



CT TEACHERS' RETIREMENT BOARD

765 ASYLUM AVENUE HARTFORD, CT 06105-2822

Toll Free 1-800-504-1102 Local (860) 241-8401 Fax (860) 622-2845

"An Affirmative Action/Equal Opportunity Employer"

www.ct.gov/trb

**TRB RFP 2015-001
JANUARY 14, 2015**

ADDENDUM #1 Questions & Answers

Q: Are there federal reporting requirements to CMS under this Medicare Supplement Plan?

A: No, this plan is an excess of Medicare Plan. It is technically not a Medicare Supplement Plan. While we are subject to some federal regulations, as all health plans are, there is no specific state or federal insurance regulations that this plan falls under.

Q: Is having an office in CT mandatory; if yes, what is the preferred location?

A: No, the State of Connecticut is always interested in doing business with taxpayers of CT. There are a small number of points awarded to vendors with a CT presence. A vendor without a CT address is not disqualified.

Q: Is there a further explanation of "real time back up of claim processing keystrokes"?

A: Yes, the State of Connecticut is very interested in system security and the maintenance of member's data. A more advanced system with regard to emergency preparedness and data quality is preferred.

Q: Is there an opportunity to submit a proposal on only one part of the services requested in the RFP? For example, can I propose on the vision and not propose on the medical?

A: No, at this time we are seeking one single vendor who can administer all lines of coverage specified in the RFP.

Q: Is the plan basically an excess of Medicare plan?

A: Yes, Medicare provides the basic coverage in almost all cases. The plan administrator simply follows Medicare.

Q: Does the Major Medical cover services that are excluded under Medicare?

A: The Major Medical is limited to \$1 million dollars and pays first dollars in excess of the hospital lifetime limit.

Q: Please confirm that you are requesting an audit capturing claims accuracy exclusively under Guarantees #3.

A: While the penalties associated with the audit are based on the accuracy of the claims the audit may include general operating procedures.