0	0.0%	99.8%	1	0.0%	100.0	0	0.0%	99.9%
<= 12m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.9%
<= 13m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.9%
<= 14m 59s	0	0.0%	100.0	0	0.0%	99.8%	1	0.0%	100.0	0	0.0%	99.9%
<= 15m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.9%
<= 16m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.9%
<= 17m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.9%
<= 18m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.9%
<= 19m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.9%
>= 20m 0s	0	0.0%	100.0	1	0.2%	100.0	1	0.0%	100.0	1	0.1%	100.0
Tot. Counts:	5,123			421			5,123			802		

Notes:

Total Records Reported by this PSAP: 5925
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5925

Fractile 911 Call Response Time Distribution

Suffield Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	713	92.6%	92.6%	0	0.0%	0.0%	36	4.7%	4.7%	100	99.0%	99.0%
<= 0m 19s	50	6.5%	99.1%	12	10.0%	10.0%	43	5.6%	10.3%	0	0.0%	99.0%
<= 0m 29s	6	0.8%	99.9%	41	34.2%	44.2%	99	12.9%	23.1%	1	1.0%	100.0
<= 0m 39s	1	0.1%	100.0	23	19.2%	63.3%	97	12.6%	35.7%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	12	10.0%	73.3%	101	13.1%	48.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	10	8.3%	81.7%	87	11.3%	60.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	15	12.5%	94.2%	151	19.6%	79.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	2.5%	96.7%	60	7.8%	87.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.8%	97.5%	28	3.6%	91.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	1.7%	99.2%	10	1.3%	92.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.8%	100.0	10	1.3%	93.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.8%	94.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	95.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	95.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	13	1.7%	97.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	97.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	98.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.2%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	770			120			770			101		

Notes:

Total Records Reported by this PSAP: 871
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 871

Fractile 911 Call Response Time Distribution

Thomaston Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	461	92.2%	92.2%	0	0.0%	0.0%	18	3.6%	3.6%	45	95.7%	95.7%
<= 0m 19s	34	6.8%	99.0%	2	2.3%	2.3%	32	6.4%	10.0%	2	4.3%	100.0
<= 0m 29s	5	1.0%	100.0	24	27.3%	29.5%	44	8.8%	18.8%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	26	29.5%	59.1%	53	10.6%	29.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	12	13.6%	72.7%	65	13.0%	42.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	10	11.4%	84.1%	59	11.8%	54.2%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	7	8.0%	92.0%	109	21.8%	76.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	3.4%	95.5%	53	10.6%	86.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	3.4%	98.9%	30	6.0%	92.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.9%	10	2.0%	94.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	1.1%	100.0	5	1.0%	95.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	6	1.2%	96.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	5	1.0%	97.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	98.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	99.0%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.4%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	500			88			500			47		

Notes:

Total Records Reported by this PSAP: 547
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 547

Fractile 911 Call Response Time Distribution

Tolland County Mutual Aid Dispatch Center

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	7368	95.5%	95.5%	7	0.2%	0.2%	477	6.2%	6.2%	714	96.9%	96.9%
<= 0m 19s	329	4.3%	99.7%	857	23.5%	23.7%	735	9.5%	15.7%	10	1.4%	98.2%
<= 0m 29s	20	0.3%	100.0	1584	43.5%	67.3%	1628	21.1%	36.8%	13	1.8%	100.0
<= 0m 39s	0	0.0%	100.0	646	17.7%	85.0%	1618	21.0%	57.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	254	7.0%	92.0%	1188	15.4%	73.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	146	4.0%	96.0%	749	9.7%	82.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	111	3.0%	99.0%	830	10.8%	93.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	20	0.5%	99.6%	251	3.3%	96.9%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	7	0.2%	99.8%	81	1.0%	97.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.1%	99.8%	51	0.7%	98.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	3	0.1%	99.9%	32	0.4%	99.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.9%	16	0.2%	99.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.0%	99.9%	15	0.2%	99.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.9%	12	0.2%	99.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.0%	100.0	11	0.1%	99.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	1	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	7,717			3,640			7,717			737		

Notes:

Total Records Reported by this PSAP: 8454
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8454

