

Consumer Experience and Outreach Advisory Committee Special Meeting

AGENDA

Date: Tuesday September 16, 2014
Time: 3:00 p.m. – 5:00 p.m.
Location: Legislative Office Building
300 Capitol Avenue
Hartford, CT 06106
Room 1B
Parking: Parking is available at the LOB
Directions: <http://www.cga.ct.gov/olm/directions2.asp>

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- I. Call to Order
 - II. Approve Minutes – April 23,2014
 - III. Public Comment
 - IV. Update – How is AHCT communicating to consumers the need to inform AHCT about “life changes”, which impact Advance Premium Tax Credits (APCTs).
 - V. Discuss potential for committee to be able to advise on terminology/layout for expected January 2015 AHCT letter to consumers regarding the APCTs received.
 - VI. Discuss potential for committee to advise on converting the “Terms/Conditions” for Medicaid and AHCT into layman terms.
 - VII. Update on AHCT outreach plan for Open Enrollment 2014-2015.
 - VIII. Adjournment