

## CT Provider Direct

In an effort to advance the use of national standards that support secure data exchanges and to enhance interoperability amongst providers, DSS stood up a Health Information Service Provider (HISP) in April of 2014 and is currently provisioning Direct mailboxes for Eligible Providers (EPs) participating in the EHR Incentive Program. Direct Messaging is HIPAA compliant protocol for encrypted messaging that supports the secure electronic exchange of health information between trusted entities. A one-year free subscription is being provided to the EPs and their referral partners, renewable at cost after the first year.

Currently, DSS is considering the use of Direct Messaging for other projects to enhance care coordination. Use of Direct Messaging will help EPs exchange transfer of care summaries with long-term care facilities that may not have access to CEHRs.

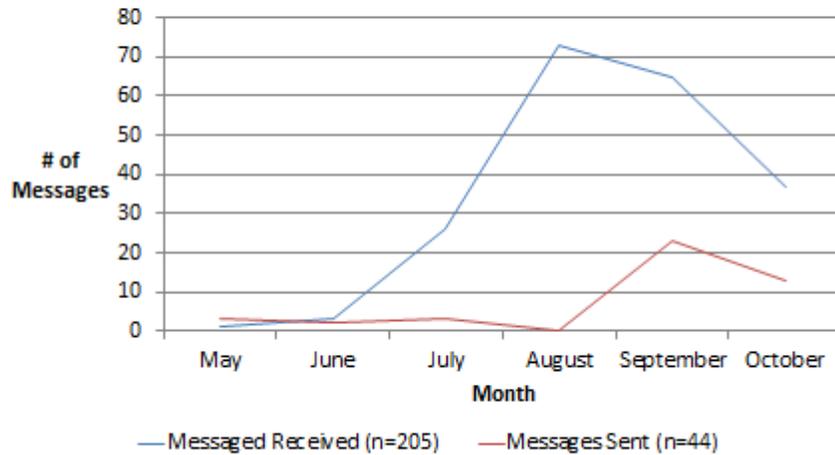
As of October 31, 2014, we have reached out to 1680 EPs and, of these, 33 have set up Direct mailboxes; 382 already have a Direct account; another 221 are waiting for their certified electronic health records (CEHRs) to implement Direct; and 178 have declined to sign up for this Direct Messaging service. Additionally, 14 accounts have been registered to referral partners of EPs and EHs to facilitate Direct communication.

## CT Provider Direct Adoption and Usage

<b>CT Provider Direct Adoption As of October 31, 2014 (n=47)</b>			
<b>EPs</b>		<b>Referrals</b>	
Physicians	18	Nursing Home	9
Dentists	9	Home Care Agency	1
APRN	6	Referral Testing	1
CNM	0	Provider-Non EP	2
<b>Total</b>	<b>33</b>	EP Administrator	1
		<b>Total</b>	<b>14</b>

As of October 31<sup>st</sup> 44 secure messages have been sent from our HISP and 205 messages have been received. To date, users on CTProviderDirect have had successful exchanges with the following provider groups using different HISPs: Yale-New Haven Hospital System which uses Surescripts, Hartford Health Care which uses Cerner, Charlotte Hungerford Hospital which uses MaxMD.

## Messages Sent and Received on CTProviderDirect – 10/31/14



### Learn more about Direct Messaging and [CTProviderDirect](#)

[CT DSS Medicaid Direct Messaging Program – Program flyer](#)

[CT DSS Medicaid Direct Messaging Referral Program – Program flyer to share with referral partners](#)

[CT DSS Medicaid Direct Messaging Program FAQ](#)

#### [Use Cases](#)

[Direct Use Cases for Physicians](#)

[Direct Use Cases for APRNs](#)

[Direct Use Cases for Certified Nurse Midwives](#)

[Direct Use Cases for Dentists](#)

[Direct for Long-Term and Post-Acute Care Providers](#)