Fractile 911 Call Response Time Distribution

Torrington Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2952	98.3%	98.3%	0	0.0%	0.0%	189	6.3%	6.3%	247	100.0%	100.0
<= 0m 19s	49	1.6%	100.0	390	38.2%	38.2%	175	5.8%	12.1%	0	0.0%	100.0
<= 0m 29s	1	0.0%	100.0	379	37.1%	75.3%	250	8.3%	20.5%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	127	12.4%	87.8%	237	7.9%	28.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	54	5.3%	93.0%	240	8.0%	36.3%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	29	2.8%	95.9%	272	9.1%	45.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	33	3.2%	99.1%	643	21.4%	66.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	7	0.7%	99.8%	436	14.5%	81.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.8%	200	6.7%	88.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.2%	100.0	127	4.2%	92.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	81	2.7%	94.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	33	1.1%	96.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	33	1.1%	97.1%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	21	0.7%	97.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	27	0.9%	98.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.4%	99.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.5%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,002			1,021			3,002			247		

Notes:

Total Records Reported by this PSAP: 3249
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3249

Fractile 911 Call Response Time Distribution

Trumbull Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2257	98.8%	98.8%	0	0.0%	0.0%	132	5.8%	5.8%	366	99.7%	99.7%
<= 0m 19s	27	1.2%	100.0	6	4.1%	4.1%	225	9.8%	15.6%	0	0.0%	99.7%
<= 0m 29s	1	0.0%	100.0	50	34.0%	38.1%	240	10.5%	26.1%	1	0.3%	100.0
<= 0m 39s	0	0.0%	100.0	39	26.5%	64.6%	216	9.5%	35.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	19	12.9%	77.6%	182	8.0%	43.5%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	14	9.5%	87.1%	153	6.7%	50.2%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	14	9.5%	96.6%	317	13.9%	64.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	3.4%	100.0	298	13.0%	77.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	223	9.8%	86.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	122	5.3%	92.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	70	3.1%	95.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	33	1.4%	96.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	12	0.5%	97.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	97.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	21	0.9%	98.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.0%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,285			147			2,285			367		

Notes:

Total Records Reported by this PSAP: 2652
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2652

Fractile 911 Call Response Time Distribution

UCONN Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1582	98.4%	98.4%	0	0.0%	0.0%	202	12.6%	12.6%	133	99.3%	99.3%
<= 0m 19s	24	1.5%	99.9%	11	8.2%	8.2%	492	30.7%	43.3%	0	0.0%	99.3%
<= 0m 29s	1	0.1%	99.9%	61	45.5%	53.7%	293	18.3%	61.6%	1	0.7%	100.0
<= 0m 39s	1	0.1%	100.0	29	21.6%	75.4%	150	9.4%	71.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	15	11.2%	86.6%	107	6.7%	77.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	6	4.5%	91.0%	76	4.7%	82.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	7	5.2%	96.3%	135	8.4%	90.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	1.5%	97.8%	46	2.9%	93.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	2.2%	100.0	24	1.5%	95.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	16	1.0%	96.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	14	0.9%	97.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	17	1.1%	98.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	98.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	99.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,608			134			1,602			134		

Notes:

Total Records Reported by this PSAP: 1742
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1742

Fractile 911 Call Response Time Distribution

Valley Shore Emergency Communications, Inc.

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	8994	96.9%	96.9%	12	0.2%	0.2%	727	7.8%	7.8%	855	95.7%	95.7%
<= 0m 19s	250	2.7%	99.6%	697	12.8%	13.0%	1059	11.4%	19.3%	16	1.8%	97.5%
<= 0m 29s	37	0.4%	100.0	2636	48.3%	61.3%	1427	15.4%	34.6%	21	2.4%	99.9%
<= 0m 39s	1	0.0%	100.0	1228	22.5%	83.8%	1869	20.1%	54.8%	0	0.0%	99.9%
<= 0m 49s	0	0.0%	100.0	485	8.9%	92.7%	1415	15.2%	70.0%	0	0.0%	99.9%
<= 0m 59s	0	0.0%	100.0	185	3.4%	96.1%	978	10.5%	80.5%	1	0.1%	100.0
<= 1m 29s	0	0.0%	100.0	164	3.0%	99.1%	1137	12.2%	92.8%	0	0.0%	100.0
<= 1m 59s	1	0.0%	100.0	28	0.5%	99.6%	339	3.7%	96.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	9	0.2%	99.8%	132	1.4%	97.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	6	0.1%	99.9%	66	0.7%	98.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.0%	99.9%	37	0.4%	99.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	3	0.1%	100.0	25	0.3%	99.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	15	0.2%	99.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.5%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	1	0.0%	100.0	12	0.1%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	9,283			5,455			9,282			893		

Notes:

Total Records Reported by this PSAP: 10176
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 10176

Fractile 911 Call Response Time Distribution

Vernon Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2390	97.0%	97.0%	0	0.0%	0.0%	193	7.8%	7.8%	267	94.3%	94.3%
<= 0m 19s	65	2.6%	99.6%	152	19.8%	19.8%	262	10.6%	18.5%	1	0.4%	94.7%
<= 0m 29s	9	0.4%	100.0	303	39.4%	59.2%	358	14.5%	33.0%	7	2.5%	97.2%
<= 0m 39s	0	0.0%	100.0	169	22.0%	81.1%	343	13.9%	46.9%	0	0.0%	97.2%
<= 0m 49s	0	0.0%	100.0	61	7.9%	89.1%	313	12.7%	59.6%	0	0.0%	97.2%
<= 0m 59s	0	0.0%	100.0	40	5.2%	94.3%	233	9.5%	69.1%	0	0.0%	97.2%
<= 1m 29s	0	0.0%	100.0	30	3.9%	98.2%	414	16.8%	85.9%	0	0.0%	97.2%
<= 1m 59s	0	0.0%	100.0	11	1.4%	99.6%	149	6.0%	91.9%	0	0.0%	97.2%
<= 2m 29s	0	0.0%	100.0	2	0.3%	99.9%	71	2.9%	94.8%	0	0.0%	97.2%
<= 2m 59s	0	0.0%	100.0	1	0.1%	100.0	42	1.7%	96.5%	0	0.0%	97.2%
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	30	1.2%	97.7%	0	0.0%	97.2%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	15	0.6%	98.3%	0	0.0%	97.2%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	18	0.7%	99.1%	0	0.0%	97.2%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.2%	0	0.0%	97.2%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.5%	0	0.0%	97.2%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	97.2%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	97.2%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	97.2%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.2%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.2%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.2%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.2%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.2%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.2%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.2%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.2%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.2%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.2%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.2%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	8	2.8%	100.0
Tot. Counts:	2,464			769			2,464			283		

Notes:

Total Records Reported by this PSAP: 2747
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2747

Fractile 911 Call Response Time Distribution

West Hartford Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	4697	99.0%	99.0%	0	0.0%	0.0%	403	8.5%	8.5%	554	99.8%	99.8%
<= 0m 19s	45	0.9%	99.9%	31	4.6%	4.6%	569	12.0%	20.5%	1	0.2%	100.0
<= 0m 29s	4	0.1%	100.0	116	17.2%	21.8%	656	13.8%	34.3%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	124	18.4%	40.1%	537	11.3%	45.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	100	14.8%	55.0%	427	9.0%	54.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	85	12.6%	67.6%	376	7.9%	62.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	150	22.2%	89.8%	599	12.6%	75.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	47	7.0%	96.7%	358	7.5%	82.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	14	2.1%	98.8%	171	3.6%	86.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	3	0.4%	99.3%	103	2.2%	88.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	3	0.4%	99.7%	101	2.1%	90.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.1%	99.9%	93	2.0%	92.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.9%	85	1.8%	94.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.9%	68	1.4%	95.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.9%	82	1.7%	97.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	1	0.1%	100.0	45	0.9%	98.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	27	0.6%	99.0%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	15	0.3%	99.3%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,746			675			4,746			555		

Notes:

Total Records Reported by this PSAP: 5301
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5301

Fractile 911 Call Response Time Distribution

West Haven E.R.S. 911 Center

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	7302	98.9%	98.9%	16	2.0%	2.0%	640	8.7%	8.7%	923	99.9%	99.9%
<= 0m 19s	77	1.0%	100.0	342	42.6%	44.6%	1021	13.8%	22.5%	1	0.1%	100.0
<= 0m 29s	2	0.0%	100.0	272	33.9%	78.6%	1190	16.1%	38.6%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	83	10.3%	88.9%	973	13.2%	51.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	38	4.7%	93.6%	791	10.7%	62.5%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	23	2.9%	96.5%	688	9.3%	71.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	18	2.2%	98.8%	1057	14.3%	86.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	7	0.9%	99.6%	479	6.5%	92.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.1%	99.8%	224	3.0%	95.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.8%	120	1.6%	97.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.8%	68	0.9%	98.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.8%	33	0.4%	98.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.1%	99.9%	18	0.2%	98.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.1%	100.0	18	0.2%	99.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	21	0.3%	99.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	7,381			802			7,381			924		

Notes:

Total Records Reported by this PSAP: 8305
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8305

Fractile 911 Call Response Time Distribution

Wallingford Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2883	99.3%	99.3%	0	0.0%	0.0%	209	7.2%	7.2%	368	99.5%	99.5%
<= 0m 19s	18	0.6%	100.0	44	24.4%	24.4%	308	10.6%	17.8%	2	0.5%	100.0
<= 0m 29s	1	0.0%	100.0	90	50.0%	74.4%	399	13.7%	31.6%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	21	11.7%	86.1%	411	14.2%	45.7%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	9	5.0%	91.1%	307	10.6%	56.3%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	3	1.7%	92.8%	300	10.3%	66.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	6	3.3%	96.1%	522	18.0%	84.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	1.1%	97.2%	213	7.3%	92.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	1.1%	98.3%	100	3.4%	95.4%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	1.1%	99.4%	37	1.3%	96.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.4%	29	1.0%	97.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.6%	100.0	17	0.6%	98.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	12	0.4%	98.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	98.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	16	0.6%	99.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,902			180			2,902			370		

Notes:

Total Records Reported by this PSAP: 3272
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3272

Fractile 911 Call Response Time Distribution

Waterbury Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	12896	84.2%	84.5%	1	0.3%	0.3%	962	6.3%	6.3%	2075	86.8%	86.8%
<= 0m 19s	2002	13.1%	97.6%	67	19.4%	19.7%	1184	7.7%	14.0%	81	3.4%	90.2%
<= 0m 29s	350	2.3%	99.8%	119	34.5%	54.2%	1400	9.1%	23.2%	204	8.5%	98.7%
<= 0m 39s	12	0.1%	99.9%	68	19.7%	73.9%	1160	7.6%	30.7%	0	0.0%	98.7%
<= 0m 49s	5	0.0%	99.9%	25	7.2%	81.2%	1136	7.4%	38.2%	0	0.0%	98.7%
<= 0m 59s	6	0.0%	100.0	14	4.1%	85.2%	1090	7.1%	45.3%	1	0.0%	98.7%
<= 1m 29s	1	0.0%	100.0	24	7.0%	92.2%	2531	16.5%	61.8%	1	0.0%	98.8%
<= 1m 59s	1	0.0%	100.0	10	2.9%	95.1%	1865	12.2%	74.0%	1	0.0%	98.8%
<= 2m 29s	0	0.0%	100.0	9	2.6%	97.7%	1391	9.1%	83.1%	0	0.0%	98.8%
<= 2m 59s	0	0.0%	100.0	3	0.9%	98.6%	956	6.2%	89.3%	0	0.0%	98.8%
<= 3m 29s	0	0.0%	100.0	3	0.9%	99.4%	591	3.9%	93.2%	0	0.0%	98.8%
<= 3m 59s	0	0.0%	100.0	1	0.3%	99.7%	322	2.1%	95.3%	0	0.0%	98.8%
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.7%	184	1.2%	96.5%	0	0.0%	98.8%
<= 4m 59s	0	0.0%	100.0	1	0.3%	100.0	126	0.8%	97.3%	0	0.0%	98.8%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	134	0.9%	98.2%	0	0.0%	98.8%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	63	0.4%	98.6%	0	0.0%	98.8%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	51	0.3%	98.9%	0	0.0%	98.8%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	36	0.2%	99.2%	0	0.0%	98.8%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	23	0.2%	99.3%	0	0.0%	98.8%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.1%	99.4%	0	0.0%	98.8%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	17	0.1%	99.5%	1	0.0%	98.9%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.6%	0	0.0%	98.9%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.6%	0	0.0%	98.9%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.7%	0	0.0%	98.9%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.7%	0	0.0%	98.9%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.7%	0	0.0%	98.9%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	98.9%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.7%	0	0.0%	98.9%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.7%	1	0.0%	98.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	43	0.3%	100.0	26	1.1%	100.0
Tot. Counts:	15,273			345			15,310			2,391		

Notes:

Total Records Reported by this PSAP: 17701
 Number of Records not Processed due to Bad Data: 37
 Total Records Analyzed: 17664

Fractile 911 Call Response Time Distribution

Waterford Emergency Communications Center

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2139	97.5%	97.5%	0	0.0%	0.0%	151	6.9%	6.9%	292	98.3%	98.3%
<= 0m 19s	51	2.3%	99.9%	65	15.7%	15.7%	196	8.9%	15.8%	1	0.3%	98.7%
<= 0m 29s	3	0.1%	100.0	203	49.0%	64.7%	327	14.9%	30.7%	4	1.3%	100.0
<= 0m 39s	0	0.0%	100.0	83	20.0%	84.8%	364	16.6%	47.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	32	7.7%	92.5%	274	12.5%	59.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	12	2.9%	95.4%	192	8.8%	68.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	11	2.7%	98.1%	324	14.8%	83.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	1.2%	99.3%	143	6.5%	89.9%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.3%	62	2.8%	92.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.3%	40	1.8%	94.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.2%	99.5%	26	1.2%	95.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.5%	19	0.9%	96.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.5%	14	0.6%	97.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.5%	4	0.2%	97.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.2%	99.8%	19	0.9%	98.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	1	0.2%	100.0	13	0.6%	98.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.5%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	2,193			414			2,193			297		

Notes:

Total Records Reported by this PSAP: 2490
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2490

Fractile 911 Call Response Time Distribution

Watertown Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1544	99.7%	99.7%	0	0.0%	0.0%	149	9.6%	9.6%	221	99.1%	99.1%
<= 0m 19s	3	0.2%	99.9%	45	19.4%	19.4%	151	9.8%	19.4%	2	0.9%	100.0
<= 0m 29s	1	0.1%	100.0	94	40.5%	59.9%	202	13.0%	32.4%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	56	24.1%	84.1%	192	12.4%	44.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	19	8.2%	92.2%	195	12.6%	57.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	8	3.4%	95.7%	159	10.3%	67.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	7	3.0%	98.7%	241	15.6%	83.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	0.9%	99.6%	104	6.7%	90.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.4%	100.0	40	2.6%	92.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	31	2.0%	94.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	19	1.2%	95.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.8%	96.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	15	1.0%	97.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	97.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	16	1.0%	98.8%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,548			232			1,548			223		

Notes:

Total Records Reported by this PSAP: 1771
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1771

Fractile 911 Call Response Time Distribution

Weston Communications

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	647	96.0%	96.0%	0	0.0%	0.0%	116	17.2%	17.2%	108	93.1%	93.1%
<= 0m 19s	23	3.4%	99.4%	14	17.3%	17.3%	107	15.9%	33.1%	4	3.4%	96.6%
<= 0m 29s	4	0.6%	100.0	30	37.0%	54.3%	127	18.8%	51.9%	4	3.4%	100.0
<= 0m 39s	0	0.0%	100.0	16	19.8%	74.1%	101	15.0%	66.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	7	8.6%	82.7%	66	9.8%	76.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	9	11.1%	93.8%	40	5.9%	82.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	3	3.7%	97.5%	62	9.2%	91.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	0	0.0%	97.5%	20	3.0%	94.8%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	97.5%	5	0.7%	95.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	2.5%	100.0	7	1.0%	96.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	97.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.6%	97.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.1%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.4%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	674			81			674			116		

Notes:

Total Records Reported by this PSAP: 790
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 790

Fractile 911 Call Response Time Distribution

Westport Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2166	97.0%	97.0%	0	0.0%	0.0%	195	8.7%	8.7%	350	96.7%	96.7%
<= 0m 19s	60	2.7%	99.7%	52	15.4%	15.4%	362	16.2%	24.9%	4	1.1%	97.8%
<= 0m 29s	6	0.3%	100.0	200	59.2%	74.6%	417	18.7%	43.6%	2	0.6%	98.3%
<= 0m 39s	0	0.0%	100.0	56	16.6%	91.1%	385	17.2%	60.9%	0	0.0%	98.3%
<= 0m 49s	0	0.0%	100.0	13	3.8%	95.0%	249	11.2%	72.0%	0	0.0%	98.3%
<= 0m 59s	0	0.0%	100.0	11	3.3%	98.2%	174	7.8%	79.8%	0	0.0%	98.3%
<= 1m 29s	0	0.0%	100.0	5	1.5%	99.7%	243	10.9%	90.7%	1	0.3%	98.6%
<= 1m 59s	0	0.0%	100.0	1	0.3%	100.0	101	4.5%	95.2%	0	0.0%	98.6%
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	43	1.9%	97.1%	0	0.0%	98.6%
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	17	0.8%	97.9%	0	0.0%	98.6%
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	16	0.7%	98.6%	0	0.0%	98.6%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.0%	0	0.0%	98.6%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.3%	0	0.0%	98.6%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	98.6%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.5%	0	0.0%	98.6%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.6%	0	0.0%	98.6%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	98.6%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	98.6%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	98.6%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	1	0.3%	98.9%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.9%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.9%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.9%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.9%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.9%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.9%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.9%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	0.3%	99.2%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.2%
>= 20m 0s	1	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	3	0.8%	100.0
Tot. Counts:	2,233			338			2,233			362		

Notes:

Total Records Reported by this PSAP: 2595
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2595

Fractile 911 Call Response Time Distribution

Wethersfield Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2263	97.3%	97.3%	0	0.0%	0.0%	211	9.1%	9.1%	272	96.8%	96.8%
<= 0m 19s	60	2.6%	99.9%	86	13.5%	13.5%	290	12.5%	21.5%	6	2.1%	98.9%
<= 0m 29s	3	0.1%	100.0	145	22.7%	36.2%	364	15.6%	37.2%	3	1.1%	100.0
<= 0m 39s	0	0.0%	100.0	108	16.9%	53.1%	311	13.4%	50.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	89	13.9%	67.0%	214	9.2%	59.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	66	10.3%	77.3%	216	9.3%	69.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	103	16.1%	93.4%	403	17.3%	86.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	33	5.2%	98.6%	146	6.3%	92.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	6	0.9%	99.5%	69	3.0%	95.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.2%	99.7%	24	1.0%	96.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.2%	99.8%	17	0.7%	97.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.8%	16	0.7%	98.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.2%	100.0	9	0.4%	98.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	98.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	99.1%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,326			639			2,326			281		

Notes:

Total Records Reported by this PSAP: 2607
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2607

Fractile 911 Call Response Time Distribution

Willimantic Switchboard Fire Chiefs Assoc.

For Date Range From 5/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	3574	97.5%	97.5%	2	0.3%	0.3%	349	9.5%	9.5%	608	98.4%	98.4%
<= 0m 19s	88	2.4%	99.9%	121	15.8%	16.0%	392	10.7%	20.2%	5	0.8%	99.2%
<= 0m 29s	4	0.1%	100.0	321	41.9%	57.9%	595	16.2%	36.4%	1	0.2%	99.4%
<= 0m 39s	0	0.0%	100.0	156	20.3%	78.2%	565	15.4%	51.9%	0	0.0%	99.4%
<= 0m 49s	0	0.0%	100.0	80	10.4%	88.7%	503	13.7%	65.6%	0	0.0%	99.4%
<= 0m 59s	0	0.0%	100.0	45	5.9%	94.5%	353	9.6%	75.2%	0	0.0%	99.4%
<= 1m 29s	0	0.0%	100.0	30	3.9%	98.4%	503	13.7%	88.9%	1	0.2%	99.5%
<= 1m 59s	0	0.0%	100.0	8	1.0%	99.5%	160	4.4%	93.3%	0	0.0%	99.5%
<= 2m 29s	0	0.0%	100.0	3	0.4%	99.9%	75	2.0%	95.3%	0	0.0%	99.5%
<= 2m 59s	0	0.0%	100.0	1	0.1%	100.0	54	1.5%	96.8%	0	0.0%	99.5%
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	29	0.8%	97.6%	0	0.0%	99.5%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	25	0.7%	98.3%	0	0.0%	99.5%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	22	0.6%	98.9%	0	0.0%	99.5%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.3%	99.2%	0	0.0%	99.5%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.4%	0	0.0%	99.5%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.7%	0	0.0%	99.5%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	99.5%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	99.5%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.5%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.5%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.5%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.5%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.5%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.5%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	100.0
Tot. Counts:	3,666			767			3,666			618		

Notes:

Total Records Reported by this PSAP: 4284
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4284

Fractile 911 Call Response Time Distribution

Wilton Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	1182	97.6%	97.6%	0	0.0%	0.0%	106	8.8%	8.8%	192	97.5%	97.5%
<= 0m 19s	26	2.1%	99.8%	13	10.8%	10.8%	137	11.3%	20.1%	1	0.5%	98.0%
<= 0m 29s	3	0.2%	100.0	37	30.8%	41.7%	133	11.0%	31.0%	4	2.0%	100.0
<= 0m 39s	0	0.0%	100.0	35	29.2%	70.8%	115	9.5%	40.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	12	10.0%	80.8%	149	12.3%	52.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	8	6.7%	87.5%	115	9.5%	62.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	8	6.7%	94.2%	182	15.0%	77.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	1.7%	95.8%	102	8.4%	85.8%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.8%	96.7%	46	3.8%	89.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.8%	97.5%	23	1.9%	91.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	97.5%	17	1.4%	92.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.8%	98.3%	13	1.1%	94.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	98.3%	13	1.1%	95.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.8%	99.2%	13	1.1%	96.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.2%	15	1.2%	97.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	1	0.8%	100.0	9	0.7%	98.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	98.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.2%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,211			120			1,211			197		

Notes:

Total Records Reported by this PSAP: 1408
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1408

Fractile 911 Call Response Time Distribution

Windsor Locks Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	904	96.9%	96.9%	0	0.0%	0.0%	93	10.0%	10.0%	101	94.4%	94.4%
<= 0m 19s	27	2.9%	99.8%	8	4.3%	4.3%	120	12.9%	22.8%	3	2.8%	97.2%
<= 0m 29s	2	0.2%	100.0	21	11.2%	15.5%	118	12.6%	35.5%	3	2.8%	100.0
<= 0m 39s	0	0.0%	100.0	23	12.3%	27.8%	96	10.3%	45.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	31	16.6%	44.4%	82	8.8%	54.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	42	22.5%	66.8%	100	10.7%	65.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	49	26.2%	93.0%	191	20.5%	85.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	12	6.4%	99.5%	74	7.9%	93.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.5%	100.0	20	2.1%	95.8%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	10	1.1%	96.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	12	1.3%	98.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.5%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	933			187			933			107		

Notes:

Total Records Reported by this PSAP: 1040
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1040

Fractile 911 Call Response Time Distribution

Windsor Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	2149	97.4%	97.4%	0	0.0%	0.0%	101	4.6%	4.6%	245	95.7%	95.7%
<= 0m 19s	51	2.3%	99.7%	48	18.8%	18.8%	183	8.3%	12.9%	3	1.2%	96.9%
<= 0m 29s	7	0.3%	100.0	109	42.6%	61.3%	303	13.7%	26.6%	8	3.1%	100.0
<= 0m 39s	0	0.0%	100.0	50	19.5%	80.9%	273	12.4%	39.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	23	9.0%	89.8%	203	9.2%	48.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	10	3.9%	93.8%	190	8.6%	56.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	10	3.9%	97.7%	410	18.6%	75.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.4%	98.0%	242	11.0%	86.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.4%	98.4%	106	4.8%	91.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.4%	98.8%	58	2.6%	93.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	0.8%	99.6%	29	1.3%	95.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.6%	22	1.0%	96.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.6%	21	1.0%	97.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.6%	9	0.4%	97.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.6%	12	0.5%	98.0%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.6%	15	0.7%	98.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	99.6%	11	0.5%	99.1%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	99.6%	9	0.4%	99.5%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	99.6%	5	0.2%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	99.6%	3	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	1	0.4%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,207			256			2,207			256		

Notes:

Total Records Reported by this PSAP: 2463
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2463

Fractile 911 Call Response Time Distribution

Winsted Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	723	95.6%	95.6%	0	0.0%	0.0%	73	9.7%	9.7%	65	90.3%	90.3%
<= 0m 19s	27	3.6%	99.2%	0	0.0%	0.0%	61	8.1%	17.7%	2	2.8%	93.1%
<= 0m 29s	3	0.4%	99.6%	7	19.4%	19.4%	73	9.7%	27.4%	5	6.9%	100.0
<= 0m 39s	2	0.3%	99.9%	10	27.8%	47.2%	55	7.3%	34.7%	0	0.0%	100.0
<= 0m 49s	1	0.1%	100.0	9	25.0%	72.2%	65	8.6%	43.3%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	7	19.4%	91.7%	61	8.1%	51.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	1	2.8%	94.4%	126	16.7%	68.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	0	0.0%	94.4%	58	7.7%	75.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	5.6%	100.0	33	4.4%	80.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	21	2.8%	82.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	30	4.0%	86.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	19	2.5%	89.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	12	1.6%	90.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	15	2.0%	92.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	16	2.1%	95.0%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	15	2.0%	97.0%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	10	1.3%	98.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	98.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.5%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	756			36			756			72		

Notes:

Total Records Reported by this PSAP: 828
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 828

Fractile 911 Call Response Time Distribution

Wolcott Police Department

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 09s	889	95.9%	95.9%	0	0.0%	0.0%	81	8.7%	8.7%	143	98.6%	98.6%
<= 0m 19s	31	3.3%	99.2%	23	9.9%	9.9%	132	14.2%	23.0%	1	0.7%	99.3%
<= 0m 29s	7	0.8%	100.0	79	33.9%	43.8%	136	14.7%	37.6%	1	0.7%	100.0
<= 0m 39s	0	0.0%	100.0	71	30.5%	74.2%	127	13.7%	51.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	33	14.2%	88.4%	107	11.5%	62.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	13	5.6%	94.0%	79	8.5%	71.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	10	4.3%	98.3%	144	15.5%	86.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	1.3%	99.6%	52	5.6%	92.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.4%	100.0	29	3.1%	95.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	10	1.1%	96.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	97.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	97.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.1%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	99.0%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	927			233			927			145		

Notes:

Total Records Reported by this PSAP: 1072
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1072

Fractile 911 Call Response Time Distribution

Woodbridge Police Department

For Date Range From 7/1/2007 To 9/30/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	876	96.5%	96.5%	0	0.0%	0.0%	64	7.0%	7.0%	114	95.8%	95.8%
<= 0m 20s	29	3.2%	99.7%	23	16.9%	16.9%	84	9.3%	16.3%	1	0.8%	96.6%
<= 0m 30s	2	0.2%	99.9%	68	50.0%	66.9%	92	10.1%	26.4%	4	3.4%	100.0
<= 0m 40s	1	0.1%	100.0	19	14.0%	80.9%	127	14.0%	40.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	9.6%	90.4%	96	10.6%	51.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	5.9%	96.3%	92	10.1%	61.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	2	1.5%	97.8%	183	20.2%	81.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.7%	98.5%	84	9.3%	90.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.5%	25	2.8%	93.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.7%	99.3%	14	1.5%	94.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.3%	8	0.9%	95.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.3%	14	1.5%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.3%	5	0.6%	97.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.3%	1	0.1%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.3%	5	0.6%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.7%	100.0	4	0.4%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	908			136			908			119		

Notes:

Total Records Reported by this PSAP: 1027
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1027